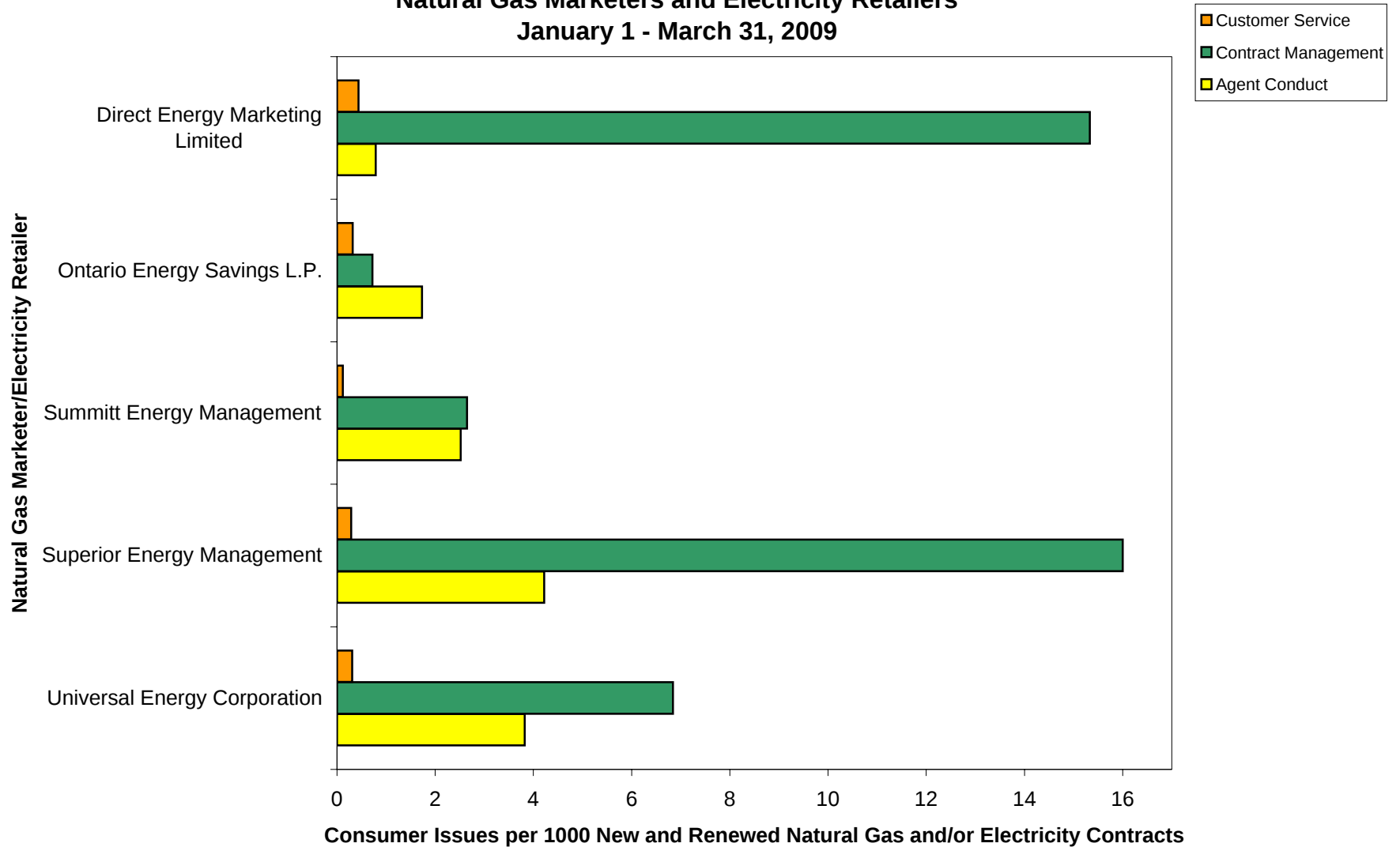


**Low Volume Consumer Issues Received by the OEB in Relation to the Business Activities of
Natural Gas Marketers and Electricity Retailers
January 1 - March 31, 2009**



If Data is Not Submitted by the Retailer/Marketer

* Please note that the number of issues reflects the total issues received by the OEB in relation to the business activities of this retailer or marketer and not the number of issues per 1000 new enrollments and renewals. Information relating to the number of new enrollments and renewals was not made available by this retailer or marketer.

If the Retailer/Marketer was not Active in Enrolling Customers in the Reporting Period

**Please note that the number of issues reflects the total issues received by the OEB in relation to the business activities of this retailer or marketer and not the number of issues per 1000 new enrollments and renewal. This retailer/marketer had no enrollments or renewals in the reporting period.