

NSM LHIN LEADERSHIP COUNCIL

June 13, 2012 – Update #12-5

HEALTH SYSTEM USER POPULATION

Neman Khokhar, NSM LHIN provided the Council with an overview of the population of health system users defined as 'high users'. Some notable observations were:

- Out of the approximately 39,000 patients in Ontario who represented the top 1% of patients in terms of total cost of hospital and home care, **1380** of those patients received care in NSM LHIN.
- On average, the cost of health care per patient was \$122,500. This is the second highest average cost amongst LHINs second only to the Toronto Central LHIN.
- Age is not a primary cause of high use - When examining age patterns for all users, the elderly (age 80+) have a higher average cost per patient; however, when examining the top users of healthcare, the highest average costs per patient occur for adults between 18-44 years of age.
- 70% of the top users of the system (i.e. the top 1%), patients seen in NSM LHIN had Alternate Level of Care (ALC) days. These users accounted for 34.2% of the total ALC days for NSM LHIN (14,319 ALC days).

Findings in other jurisdictions have shown that the most striking feature of the high users group is the enormous burden of illness they bear. Typically, high users suffered from multiple different conditions - a combination of chronic physical and mental health conditions was particularly common. High users are individuals with multiple, complex conditions who need ongoing medical attention. Larger shares of the available resources are directed to those who actually need them, people who are genuinely and seriously ill. Improvements and efficiencies are more likely to be found by providing coordinated multidisciplinary care to individuals with complex illness patterns.

CARE CONNECTIONS

Operations Committee Report

Jill Tettmann, Chair

Leadership Council Terms of Reference

An annual review of the Council terms of reference resulted in small changes. The revised document was agreed upon by Council.

Operations Committee Terms of Reference

The Committee reviewed the document earlier in the day and forwarded for approval to Leadership Council. It was agreed that either the Chair or Vice-Chair of a Council would serve as the representative on the Operations Committee. A motion supporting the changes was approved by Council.

In Home and Community Capacity (IHCC) Council Investment Strategy

The IHCC Council brought recommendations to Council for funding to support the following areas of care:

- Convalescent beds
- Assisted living
- Home care
- Seniors

The Council supported the recommendations which will be tabled at the LHIN Board at the June 2012 meeting.

.../2

Coordinating Council Reports

Medicine Council

Janice Skot, Chair

- Southlake and RVH have officially signed a memorandum of understanding for expanded cardiac services in North Simcoe Muskoka
 - Proposals are being developed for submission to the Ministry of Health and Long-Term Care
- 'Case for Change' for enhanced stroke care is in final stages of development
- NSM LHIN Emergency Department Physician Lead being resourced with an announcement to be made in the near future

Maternal & Child Health Council

Elisabeth Riley, Chair (written report only)

- To initiate collaboration amongst maternal newborn child & youth healthcare providers the council will be starting rotating meetings at council members locations to learn more about the services they and other maternal newborn child & youth healthcare providers provide in their geographic region
- The council has identified 4 areas they feel should be a priority:
 - Standardization
 - Mental Health (Specifically mother-child dyad)
 - Collaboration
 - Developmental Services
- Work groups have been set up for each of these priorities to identify a workplan and focus.
- Marilyn Booth Executive Director for the Provincial Council for Maternal and Child Health (PCMCH) joined the April 4th 2012 council meeting and provided a presentation giving information on the initiatives that PCMCH is currently involved in.

System Navigation Council

Karen Taillefer, Chair

Bill Innes, on behalf of Karen Taillefer, reported on the work of the Council. A majority of the work completed during the past quarter was the implementation of the www.nsmhealthline.com website. The site was officially launched at the Care Connections Forum 2012 on May

30th and a breakout session on system navigation was offered to forum attendees.

Governance Council

Robert Morton, Chair

Susan Plewes, on behalf of Bob Morton, reported on the work of the Council. In June, the Council will participate in the five NSM geographic area planning sessions. Over the next few months, the Council will receive information on current voluntary integrations from the other CC Councils. As each integration is discussed, Council members will be working with the respective Council to develop possible governance models that suit each situation. The second objective will be to develop a governance education plan that assists individual health service provider boards transition to governing in an integrated health system.

The Council agreed to move forward with the following motion:

That the NSM LHIN Leadership Council approves the terms of reference for the Governance Coordinating Council.

NEXT MEETING

Monthly Meetings

- Wednesday, July 11, 2012 - 4:00 - 7:00 p.m.
- No August meeting
- Wednesday, September 12, 2012 - 8:30 a.m. – 4:00 p.m.

If you have any questions, please feel free to contact the LHIN at

northsimcoemuskoka@lhins.on.ca.