

WWLHINformation

Waterloo Wellington LHIN



Waterloo Wellington LHIN eNewsletter - November 15th Edition

The WWLHINformation eNewsletter is a bi-weekly update to keep you informed of the latest news, events, and successes in health care across the WWLHIN as we continue working together to build an integrated and sustainable health system for residents in Waterloo Wellington.

As part of the eNewsletter, we are looking for your contributions. Are you looking for a new way to share information or invite the community to health care related events? Send your news and events with links to more information and we'll include it in an upcoming edition.

Please forward WWLHINformation to others who may be interested in local health care news and events. For new readers, please [click here](#) to subscribe. To unsubscribe please send an email to connie.coggan@lhins.on.ca.

Minister Visits Centre for Family Medicine in Kitchener



On October 27th, Minister of Health and Long-Term Care Deb Matthews visited the Centre for Family Medicine Family Health Team in Kitchener to announce that one million more Ontarians now have access to a primary care provider, compared to 2003. The Minister praised the Centre for Family Medicine for their contribution to this success.

The Centre for Family Medicine Family Health Team began accepting patients in 2005 and now has 20,292 patients under their care including 4,777 that did not previously have a regular family doctor.

Dr. Carolyn Fuss, a family doctor at the Centre, is pictured with the Minister and patient Danny Ho.

Hilltop Breaks Ground on New LTC Beds

On November 3rd, community leaders and elected officials gathered at Hilltop Manor to celebrate the official groundbreaking of 96 new long-term care beds

at the facility in Cambridge. The beds are expected to be completed by Fall 2012 and will significantly improve access to long-term care for local residents.

Congratulations to Executive Director Brent Gingerich and his team at People Care and Hilltop on this exciting milestone. The new beds are part of 332 new Long-Term Care beds being added across Waterloo Wellington.

For more information, [click here](#).



Minister Recognizes WWLHIN Hospitals



On November 5th, Minister of Health and Long-Term Care Deb Matthews visited Guelph General Hospital (GGH) to recognize the hospital for improving patient care in its emergency department (ED).

The Minister announced that the province is providing GGH with \$89,900 for treating 688 more patients within target as compared to last year. At GGH 87 per cent of patients are being treated within target and there has also been a 31 per cent reduction in the total time patients are spending in the ER since April 2008.

GGH was able to make this significant improvement by: creating a rapid “See and Treat” area for patients suffering from less serious medical issues. The area, which functions much like a walk-in clinic, allows patients to be seen by a doctor or nurse practitioner and discharged more quickly; and hiring an Admission and Transfer Nurse to help patients who need to be admitted to hospital transition from the emergency room to inpatient unit more quickly.

Two other WWLHIN hospitals are also receiving additional funds for improving care in their EDs. Cambridge Memorial Hospital will receive \$116,300 and St. Mary's General Hospital will receive \$23,200.

Dr. Aaron Smith, the WWLHIN's ED Lead and an emergency department doctor at GGH, is pictured speaking at the event. For more information, [click here](#).

Sunnyside Supportive Housing Officially Open



On November 9th, a Grand Opening celebration was held at Sunnyside Supportive Housing in Kitchener. The new facility features 30 units that will allow seniors to live independently with support services in a welcoming, home-like setting. This can include help with meals, housekeeping, physical therapy, medications, and more depending on the individual resident's needs.

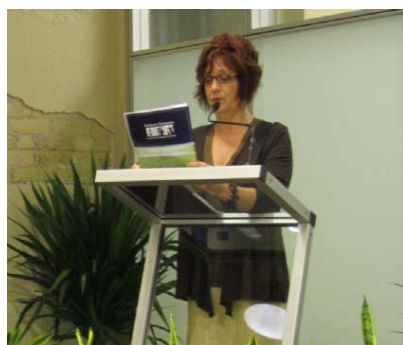
The WWLHIN is proud to provide operating funding for the new facility through the Aging at Home Program. The Program

is a three-year, \$37 million initiative to support seniors to live as independently as possible, for as long as possible, in the setting of their choice.

At the event, Evelyn Henderson, a resident of Sunnyside Supportive Housing, spoke about the difference the new home has made in her life. She shared that she never thought she would live in such a nice place and that getting to know her new neighbours had helped her realize that she doesn't have to be lonely anymore.

For more information, [click here](#).

KDCHC Celebrates Anniversary and New Location



On November 9th, the Kitchener Downtown Community Health Centre (KDCHC) celebrated its 10th Anniversary and the grand opening of its new location at 44 Francis St. in Downtown Kitchener. The KDCHC is committed to the vision of Client-Centred Collaborative Care. It provides primary care, illness prevention, and health promotion in a team environment, supporting residents and especially vulnerable populations in Kitchener's downtown.

The new location is designed to support more clients and enhance joint programming with partners. It is located close to where their clients live, as well as public transportation. It will also provide a place to collaborate, support community engagement and information access. At the event, a client and volunteer at the

Centre spoke about her struggle with addiction and mental health issues and how the Centre has given her a second-chance at life. The client, Judy Witt, is pictured speaking at the grand opening.

The WWLHIN is the KDCHC's main funder. For more information, [click here](#).

CNIB Hosts Open House in Waterloo



On November 9th, the CNIB held an open house at its Waterloo office to raise awareness of the diverse services it provides for clients who are blind, visually impaired, and deaf-blind. The open house featured tools used for early intervention to assist in diagnosing and supporting infants and children, as well as those used to promote independent living for adults and seniors. The tools included everything from cloth books and textured objects for children to kitchen gadgets that promote safe cooking in the home.

Sandy Matos, Early Intervention Specialist for the CNIB, is pictured displaying a number of objects used in the program.

For more information, [click here](#).

French Language Services Coordinator Joins WWLHIN

France Tolhurst joined the WWLHIN on November 1st as the French Language Services Coordinator (FLSC). France and her role transferred to the WWLHIN from the Ministry of Health and Long-Term Care. France has a wealth of experience in French Language Services Planning and is a welcome addition to the team. France can be reached

at france.tolhurst@lhins.on.ca or 519-650-4472 ext. 236.



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