

HEALTH SYSTEM INDICATOR STEERING COMMITTEE

Communiqué #2

June 2010

INTRODUCTION

This communiqué is the second in a series to be distributed to health system partners including Health Service Providers, Ministry of Health and Long-Term Care, Ontario Health Quality Council, Canadian Institute for Health Information, Institute for Clinical Evaluative Sciences, Cancer Care Ontario, and Local Health Integration Networks regarding progress and outcomes from the LHINs' Health System Indicator Steering Committee (HSISC).

LHIN INDICATOR FRAMEWORK

The HSISC met for the second time on May 19th, 2010. In support of the HSISC's mandate to develop health system performance indicators as part of a coordinated, system based approach to performance management for use by the LHIN system, the Ministry of Health and Long Term Care presented a preview of the Ontario Health Care System Scorecard. The Scorecard will be used to align health system performance with the provincial priorities, to drive performance improvement, and to support stronger accountability within the health care system.

The first area of focus for HSISC is to recommend performance indicators to be included in the upcoming service accountability agreements with acute and community health service providers to become effective April 1, 2011. A draft Indicator Framework, which incorporates the attributes of a high-performing health system and reflects the continuum of care, was reviewed, discussed and positively received by the committee members. Eventually, the final framework will be used for the continuous monitoring and evaluation of health system performance. A final draft Indicator Framework will be considered by the committee at its next meeting in July.

INDICATOR DEVELOPMENT

The status of existing LHIN indicator working groups and the current list of indicators included in the service accountability agreements were reviewed by the HSISC. Given that the next cycle of planning for the Hospital Service Accountability Agreement (H-SAA) and Multi-Sector Accountability Agreement (M-SAA) will commence by the fall of 2010, the committee agreed that their initial focus will be on the current indicators in both of these agreements.

A current list of existing expertise and performance indicator working groups was reviewed, including: Ontario Health Quality Council, Canadian Patient Safety Institute, Canadian Institute for Health

Information, Health System Performance Research Network, Health Care System Scorecard expert panel, Cancer Care Ontario, Community Health Centres Indicator Working Group, Public Health, and Accreditation Canada. In support of leveraging existing expertise and managing resources, the HSISC agreed to leverage the expertise, knowledge and performance indicator work within these groups or organizations in lieu of creating new structures or working groups. The goal is to work with these performance management experts to develop a list of recommended indicators for the H-SAA and M-SAA by fall 2010. Health service provider and sector engagement and consultation will be included through the existing committee work as well as during the recommendation phase.

TIMELINES

Deliverables	2010											
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DEC
Develop Indicator Framework												
Establish Indicator Development Approach (leverage existing expertise)												
Refresh Existing Indicators; Identify Net New Indicators (H-SAA, M-SAA)												
Develop Indicator Technical Specifications												
Recommend Final List of Indicators (H-SAA, M-SAA)												
Develop Ongoing Indicator Work Plan												

NEXT STEPS

The next meeting of the HSISC will be held on July 6th, 2010. The committee will review the final draft Indicator Framework and finalize the performance indicator package to be issued to identified organizations or committees to solicit input into potential performance indicators to be included in service accountability agreements with our acute and community health service provider partners.

Further updates on the progress of the HSISC's work will be provided in upcoming communiqués. Communiqués will be circulated broadly using established communication channels through LHINC.

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LHIN Collaborative (LHINC)

LHINC is a provincial advisory structure. LHINC engages health service providers, their Associations and the LHINs collectively on system-wide health issues related to the LHINs' mandate.