

Lottery Line

SUMMER 2013

Alcohol and Gaming Commission of Ontario
90 Sheppard Avenue East, Suite 200
Toronto, Ontario
M2N 0A4



Inside this edition

- Risk-based registration now part of the application process for sellers of OLG lottery products
- Illegal gaming machines not permitted at retail locations
- Top Tips – Do's and Don'ts for lottery retailers
- Old "Lottery Retailer Manager" application forms no longer accepted

Risk-based registration is now part of the application process for sellers of OLG lottery products



On May 31, 2013, the AGCO introduced a new registration application form for sellers of OLG lottery products. This new application form is part of the risk-based registration (RBR) process and reflects the AGCO's effort to improve service delivery to clients by allowing lower risk applicants to be processed more quickly, while focusing more attention and resources on those applicants who may represent a higher level of risk to the industry and the public.

Under risk-based registration, all applications are evaluated against a comprehensive set of criteria to determine whether additional information or more in-depth investigation is needed before a registration can be issued.

Some of the criteria the AGCO takes into account include an applicant's previous compliance with the law, job function/registration type, and employment or business history. Under RBR, an in-depth investigation or interview as part of the registration process would only be necessary where compliance or personal conduct issues (criminal charges, etc.) are identified as part of the initial risk assessment. For all others, a registration can be issued without any further investigation.

If you are applying to renew your registration, please make sure you use the new version of the form which the AGCO mailed to you, or get it from the AGCO's website at www.agco.on.ca.

TOP TIPS for Lottery Retailers

Here are some helpful tips for all those involved in the sale of OLG lottery products.

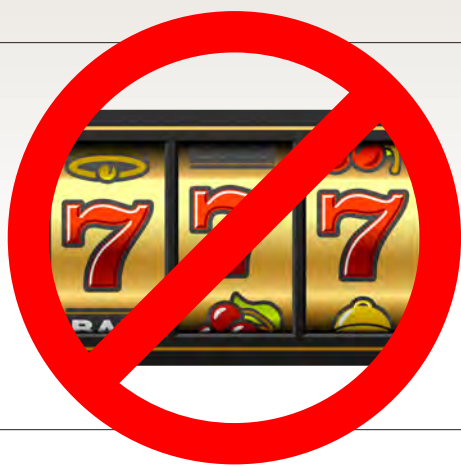
DO

- ✓ Make sure your lottery retailer registration is up-to-date
- ✓ Ensure that lottery retailer managers are registered as Category 1 Gaming Assistants
- ✓ Have your AGCO lottery registration available for AGCO Inspectors at all times
- ✓ Advise AGCO of any changes to your lottery registration
- ✓ Make sure all staff are knowledgeable about the sale of lottery products—including age to buy, PRO•LINE wager limits, payout maximums, etc.

DON'T

- ✗ Don't buy lottery tickets for yourself or family members at your own store
- ✗ Don't sell lottery products to anyone under 18 years of age
- ✗ Don't sell tobacco products to anyone under 19 years of age
- ✗ Don't sell counterfeit DVDs in your store
- ✗ Don't sell OLG lottery products for more than the price shown on the ticket, and don't charge additional fees

Illegal gaming machines not permitted at retail locations



Lottery retailers are responsible for ensuring that their premises are not used for any illegal gaming activity. Any lottery retailer found to keep illegal gaming machines may have his or her registration suspended or revoked. If this happens, the AGCO will advise OLG, who will immediately turn off or take away the OLG terminal, and the retailer may not sell any OLG products. Operating illegal gaming machines may also constitute an offence under the Criminal Code of Canada.

The AGCO reminds all lottery retailers that it is not permitted to keep gaming machines or video lottery terminals at retail locations that pay out money, nor is it permitted for any person to pay out money and/or prizes based on credits accumulated on these machines.

As mentioned in previous editions of Lottery Line, there have been instances of administrative sanctions against lottery retailers for illegal gaming activity:

- A lottery retailer had her registration revoked after seven illegal gaming machines were seized and she had

been convicted of several criminal charges including a conviction of “keeping a common gaming or betting house”.

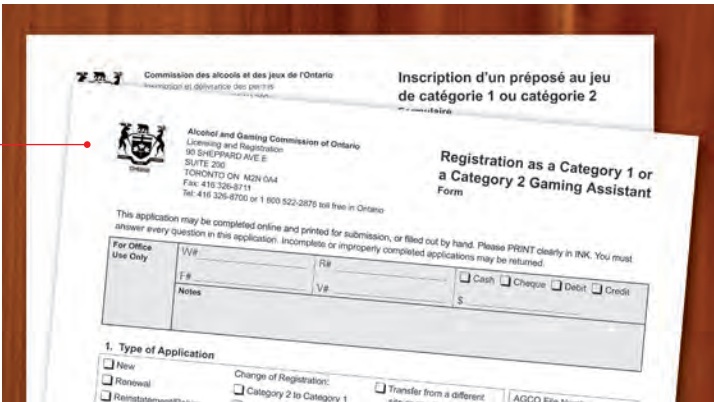
- Another lottery retailer had his registration suspended for 25 days for making cash payments to an undercover police officer based on credits accumulated on an illegal video gaming machine. The courts also levied a \$2,000 fine.
- There have also been 30 day suspensions and revocations where lottery retailers have participated in illegal gaming activity.

Old “Lottery Retailer Manager” application forms no longer accepted

The registration type called “Lottery Retailer Manager” was replaced in June 2012 by “Category 1 Gaming Assistant”. If you are applying for registration as a Category 1 Gaming Assistant, please use the new application form for this type, which is marked at the bottom as “Form 6070”.

The AGCO will no longer be accepting the old application forms for “Lottery Retailer Manager”, which are marked at the bottom as “Form 6201”.

Please destroy any old forms you may have.



AGCO website has lots of information

Please visit us at www.agco.on.ca



AGCO

Alcohol and Gaming Commission of Ontario

CAJO

Commission des alcools et des jeux de l'Ontario



Contact Us



Alcohol and Gaming Commission of Ontario
90 Sheppard Avenue East
Suite 200
Toronto, Ontario M2N 0A4

Telephone: 416.326.8700
Toll free in Ontario: 1 800.522.2876
Fax: 416.326.5555
Email: customer.service@agco.ca

Other Languages:

Pour lire la version française de ce bulletin, veuillez consulter le site Web de la CAJO à <http://www.agco.on.ca/fr/pdfs/index.aspx>

본 문서의 한국어 버전이 필요한 분들은 아래에 적힌 AGCO 웹사이트 링크를 확인하세요. <http://www.agco.on.ca/en/pdfs/index.aspx>