Financial statements of

Central East Community Care Access Centre

March 31, 2013

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Independent Auditor's Report

To the Members of
Central East Community Care Access Centre

We have audited the accompanying financial statements of Central East Community Care Access Centre which comprise the statement of financial position as at March 31, 2013, March 31, 2012 and April 1, 2011 and the statements of operations, changes in net assets and cash flows for the years ended March 31, 2013 and March 31, 2012, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, these financial statements present fairly, in all material respects, the financial position of Central East Community Care Access Centre as at March 31, 2013, March 31, 2012 and April 1, 2011 and the results of its operations and its cash flows for the years ended March 31, 2013 and March 31, 2012 in accordance with Canadian public sector accounting standards.

BDO Canada LLP

Chartered Accountants, Licensed Public Accountants

Oshawa, Ontario
June 26, 2013

Central East Community Care Access Centre

Statement of operations
Year ended March 31, 2013

For the year ended	**March 31, 2013**	March 31, 2012
	$	$
Revenues		
Funding from Central East Local Health Integration Network (CE LHIN) / Ministry of Health and Long-Term Care (MoHLTC) (Note 6)	**240,194,112**	226,007,365
Service revenue - LHIN programs	**824,400**	824,400
Interest	**98,051**	144,555
Other income	**487,295**	747,657
Amortization of deferred capital contributions (Note 12)	**574,718**	477,826
Amortization of deferred lease inducements (Note 13)	**228,740**	228,740
Amortization of deferred donations (Note 14)	**11,113**	11,112
	242,418,429	228,441,655
Expenses		
Salaries, wages and benefits - (Note 7)	**66,309,482**	61,250,193
Contracted out services - Schedule A	**163,777,436**	155,730,432
Administration and other - Schedule B	**7,245,419**	7,088,861
Occupancy	**4,006,224**	3,654,491
Amortization of capital assets	**814,568**	717,678
	242,153,129	228,441,655
Excess of revenue over expenses	**265,300**	-

See accompanying notes to financial statements

Central East Community Care Access Centre
Statement of changes in net assets
Year ended March 31, 2013

2013	Internally Restricted (Note 16)	Unrestricted (Note 15)	Total
	$	$	$
Net assets - beginning of year	**109,008**	**(886,967)**	**(777,959)**
Excess of revenue over expenses	**-**	**265,300**	**265,300**
Net assets - end of year	**109,008**	**(621,667)**	**(512,659)**

2012	Internally Restricted (Note 16)	Unrestricted (Note 15)	Total
	$	$	$
Net assets - beginning of year	109,008	(886,967)	(777,959)
Excess of revenue over expenses	-	-	-
Net assets - end of year	109,008	(886,967)	(777,959)

See accompanying notes to financial statements

Central East Community Care Access Centre

Statement of financial position
March 31, 2013

	March 31, 2013	March 31, 2012	April 1, 2011
	$	$	$
Assets			
Current			
Cash	**18,582,875**	21,167,592	21,325,036
Accounts receivable (Note 8)	**6,927,521**	5,150,277	2,113,229
Prepaid expenses - other	**466,745**	508,479	581,213
Supplies	**-**	-	36,967
	25,977,141	26,826,348	24,056,445
Capital assets (Note 9)	**3,739,933**	2,834,348	2,798,282
	29,717,074	29,660,696	26,854,727
Liabilities			
Current			
Accounts payable	**18,446,909**	20,798,983	19,005,214
Due to CE LHIN / MoHLTC	**3,488,484**	2,179,231	240,082
Accrued liabilities (Note 10)	**4,336,810**	4,337,182	5,304,169
Deferred operating contributions (Note 11)	**217,602**	288,913	284,939
	26,489,805	27,604,309	24,834,404
Deferred capital contributions (Note 12)	**2,435,640**	1,290,205	1,014,289
Deferred lease inducements (Note 13)	**1,304,288**	1,533,028	1,761,768
Deferred donations (Note 14)	**-**	11,113	22,225
	30,229,733	30,438,655	27,632,686
Net assets			
Internally restricted (Note 16)	**109,008**	109,008	109,008
Unrestricted fund (Note 15)	**(621,667)**	(886,967)	(886,967)
	(512,659)	(777,959)	(777,959)
	29,717,074	29,660,696	26,854,727

See accompanying notes to financial statements

Central East Community Care Access Centre

Statement of cash flows
Year ended March 31, 2013

	March 31, 2013	March 31, 2012
	$	$
Operating Activities		
Excess of revenues over expenses for the year	265,300	-
Add (deduct) items not involving an outlay of cash		
Amortization of deferred capital contributions	(574,718)	(477,826)
Amortization of deferred lease inducement	(228,740)	(228,740)
Amortization of deferred donations	(11,113)	(11,112)
Amortization of capital assets	814,568	717,678
	265,297	-
Changes in non-cash working capital items:		
Accounts receivable	(1,777,244)	(3,037,048)
Prepaid expenses	41,734	72,734
Supplies	-	36,967
Accounts payable and accrued liabilities	(2,352,446)	826,780
Due to CE LHIN / MoHLTC	1,309,253	1,939,149
Deferred operating contributions	(71,311)	3,974
	(2,584,717)	(157,444)
Financing Activities		
Deferred capital contributions received	1,720,153	753,742
Capital Activities		
Purchase of capital assets	(1,720,153)	(753,742)
Increase / (decrease) in cash for the year	(2,584,717)	(157,444)
Cash - beginning of year	21,167,592	21,325,036
Cash - end of year	18,582,875	21,167,592

See accompanying notes to financial statements

Central East Community Care Access Centre
Notes to financial statements
March 31, 2013

1. Nature of operations

The CECCAC is a not-for-profit organization and has been granted tax-exempt status under the Income Tax Act. The CECCAC was incorporated without share capital under the laws of the Province of Ontario.

The CECCAC provides "single point access" to clients who need in-home health services, long-term care placement services, and/or information and referral services to other community agencies.

2. Significant accounting policies

The financial statements have been prepared in accordance with Canadian public sector accounting standards for government not-for-profit organizations, including the 4200 series of standards, as issued by the Public Sector Accounting Board ("PSAB for Government NPOs").

(a) Revenue recognition

The CECCAC follows the deferral method of accounting for contributions which include government subsidies and donations.

The CECCAC is funded primarily by the Central East Local Health Integration Network ("CE LHIN") in accordance with budget arrangements established by the Ministry. Operating subsidies are recorded as revenue in the period to which they relate. Subsidies approved but not received at the end of an accounting period are accrued. Where a portion of a subsidy relates to a future period, it is deferred and recognized in that period.

Restricted contributions are recognized as revenue of the appropriate fund in the period in which the related expenditures are incurred.

Unrestricted contributions are recognized as revenue of the appropriate fund when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Contributions for the purchase of capital assets are deferred and amortized into revenue on a straight-line basis at a rate corresponding with the amortization of the related asset.

Donated funds for the purchase of capital assets are deferred and amortized into revenue on a straight-line basis at a rate corresponding with the amortization of the related asset.

(b) Capital assets and accumulated amortization

Purchased capital assets are stated at acquisition cost. Contributed capital assets are stated at fair market value at the date of contribution. Amortization is provided on a straight-line basis over the assets' estimated useful lives as follows:

Office equipment	5 years
Furniture and fixtures	10 years
Computer hardware and software	3 years
Medical equipment	5 years
Leasehold improvements	Remaining life of lease

(c) Lease Inducements

Lease inducements are deferred and amortized into income over the term of the lease.

(d) Financial instruments

The CECCAC classifies its financial instruments as either fair value or amortized cost. The CECCAC's accounting policy for each category is as follows:

2. Significant accounting policies (continued)

Fair value

This category includes Cash. It is initially recognized at cost and subsequently carried at fair value. Unrealized changes in fair value are recognized in the statement of remeasurement gains and losses until they are realized, when they are transferred to the statement of operations.

Transaction costs related to financial instruments in the fair value category are expensed as incurred.

Where a decline in fair value is determined to be other than temporary, the amount of the loss is removed from accumulated remeasurement gains and losses and recognized in the statement of operations. On sale, the amount held in accumulated remeasurement gains and losses associated with that instrument is removed from net assets and recognized in the statement of operations.

Amortized cost

This category includes accounts receivable, accounts payable, due to CE LHIN/MoHLTC and accrued liabilities. They are initially recognized at cost and subsequently carried at amortized cost using the effective interest rate method, less any impairment losses on financial assets.

Transaction costs related to financial instruments in the amortized cost category are added to the carrying value of the instrument.

Writedowns on financial assets in the amortized cost category are recognized when the amount of a loss is known with sufficient precision, and there is no realistic prospect of recovery. Financial assets are then written down to net recoverable value with the writedown being recognized in the statement of operations.

(e) Use of estimates

The preparation of financial statements in conformity with PSAB for Government NPOs requires management to make estimates and assumptions that affect the reported amount of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the period. The significant estimates used in the preparation of these financial statements are the useful life of capital assets and accrued liabilities. Actual results could differ from these estimates.

3. First time adoption of Public Sector Accounting Standards

The Public Sector Accounting Board (PSAB) issued new standards for government (public sector) not-for-profit organizations. For years beginning on or after January 1, 2012, government NPOs have a choice of:

1) Public sector accounting standards including PS 4200-4270 for government not-for-profit organizations; or

2) Public sector accounting standards

The CECCAC has chosen to follow Public Sector Accounting standards including PS4200 - 4270 for government not-for-profit organizations.

3. First time adoption of Public Sector Accounting Standards (continued)

Effective April 1, 2012, the CECCAC adopted the requirements of the new accounting framework, Canadian Public Sector Accounting Standards for Not-for-Profit Organizations (PSAB for Government NPOs). These are the CECCAC's first financial statements prepared in accordance with this framework and the transitional provisions of Section 2125, First-time Adoption by Government Organizations have been applied. Section 2125 requires retroactive application of the accounting standards with certain elective exemptions and mandatory exceptions. The accounting policies set out in the Summary of Significant Accounting Policies have been applied in preparing the financial statements for the year ended March 31, 2013, the comparative information presented in these financial statements for the year ended March 31, 2012 and in the preparation of an opening PSAB for Government NPOs balance sheet at the date of transition of April 1, 2011 with the exception of PS 2601- Foreign Currency Translation and PS 3450 - Financial instruments, which has been applied with an effective date of April 1, 2012 (see Note 4 - Change in Accounting Policy).

The CECCAC issued financial statements for the year ended March 31, 2011 using generally accepted accounting principles prescribed by the CICA Handbook - Accounting Part V - Pre-changeover Accounting Standards. The adoption of PSAB for Government NPOs resulted in adjustments to the previously reported assets, liabilities, net assets, excess of revenue over expenses and cash flows of the CECCAC. An explanation of how the transition from pre-changeover Canadian GAAP to PSAB for Government NPOs has affected the CECCAC's financial position, operations, changes in net assets and cash flows is set out in the following notes and tables.

The following exemptions and exceptions were used at the date of transition to Canadian accounting standards for not-for-profit organizations:

Mandatory exceptions

Estimates

The estimates previously made by the CECCAC under pre-changeover Canadian GAAP were not revised for the application of PSAB for Government NPOs except where necessary to reflect any difference in accounting policy or where there was objective evidence that those estimates were in error. As a result the CECCAC has not used hindsight to revise estimates.

Reconciliation of net assets and excess of revenue over expenses

In preparing these financial statements, management has amended certain accounting policies previously applied in the pre-changeover Canadian GAAP financial statements to comply with PSAB for Government-NPOs. As a result of this transition there have been no changes to figures previously reported.

Statement of Cash Flows for the Year-ended March 31, 2012

The transition to PSAB for Government NPOs had no impact on total operating or financing activities on the statement of cash flows. The change in excess of revenues over expenses for year-ended March 31, 2012 has been offset by adjustments to operating activities. The transition to PSAB for Government NPOs resulted in the reclassification of cash receipts and outflows relating to the acquisition of tangible capital assets from investing activities to capital activities. The capital section of the statement of cash flows did not exist prior to the transition to PSAB for Government NPOs.

Business Combinations

CECCAC elected to not retroactively apply the provisions of PS2510 – Additional Areas of Consolidation to periods prior to the date of transition to PSAB for Government NPOs. As such, assets, liabilities and net assets have not been restated that may have been required if the provisions of PS2510 had been applied retroactively.

4. Change in accounting policy

On April 1, 2012, CECCAC adopted Public Accounting Standards PS1201 – Financial Statement Presentation and PS3450 – Financial Instruments. The standards were adopted prospectively from the date of adoption. The new standards provide comprehensive requirements for the recognition, measurement, presentation and disclosure of financial instruments.

Under PS 3450, all financial instruments, including derivatives, are included on the statement of financial position and are measured either at fair value or amortized cost based on the characteristics of the instrument and the CECCAC's accounting policy choices (see Note 2 - Significant Accounting Policies.)

5. Financial instrument classification

The following table provides cost and fair value information of financial instruments by category. The maximum exposure to credit risk would be the carrying value as shown below.

	2013		
	Fair Value	**Amortized Cost**	**Total**
	$	**$**	**$**
Cash	**18,582,875**	**-**	**18,582,875**
Accounts receivable	**-**	**6,927,521**	**6,927,521**
Accounts payable, due to CE LHIN/MoHLTC and accrued liabilities	**-**	**26,272,203**	**26,272,203**
	18,582,875	**33,199,724**	**51,782,599**

Financial instruments that are measured subsequent to initial recognition at fair value, must also be grouped into Levels 1 to 3 based on the degree to which the fair value is observable:

- Level 1 fair value measurements are those derived from quoted prices (unadjusted) in active markets for identical assets or liabilities using the last bid price;

- Level 2 fair value measurements are those derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and

- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data

Financial instruments measured at fair value include Cash, and this financial instrument is classified as Level 1.

6. Funding from CE LHIN / MoHLTC

	2013	2012
	$	$
Base funding	**233,664,816**	222,115,479
Less: base funding deferred for capital purchases	**1,698,675**	753,742
	231,966,141	221,361,737
One-time funding	**7,737,805**	4,207,113
Funding for Base Technology Infrastructure	**490,166**	438,515
	240,194,112	226,007,365

7. Salaries, wages and benefits

Compensation is broken down between amounts paid for hours worked and amounts paid for unworked hours such as vacation, statutory holidays and sick days. Amounts paid to employees that are not associated with hours appear in "Benefit Contribution".

	2013	2012
	$	$
Compensation		
Worked compensation	**42,735,029**	40,530,417
Benefit compensation	**9,707,305**	8,278,264
	52,442,334	48,808,681
Benefit contribution		
Hospitals of Ontario Pension Plan contribution	**4,712,287**	4,438,201
Employment Insurance contribution	**901,148**	812,301
Canada Pension Plan contribution	**1,866,824**	1,729,365
Employer Health Tax	**1,046,384**	976,378
Workplace Safety Insurance Board payments	**619,984**	531,223
Health and dental benefits	**2,469,500**	1,658,786
Life and accidental death and dismemberment insurance benefits	**1,106,838**	1,018,439
Payments in lieu of benefits	**810,269**	702,752
Termination payments	**52,427**	65,659
Other benefits	**281,487**	508,408
	13,867,148	12,441,512
	66,309,482	61,250,193

8. Accounts receivable

	2013	2012
	$	$
GST / HST receivable	**6,572,507**	4,008,558
Health benefit premium rebate receivable	**-**	675,000
Property tax rebate receivable	**187,953**	188,307
Other	**167,061**	278,412
	6,927,521	5,150,277

8. Accounts receivable (continued)

The amount of GST/HST receivable remains subject to assessment by Canada Revenue Agency (CRA). Any adjustment resulting from CRA's assessment will be recorded as an adjustment to the receivable in the year the amount, if any, is determined.

9. Capital assets

	2013		
	Cost	Accumulated amortization	Net book value
	$	$	$
Office equipment	**1,489,980**	**1,387,976**	**102,004**
Furniture and fixtures	**2,008,141**	**1,144,501**	**863,640**
Computer hardware and software	**2,230,108**	**1,516,637**	**713,471**
Medical equipment	**1,106,477**	**663,492**	**442,985**
Leasehold improvements	**3,768,726**	**2,150,893**	**1,617,833**
	10,603,432	**6,863,499**	**3,739,933**

	2012		
	Cost	Accumulated amortization	Net book value
	$	$	$
Office equipment	1,432,512	1,295,599	136,913
Furniture and fixtures	1,661,550	1,016,902	644,648
Computer hardware and software	1,649,451	1,254,179	395,272
Medical equipment	590,413	590,413	-
Leasehold improvements	3,549,353	1,891,838	1,657,515
	8,883,279	6,048,931	2,834,348

10. Accrued liabilities

	2013	2012
	$	$
Accrued salaries & wages	**655,163**	544,723
Accrued vacation pay	**2,053,321**	2,114,590
Other payroll benefits & deductions payable	**235,986**	222,655
Government payroll remittances payable	**1,152,959**	1,081,622
Pension contributions payable	**197,308**	217,966
Accrued severance	**5,414**	78,547
Other accrued liabilities	**36,659**	77,079
	4,336,810	4,337,182

11. Deferred operating contributions

Deferred operating contributions represent operating funding received in the current period that is related to a subsequent period.

	2013	2012
	$	$
Balance, beginning of year	**288,913**	284,939
Add: Funding received	**401,424**	442,489
Amount recorded as revenue	**(472,735)**	(438,515)
Balance, end of year	**217,602**	288,913

12. Deferred capital contributions

Deferred capital contributions relate to the unamortized amount of funding received and used for the purchase of capital assets. The amortization of deferred capital contributions is recorded as revenue in the statement of operations at the same rates as the amortization of the related capital assets.

	2013	2012
	$	$
Balance, beginning of year	**1,290,205**	1,014,289
Add: Government funding received	**1,720,153**	753,742
Amount recorded as revenue	**(574,718)**	(477,826)
Balance , end of year	**2,435,640**	1,290,205

13. Deferred lease inducements

During 2009, CECCAC leased new office space for the Scarborough Branch. This lease included a number of inducements which have been used for capital purchases including leasehold improvements, office equipment and furniture and fixtures. These inducements have been deferred and will be recorded as recoveries in the statement of operations at the same rates as the amortization of the related capital assets.

	2013	2012
	$	$
Balance, beginning of year	**1,533,028**	1,761,768
Amount recorded as revenue	**(228,740)**	(228,740)
Balance , end of year	**1,304,288**	1,533,028

14. Deferred donations

Deferred donations relate to the unamortized amount of a one-time donation received and used for the purchase of capital assets. The amortization of deferred donations is recorded as revenue in the statement of operations at the same rates as the amortization of the related capital assets.

	2013	2012
	$	$
Balance, beginning of year	**11,113**	22,225
Amount recorded as revenue	**(11,113)**	(11,112)
Balance , end of year	**-**	11,113

15. Unrestricted net assets

The CECCAC receives substantially all of its funding from the CE LHIN. The extent of this funding is agreed upon annually in a Multi-sector Accountability Agreement (MSAA.) Any excess of expenses over revenues must be recovered in subsequent years and any excess of revenue over expenses that are not required to cover accumulated deficits are returned to the CE LHIN. For 2013, $3.1 million of unspent funds are to be returned to CE LHIN/MoHLTC ($1.9M was returned in 2012.)

16. Internally restricted funds

The Board of predecessor organizations restricted certain donation revenue to be used for purposes of staff education.

17. Operating line of credit

The CECCAC has negotiated a revolving operating line of credit in the amount of $16,000,000 which bears interest at prime minus 0.5% and is secured by a general security agreement.

18. Contingent liabilities

a) The nature of CECCAC activities is such that there may be litigation pending at any time. With respect to claims active at March 31, 2013, management believes the organization has adequate defense and appropriate insurance in place. Management believes that, should any claims be successful, the organization’s financial position would not be materially affected.

b) CECCAC has received funding from CE LHIN that are contingent on CECCAC achieving specific objectives or meeting specific service levels. CE LHIN may recover these funds if the objectives or service levels are not met. Should any amounts be refundable for the comparative year, the statements would be restated to reflect the reduced revenue and the liability payable to CE LHIN. Should any amount be refundable for years prior to the comparative year, net assets would be adjusted on the Statement of Net Assets.

19. Lease commitments

The CECCAC is obligated, to make the following future minimum payments under property leases which expire at various dates up to 2021 and computer and office equipment leases which expire at various dates up to 2018.

a) Property leases	$
2014	4,104,916
2015	3,862,520
2016	3,838,278
2017	3,342,336
2018	3,211,695
Thereafter	4,962,179

b) Computer and office equipment	$
2014	663,428
2015	349,762
2016	155,789
2017	128,617
2018	61,073
Thereafter	-

20. Pension plan

The CECCAC makes contributions to The Healthcare of Ontario Pension Plan (HOOPP), which is a multi-employer plan, on behalf of substantially its entire staff. The plan is a defined benefit plan which specifies the amount of the retirement benefit to be received by the employees based on the length of service and rates of pay. The employer contributions of $4,712,287 (2012 - $4,438,201) are recorded in the Statement of Operations (Note 7).

21. Insurance

The CECCAC participates in the Healthcare Insurance Reciprocal of Canada, a pooling of the public liability insurance risks of its members. All members of the pool pay annual premiums which are actuarially determined. All members are subject to assessment for losses, if any, experienced by the pool for the years in which they were members and the maximum exposure to the CECCAC would be their proportionate share of the $1,000,000 maximum. This amount is not material in the current year. No assessments have been made to March 31, 2013.

22. Economic dependence

The CECCAC is funded by subsidies from the CE LHIN / MoHLTC which represents 99% of its total revenue base. The CECCAC's working capital deficit, combined with any other long-term financial commitments which include the lease commitments, pension plan commitments and the pooled insurance arrangements are dependent upon the long-term financial support of the MoHLTC.

23. Financial instrument risk management

The CECCAC, through its exposure to financial assets and liabilities, has exposure to the following risks from its use of financial instruments: credit risk and interest rate risk.

Credit risk

The CECCAC's principal financial assets are cash, and accounts receivable which are subject to credit risk. The carrying amounts of financial assets on the balance sheet represents the CECCAC's maximum credit exposure at the balance sheet date.

The CECCAC's credit risk is primarily attributable to the accounts receivables. The amounts disclosed in the balance sheet are net of allowance for doubtful accounts estimated by the management of the CECCAC based on previous experience and its assessment of the current economic environment.

All of CECCAC's cash is held at one of the major financial institutions and is recorded at fair value.

Interest rate risk

Interest rate risk arises from the possibility that changes in interest rates will affect the value of the line of credit held by the CECCAC. The line of credit has a floating rate (prime less 0.5%).

Liquidity Risk

Liquidity risk is the risk that CECCAC will not be able to meet all cash outflow obligations as they come due. CECCAC mitigates this risk by monitoring cash activities and expected outflows through extensive budgeting.

24. Comparative amounts

Amounts presented for comparative purposes have been reclassified to conform to the current year presentation.

Central East Community Care Access Centre
Schedule of contracted out services – Schedule A
Year ended March 31, 2013

	2013	2012
	$	$
Expenses		
Personal support/homemaking	**84,395,012**	78,634,545
Nursing	**45,548,821**	46,839,692
Nursing clinic	**1,913,797**	825,294
Occupational therapy	**8,113,641**	7,608,538
Physiotherapy	**4,226,377**	4,218,785
Speech-language pathology	**2,018,030**	2,042,166
Social work	**516,314**	582,369
Psychology	**48,712**	46,699
Nutrition	**275,979**	289,294
Medical supplies	**13,486,863**	11,340,707
Medical equipment	**3,233,890**	3,302,343
	163,777,436	155,730,432

Volumes for major services (Units)		
Personal support/homemaking (hours)	**2,833,282**	2,622,293
Nursing (visits and hours)	**823,670**	818,304
Occupational therapy (visits)	**67,030**	62,733
Physiotherapy (visits)	**42,408**	43,018
Speech-language pathology (visits)	**15,533**	16,245
Social work (visits)	**4,638**	5,153
Nutrition (visits)	**2,890**	3,199
	3,789,451	3,570,945

Central East Community Care Access Centre

Schedule of administration and other expenses – Schedule B
Year ended March 31, 2013

	2013	2012
	$	$
Office supplies	**409,055**	474,976
Office equipment leases	**355,917**	238,610
BTI funded computer hardware leases	**489,310**	438,515
Postage & courier	**156,046**	164,281
Telephone	**539,010**	406,250
Contracted out administrative services	**-**	320,486
Course, conference & event registration	**366,775**	401,027
Travel	**891,370**	686,093
Bank charges and interest	**3,720**	2,862
Data software license	**103,050**	37,276
Professional fees - software development, support	**1,653,176**	1,995,636
Professional fees - management consultants	**24,973**	17,670
Professional fees - legal	**67,738**	54,541
Professional fees - other	**707,365**	633,060
Membership fees	**466,657**	472,723
Advertising	**42,936**	43,019
Insurance	**90,173**	82,040
Meeting expense	**265,443**	63,097
Maintenance contracts	**286,845**	273,670
Minor equipment purchases	**247,673**	221,824
Other	**78,187**	61,205
	7,245,419	7,088,861