

WWLHINformation

Waterloo Wellington LHIN



Waterloo Wellington LHIN eNewsletter - July 9, 2012

The WWLHINformation eNewsletter is a bi-weekly update to keep you informed of the latest news, events, and successes in health care across the WWLHIN as we continue working together to build an integrated and sustainable health system for residents in Waterloo Wellington.

As part of the eNewsletter, we are looking for your contributions. Are you looking for a new way to share information or invite the community to health care related events? Send your news and events with links to more information and we'll include it in an upcoming edition.

Please forward WWLHINformation to others who may be interested in local health care news and events. For new readers, to subscribe or unsubscribe, please send an email to connie.macdonald@lhins.on.ca.

Addictions Integration Project

The Waterloo Wellington Local Health Integration Network (WWLHIN) is committed to developing a high quality, integrated health system for our residents leading to better health and better futures. In integrated delivery systems, residents experience better health, better care, and better value for their taxpayer dollars.

As we move forward, we count on our health service providers and partners to step-up and drive the change that is needed in the system for our residents. Stonehenge Therapeutic Community has shown exemplary leadership in this regard. They have stepped forward to lead the integration of addictions services and, with support from WWLHIN for the integration project, are developing an Integration Lead – Addictions dedicated to achieving the project's goals. Stonehenge has announced that this position will be assumed by Heather Kerr, Stonehenge's Executive Director, for the project period of July 1, 2012 to March 31, 2013.

The Addictions sector within the WWLHIN is generally a fragmented system. Residents who need service, along with their families, experience many challenges including: a lack of coordinated system navigation for clients, long wait lists for services, challenges in transitioning from one agency to another, and clients feeling like they are getting lost in the system.

Further integration of addictions services, quality improvements, and adoption of best practices will lead to a better use of existing skills and resources and improved experiences and outcomes for clients.

[Click here](#) for more information.

Grand River Branch Achieves Accreditation

Local branch of CMHA receives three-year award with Accreditation Canada

The Canadian Mental Health Association Grand River Branch (CMHAGRB) received a three-year accreditation award with the Qmentum program of Accreditation Canada. Accreditation Canada is an independent, not-for-profit organization that sets standards for quality and safety in health care and accredits health organizations in Canada and around the world. Organizations that are accredited by Accreditation Canada undergo a rigorous evaluation process. Following a comprehensive self-assessment, trained surveyors from accredited health organizations conduct an on-site survey to evaluate the organization's performance against Accreditation Canada's standards of excellence.

The Grand River Branch effort began in 2008 with a new Strategic Plan developed by the Board of Directors. In May 2012, Surveyors assessed the organization's compliance against four sets of standards including governance, infection prevention and control, organizational effectiveness, and community mental health services and supports. CMHA Grand River achieved compliance in over 95% of the applicable criteria, meeting well over 300 standards. A quality performance roadmap will continue to ensure ongoing improvement in pursuit of quality, safety and value in health care delivery.

Rehabilitative Care System Phase II Project Update



We have begun our journey towards improving outcomes and quality of life for patients who require stroke and rehabilitative care services. Implementation of Phase II of the Rehabilitation and Stroke Reviews has begun. We are impressed with the commitment and excitement amongst the stakeholders of this project. The following are recent developments in the project:

- St. Joseph's Health Centre (Guelph) has been identified as the Sponsor Organization for Phase II
- The Phase II Project Charter was submitted to the LHIN in May and is currently being finalized.
- Emmi Perkins has been hired into the 2-year Rehabilitative Care Coordinator role
- Marianne Walker has been identified as the CEO Co-Chair of the Rehabilitative Care Council. The Physician Co-Chair is Dr. Doug Dittmer.
- A process was completed to identify Stream Lead Organizations with the following results:
 - o Stroke/Neuro – Grand River Hospital
 - o MSK – Cambridge Memorial Hospital
 - o Cardio-Pulmonary – St. Mary's Hospital
 - o Frail Elderly/Medically Complex – St. Joseph's Health Centre Guelph

These organizations will provide leadership in the development of best practices. All rehab sites will provide these streams of care except for Stroke Rehab which will be provided at Grand River Hospital and St. Joseph's Health Centre.

[Click here](#) for more information.

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Funding for Waterloo Wellington Self Management Program



Funding has been approved by the MOHLTC for the Coordination of Self-Management Programming. The funding supports coordination of both self-management education and training to individuals with chronic conditions as well as to health care providers to enhance their skills.

Take Charge! is a FREE workshop that helps people with any chronic or ongoing health condition such as diabetes, heart disease, stroke, anxiety, pain, depression and arthritis to better manage their symptoms. Each workshop runs once a week for 2½ hours, over six weeks.

Moving Towards Change, Self-Management Support Training for health care professionals is a 1.5 day workshop, developed by Dr. Michael Vallis, Ph.D., R. Psych. The program is to strengthen and refine self-management support. Follow up mentoring support is provided by Dr. Shannon Currie, Ph.D., C. Psych, in five follow-up sessions in the clinical practice setting. These sessions focus on building confidence by practicing and applying the self-management support skills learned in the workshop.

The next "Moving Towards Change" workshop is Thursday, November 22nd and Friday, November 23rd at Fairview Mennonite Home, Cambridge, ON. Look for further details to come in September on www.waterloowellingtondiabetes.ca. This program has been accredited by The College of Family Physicians and the Ontario Chapter for up to 9.5 Mainpro-M1 credits.

To find out more about Waterloo Wellington Self-Management Program or to register for a workshop call 1 866 337 3318 or email selfmanagement@langs.org. Please visit www.waterloowellingtondiabetes.ca for event and workshop dates and locations.

GRH to Repair Parking Garage Elevator at KW Site

Grand River Hospital will provide patients with extra support while crews shut down the KW Site's parking garage elevator starting on Monday, July 9th. The five-week closure will allow technicians to completely overhaul the building's 33-year-old elevator.

The closure includes the centre staircase in the garage, which is one of three staircases in the building. This is to ensure the safety of patients, families and visitors while contractors complete their work on the elevator. The staircases near King Street (north side of the garage) and the Kaufman building (south side) will remain open.

GRH is asking people to park as follows:

- For people using wheelchairs and those with limited mobility, please park on level one (the ground level);
- People with limited mobility who can use a short flight of stairs may park on level two; and
- All others should park on upper levels of the garage.

[Click here](#) for more information.

Mission Accomplished: Langs 30th Annual General Meeting

Langs didn't just complete one mission, the organization accomplished nine major objectives. Langs hosted their annual general meeting with the theme "Mission Accomplished" at the organization's new facility at 1145 Concession Rd. on Friday, June 15th to celebrate the following achievements:

- Mission One: Unique New Home and Hub - Langs successfully relocated to 1145 Concession Road in September 2011 in partnership with the William E Pautler Seniors Centre.
- Mission Two: Growing It Forward - more than \$ 1.2 million dollars was raised for our Capital Campaign
- Mission Three: Multipurpose Complex Extraordinaire - Langs partnered with North Dumfries Township to relocate the North Dumfries Satellite CHC to the new Community Complex. This one of a kind co-location in Canada enables our satellite team to offer phenomenal programs and services to the rural community.

[Click here](#) to read more.

Kidslink and Mosaic Counselling and Family Services Announce Recommendation for Amalgamation

The Board of Directors of Notre Dame of St. Agatha (operating as kidsLINK) and Mosaic Counselling and Family Services announced their recommendation for the amalgamation of the two agencies.

Both organizations are recognized for their leadership in providing a multitude of services that strengthen individuals, families and neighbourhoods. Having a similar history, compatible values and beliefs, kidsLINK and Mosaic have been operating within the Region for more than five decades and have continued to evolve to meet the changing needs of the community and the clients served. A potential merger of these two agencies would result in an even stronger, more comprehensive and integrated approach to providing community services in the area of children's mental health, professional services, respite care, youth engagement and development, family violence, individual and family counselling, credit counselling, settlement supports and community wellness.

Two key benefits are at the heart of this amalgamation. The first is the ability of the amalgamated organization to strengthen our capacity to contribute positively to the wellness and well-being of children, youth, adults, families and communities under kidsLINK and Mosaic mandates. The second is to maximize capacity to meet changing needs of clients, funders and community through better positioning of both organizations for a more sustainable and impactful future.

[Click here](#) for more information.

Update: Sandoz Injectable Drug Supply Stable

An Update from the Sandoz Injectable Drug Shortage Management Team

The Sandoz injectable drug shortage continues, however, supply is stable and the daily Ministry required inventory usage reporting has been stopped. Hospitals are continuing with conservation methods:

- Oral medications are being substituted for injectable when possible or when clinically appropriate
- Eliminate wastage and continue conservation efforts
- Continue to order from the allotted supplier medication and seek alternate suppliers as required

The Management Strategy Teleconference Calls have stopped and will go forward on an ad hoc basis if issues arise.

The Waterloo Wellington LHIN, on behalf of all health service providers and Waterloo Wellington residents, would like to thank Diane Wilkinson, WW Incident Manager - Drug Shortage, Vice President Patient Services/Chief Nursing Executive, Wellington Health Care Alliance, for all of her leadership in managing this critical issue for our LHIN. Thanks to Diane's efforts, and the efforts of local Pharmacy Directors and other health care providers, our LHIN had a coordinated and collaborative approach to managing the shortage that put the needs of our resident's first.

Links to Health Newsletters

A collection of links to the latest newsletters from health service providers, health care associations, and other health related organizations. If you would like your organization's newsletter to appear in this section of the WWLHIN's eNewsletter, please forward your newsletter to connie.macdonald@lhins.on.ca.

- [Grand River Hospital ePulse](#)
 - [Guelph Independent Living June Newsletter](#) * correction from June 25th edition.
 - [Ontario Hospital Association eNews](#)
 - [Waterloo Wellington Addictions & Mental Health Network](#)
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