

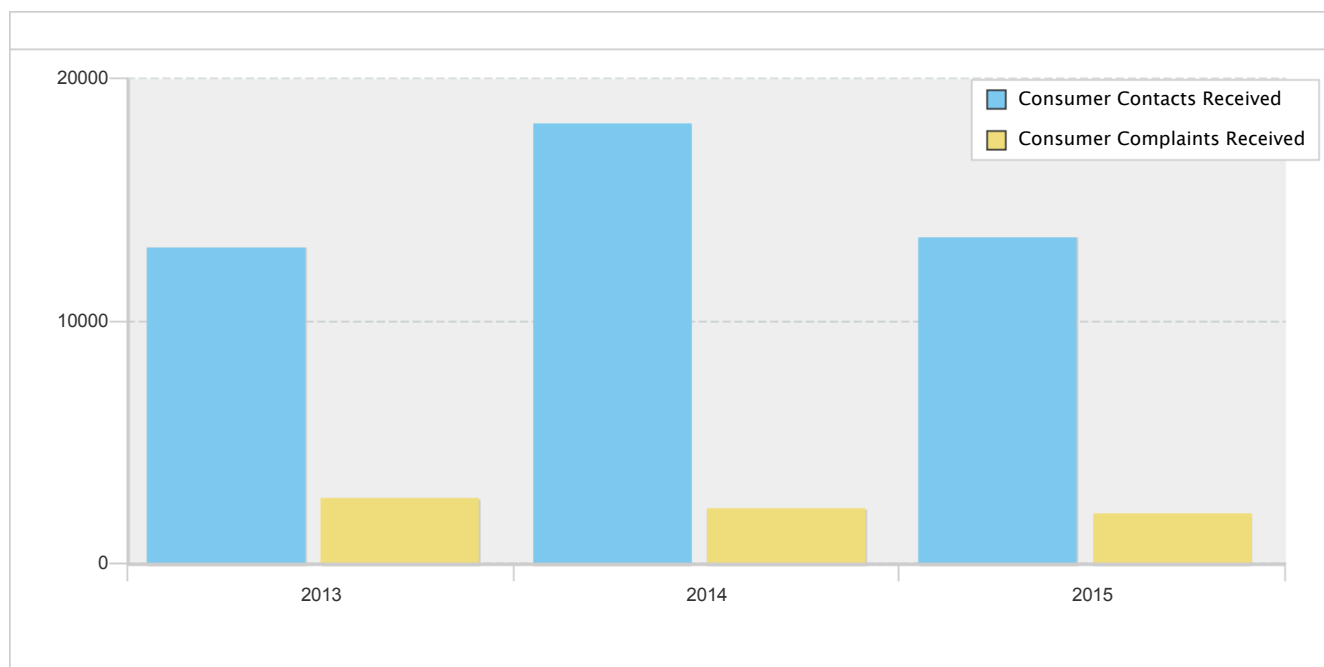


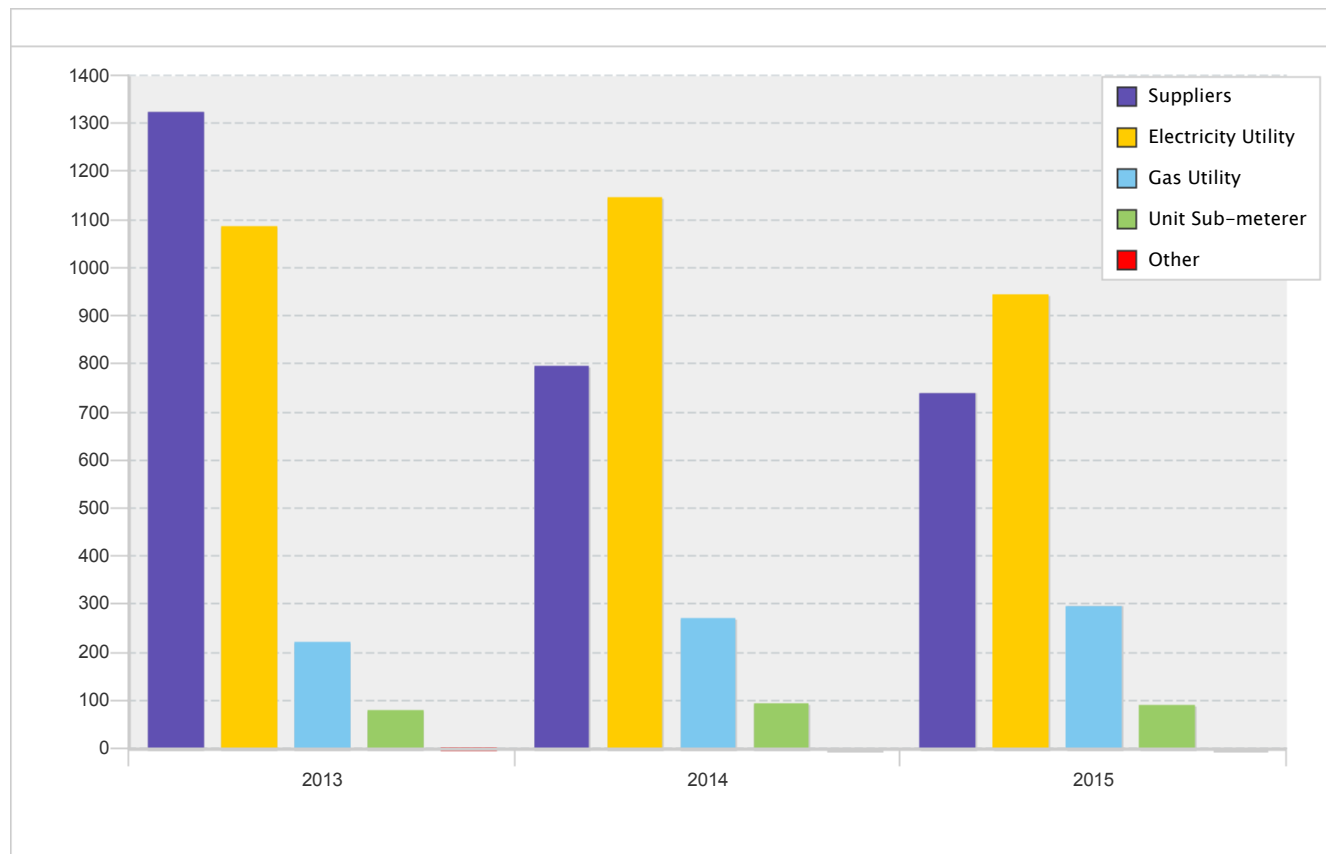
Consumer Contact and Complaint Statistics

Consumers contact the OEB by phone, letter, fax, e-mail or through our [web form](#). Some consumers have a simple question while others look to raise a concern or file a complaint about a company regulated by the OEB.

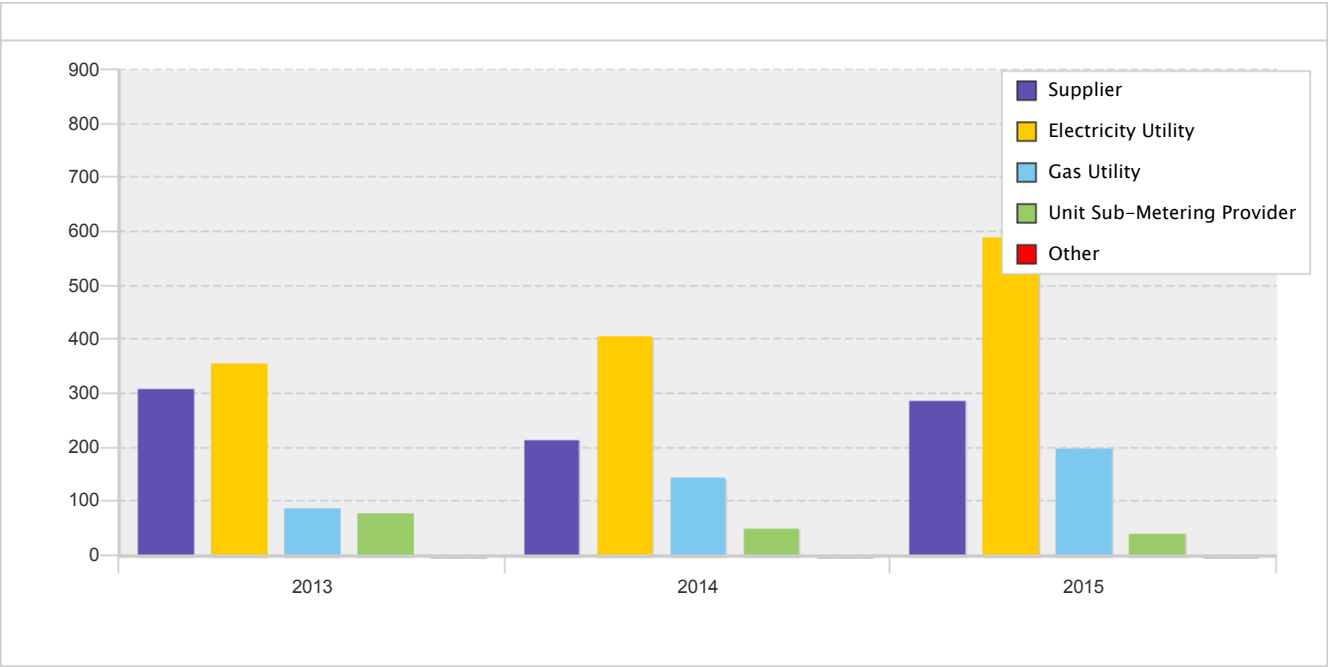
The following charts show how many consumer contacts and complaints the OEB has received annually, and how many complaints the OEB has escalated for further review.

TOTAL CONSUMER CONTACTS AND COMPLAINTS RECEIVED BY THE OEB - 2013-2015



CONSUMER COMPLAINTS BY LICENCE TYPE

COMPLAINTS ESCALATED BY THE OEB



Did you find what you were looking for? **YES**, this page answered my questions**NO**, I would like to submit a question to the OEB

Page last updated 2016-05-04

 SHARE

   ...