

Lottery Line

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Alcohol and Gaming Commission of Ontario
90 Sheppard Avenue East, Suite 200
Toronto, Ontario
M2N 0A4

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Pilot project

Lottery sellers may accept debit cards for the purchase of charitable gaming products

The Registrar of Alcohol and Gaming has announced that lottery sellers will be able to accept debit cards as a form of payment for charitable gaming projects.

This new payment method will be conducted as a pilot project for one year.

The change is the result of on-going consultation with industry stakeholders and is intended to provide greater flexibility in adapting to a changing marketplace.

The details

- Debit cards may be accepted by lottery sellers as a form of payment for charitable gaming products (BOTs);
- The prohibition on the use of credit cards and personal or employee cheques as a form of payment for charitable gaming products (BOTs) remains in effect;

- The costs associated with accepting debit cards for charitable gaming products cannot be passed on to the charities. These costs must be absorbed by the third party lottery sellers;
- Lottery sellers and the charities will have to review their contracts to ensure that none of the costs associated with accepting debit cards for the sale of BOTs is passed on to the charities or to customers purchasing the tickets;
- There will be no changes to the fee structures. The pilot project is to run for one year, after which, the AGCO will conduct a review, with the industry, to assess what effect the debit cards have had, and determine if the program should continue full time.

For complete details on this pilot project, please refer to AGCO Information Bulletin No 073 on our website (www.agco.on.ca) or contact the AGCO Customer Service Department at 416 326-8700 (in the GTA) or 1 800 522 2876 (toll free in Ontario).



JEAN MAJOR

From the Registrar

During this year a number of new policies and procedures have been put in place as a result of on-going consultations with our stakeholders. The changes provide for greater flexibility for lottery sellers to adapt to a changing marketplace.

Among the more significant changes has been the introduction of risk-based registration and enforcement, monetary penalties to act as a bridge between a simple warning and a suspension of a registration and most recently, a pilot project that allows for the use of debit cards for the purchase of charitable gaming products.

We, at the AGCO, remain committed to working closely with all of our stakeholders, including lottery sellers, to provide options that help to make your business successful.

At this time of year, it is always a pleasure to wish all of our clients and stakeholders a very happy, healthy and prosperous New Year.

Season Greetings!



Jean Major
Registrar of Alcohol
and Gaming

TIPS

Keeping your lottery seller registration in good standing

- Make sure lottery products are not sold to anyone under 18 years of age
- Ensure your AGCO lottery seller registration does not expire
- Have your lottery seller registration available for inspection at all times
- Don't allow illegal gaming machines, counterfeit DVDs or illegal TTC tokens/tickets on your premises
- Do not buy or redeem lottery tickets for yourself or family members at your own store
- Advise AGCO of any material changes to your registration

Change in ownership of a lottery seller

Lottery sellers are reminded that registrations are not transferable. In situations where there is a pending change of ownership, the new owner must submit a completed Seller Application Form with all required supporting documentation at least four weeks prior to the scheduled change of ownership date. For postponement to a change of ownership date, the lottery seller must notify the AGCO and OLG in writing prior to the original requested date.

Applicants are responsible for notifying the Registrar of Alcohol and Gaming in writing within five days of any material changes to the information supplied on the

application form. This includes address changes, and changes of directors, officers or shareholders.

The registration of a corporation or a partnership as a supplier shall be deemed to expire immediately upon any change in the officers or directors of a corporation or any change in the membership of the partnership, unless the Registrar has consented in writing to the change.

Often, these changes are submitted at the last moment, sometimes with incomplete documentation, which can lead to the cancellation of a registration.

Renew your registration before it expires

At the same time, we remind lottery sellers to ensure they renew their registration before the expiry date. If a registration expires, you cannot sell OLG lottery products or BOTs on behalf of a charity. In the case of OLG lottery products, the AGCO will advise the OLG and the lottery terminal will be immediately turned off until the registration is renewed.



AGCO Compliance inspectors busy

The AGCO, under the authority of the Gaming Control Act 1992, regulates the sale and distribution of commercial lottery products and registers all those who sell OLG lottery tickets and Break Open Tickets (BOTs).

AGCO inspectors are trained to conduct inspections at lottery seller locations across Ontario. Where there is evidence of fraud, or other violations of the regulations, the Registrar of Alcohol and Gaming may impose administrative sanctions where appropriate, such as a monetary penalty, or a proposal to suspend or revoke a registration.

We also remind lottery sellers it is unlawful for store owners and their staff, who are involved in selling OLG

products, to purchase or validate lottery tickets at the place where they are employed.

Charged with fraud

In a recent incident, an employee of a lottery seller was charged with fraud under \$5000 (Criminal Code) for purchasing and validating lottery tickets at her own store. Last year, AGCO lottery compliance inspectors conducted 15,141 inspections at lottery seller locations. In the previous year, 12,599 inspections were carried out.

During 2012/13 the OPP carried out a total of 183 lottery related investigations, comprising of 38 insider wins of over \$10,000, 36 suspicious wins and 109 various complaints about possible thefts, frauds, etc.

Contact Us

Alcohol and Gaming Commission
of Ontario

90 Sheppard Avenue East
Suite 200
Toronto, Ontario M2N 0A4

Telephone: 416.326.8700
Toll free in Ontario: 1 800.522.2876
Fax: 416.326.5555
Email: customer.service@agco.ca

Other Languages

Pour lire la version française de ce bulletin, veuillez consulter le site Web de la CAJO à http://www.agco.on.ca/pdfs/fr/lottery_line/LotLine_Nov2012.pdf

본 문서의 한국어 버전이 필요한 분들은 아래에 적힌 AGCO 웹사이트 링크를 확인하세요. http://www.agco.on.ca/pdfs/kn/lottery_line/LotLine_Nov2012.pdf



AGCO's website has lots of
information.
Please visit us at www.agco.on.ca

