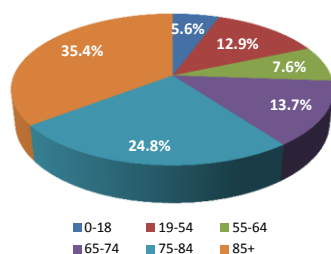


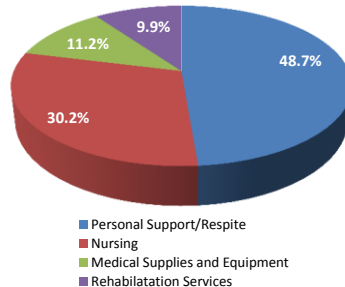
Fiscal Year 2013-14 Results

Overall Totals	2013-14	2012-13	% Change
Average patients served per month	14,310	14,143	1.2%
Total number of patients served	43,582	41,172	5.9%
Total number of visits received by patients	2,260,330	2,437,224	-7.3%
Number of children who received services	4,716	4,217	11.8%
Number of full-time equivalent employees	395	379	4.2%
PROGRAMS	2013-14	2012-13	
Number of visits to care for community patients	1,620,024	1,823,047	-11.1%
Number of visits to care for Palliative patients	304,147	288,906	5.3%
Number of visits to support short stay patients	198,875	189,134	5.2%
Alternative Level of Care rate	9.10%	7.00%	30.0%
Number of Stay at Home, Wait at Home - LTC, and Wait at Home Enhanced	941	1,177	-20.1%
Number of Palliative patients	1,948	1,758	10.8%
Fast Facts	2013-14	2012-13	
Percentage of patients and caregivers who would recommend our services to family and friends	96.69%	96.25%	0.5%
Financial results (\$ in '000s)	2013-14	2012-13	
Revenues	\$147,181	\$139,480	5.5%
Operating expenses			
Administration	6,716	6,042	11.1%
IS, Plant, and Other	6,306	5,943	6.1%
Patient Care	131,181	130,473	0.5%
Total Operating expenses	\$144,203	\$142,458	1.2%
Net Surplus / (Deficit)	\$2,978	\$(2,978)	

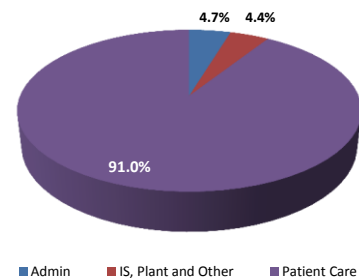
Visits by Age in 2013/14



Contracted Services in 2013/14



Operating Expenses in 2013/14



Notes: 1. Prior year's numbers have been restated based on audited financial statement. Current year's numbers are audited.
 2. Previous year's numbers have been restated wherever necessary for comparison with current year's numbers