

WWLHINformation

Waterloo Wellington LHIN



Waterloo Wellington LHIN eNewsletter - August 10th Edition

The WWLHINformation eNewsletter is a bi-weekly update to keep you informed of the latest news, events, and successes in health care across the WWLHIN as we continue working together to build an integrated and sustainable health system for residents in Waterloo Wellington.

As part of the eNewsletter, we are looking for your contributions. Are you looking for a new way to share information or invite the community to health care related events? Send your news and events with links to more information and we'll include it in an upcoming edition.

Please forward WWLHINformation to others who may be interested in local health care news and events. For new readers, to subscribe or unsubscribe, please send an email to connie.macdonald@lhins.on.ca.

Cambridge Memorial Hospital Gets 'Green Light' for Expansion



On July 28th, Minister of Health and Long-Term Care Deb Matthews announced that Cambridge Memorial Hospital has the 'Green Light' to proceed with its much-anticipated expansion. The redevelopment and expansion project will give families better access to state-of-the-art health care, closer to home.

"Cambridge Memorial Hospital is on the right track – providing better care for the people it serves. That's why I was pleased to approve this long-awaited expansion. I know how important this expansion is to the people of the Cambridge area. These new upgrades will mean faster and easier access to high quality health care services and modern facilities much closer to home," said Minister Matthews.

"This is incredible news for Cambridge residents. The Waterloo Wellington LHIN has worked closely with Cambridge Memorial Hospital and the Ministry of Health and Long-Term Care to move this project forward. The approval of the hospital's redevelopment and expansion will increase access to care for Cambridge residents and complements other recent health investments in Cambridge," said Joan Fisk, Chair, Waterloo Wellington Local Health Integration Network.

In addition, construction is set to begin in September on a project that will help the hospital renew its mechanical and electrical infrastructure and add capacity. "I'm delighted the government is supporting our hospital's plan to improve its facilities so that residents of Cambridge and the surrounding area will soon have access to the very best in hospital care," said Patrick Gaskin, President and CEO, Cambridge Memorial Hospital.

Photo: Minister Matthews chats with a proud new mom in the childbirth program at Cambridge Memorial Hospital. The program will be redeveloped as part of the hospital's expansion project.

[Click here](#) for more information.

Online Patient Records Enhancing Care for 2 Million Ontarians



More people across the Waterloo Wellington (WW) and Hamilton Niagara Haldimand Brant (HNHB) Local Health Integration Networks (LHINs) now have access to better quality and more efficient health care, thanks to an eHealth initiative that gives health care professionals access to real-time patient information.

ClinicalConnect, a secure online portal, which can be accessed across the two LHINs by more than 2,500 health doctors, nurses and pharmacists, allows health care providers to view patients' medical information online, including hospital admissions, allergies and lab results from 28 local hospitals and two Community Care Access Centres (CCACs).

This information allows health care providers to make better and more informed decisions on patient care. The portal can also help to reduce the need for repeat lab and diagnostic tests and the time hospital staff spend sending patient information and test results to primary care providers.

"ClinicalConnect helps me to provide better and more efficient care for my patients. When one of my patients is hospitalized, I can go online and look at the tests they had, what medications they were put on, and what their discharge plan is. When the patient arrives in my office, I have all the information I need to care for them right away," said Dr. Mohamed Alarakhia, Centre for Family Medicine, Kitchener

Thanks to a five million dollar investment from eHealth Ontario, ClinicalConnect is expanding to better serve more patients in the WW and HNHB LHINs. The funding announced today will also accelerate the use of Electronic Health Records (EHRs) to improve patient care, safety and access. It also permits the province to leverage existing systems and investments to promote regional integration, a key element of eHealth Ontario's strategy to build EHRs for all Ontarians by 2015. eHealth Ontario's approach is to develop regional hubs to leverage local investments already in place or in progress.

Photo: Dr. Mohamed Alarakhia demonstrates ClinicalConnect for Kitchener Centre MPP John Milloy and WWLHIN Senior eHealth Manager Dale Maw at the Centre for Family Medicine in Kitchener.

[Click here](#) for more information.

Langs Farm Village Association is Growing and Changing with a New Look

langs logo



After 33 years of pursuing its vision to build a healthy and engaged community, Langs Farm Village Association is undergoing a significant change. 2011 is a historical year for the organization with a move to a new facility currently being built on Concession Road and the launch of a capital campaign to raise funds for the building. The organization's Board of Directors also believed it was timely to undergo a rebranding process to align with their new location.

Langs is a community based organization where everyone's opinion is valued. This made the decision to consult with staff, community partners and the broader Langs community about a name change very easy. Over a 6 month period, and several brainstorming sessions, a new name and logo emerged. The organization's name will be shortened to **Langs** with the tagline **Community. Health. Wellness.** The logo is being adapted from a single tree to

multiple trees recognizing the history of the organization and broadening it to be more community focused.

“The short, concise name is consistent with what is naturally being used, everyone knows us as Langs,” said Bill Davidson, Executive Director. The new tagline also provides a more accurate picture of the broad range of programs and services we provide.” Full usage of the new name and logo will begin with the move into the new facility at the end of August.

[Click here](#) for more information.

St. Mary's General Hospital Receives Three-Year Accreditation

St. Mary's General Hospital has received a full three-year Accreditation award from Accreditation Canada after an extensive review of the hospital's quality and safety standards and practices. Less than 20% of acute care hospitals in Canada achieve this top level award.

“Our staff, physicians and volunteers work very hard each day to ensure our patients have access to the safest and highest quality care possible,” says Don Shilton, President of St. Mary's. “To receive full Accreditation is an outstanding achievement.”

The Accreditation Canada survey team visited St. Mary's in February, meeting with more than 200 staff, physicians, volunteers, patients and families. The surveyors also reviewed 31 Required Organizational Practices, which focus on industry gold standards of practice in the areas of quality and patient safety. They surveyors found that all practices were fully in place at St. Mary's.

Strengths highlighted at St. Mary's by the surveyors include:

- An openness and commitment within the organization at all levels to examine current processes and systems and make improvements.
 - Excellent relationships with community partners as well as a high level of patient satisfaction
 - Introduction of the regional 24/7 Code STEMI program for cardiac treatment
 - Development of the Chest Centre of Excellence and Level I Thoracic Surgery Centre
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Hallman Foundation Invests \$250,000 in St. Mary's Regional Cardiac Care Centre

Representatives of the Lyle S. Hallman Foundation presented a donation of \$250,000 toward the purchase of a new \$1.4 million x-ray camera for the Cardiac Catheterization Lab at St. Mary's Regional Cardiac Care Centre.

This cutting-edge technology will improve patient care and safety, and will replace a camera which was purchased when regional cardiac services were first launched at St. Mary's in 2001.

“The Lyle S. Hallman Foundation is extremely proud to support St. Mary's Regional Cardiac Care Centre and its life-saving work,” says Laura Manning, Executive Director of the Foundation. “Helping to ensure that this leading group of experts has the tools it needs to keep our community well is a privilege.”

This new machine will allow for more precise imaging so that fewer “views” will be needed to allow cardiologists to accurately determine whether a patient's heart disease can be managed with medication or requires angioplasty or surgery. Fewer views also mean less radiation exposure for the patient and staff. Higher resolution imaging also assists cardiologists as they perform angioplasty to open blocked arteries.

2011 Quality and Innovation Awards

Nomination deadline: September 16, 2011

The Cancer Quality Council of Ontario (CQCO) and Cancer Care Ontario (CCO), in partnership with the Canadian Cancer Society – Ontario Division, are pleased to announce the sixth annual call for nominations for the 2011 Quality and Innovation Awards. Once again, these awards will recognize significant contributions to quality or innovation in the delivery of cancer care. Eligible applicants must be involved in the delivery of cancer care within Ontario. Successful applicants will be notified in October and invited to an awards dinner and presentation in Toronto this fall.

For more information about the nomination process and criteria, and to download the application forms visit <http://www.cqco.ca/awards> or contact Katrina Santiago at qualityandinnovation.awards@cqco.ca.

Join the Health Professionals Advisory Committee

The Health Professionals Advisory Committee (HPAC) is a multi-disciplinary voluntary group that reflects a diversity of perspectives and expertise. The Committee provides the LHIN with advice related to patient-centred care, implementation of the Integrated Health Service Plan, and other strategic initiatives.

The Committee is currently recruiting new members to fill specific vacancies in its membership. Representatives are needed from: the College of Dietitians of Ontario, the College of Nurses of Ontario, the College of Physicians and Surgeons of Ontario, and one member from any allied health profession.

If you are interested, please contact Connie Iden, Administrative Assistant, System Design and Transformation, at connie.iden@lhins.on.ca or 519-650-4472 x221.

2015 eHealth Blueprint – Getting to Electronic Health Records by 2015

Representatives from health service providers from across the Waterloo Wellington LHIN packed the auditorium of Guelph General Hospital on July 28th to learn about Ontario's eHealth blueprint plan to roll out electronic health records by 2015.

The blueprint is Ontario's plan to achieve an electronic health record system that will improve access to quality care for all Ontarians. This event offered local health service providers the opportunity to discuss the plan and share ideas that will be taken into consideration prior to the blueprint being finalized.

More information to come.

WWLHIN Social Media: Feature Tweets and Posts

Follow [@WW_LHIN](#) on Twitter and become a fan on [Facebook](#). Many thanks to our fans and followers for their feedback. Use the #access2care hashtag to share your good news.

- **@Deb_Matthews:** On my way! RT @WW_LHIN: @Deb_Matthews will be at cambridge hosp this morn to make announcement about improving #access2care for #cambridge!
- **@Patient_Safety:** @WW_LHIN We truly would not be successful without the work our partners do like you guys.
- **@SouthWestLHIN:** RT @WW_LHIN 5 million from eHO to support improved #access2care @WW_LHIN + @HNHB_LHIngage - check out GR8 news bit.ly/nb8jpm
- **@OLTCAnews:** Big thanks to @Deb_Matthews @SchlegelUW_RIA @WW_LHIN @omnihealthcare for sharing stories about the amazing work happening in long-term care!
- **@Communic8nHowe:** Great news!! RT @WW_LHIN: Increasing #access2care for #cambridge residents! Green

light for hospital expansion!! @Deb_Matthews #lhin

- @**Energyonthest**: Congrats to @WW_LHIN Board for hard work and leadership. Read July meeting minutes <http://t.co/PBQWC6o> Good exmple of transparency #IAP2
- @**AOHC_ACSO**: Thx for joining us. Great to have LHIN w/ us! RT @WW_LHIN: @CHC_Chat thanks everyone for the great convo today! #CHCchat #SDoH #access2care
- @**THLnews**: YES! RT @WW_LHIN @nsmlhin "Large part of (LHIN's) effectiveness is ability to zero in on local needs"- former board chair.

WWLHIN Staff Changes

- Lyndsay Warrington joined the WWLHIN as Administrative Assistant. Lyndsay will be supporting the Performance and Accountability Team and the WWLHIN Clinical Lead. Lyndsay comes to the WWLHIN from the Waterloo Wellington Community Care Access Centre where she was a Team Assistant.
- Perry Sankarsingh will be joining the WWLHIN as Manager, Performance, as of August 22. Perry comes to the WWLHIN from the Central Community Care Access Centre (CCAC) where he was their Improvement Advisor. There, he was responsible for facilitating organization-wide performance improvement initiatives and advising the organization on operational and strategic issues. At the CCAC, Perry worked on a number of strategic initiatives such as Home First and the five GTA CCACs' shared Resource and Matching Referral (RM&R) project.
- Brian Swainson, Director, Business Management Team, WWLHIN, will be leaving the WWLHIN following the week of August 22nd. Brian has accepted a position as Director of Finance at Saint Luke's Place. Brian has been instrumental in developing the WWLHIN's Business Management Team. His leadership has focused on the implementation of best practice business management processes and providing great customer service when responding to health service provider requests. Best Wishes to Brian in his new position.

