

North East LHIN

NE-News



Health Care Information for
Northeastern Ontarians

October 2010

One Meeting; Two Good News Items!

During the Thursday, October 28 NE LHIN Board of Directors Meeting, Interim Chair Peter Vaudry will introduce the newest NE LHIN Board Member (from the Cochrane/Timiskaming Hub Area) as well as release a summary of the proceedings from the recently held Rural Health Summit.

The NE LHIN Board of Directors is now nearing full complement with one vacancy remaining. Board members are appointed by the Lieutenant-Governor in Council and serve a term of one to three years, subject to a maximum of six years. Board meetings are held about 10 times a year either via teleconference or at locations across the region.

The Summit Summary report documents the findings of the recently held Summit in Sault Ste. Marie (September 23-24) where close to 100 senior hospital delegates were charged with coming up with 100 ideas for improving the delivery of health care in rural Northeastern Ontario. All of our region's 26 hospitals were represented and participated in 36 hours of presentations, synergy engagements and one-on-one networking opportunities.

The report represents a call for action to best meet the needs of the 40% of our population who live in small, rural communities.

Join us on October 28. The Board agenda and package can be downloaded [here](#). The Summit proceedings will be posted on the 28th.

Upcoming NE LHIN Engagements

Wednesday, October 27

NE LHIN meets with 22 small Rural Hospitals

Thursday, October 28

NE LHIN Board of Directors Meeting NE LHIN Office, 555 Oak St. East, North Bay

Note: All meetings are open to the public; everyone is welcome to attend or join via teleconference.

10:00 a.m. Governance Committee (1-866-696-5875)

11:00 a.m. Audit Committee (1-866-696-5891)

1:00 p.m. Board of Directors (1-866-299-8690)

Wednesday, November 3

Mental Health Court: Northern Grown Conference Luncheon Speaker: NE LHIN CEO Louise Paquette

Thursday, November 4

Community Engagement - Time for a Check-up -- Health Care in Northeastern Ontario Hearst Rotary Club Speaker: NE LHIN CEO Louise Paquette

Friday, November 5

Community Engagement - Time for a Check-up -- Health Care in Northeastern Ontario Kapuskasing Rotary Club Speaker: NE LHIN CEO Louise Paquette

Monday, November 22

Community Engagement - Time for a Check-up -- Health Care in Northeastern Ontario

For more information, please contact: Lara Bradley
at: lara.bradley@lhins.on.ca or
(705) 840-2872 ext. 211.

Meeting the Challenge of Northeastern Ontario's Chronic Shortage of Health Professionals



We hear it all the time – there simply isn't enough health care professionals in Northeastern

Ontario. It's been said at our ALC community steering group meetings, was voiced loud and clear at the Rural Health Summit in Sault Ste

Marie, and is well documented in the North East LHIN's Integrated Health Service Plan.

Last week, the North East LHIN launched a unique electronic inventory tool to help address human resource shortages across Northeastern Ontario. The inventory requires the full participation of our close to 200 health service providers who rely on the expertise of their staff every day to deliver quality care to the people of Northeastern Ontario.

Developed in partnership with the North East LHIN's Health Human Resource (HHR) Committee, the inventory will document information relating to the number of full-time employees within a health organization, vacancies and demographics. The inventory is a major stepping stone in helping to better meet the planning and recruitment efforts of health service providers and community partners.

Participants will benefit from this first-ever collaborative effort by having their organization participate in the development of tangible solutions to this long-standing human resource issue and will receive quarterly reports that reflect Northeastern Ontario's health care workforce.

For more information, please access the HHR page of our website by [clicking here](#) or contact Michel (Mike) O'Connor at michel.oconnor@lhins.on.ca or (705) 840-2872 ext 219.

Celebrating Community Support Services Month

Across Northeastern Ontario, there are several options to access community health care service providers.

The North East LHIN funds close to 100

Northeastern Ontario Haileybury
Rotary Club, Speaker: NE LHIN
Senior Corporate Advisor,
Cynthia Stables

Monday, November 22

NE LHIN meets with 41 Long-Term
Care Homes

Tuesday, November 23

Community Engagement - Time for
a Check-up -- Health Care in
Northeastern Ontario Englehart
Rotary Club

Speaker: NE LHIN Senior Corporate
Advisor, Cynthia Stables

**Friday, November 26 & Saturday,
November 27**

NE LHIN meets with 4 HUB
Hospitals and the NE CCAC

For a full list of upcoming
engagements please visit
www.nelhin.on.ca.



community support service organizations that provide services, such as: primary care, transportation, assistance with tasks of daily living, home maintenance support, and more.

For 17% of the seniors living in our region, trouble with mobility often means that a simple trip to the grocery store can be overwhelming. A service such as Meals on Wheels can help people live in their own homes safely and longer. Russel DeCou, Executive Director of Meals on Wheels and member of the North East LHIN Sudbury ALC Community Steering Group says, “The support of the NE LHIN in bringing these services to the doorsteps of people who have difficulty getting through the day is very much appreciated.”

Reducing Emergency Room wait times is a continued priority for the North East LHIN and with partners like community support service agencies, trips to the ER can be avoided by people receiving care as close to where they live as possible.

As Yves Barbeau, Executive Director for the Kapuskasing Community Health Centre notes, NE LHIN funding helps to ensure CHC's work alongside community partners to coordinate primary care for individuals and promote health initiatives in schools and in communities. “An important part of our services is also to link individuals to the right care,” says Yves. “Often times, people do not know how to maneuver through the health care system and are unaware of their options beyond their local hospital. We can provide the first point of contact for individuals who might have otherwise gone to the hospital's emergency room for services.

To learn more about community support services in Northeastern Ontario, [click here](#) to read our October LHINfo Minutes.

Fast Facts - Community Support Services in Northeastern Ontario

Community support service organizations play a key role in community health care, offering such services as: adult day programs, attendant services for people with physical disabilities, Meals on Wheels, personal care and home support, transportation to medical appointments, to name a few.

The North East LHIN funds close to 100 community support service organizations that deliver services to people across Northeastern Ontario.

Within this fiscal year, the NE LHIN will provide close to \$33 million to the community support services sector.

Visit Northeastern Ontario Booths on November 10!



The North East LHIN and several health care partners from our region, will be participating in this years' Health Care Expo on November 10 at the Metro Toronto Convention Centre in Toronto. Following the OHA's Health Achieve, the event draws thousands of people each year and celebrates innovative change taking place in health care all across the province.

This year, Northeastern Ontario is well represented by the following providers:

- **Noojmowin Teg Health Access Centre** -- showcasing their Giiwednong Health Link under the theme of improving efficiency.
- **Northeast Mental Health Centre** – showcasing their Photovoice: Flashes of Hope under the theme of improving patient/resident centredness.
- **Timmins and District Hospital** -- showcasing their 4R Model of Care under the theme of improving integration; their Good Catch Program under the theme of improving safety; and Safety Checklists Outside the Operating Room under the theme of improving safety.
- **Timiskaming Home Support/Soutien à domicile** -- showcasing their One Stop Approach Private & Public Sector Integration under the theme of improving patient/resident centredness.
- **North East LHIN** -- showcasing how the mind, body, spirit and emotion contribute equally to the health and well-being of people and featuring the integration of Weeneebayko Area Health Authority (WAHA). North East LHIN staff will be joined by members of the WAHA Board of Directors. Visitors will enjoy listening to traditional music and learning more about the will and determination of multiple partners to strengthen health care programs and service to our province's most Northerly neighbors.

[Learn more about this year's Expo.](#)

New NE LHIN Staff Member



Marc joins our Performance and Decision Support team and will provide data analysis support and performance monitoring. A graduate from the Schulich School of Business, Marc received an MBA, specializing in health industry management and corporate finance. In his spare time Marc enjoys the outdoors with his wife and their eleven-month-old daughter, as well as photography.

Snapshots of This Month's Travels and Health Care Milestones

From September 21 to the 23, staff and Board Directors of the North East LHIN spent time in the Algoma Hub area, visiting with health service providers, touring facilities, engaging in one-on-one discussions about our region's health care priorities, and participating in the first-ever Northeastern Ontario Rural Health Summit.

CEO Louise Paquette (middle) was welcomed



by Mike Hukezalie, CEO of **St. Joseph's General Hospital in Elliot Lake** (right) and Pierre Ozolins, AED/Patient Care Services at the hospital. Later in the day, Louise presented and joined in a health care discussion with Rotarians of the Elliot Lake Rotary Club.



CEO Louise Paquette provided a health care check-up to the **Sault Ste. Marie Rotary Club** members on September 22. Participants learned about Northeastern Ontario's biggest challenges to delivering health care across a 400,000 square kilometre region and offered their thoughts on the complex issue of health care.



NE LHIN Interim Chair Peter Vaudry (right) welcomed Ontario's French Language Commissioner, François Boileau as a luncheon speaker at the **Rural Health Care Summit** in Sault Ste. Marie. Close to 100 CEOs, Board Chairs and health care leaders from across the region took part in interactive sessions on how best to deliver integrated and patient-focused care in rural Northeastern Ontario.

"Two things that impressed me was your ability to clearly outline what the NE LHIN does and the challenges it faces. I think that we have the right people on the job to get it done."

Comment from Sudbury Rotarian

Sudbury Rotary Club members enjoyed a presentation by CEO Louise Paquette on September 30 and offered their input into a stronger health care system for Northeastern Ontarians.



On October 14, NE LHIN Board Director, Dr. Colin Germond (left) joined Nickel Belt MPP France Gélinas (right) and others in the opening of a new **Nurse Practitioner clinic in Lively**. The clinic will offer a full range of primary care services to the people in the Lively and Copper Cliff areas. There are currently six nurse practitioner clinics in Northeastern Ontario.

October 13 marked the substantial completion of the **Sault Area Hospital** – a joyous day for people of Algoma! NE LHIN Interim Chair Peter



Vaudry, also a citizen of Sault Ste. Marie, was on hand to celebrate with more than 100 people from the City of Sault Ste. Marie and area. The new hospital will open for patient care in March 2011.

In August the Hôpital régional de Sudbury Regional Hospital celebrated their official opening of their new hospital.

The North Bay Regional Health Center is scheduled to open in January 2011 – a milestone itself as for the first time in Canada, an acute hospital (North Bay General Hospital) and the specialized mental health centre (Northeast Mental Health Centre) will be co-located to one site.

New NE LHIN Website Posts

[Home Page](#) -- New posts are made every day – we welcome repeat visitors!

[ED/ALC](#) -- Meet the people who are working behind the scenes to help manage our region's ALC (alternate level of care) pressures. The North East LHIN facilitates community steering groups across the region to help bring down the number of ALC patients in our region's hospitals and ease the flow of patients in and out of our emergency rooms.

Tweet Tweet - Look who's on Twitter and Facebook!



We're here, we're there, we're everywhere and we're aiming to be better connected with you. Become a North East LHIN Facebook fan and/or follow us on Twitter. We are continually aiming to better meet your health care information needs at your convenience.

Did you know? You can follow us on Twitter and become our Facebook fan from your Blackberry or iPhone. For more information on any of our new technologies, please contact: Lance Belanger at lance.belanger@lhins.on.ca or (705)840-2872.

General Health Care News Around the Region

310 CCAC - A Service for Citizens of Northeastern Ontario

Wherever you live in Ontario, it is easy to find the in-home community-based health care services – for yourself or for a loved one. 310 CCAC is a toll-free telephone number and website available to anyone living in Northeastern Ontario. This 24/7

bilingual service will help you find health care services in your community. Visit www.310CCAC.ca or call 310-CCAC (310-2222) (English)/310-CASC (310-2272) (French).

North East Rehab Network Launches Common Referral Form



North East
Rehab Network

The North East Rehab Network has developed a common referral form for external rehabilitation bed applications. The form can be used by hospitals with designated beds across the region (Sudbury, North Bay, Parry Sound, Sault Ste. Marie and Timmins) in order to allow consistency for bed referrals and streamline the application process. To learn more, visit www.NorthEastRehabNetwork.ca (under the Admission and Referrals tab to download or fill out this electronic form).

eHealth Ontario and Cancer Care Ontario host 3rd Annual Information Security Seminar

A free seminar for health care sector employees will be held on October 28 on: leading information security trends; social media and its challenges for information security; building collaboration between privacy and security to reduce risk. For more information, visit www.ehealthontario.on.ca/forms/SeminarRegistration.asp.

