Financial statements of

South West Community Care Access Centre

March 31, 2013, March 31, 2012 and April 1, 2011

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Independent Auditor's Report

To the Chair and Members of
South West Community Care Access Centre

We have audited the accompanying financial statements of South West Community Care Access Centre ("SWCCAC"), which comprise the statements of financial position as at March 31, 2013, March 31, 2012 and April 1, 2011, and the statements of operations and change in net assets, and cash flow for the years ended March 31, 2013 and March 31, 2012, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained in our audits is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of South West Community Care Access Centre as at March 31, 2013, March 31, 2012 and April 1, 2011, and the results of its operations, changes in its net assets, and its cash flows for the years ended March 31, 2013 and March 31, 2012 in accordance with Canadian public sector accounting standards.

Deloitte LLP

Chartered Professional Accountants, Chartered Accountants
Licensed Public Accountants
June 26, 2013
London, Canada

South West Community Care Access Centre

Statements of operations and change in net assets
years ended March 31, 2013 and March 31, 2012

	2013	2012 (Restated - Note 2)
	$	$
Revenue		
Ontario Ministry of Health and Long-Term Care grant	**186,272,389**	177,793,408
Amortization of deferred capital contributions (Note 7)	**1,553,741**	1,213,248
Hospice revenue	**1,103,016**	947,554
Other revenues	**380,518**	578,356
Interest earned	**129,360**	157,607
Donation revenue	**15,385**	17,066
Total revenue	**189,454,409**	180,707,239
Expenditures		
Purchased client services	**109,821,365**	101,258,903
Salaries and benefits	**53,679,286**	52,866,166
Medical supplies	**10,455,385**	10,069,202
Supplies and sundry	**8,317,466**	9,352,744
Building and ground	**2,174,494**	2,112,439
Depreciation	**1,680,320**	1,441,159
Medical equipment rental	**1,684,693**	1,356,163
Hospice purchased services	**1,102,670**	947,554
Repairs and maintenance	**515,117**	612,698
Total expenditures	**189,430,796**	180,017,028
Excess of revenue over expenditures for the year	**23,613**	690,211
Due to Ontario Ministry of Health and Long-Term Care	**38,402**	728,310
Non-vesting sick pay	**(14,789)**	(38,099)
	23,613	690,211

The accompanying notes to the financial statements are an integral part of this financial statement.

South West Community Care Access Centre

Statements of financial position
as at March 31, 2013, March 31, 2012, and April 1, 2011

	March 31, 2013	March 31, 2012 (Note 2)	April 1, 2011 (Note 2)
	$	$	$
Assets			
Current assets			
Cash (Note 13)	**17,937,209**	17,197,230	14,966,776
Restricted cash	**-**	-	171,879
Accounts receivable	**307,909**	372,649	748,572
Statutory government remittances receivable	**1,111,749**	1,103,367	1,446,960
Due from Ontario Ministry of Health and Long-Term Care (Note 4)	**527,887**	654,999	85,300
Prepaid expenses	**632,864**	392,039	326,623
	20,517,618	19,720,284	17,746,110
Rental, security and benefit deposits	**130,548**	120,154	165,632
Capital assets (Note 5)	**7,178,970**	7,578,964	6,994,952
	27,827,136	27,419,402	24,906,694
Liabilities			
Current liabilities			
Accounts payable and accrued liabilities	**16,677,830**	14,932,994	14,459,877
Statutory government remittances payable	**1,649,308**	570,408	29,994
Non-vesting sick pay obligation (Note 2)	**531,748**	516,959	478,860
Due to Ontario Ministry of Health Exc and Long-Term Care (Note 4)	**2,101,407**	3,935,574	2,819,458
Current portion of capital lease obligations (Note 6)	**510,160**	520,270	264,357
Current portion of deferred contributions for capital expenditures (Note 7)	**1,050,741**	1,315,955	1,248,210
	22,521,194	21,792,160	19,300,756
Commitments and contingencies (Note 8)			
Long-term capital lease obligations (Note 6)	**183,087**	476,096	466,453
Long-term deferred contributions for capital expenditures (Note 7)	**5,654,603**	5,668,105	5,618,345
	28,358,884	27,936,361	25,385,554
Accumulated non-vesting sick pay (Note 14)	**(531,748)**	(516,959)	(478,860)
	27,827,136	27,419,402	24,906,694

Approved by

Vice Chair

Chief Executive Officer

The accompanying notes to the financial statements are an integral part of this financial statement.

South West Community Care Access Centre

Statements of cash flows
years ended March 31, 2013 and March 31, 2012

	2013	2012 (Note 2)
	$	$
Operating activities		
Excess of revenue over expenditures	**23,613**	690,211
Reimbursement of surplus to Ministry of Health and Long-Term Care	**(38,402)**	(728,310)
Adjustments for		
Depreciation of capital assets	**1,680,320**	1,441,159
Amortization of deferred capital contributions	**(1,553,741)**	(1,213,248)
Changes in non-cash working capital items (Note 9)	**579,777**	2,297,625
	691,567	2,487,437
Investing activities		
Purchase of capital assets	**(720,628)**	(1,232,434)
Increase in deferred contributions	**1,275,025**	1,330,753
	554,397	98,319
Financing activity		
Repayment of capital lease obligations	**(505,985)**	(527,181)
Net change in cash	**739,979**	2,058,575
Cash and restricted cash, beginning of year	**17,197,230**	15,138,655
Cash and restricted cash, end of year	**17,937,209**	17,197,230
Excess of revenue over expenditures		
Cash	**17,937,209**	17,197,230
Restricted cash	**-**	-
Total	**17,937,209**	17,197,230

The accompanying notes to the financial statements are an integral part of this financial statement.

1. Organization

The South West Community Care Access Centre ("SWCCAC") was created under Regulation 366/06 of the Community Care Access Corporations Act, 2007 as a statutory corporation without share capital.

The Mission of the SWCCAC is as follows:

To deliver a seamless experience through the health system for people in our diverse communities, providing equitable access, individualized care coordination and quality health care.

We get people the care they need to stay well, heal at home, and stay safely in their homes longer. When home is no longer a choice, we help people make the change to other living arrangements

The services provided by the SWCCAC include:

- care coordination;
- nursing / nurse practitioner;
- personal support work;
- physiotherapy;
- occupational therapy;
- speech-language therapy;
- nutritional counseling;
- social work;
- medical supplies and equipment;
- connections to community support services;
- connections to primary care;
- connections to rehabilitation;
- complex continuing care;
- assisted living and supportive housing;
- access to long-term care homes; and
- children's services

All of these services are fully funded by the Ontario Ministry of Health and Long-Term Care.

2. Adoption of a new accounting framework

These financial statements are the first financial statements for which the organization applied Canadian Public Sector accounting Standards ("PSAS"). Accounting standards for Government Not-for-Profit organizations (ASGNPO) have been chosen for accounting policies to the extent that they do not conflict with PSAS. The date of transition to the new standards is April 1, 2011 and the SWCCAC has prepared and presented an opening statement of financial position at the date of transition to the new standards. This opening statement of financial position is the starting point for the SWCCAC's accounting under the new standards. In its opening statement of financial position, the SWCCAC:

(a) recognized all assets and liabilities whose recognition is required by the new standards;

(b) did not recognize items as assets or liabilities if the new standards do not permit such recognition;

(c) reclassified items that it recognized previously as one type of asset, liability or component of net assets, but are recognized as a different type of asset, liability or component of net asset under the new standards; and

(d) applied the new standards in measuring all recognized assets and liabilities.

The accounting policies set out in Note 3 have been consistently applied to all years presented. Adjustments resulting from the adoption of the new standards have been applied retrospectively excluding cases where optional exemptions available have been applied.

2. Adoption of a new accounting framework (continued)

Impact of the adoption of the new standards

The impact of the adoption of the new standards on the statements of operations and change in net assets for the period ending March 31, 2012 is summarized as follows:

	Balance as previously reported March 31, 2012	Adjustment	Reference	Balance as adjusted as at March 31, 2012
	$	$		$
Salaries and benefits	52,828,067	38,099	(b)	52,866,166
Excess of revenue over expenditures for the year	728,310	(38,099)	(b)	690,211
Total	53,556,377	-		53,556,377

The impact of the adoption of the new standards on the statements of financial position as at March 31, 2012 and April 1, 2011 is summarized as follows:

	Balance as previously reported March 31, 2012	Adjustment	Reference	Balance as adjusted as at March 31, 2012
	$	$		$
Accounts receivable	2,131,015	(1,758,366)	(a)	372,649
Receivables from Ministry of Health and Long-Term Care	-	654,999	(a)	654,999
Statutory government remittances receivable	-	1,103,367	(a)	1,103,367
Accounts payable and accrued liabilities	15,503,402	(570,408)	(a)	14,932,994
Statutory government remittances payable	-	570,408	(a)	570,408
Non-vesting sick pay obligation	-	516,959	(b)	516,959
Accumulated non-vesting sick pay	-	(516,959)	(b)	(516,959)
Total	17,634,417	-		17,634,417

2. Adoption of a new accounting framework (continued)

	Balance as previously reported March 31, 2011	Adjustment	Reference	Balance as adjusted as at April 1, 2011
	$	$		$
Accounts receivable	2,280,832	(1,532,260)	(a)	748,572
Receivables from Ministry of Health and Long-Term Care	-	85,300	(a)	85,300
Statutory government remittances receivable	-	1,446,960	(a)	1,446,960
Accounts payable and accrued liabilities	14,489,871	(29,994)	(a)	14,459,877
Statutory government remittances payable	-	29,994	(a)	29,994
Non-vesting sick pay obligation	-	478,860	(b)	478,860
Accumulated non-vesting sick pay	-	(478,860)	(b)	(478,860)
Total	16,770,703	-		16,770,703

Explanation of adjustments

a) *Statutory government remittances*

The new standards require separate disclosure of the amount of statutory government remittances. Accordingly, an amount of $85,300 as at April 1, 2011 and an amount of $654,999 as at March 31, 2012 have been reclassified from accounts receivable as receivable from the Ministry of Health and Long-Term Care. In addition, $1,446,960 as at April 1, 2011 and an amount of $1,103,367 as at March 31, 2012 have been reclassified from accounts receivable into statutory government remittances receivable account. An amount of $29,994 as at April 1, 2011 and an amount of $570,408 as at March 31, 2012 have been reclassified from other accounts payable and accrued liabilities into statutory government remittances payable account.

b) *Non-vesting sick pay obligation*

The new standards require recognition of sick pay benefits or other benefits that accumulate but do not vest as obligations. Accordingly, an amount of $478,860 as at April 1, 2011 and an amount of $516,959 as at March 31, 2012 have been recognized and recorded as accumulated non-vesting sick pay. In addition, an amount of $38,099 for the year ended March 31, 2012 has been recognized and recorded in salaries and benefits and the excess of revenues over expenditures for the year.

3. Summary of significant accounting policies

The financial statements have been prepared in accordance with Canadian public sector accounting standards and include the following significant accounting policies:

Basis of accounting

Revenue and expenditures are recorded on the accrual basis.

Cash

Cash consists of short-term bank balances.

South West Community Care Access Centre

Notes to the financial statements

March 31, 2013, March 31, 2012 and April 1, 2011

3. Summary of significant accounting policies (continued)

Ontario Ministry of Health and Long-Term Care grant

According to the agreement with the Ontario Ministry of Health and Long-Term Care, the grant for the fiscal period is refundable to the Ministry to the extent that the grant exceeds expenditures. Similarly, any excess of expenditures over grants received may be reimbursed at the discretion of the Ontario Ministry of Health and Long-Term Care.

Capital assets

Capital assets are recorded at cost and depreciated over their estimated useful lives. Depreciation is computed on a declining balance basis as follows:

Computer equipment and software	33%
Communications equipment	20%
Equipment capital leases	Straight-line
Leasehold improvements	10%
Furniture and equipment	10%
Phone system	20%

Deferred contributions

Contributions received for capital assets are deferred and amortized over the same term and on the same basis as the related capital assets.

Use of estimates

The preparation of financial statements in conformity with Canadian public sector accounting standards requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Significant estimates include depreciation rates for capital assets and certain accruals. Actual results could differ from those estimates.

Financial instruments

Financial assets and financial liabilities are initially recognized at fair value when the SWCCAC becomes a party to the contractual provisions of the financial instrument. Subsequently, all financial instruments are measured at amortized cost which approximates fair value.

With respect to financial assets measured at cost or amortized cost, the SWCCAC recognizes in net earnings an impairment loss, if any, when there are indicators of impairment and it determines that a significant adverse change has occurred during the period in the expected timing or amount of future cash flows. When the extent of impairment of a previously written-down asset decreases and the decrease can be related to an event occurring after the impairment was recognized, the previously recognized impairment loss is reversed to net earnings in the period the reversal occurs.

4. Due from/to Ontario Ministry of Health and Long-Term Care

The balance receivable from the Ontario Ministry of Health and Long-Term Care comprises the following:

	March 31, 2013	March 31, 2012	April 1, 2011
	$	$	$
Accrued funding due from Ministry	**527,887**	654,999	85,300

The balance payable with the Ontario Ministry of Health and Long-Term Care comprises the following:

	2013	2012 (Restated - Note 2)
	$	$
Surplus of revenue over expenditures for the year	**23,613**	690,211
Adjustment for non-vesting sick pay obligation expense	**14,789**	38,099
Prior year program payable	**776,240**	767,756
Recoveries of prior year surpluses	**(2,648,809)**	(379,950)
Ontario Ministry of Health and Long-Term Care opening balance	**3,935,574**	2,819,458
Due to Ontario Ministry of Health and Long-Term Care	**2,101,407**	3,935,574

The balance due to the Ontario Ministry of Health and Long-Term Care is due on demand.

5. Capital assets

			March 31, 2013
	Cost	**Accumulated depreciation**	**Net book value**
	$	**$**	**$**
Computer equipment	**2,968,595**	**(1,892,624)**	**1,075,971**
Computer software	**1,745,513**	**(1,135,450)**	**610,063**
Equipment capital lease	**2,880,858**	**(2,035,444)**	**845,414**
Communications equipment	**632,115**	**(439,894)**	**192,221**
Leasehold improvements	**3,661,205**	**(1,828,101)**	**1,833,104**
Furniture and equipment	**4,939,974**	**(2,792,226)**	**2,147,748**
Phone system	**1,209,135**	**(734,686)**	**474,449**
	18,037,395	**(10,858,425)**	**7,178,970**

			March 31, 2012
	Cost	Accumulated depreciation	Net book value
	$	$	$
Computer equipment	2,703,079	(1,478,343)	1,224,736
Computer software	1,417,643	(966,358)	451,285
Equipment capital lease	2,678,732	(1,504,036)	1,174,696
Communications equipment	632,115	(391,069)	241,046
Leasehold improvements	3,247,391	(1,662,969)	1,584,422
Furniture and equipment	4,869,714	(2,560,102)	2,309,612
Phone system	1,209,135	(615,968)	593,167
	16,757,809	(9,178,845)	7,578,964

			April 1, 2011
	Cost	Accumulated depreciation	Net book value
	$	$	$
Computer equipment	3,015,124	(2,283,409)	731,715
Computer software	1,308,051	(786,912)	521,139
Equipment capital lease	810,088	(19,285)	790,803
Communications equipment	402,203	(383,137)	19,066
Leasehold improvements	3,247,391	(1,501,805)	1,745,586
Furniture and equipment	4,766,336	(2,321,004)	2,445,332
Phone system	1,209,135	(467,824)	741,311
	14,758,328	(7,763,376)	6,994,952

The total amount owing in accounts payable related to the purchase of capital assets was $662,445 as at March 31, 2013 (March 31, 2012 - $927,241; April 1, 2011 - $1,084,531).

6. Obligations under capital lease

	March 31, 2013	March 31, 2012	April 1, 2011
	$	$	$
Computer lease maturing in March 2013. Annual combined interest and principal payments of $34,462 plus applicable taxes are required until maturity	-	35,820	69,887
Computer lease maturing in October 2013. Annual combined interest and principal payments of $5,020 plus applicable taxes are required until maturity	-	5,218	10,306
Computer lease maturing in December 2013. Annual combined interest and principal payments of $12,333 plus applicable taxes are required until maturity	-	12,819	25,321
Computer lease maturing in January 2014. Annual combined interest and principal payments of $10,724 plus applicable taxes are required until maturity	-	11,147	22,019
Computer lease maturing in March 2014. Monthly combined interest and principal payments of $17,186 plus applicable taxes are required until maturity	**211,485**	401,449	603,277
Computer lease maturing in June 2014. Annual combined interest and principal payments of $1,334 plus applicable taxes are required until maturity	**1,350**	2,664	-
Computer lease maturing in July 2014. Annual combined interest and principal payments of $98,324 plus applicable taxes are required until maturity	**99,462**	196,263	-
Computer lease maturing in August 2014. Annual combined interest and principal payments of $80,834 plus applicable taxes are required until maturity	**81,770**	161,352	-
Computer lease maturing in September 2014. Annual combined interest and principal payments of $3,642 plus applicable taxes are required until maturity	**3,684**	7,270	-
Computer lease maturing in November 2014. Annual combined interest and principal payments of $1,216 plus applicable taxes are required until maturity	-	2,427	-
Computer lease maturing in March 2015. Annual combined interest and principal payments of $36,587 plus applicable taxes are required until maturity	**36,235**	73,030	-
Computer lease maturing in March 2017. Annual combined interest and principal payments of $13,318 plus applicable taxes are required until maturity	**40,310**	51,764	-

6. Obligations under capital lease (continued)

	March 31, 2013	March 31, 2012	April 1, 2011
	$	$	$
Computer lease maturing in March 2015. Annual combined interest and principal payments of $17,606 plus applicable taxes are required until maturity	**16,825**	35,143	-
Computer lease maturing in March 2016. Annual combined interest and principal payments of $20,312 plus applicable required until maturity	**61,657**	-	-
Computer lease maturing in March 2018. Annual combined interest and principal payments of $10,361 plus applicable required until maturity	**51,041**	-	-
Computer lease maturing in March 2018. Annual combined interest and principal payments of $18,154 plus applicable required until maturity	**89,428**	-	-
	693,247	996,366	730,810
Less current portion of capital lease obligation	**510,160**	520,270	264,357
Long-term portion of capital lease obligation	**183,087**	476,096	466,453

Pledged as security for the above borrowings are the equipment under capital lease.

The minimum payments over the remaining terms of the leases are as follows:

	$
2014	513,660
2015	80,352
2016	62,489
2017	28,094
2018	28,094
Total minimum payment	712,689
Less: interest	19,442
	693,247

7. Deferred contributions for capital expenditures

	March 31, 2013	March 31, 2012	April 1, 2011
	$	$	$
Balance beginning of the year	**6,984,060**	6,866,555	5,338,904
Contributions received during the period for capital purposes	**1,275,025**	1,330,753	2,286,937
	8,259,085	8,197,308	7,625,841
Amortization of deferred capital contributions	**1,553,741**	1,213,248	759,286
	6,705,344	6,984,060	6,866,555
Less: current portion of deferred contributions for capital expenditures	**1,050,741**	1,315,955	1,248,210
Long-term deferred contributions for capital expenditures	**5,654,603**	5,668,105	5,618,345

Deferred capital contributions represent the unamortized amount of funding received for the purchase of capital assets. The amortization of the deferred capital contributions is recorded as revenue in the statement of operations.

8. Commitments and contingencies

The SWCCAC has entered into operating leases for their office facilities. Future payments under the leases aggregate to $9,701,991 including the following amounts over the next five years and thereafter:

	$
2014	1,344,199
2015	1,108,533
2016	873,684
2017	873,684
2018	873,684
Thereafter	4,628,207

The SWCCAC leases computer equipment under operating leases expiring November 2013. Future payments under the leases aggregate to $9,494 over fiscal 2014 and $nil thereafter.

Contingencies

The SWCCAC is involved in certain claims arising in the ordinary course of business. An amount has been accrued in the financial statements for SWCCAC's best estimate of the exposure. Although the ultimate outcome of these matters cannot be ascertained at this time, it is the opinion of management that these claims should be resolved without material effect on the SWCCAC's financial position.

9. Additional information to the statement of cash flows

Changes in non-cash working capital items

	2013	2012 (Note 2)
	$	$
Accounts receivable	**64,740**	375,923
Statutory government remittances receivable	**(8,382)**	343,593
Due from Ontario Ministry of Health and Long-Term Care	**127,112**	(569,699)
Prepaid expenses	**(240,825)**	(65,416)
Rental, security and benefit deposit	**(10,394)**	45,478
Accounts payable and accrued liabilities	**1,388,004**	473,117
Statutory government remittances payable	**1,078,900**	540,414
Non-vesting sick pay obligation	**14,789**	38,099
Due to Ontario Ministry of Health and Long-Term Care	**(1,834,167)**	1,116,116
Total change in non-cash working capital items	**579,777**	2,297,625

During the year, capital assets were acquired at an aggregate cost of $1,279,586 (2012 - $1,232,434) of which $219,321 (2012 - $792,737) were acquired by means of capital leases and the balance of the purchase price of $1,060,265 (2012 - $439,697) was paid by SWCCAC in cash or accrued for at year end.

10. Pension plan

Substantially all of the employees of the SWCCAC are eligible to be members of the Hospitals of Ontario Pension Plan, which is a multi-employer final average pay contributory pension plan. As there is insufficient information to apply defined benefit plan accounting, defined contribution plan accounting has been used by the SWCCAC. Employer contributions made to the plan during the fiscal period amounted to $3,590,150 (2012 - $3,399,119) and are included in benefits expense in the statement of operations. As at December 31, 2012, the Hospitals of Ontario Pension Plan has a surplus of $7,495,000.

11. Financial instruments

Fair value

The fair values of cash, accounts receivable, accounts payable and accrued liabilities, due to Ministry of Health and Long-Term Care and capital lease obligations are approximately equal to their carrying values.

All financial assets and liabilities held by the SWCCAC are level 2 in the fair value hierarchy.

Interest rate risk

The SWCCAC does not have any form of borrowing and therefore the interest risk is very low.

Credit risk

The SWCCAC collects balances from the Ministry of Health and Long-Term Care of Ontario in the normal course of its operations and due to the nature of the receivables, the SWCCAC is exposed to minimal credit risk.

11. Financial instruments (continued)

Liquidity risk

Liquidity risk is the risk of being unable to meet a demand for cash or fund obligations as they come due. The SWCCAC manages its liquidity risk by constantly monitoring forecasted and actual cash flow and financial liability maturities.

Accounts payable and accrued liabilities are generally paid within 30 days. There is no loan or other financial facility that contains covenant or demands of repayment.

12. Capital management

The SWCCAC's objectives when managing capital are to develop and maintain a financial model and a capital expenditure process which supports the strategic directions of the SWCCAC, and safeguards the SWCCAC's ability to continue to provide benefits to its clients.

Capital at the entity is comprised of net assets. In order to maintain or adjust the capital structure, the entity must obtain additional funding or use surplus operating funds.

The entity is not subject to any externally imposed capital requirements.

13. Bank indebtedness

The SWCCAC has an unsecured available operating line of $13,000,000 bearing interest at prime minus 0.25%. There was no balance outstanding at March 31, 2013, March 31, 2012, or April 1, 2011.

14. Accumulated non-vesting sick pay

The accumulated non-vesting sick pay comprises the sick pay benefits that accumulated but do not vest. These adjustments are not funded by the Ontario Ministry of Health and Long-Term Care.

15. Regional Coordination Centre

In November 2009, the Government directed the Ministry of Health to establish 14 Regional Coordination Centres (RCC's) across the Province to coordinate diabetes care across the disease continuum and to disseminate standards and best practices to providers consistently across the province. The RCC is one of the elements of the Ontario Diabetes Strategy. In the south west region, the Regional Coordination Centre is hosted by the South West CCAC.

The mandate for the RCCs is to improve the integration and coordination of care across the system and to improve the quality of diabetes care.

15. Regional Coordination Centre (continued)

The following table outlines the costs of operating the Regional Coordination Center, which was terminated on January 31, 2013:

South West LHIN - South West Community Care Access Centre
Regional Coordination Centre
2012-13 Financial Report

	10 months ended January 31, 2013	Year ended 2012
	$	$
Project activities	**338,592**	502,962
Other program delivery expenses		
Rent	**33,333**	40,000
Professional development	**3,623**	7,861
Travel	**20,552**	21,938
Legal fees	**8,234**	-
Cell phone/IT/wireless	**3,335**	4,023
Audit fees	**5,500**	2,600
Meeting expenses	**55**	745
Program administration	**13,703**	-
Operating expense	**16,667**	-
Total other program delivery expenses	**105,002**	77,167
Total program expenses	**443,594**	580,129
Total budget	**599,228**	707,200