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IPC Privacy & Access by Design Summer 2013 | Ontario Embraces the World-Class Standard of PbD Privacy Protection

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PRIVACY & ACCESS by Design

Information and Privacy Commissioner, Ontario, Canada Summer 2013 e-Newsletter

SPOTLIGHT | Ontario embraces the world-class standard of *PbD* privacy protection

Privacy by Design (*PbD*) continues to spread around the world at breakneck speed. That is why there is important significance to Commissioner Cavoukian's announcement of the establishment of a *Privacy by Design* Centre of Excellence in Ontario, *PbD*'s birthplace. The Commissioner outlined the centre's mandate of ensuring excellence in the protection of personal information in a keynote speech to Ontario Public Service members at the recent Access and Privacy Training Day.

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Privacy by Design
Centre of Excellence

 

FROM THE COMMISSIONER



Ann Cavoukian, Ph.D.
Information and Privacy
Commissioner
Ontario, Canada

2012 Annual Report

Today I am releasing my 2012 Annual Report, highlighting the accomplishments of the Office of the Information and Privacy Commissioner (IPC) over the past 25 years. I have been fortunate to find myself in a unique historical position as Commissioner during the advent of the Internet, as it drastically changed the very concept of how we view access and privacy. Advances in information technology have not only inspired people to develop new products and services that enhance our everyday lives, but they have also further emboldened those who wish to erode our privacy and given rise to a backlash by those who fear a culture of openness.

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UPCOMING EVENTS



June 10-14, 2013

ICAAIL 2013: XIV International Conference on Artificial Intelligence and Law - Rome,

IN THE NEWS

IT World Canada. April 13, 2013.

**IIROC data loss preventable:
Privacy commissioner**

The Globe and Mail. March 5, 2013. Privacy commissioner orders LCBO to stop collecting personal info

Toronto Star. February 28, 2013. Ontario privacy commissioner wants councillors included in freedom of information laws

Toronto Sun. February 15, 2013. Hope For Privacy Not Lost Yet

Metro News. January 9, 2013. Licence scanners: privacy chief wants Ottawa police to work with her



Privacy and Security by Design: A Convergence of Paradigms

Coinciding with International Privacy Day 2013, Commissioner Cavoukian and Oracle's Director of Product Management, Marc Chanliau released a white paper which demonstrates that jointly building privacy and security into the design of systems and operations, from the outset, leads to long-term business success. The paper explores how the concepts of Security by Design and *Privacy by Design* are complementary and how it is necessary to intertwine the two proactively in the planning stages. [Read more.](#)

Video Blog



Commissioner's Corner | Operationalizing PbD

FEATURED VIDEO



Statement on the Demise of Bill C-30

RECENT ORDERS

April 24, 2013 | PO-3189
Ministry of Health and Long-Term Care

February 20, 2013 | PO-3164
Ministry of Community Safety and Correctional Services

December 28, 2012 | MO-2824
City of Toronto

November 29, 2012 | PO-3142
Ministry of Government Services

November 9, 2012 | MO-2810
City of Windsor

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Italy

ISTAS'13

SmartWorld



June 27-29, 2013

ISTAS 2013: The Social Implications of Wearable Computing and Augmented Reality in Everyday Life - Toronto, Ontario

June 30, 2013

UAVS: The Pros and Cons in Policing, Security & Everyday Life - Toronto, Ontario

September 18, 2013

Right to Know Week Event - Toronto Board of Trade - Toronto, Ontario

September 23-26, 2013

36th International Conference of Data Protection and Privacy Commissioners - Warsaw, Poland

WHAT'S NEW

Paper. May 7, 2013. Looking Forward: De-identification Developments – New Tools, New Challenges

Op-Ed. April 23, 2013. A Rising Tide of Data, Partnered With Privacy by Design, Will Lift All Boats

#PrivQA Twitter Chat with Oracle. April 4, 2013. Discussion of new paper, Privacy and Security by Design: A Convergence of Paradigms

Report. February 28, 2013. Privacy by Design featured in World Economic Forum Report, Rethinking Personal Data

Paper. January 29, 2013. Privacy by Design and Third Party Access to Customer Energy Usage Data



SPOTLIGHT | ...continued from above

Ontario embraces the world-class standard of PbD privacy protection

Privacy by Design (PbD) continues to spread around the world at breakneck speed, having been translated into 31 languages! That is why there is important significance to Commissioner Cavoukian's announcement of the establishment of a *Privacy by Design* Centre of Excellence in Ontario, *PbD*'s birthplace. The Commissioner outlined the centre's mandate of ensuring excellence in the protection of personal information in a keynote speech to Ontario Public Service members at the recent Access and Privacy Training Day.

The *Privacy by Design* Centre of Excellence is a joint project between the Office of the Information and Privacy Commissioner and the Ministry of Government Services. This new centre will further engrain a culture of privacy as the default, in all new and existing Ontario government programs. It provides tips and guidance on best practices for privacy protection. The centre's staff offer guidance on how to operationalize *PbD* through training sessions, a call centre, and by providing access to training materials, including white papers and case studies. These materials illustrate implementation examples from various sectors, including telecommunications, technology, health care, transportation, and energy.

"In an ever-changing world of emerging technologies, the right to privacy is more important than ever. We must remain vigilant in the protection of privacy, the bedrock of our freedoms," said Commissioner Cavoukian. "The new *Privacy by Design* Centre of Excellence will ensure that Ontario continues to be a world leader in government service and the protection of personal information."

The centre is a resource for the more than 65,000 members of the Ontario Public Service, with a strong focus on those responsible for project design, information management, architecture management, and customer service in a broad array of institutions, ranging from provincial agencies to municipal boards and commissions, to police service boards, to school boards and many more.

Then Minister of Government Services, Harinder Takhar, commented that "the *Privacy by Design* Centre of Excellence reaffirms the Ontario government's deep commitment to privacy protection. I commend Dr. Cavoukian for her vision in conceiving of this unique partnership between her office and the government of Ontario and for her leadership in making it a reality."

FROM THE COMMISSIONER | ...continued from above

2012 Annual Report

Today I am releasing my 2012 Annual Report, highlighting the accomplishments of the Office of the Information and Privacy Commissioner (IPC) over the past 25 years. I have been fortunate to find myself in a unique historical position as Commissioner during the advent of the Internet, as it drastically changed the very concept of how we view access and privacy. Advances in information technology have not only inspired people to develop new products and services that enhance our everyday lives, but they have also further emboldened those who wish to erode our privacy and given rise to a backlash by those who fear a culture of openness.

Last year was a very active one with regards to the protection of privacy and access to information. New records were set for personal information and general freedom of information requests filed under the three *Acts* which fall within the IPC's jurisdiction. Also making great strides last year were the made-in-Ontario concepts of *Privacy by Design* and *Access by Design*, which call for embedding privacy and access by default within operational processes and technologies – right from the outset. More organizations than ever operationalized *Privacy by Design* in 2012, encouraging me to release the new white paper, *Operationalizing Privacy by Design: A Guide to Implementing Strong Privacy Practices*. This paper provides an anthology of real-world experiences, lessons learned, and successes encountered in implementing the *PbD* framework in nine different application areas, ranging from biometric encryption to mobile computing to surveillance technologies.

Last year was also extremely significant in the battle to ensure the privacy rights of Canadians. From a public symposium to numerous speaking engagements to media interviews, I worked to raise awareness of the serious privacy implications of the online surveillance provisions in proposed federal "lawful access" legislation (Bill C-30). It was indeed a great relief when it was announced that the federal government would not be moving forward with the proposed legislation.

If there is anything I learned from 2012, it is that the efforts of my office are needed now, more than ever. I believe Ontarians can be assured that this office has grown into a first-class agency known for demonstrating innovation and leadership, in the fields of both access and privacy.

I invite you to visit our website at www.ipc.on.ca to have a more detailed look at my Annual Report, including material that is only available online.

Ann Cavoukian, Ph.D.
Information and Privacy Commissioner
Ontario, Canada

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