

Lottery Line

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Alcohol and Gaming Commission of Ontario
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This Issue

- New Schedule of Monetary Penalties introduced
- Ontario driver's licences and photo ID cards to include "AGE 19" banner
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New schedule of monetary penalties introduced

On January 16, 2013, a new schedule of monetary penalties for gaming registrants came into effect. A monetary penalty is a financial consequence where a registrant such as a Seller (Lottery Retailer) or Category 1 Gaming Assistant (Lottery Retailer Manager) pays a certain amount as a result of an infraction of the *Gaming Control Act, 1992* (GCA) or its regulation.

Monetary penalties were introduced by the AGCO in 2009 to act as a bridge between a simple warning and the suspension of a registration, and to promote compliance with the law so that a suspension or revocation does not become necessary. All funds collected through monetary penalties are required to be used by the AGCO for education and training purposes for registrants and licensees, or for public awareness campaigns.

Need for flexibility

A new schedule of monetary penalties was necessary because in June 2012, a new regulation under the GCA took effect (see Lottery Line July 2012 issue). Since the previous

schedule of monetary penalties was based on regulations which were replaced and no longer exist, a new schedule was required.

Maximum penalties for each type of infraction have been established to provide the AGCO with enough flexibility to deal with those exceptional cases where very serious and/or repeated infractions may occur. Most penalties will actually fall much lower in the potential range, based on individual circumstances.

Most frequent infractions

Since monetary penalties were established, the most frequent infractions for lottery registrants have been for not ripping through the bar code of tickets, validating tickets which were not signed by customers, and validating tickets where customers were not present.

To view the new schedule of monetary penalties, please visit the AGCO website at www.agco.on.ca.

Ontario driver's licences and photo ID cards to include "AGE 19" banner

A change to Ontario driver's licences and photo ID cards will help keep lottery products, alcohol and cigarettes out of minors' reach. Ontario is making it easier to recognize individuals of legal age when buying lottery or tobacco products.

In Ontario, persons aged 18 or over may purchase lottery tickets. However, buying tobacco products are prohibited until persons reach the age of 19. As of January 1, 2013, Ontario driver's licences and photo ID cards will clearly show when card holders turn 19. The cards will have an "AGE 19" banner, followed by the exact date the card holder turns 19, all in bold. The banner will be located near the bottom of the card, beside the date of birth. The cards will be issued to individuals aged 16 to 18.

The change will help retailers and their staff to identify customers of legal age more quickly and easily.



Learn how to spot counterfeit or illegal products



In recent issues of Lottery Line, we reported that Sellers (formerly known as Lottery Retailers) registered by the AGCO can be subject to serious penalties – including the suspension or revocation of their registration – if they don't act in accordance with the law and with honesty and integrity. This means that selling counterfeit or illegal products, such as DVDs, TTC tokens/tickets and tobacco products, can have negative consequences for your registration.

It is often difficult to spot the difference between genuine legal products and counterfeit or illegal products, so here are some tips to ensure that goods that you sell in your store are legitimate.

DVDs

- Only sell DVDs provided by a recognized legitimate distributor.
- Do not sell DVDs that are contained in a thin jewel case or envelope. The DVD packaging should look like it does on the shelf of a major retail store.
- The packaging should include all trademarks, logos and advertising, and should also indicate the producer of the movie, the actors, etc.
- The disc should not be a DVD-R or DVD-RW disc with a purple surface.
- The face of the disc should have a proper silk screened surface indicating the movie title, trademarks and logos in crisp and clear print. The face should not be blank, nor should it have just a sticker with the title or any handwritten information on it.



Toronto Transit Commission (TTC) tokens/tickets

- Only sell tokens/tickets obtained from the TTC or an authorized agent. This ensures the tickets/tokens are not counterfeit.
- Do not charge more for tickets/tokens than the TTC charges in stations.
- If you are an authorized TTC fare seller, place the sticker provided to you by the TTC on the window of your store. This indicates to patrons that you are authorized to sell TTC fares.

Tobacco products

- Make sure you have a valid tobacco retail dealer's permit issued under the *Tobacco Tax Act*. If you held a valid RST vendor's permit on June 30, 2010, you do not need to apply for a tobacco retail dealer's permit.
- Only buy tobacco products from a wholesaler who holds a valid wholesaler's permit issued under the *Tobacco Tax Act*.
- Make sure the products you sell have the appropriate labeling and packaging. Legal cigarettes must have a yellow tear tape around the cigarette package. Do not sell cigarettes in clear plastic bags or cigarettes that have a peach coloured stamp on the package with no yellow tear tape.
- Do not sell tobacco products to anyone under 19 years of age.
- Do not advertise tobacco products in your store.



Make sure your lottery registration is renewed before expiry date

Seller registrations are valid for one year, and then they expire. You are responsible for making sure that your registration doesn't expire, so it's important that you keep track of the expiry date which is listed on the Certificate of Registration.

As a courtesy, the AGCO will send out a notice 60 days before your registration expires asking whether or not you want to continue your registration to sell OLG lottery

products. If the answer is "yes", you must complete the form and send it back to the AGCO before the expiry date. If your registration expires, you cannot sell OLG lottery products until the registration is reinstated.

If a registration expires, the AGCO will advise OLG. If the retailer has a terminal, the terminal will be immediately turned off until the registration is renewed. OLG may also come to collect its other lottery products.

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Other Languages

Pour lire la version française de ce bulletin, veuillez consulter le site Web de la CAJO à http://www.agco.on.ca/pdfs/fr/lottery_line/LotLine_March_April2013.pdf

본 문서의 한국어 버전이 필요한 분들은 아래에 적힌 AGCO 웹사이트 링크를 확인하세요. http://www.agco.on.ca/pdfs/kn/lottery_line/LotLine_March_April2013.pdf



AGCO's website has lots of
information.

Please visit us at www.agco.on.ca

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Commission des alcools
et des jeux de l'Ontario

