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Supplier Complaints by Company

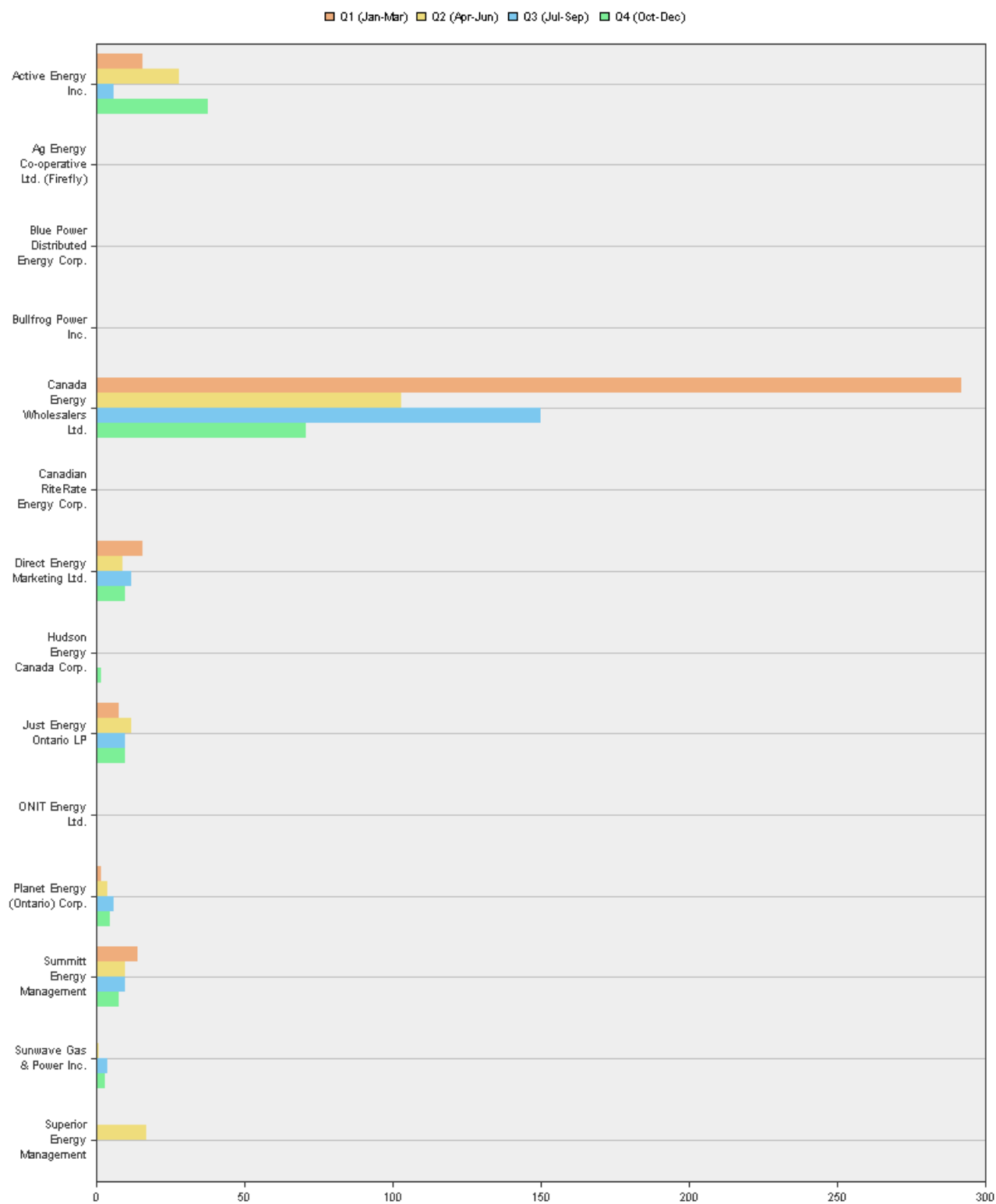
These charts show the complaints customers filed against companies that offer energy contracts (*also called electricity retailers and natural gas marketers, or suppliers*). They reflect the number of complaints received for every 1,000 contracts that are entered into or renewed during the period.

Sometimes, there are no customers enrolled or renewed during the period. In that case, the actual number of complaints we receive is listed below the charts.

ELECTRICITY
(per 1,000 new and renewed contracts)

- Electricity 2014
- Electricity 2013
- Electricity 2012
- Electricity 2011
- Electricity 2010
- Electricity 2009

ELECTRICITY (Jan-Dec 2013)



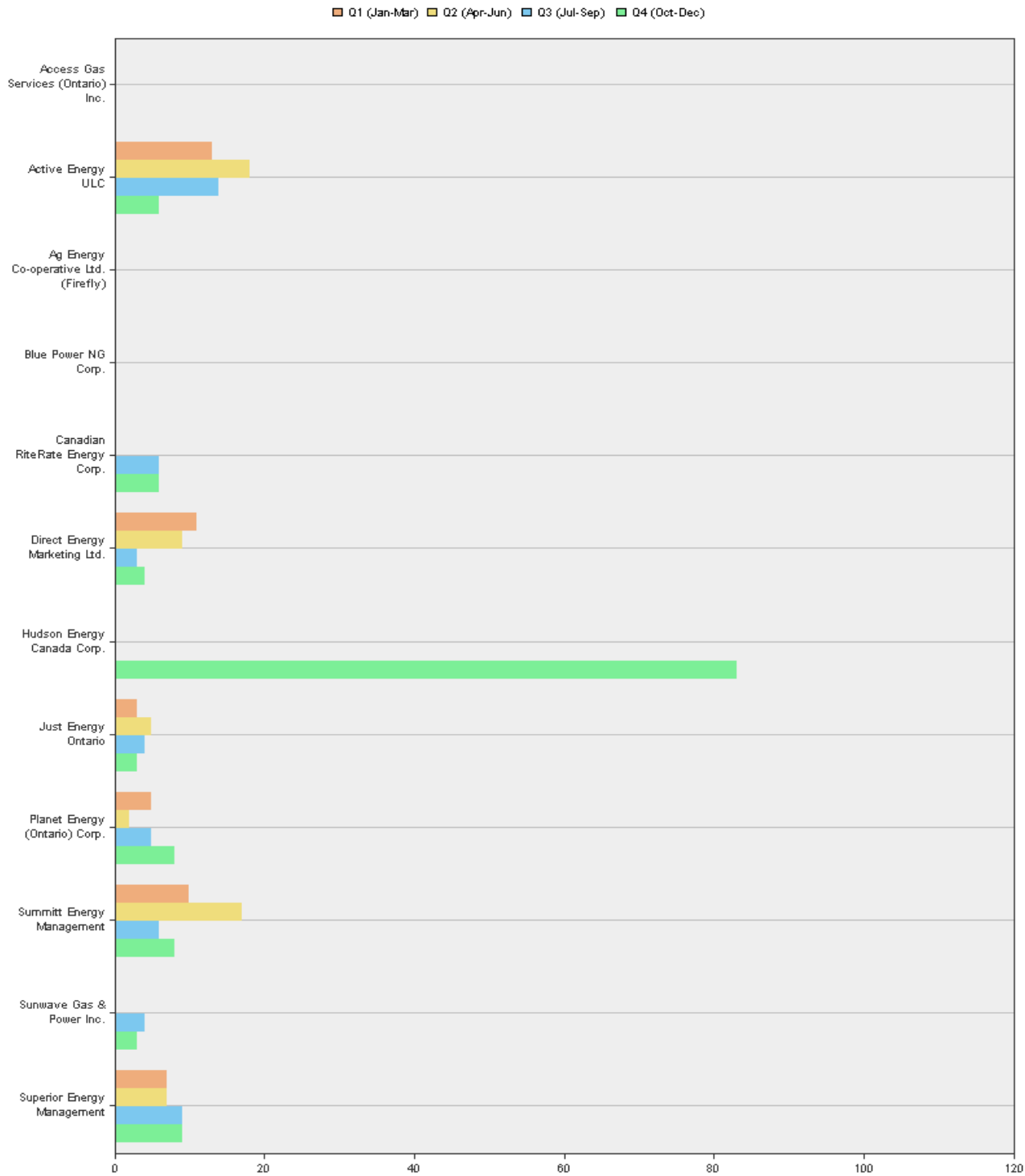
Where no new or renewed customer enrolment numbers were reported, the total number of complaints received by the Board is shown in the chart below.

COMPANY NAME	Q1	Q2	Q3	Q4
Blue Power Distributed Energy Corp.	12 complaints	7 complaints	22 complaints	3 complaints
ONIT Energy Ltd.	0	0	1 complaint	1 complaint

NATURAL GAS
(per 1,000 new and renewed contracts)

Natural Gas 2014 **Natural Gas 2013** Natural Gas 2012 Natural Gas 2011 Natural Gas 2010 Natural Gas 2009

NATURAL GAS (Jan-Dec 2013)



Where no new or renewed customer enrolment numbers were reported, the total number of complaints received by the Board is shown in the chart below.

COMPANY NAME	Q1	Q2	Q3	Q4
Blue Power NG Corp.	6 complaints	3 complaints	7 complaints	0

Did you find what you were looking for?  **YES**, this page answered my questions  **NO**, I would like to submit a question to the OEB

Page last updated 2015-03-24



ELECTRICITY

- Your Electricity Bill
- Electricity Prices
- Historical Electricity Prices
- How Electricity Prices are Set
- Time-of-use Holiday Schedule
- Your Electricity Utility - Bill Calculator
- FAQ: RPP Settlement
- Customer Service Rules for Electricity

NATURAL GAS

- Your Natural Gas Bill
- Natural Gas Rates
- Historical Natural Gas Rates
- Your Natural Gas Utility - Bill Calculator
- Customer Service Rules for Natural Gas

ENERGY CONTRACTS

- Retail Energy Contracts

CONSUMER PROTECTION

- How We Protect Consumers
- Help for Low-Income Consumers (OESP / LEAP)

OEB and YOU

- About the OEB
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- Get Involved
- Energy Tips for Students & First Time Tenants
- Consumer Newsletters
- Videos for Consumers
- Consumer Reports
- OEB in Your Community
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Nearing the End of an Energy Contract
List of Licensed Retailers

Queens Printer for Ontario, 2008