

Long-Term Care Home Service Accountability Agreement (L-SAA)

External Communiqué #7

INTRODUCTION

This communiqué is the seventh in a series distributed to Ontario long-term care (LTC) homes regarding the development of the long-term care home service accountability agreement (L-SAA). The LTC Home Sector Consultation Team met on April 30th, 2010 and held a teleconference on May 7th, 2010. This communiqué summarizes key messages and actions resulting from those meetings.

SECTOR CONSULTATION FEEDBACK

A letter was sent on behalf of the Ontario Long-Term Care Association (OLTCA), Ontario Association of Non-Profit Homes and Services for Seniors (OANHSS), Ontario Hospital Association (OHA), Association of Municipalities of Ontario (AMO) and City of Toronto to the Co-Chairs of the L-SAA Steering Committee, Deborah Hammons and Leela Prasaud on April 15th, 2010. In response to the concerns raised, a joint LHIN Ministry meeting was held with the Sector Consultation team on April 30th, 2010. Legal representation from all parties were present, to assist in reviewing draft v10 of the template agreement and schedules.

The feedback received from the sector Associations on the template agreement and schedules was reviewed thoroughly. The LHIN and Ministry teams worked diligently to respond to the comments and concerns made by the Associations. An updated draft v 11.0 of the template agreement and schedules was shared with the Association representatives in advance of the teleconference meeting on May 7th. The Associations expressed their sincere appreciation for the stellar efforts of the LHIN and Ministry team members in responding positively to the concerns that they raised, and agreed to endorse support for the L-SAA template and schedules with their respective members.

L-SAA TEMPLATE AND SCHEDULES

The L-SAA template agreement and schedules have been finalized. The documents have been sent to the LHINs, who will populate the schedules with specific information by home. The consultation and negotiation process will commence in the next few days. **L-SAAs must all be signed and in place by June 30th, 2010, as they take effect on July 1st, 2010.**

COMPLIANCE INDICATOR

Compliance status is the sole performance indicator for the L-SAA in 2010. The compliance status indicator will be grounded in the new Compliance Inspection Process, which begins July 1, 2010. The full definition for the compliance status performance indicator is currently under review. The L-SAA Indicator Working Group is working with the Ministry and sector Associations to finalize this definition. Further information will be shared with the LHINs and LTC homes in the upcoming weeks.

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COMMUNICATIONS

The sixth external communiqué was circulated to LTC home Associations as well as individual homes on April 12th, 2010. An L-SAA Frequently Asked Questions (FAQ) document Version 4 was provided to all LHINs on May 12, 2010 and will be shared with all LTC homes. As LHINs work with their respective homes, additional questions will be collected and further versions of FAQs will be distributed in support of a consistent approach to the L-SAA consultation process.

NEXT STEPS

The next meeting of the L-SAA Steering Committee will be held at the call of the Chairs.

For further information please contact:

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