

WWLHINformation

Waterloo Wellington LHIN



Waterloo Wellington LHIN eNewsletter - July 23, 2012

The WWLHINformation eNewsletter is a bi-weekly update to keep you informed of the latest news, events, and successes in health care across the WWLHIN as we continue working together to build an integrated and sustainable health system for residents in Waterloo Wellington.

As part of the eNewsletter, we are looking for your contributions. Are you looking for a new way to share information or invite the community to health care related events? Send your news and events with links to more information and we'll include it in an upcoming edition.

Please forward WWLHINformation to others who may be interested in local health care news and events. For new readers, to subscribe or unsubscribe, please send an email to connie.macdonald@lhins.on.ca.

Spread the Word: Survey Opportunity for Residents on Local Health Experiences

The Waterloo Wellington Local Health Integration Network (WWLHIN) is in the process of developing the local health system's next three-year strategic plan – the Integrated Health Service Plan (IHSP).

This plan will guide the work of the WWLHIN and local health care providers to lead a high-quality, integrated health system for our residents. To support the development of the IHSP, the WWLHIN is reaching out, and engaging directly with local residents. We need to hear from local residents about their experiences with our local health system.

To collect this information, the WWLHIN will be conducting a 15 minute, confidential survey with residents across Waterloo Wellington by phone. You may receive a phone call on behalf of the WWLHIN to participate in this survey in early June.

An online version of this survey is also available here: <http://www.surveymonkey.com/s/IHSP-Survey>. Help us reach more residents. Please share this input opportunity with your friends/family/patients/clients/residents. Thank you for taking the time to share your experiences with us!

Appointment of Supervisor for WWCCAC

The WWLHIN welcomed the Minister's decision last week to appoint Brenda Flaherty as supervisor for the Waterloo

Wellington Community Care Access Centre (WWCCAC).

The WWLHIN Board of Directors recommended the Minister of Health and Long-Term Care appoint a supervisor for the WWCCAC to help the organization implement recommendations made in a recent organizational review report. This report identified issues that are impacting patient care, quality and access to care for local residents.

Ms. Flaherty, who is currently Executive Vice-President at Hamilton Health Sciences, will work to implement the report's recommendations and will ensure that Waterloo Wellington residents receive quality care, better access, and value for their health care dollars.

The WWCCAC serves a crucial role in transforming the health care system. As an important system navigator and care connector, the CCAC is key to helping residents receive the right care, at the right time, in the right place.

The WWLHIN would like to recognize the important work and care that WWCCAC staff and service providers are delivering every day in our community. While improvements are being made, residents will continue to receive care through the WWCCAC.

The WWLHIN is confident that the WWCCAC - with the assistance of Ms. Flaherty - will emerge stronger, more sustainable, and better able to meet the needs of Waterloo Wellington residents.

[Click here](#) for more information.

WWLHIN Acute Services Review

On March 29, 2012, the WWLHIN Board passed a motion that directed staff to focus on the transformation of the delivery of services and programs to improve and best utilize the almost \$1 billion allocated by the WWLHIN to local health service providers, including the more than \$600 million of resources currently allocated to acute care services:

"That the WWLHIN review hospital services and budgets as one system of acute care and reallocate resources to create a truly integrated and sustainable local health system."

Since this motion was passed, Hospital CEOs have been actively engaged in discussions with a view towards developing a broader system integration plan for acute services. The Hospital CEOs have begun to engage clinical leaders and have brought key leaders to the table to discuss system integration issues and priorities.

An Acute Services Planning Steering Committee has been formed. This Committee will engage CEO's, Chief Nursing Executives, and Chiefs of Staff to discuss next steps. An action plan will be delivered by late Fall 2012 and the expectation of the LHIN is that actions will be taken to improve patient care, improve access to care and provide better value for taxpayer dollars.

New Health Force Ontario Regional Advisor

HealthForceOntario Marketing and Recruitment Agency (HFO MRA) is pleased to announce that Laurie Roberts has joined the Agency's Recruitment and Retention Program as the Regional Advisor for the Waterloo Wellington LHIN area.

As an Agency employee located in the Waterloo Wellington LHIN office in Kitchener, Laurie will:

- Assist local stakeholders with physician recruitment and retention
- Support and assist LHINs with physician resource planning
- Support nursing, specifically as it relates to the Nursing Graduate Guarantee and the HFOJobs online portal
- Help develop "best practices" policies and procedures for recruitment and retention across the province
- Work with graduating physicians in Ontario's medical schools to help them find employment in the province, including the Waterloo Wellington area.

Please let Laurie know how she can be of assistance to you. She can be reached at l.roberts@healthforceontario.ca or 226-750-5106.

[Click here](#) for more information.

Requests for Proposals: Changing Futures Project

The Guelph Community Health Centre is looking for individuals, groups or organizations to submit a proposal for an exciting new project.

“Changing Futures: Creating a Community Plan for Substance Misuse Prevention and Mental Health Promotion” is an initiative that will engage the community in developing a coordinated, measureable community plan for substance use prevention and mental health promotion in Wellington County, Dufferin County and the City of Guelph.

Timeline: August 2012- March 2013. Deadline for Submissions: 10 a.m. Friday, August 3, 2012.

[Click here](#) for more information.

Links to Health Newsletters

A collection of links to the latest newsletters from health service providers, health care associations, and other health related organizations. If you would like your organization's newsletter to appear in this section of the WWLHIN's eNewsletter, please forward your newsletter to connie.macdonald@lhins.on.ca.

- [Alzheimer Society of Guelph Wellington](#)
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