

Long-Term Care Home Service Accountability Agreement (L-SAA)

External Communiqué

INTRODUCTION

This communiqué is the second in a series to be distributed to Ontario long-term care homes (LTCHs) regarding the development of the service accountability agreement (SAA) for the long-term care (LTC) sector. The LTCH Sector Consultation team met on August 26th, 2009. This communiqué summarizes key activities and messages from that meeting.

LAPS

The Long-Term Care Homes Accountability Planning Submission (LAPS) Working Group received feedback from the LTC Associations on the LAPS Guidelines 2010-2013. Associations brought forward feedback from their members who participated in table top exercises and responded to a series of standardized questions. Feedback was collated and submitted to the LAPS Working Group. Feedback will be reviewed and considered for inclusion in the Guidelines. The revised LAPS Guidelines document will go back to L-SAA Steering Committee for approval September 9th and released shortly thereafter.

Feedback received will also be used to develop a Question & Answer (Q&A) document. This document will follow the release of the LAPS guidelines and be designed to support the sector in their efforts to complete their LAPS.

LTC SECTOR INDICATORS

Indicators for the LTC sector are designed to support health system transformation and accountability. The four dimensions for LTCH performance have been identified as:

- Financial Health
- Organizational Capacity/Health
- High Quality Health Services
- System Perspective/Integration

Proposed indicators within each dimension and their classification (performance, pilot, developmental) were discussed. The team provided initial feedback on the indicators. To allow for ongoing collaboration and stakeholder input, a full day session to review the proposed indicators has been scheduled for Friday, September 4th. The LTCH Sector Consultation Team was asked to identify appropriate members to participate.

A committee will be struck in the future for the ongoing development and monitoring of performance indicators for LTC, hospitals, community support services, mental health, CCAC and CHC. Further details will follow when available.

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TIMELINE

The LAPS Guidelines will be distributed to the field September 16th. LHINs will provide education to LTCHs on how to complete the LAPS at the LHIN level. Dates for these sessions will be provided in a subsequent communiqué.

The Sector Consultation Team will be reviewing the draft L-SAA template agreement and schedules in the early fall.

NEXT STEPS

The schedule for sector consultation meetings between the LHINs and the LTC associations is as follows:

- September 16th, 2009
- September 24th, 2009

The next L-SAA Steering Committee meeting will be held September 9th, 2009.

For further information please contact:

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