

WWLHINformation

Waterloo Wellington LHIN



Waterloo Wellington LHIN eNewsletter - April 16th, 2012

The WWLHINformation eNewsletter is a bi-weekly update to keep you informed of the latest news, events, and successes in health care across the WWLHIN as we continue working together to build an integrated and sustainable health system for residents in Waterloo Wellington.

As part of the eNewsletter, we are looking for your contributions. Are you looking for a new way to share information or invite the community to health care related events? Send your news and events with links to more information and we'll include it in an upcoming edition.

Please forward WWLHINformation to others who may be interested in local health care news and events. For new readers, to subscribe or unsubscribe, please send an email to connie.macdonald@lhins.on.ca.

Mosaic of Rehabilitative Care: Kick-off Webinar

You're invited to participate in the Mosaic of Rehabilitative Care: Kick-off Webinar!

Learn more about the WWLHIN Rehabilitation Services Review, including the Stroke Stream of Care. Join us for this first session in a series of sessions that will be offered to share information with stakeholders about progress being made towards the implementation of a system of "Rehabilitative Care" in WWLHIN.

Objectives of the "kick-off" session:

- Provide an overview of the Rehab Review key findings and recommendations
- Provide a description of the Stroke Stream of Care
- Outline proposed next steps for the implementation of a system of "Rehabilitative Care" in WWLHIN

Please RSVP to Emmi Perkins at eperkins@gghorg.ca by Tuesday, April 24th, 2012

Date: Thursday, April 26th, 2012

Time: 8a.m. to 9:30 a.m.

Location: Call-in to: 1 866-213-1666 and enter Conference ID: 8393912

Then click on: <https://elearning.moh.gov.on.ca/r86658082/>

Cambridge Hospital Moves Ahead with \$4.3 M Planning Grant



Ontario is providing a \$4.3M planning grant to help with the cost of the Cambridge Memorial Hospital (CMH) Redevelopment, Kitchener Centre MPP John Milloy announced Thursday.

The \$4.3 million provincial grant will assist with the cost of planning and designing the Cambridge Memorial Hospital (CMH) redevelopment. This brings the total planning and design grant to \$14.3 million for the hospital's Main Capital Redevelopment Project after \$10 million was announced in September 2007.

"I'm delighted with this provincial grant. It is good news for local families. This funding will allow for the redevelopment of the hospital to move ahead with planning and improve high quality health services in Cambridge."

-- John Milloy, MPP Kitchener Centre

"This announcement is a welcome one for our hospital. It further reinforces the need for a bright, modern health care facility to service the growing community of Cambridge and the surrounding area. Our staff is mission focused and we will continue to collaborate with all our partners to ensure this project moves forward."

-- Patrick Gaskin, President and CEO, Cambridge Memorial Hospital

Photo: Patrick Gaskin, President and CEO, The Hon. John Milloy, MPP for Kitchener Centre, Dr. Michael Lawrie, Chief of Staff, and Don McIntyre, Treasurer of the CMH Board of Directors.

Real Time Estimated Waits for Emergency Care Now on Web at St. Mary's General Hospital



The top question patients ask when visiting a hospital emergency department (ED) is: HOW LONG WILL I WAIT?

On Wednesday, based on its research, St. Mary's General Hospital became the first hospital in Ontario, and the second organization in Canada, to provide the public with that information in real time on its website. This new application includes:

- current estimated wait times to see a physician or nurse practitioner in the ED from the time of triage;
- the number of people waiting and the number being treated in the ED;
- a projection of wait times over the next six hours in the emergency department based on past trends;
- a list of alternatives to emergency department care.

This information, based on a year of research into activity patterns and flow in the St. Mary's ED, is designed to help those with semi-urgent or non-urgent medical conditions make informed choices about where and when to seek care. Those with life or limb threatening illness or injuries should still call 911 or go to their closest emergency department for care.

"This website allows patients to have a look behind the scenes so they can make decisions about where and when to seek care," said Dr. Bob Wickett, Chief of Emergency Medicine at St. Mary's.

"It allows us to be much more transparent about what patients can expect, if and when they come to the ED," added St. Mary's President Don Shilton. The information on the site is laid out in an easy to read format that was designed with input from patients and visitors in St. Mary's emergency department. "When we sought feedback, we heard that the more information we could provide the better. That's why we added features like the number of people currently waiting, and the number of people currently being treated."

[Click here](#) for more information.

[Click here](#) to view the new Website.

Photo: SMGH President Don Shilton shows a family member the new live wait times website in the SMGH emergency department.

WWLHIN Telemedicine Program Update

The WWLHIN has received permanent base funding for 12 full time nursing equivalent positions. The role of these nurses is to support and advance the adoption of clinical telemedicine and facilitate access to health care services in our region.

WWLHIN's approach to the funding made available through the 9000 Nurses Initiative is unique in the province by focusing on collaborating and integrating across health services and developing a sustainable telemedicine program.

St. Joseph's Heath Centre Guelph is the Lead Organization for the program. Telemedicine is seen as a key tool to improve access to services for vulnerable community members and to connect patients to care from specialties and sub-specialties both within and outside WWLHIN.

The Telemedicine Advisory Committee, made up of decision makers representing a variety of areas in the health care system, held its first meeting on March 28th to kick off this project. The project charter, which has been circulated to committee members in draft format, is nearing completion.

The Telemedicine Advisory Committee has recommended that the initial focus of this program will be to advance, build upon, and enhance services to seniors, and people with mental health and addiction issues in WWLHIN.

Telemedicine Advisory Committee members will consult with and discuss the project charter and focus with their various service networks over the next few weeks to generate ideas as to where and how to use the new resources. These discussions are designed to provide key stakeholders who have ideas for the deployment of the nursing resources with an opportunity to look critically at the adoptability and sustainability of these ideas.

If you have further questions about this program please contact Matt Smith Telemedicine Program Coordinator at: 519-824-6000 ext. 4375, or Matt.Smith@sjhcg.ca.

Rural Community Support Services Review

The WWLHIN, in partnership with its health service providers, is undertaking a review of Community Support Services in rural Waterloo Wellington (one of the 10 recommendations in the Rural Health Care Report 2010).

The Review is being led by Co-Chairs Michelle Martin, VON, and Susan Gerber, WWLHIN Community Services Lead. The purpose of the review is to identify gaps in Community Support Services which are needed to provide appropriate services for people to return from hospital and to remain safely and independently in their home.

Thank you to those who filled out the on-line survey. The survey is now closed. Interviews with rural seniors are currently underway. Additional updates will be provided as the review progresses.

A Fairer Drug System For Seniors

Ontario is asking the five per cent of seniors with the highest incomes to pay more of their own prescription drug costs — so the province can invest in more home care and supports for all seniors.

The Ontario Drug Benefit (ODB) program helps all seniors with the cost of their prescription drugs. All seniors are eligible

for the ODB regardless of their income level.

As proposed in the 2012 Ontario Budget, high-income seniors would pay a greater share of their drug costs starting August 2014:

- For single seniors with income of more than \$100,000 the deductible will be \$100 plus three per cent of net income over \$100,000.
- For senior couples with a combined income of more than \$160,000, the deductible will be \$200 plus three per cent of their family net income over \$160,000.

Drug costs for seniors below these net income levels would remain the same.

This measure will save \$30 million in 2014-15 and help the government better support an aging population through a new Seniors Strategy which calls for expanding home care, increasing access to home care, and providing improved coordination between hospitals, primary and community care.

WWLHIN Board Highlights

[Click here](#) to read highlights from the March 29, 2012 WWLHIN Board of Directors Meeting.

WWCCAC Board Highlights

[Click here](#) to read highlights from the Waterloo Wellington Community Care Access Centre's (WWCCAC) March 2012 Board Meeting.

WWLHIN Social Media: Feature Tweets and Posts

Follow [@WW_LHIN](#) on Twitter and become a fan on [Facebook](#). Many thanks to our fans and followers for their feedback. Use the #access2care hashtag to share your good news.

- [@NarayanMD](#): [@WW_LHIN](#) a history of **#NationalDoctorDay**
<http://www.altiusdirectory.com/Society/2009/03/national-doctors-day-30th-march.html>
 - [@OLTCAnews](#): RT [@ww_lhin](#): heading for a beautiful country drive to Palmerston to Royal Terrace #LTC to talk about successes in access to quality LTC
 - [@OLTCAnews](#): Learn about a great short-stay respite service being offered at #Elmira #LongTermCare home:
<http://bit.ly/GWR1U6> via [@WW_LHIN](#)
 - [@DjYahn](#): [@WW_LHIN](#): John Milloy confirms Cambridge Memorial Hosp building project still a go! #cbridge" that is excellent news for our Community!
 - [@StMarysGenHosp](#): [@jborthwik](#) [@WW_LHIN](#) Check out our website and let us know what you think!
<http://www.smgh.ca/ed-wait-times/>
 - [@KidsAbility](#): RT [@WW_LHIN](#) A big thank you to all in our community and beyond who support those with Autism and their families! #worldautismday [@KidsAbility](#)
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