



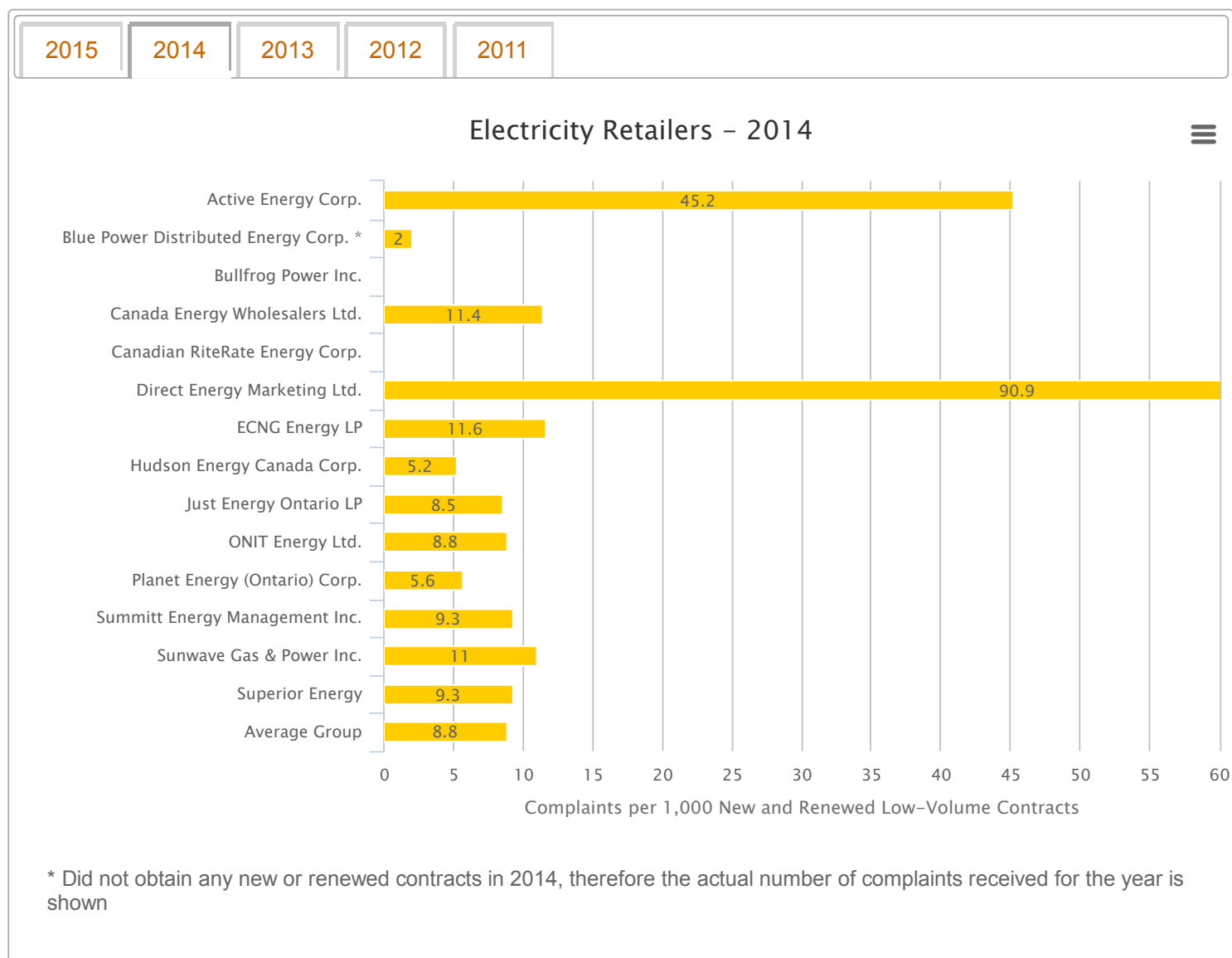
Supplier Complaints by Company

These charts show the complaints customers filed against companies that offer energy contracts (*also called electricity retailers and natural gas marketers, or suppliers*). They reflect the number of complaints received for every 1,000 low volume contracts that are entered into or renewed during the year.

Sometimes, there are no customers enrolled or renewed during the year. In that case, the actual number of complaints we receive is listed below the charts.

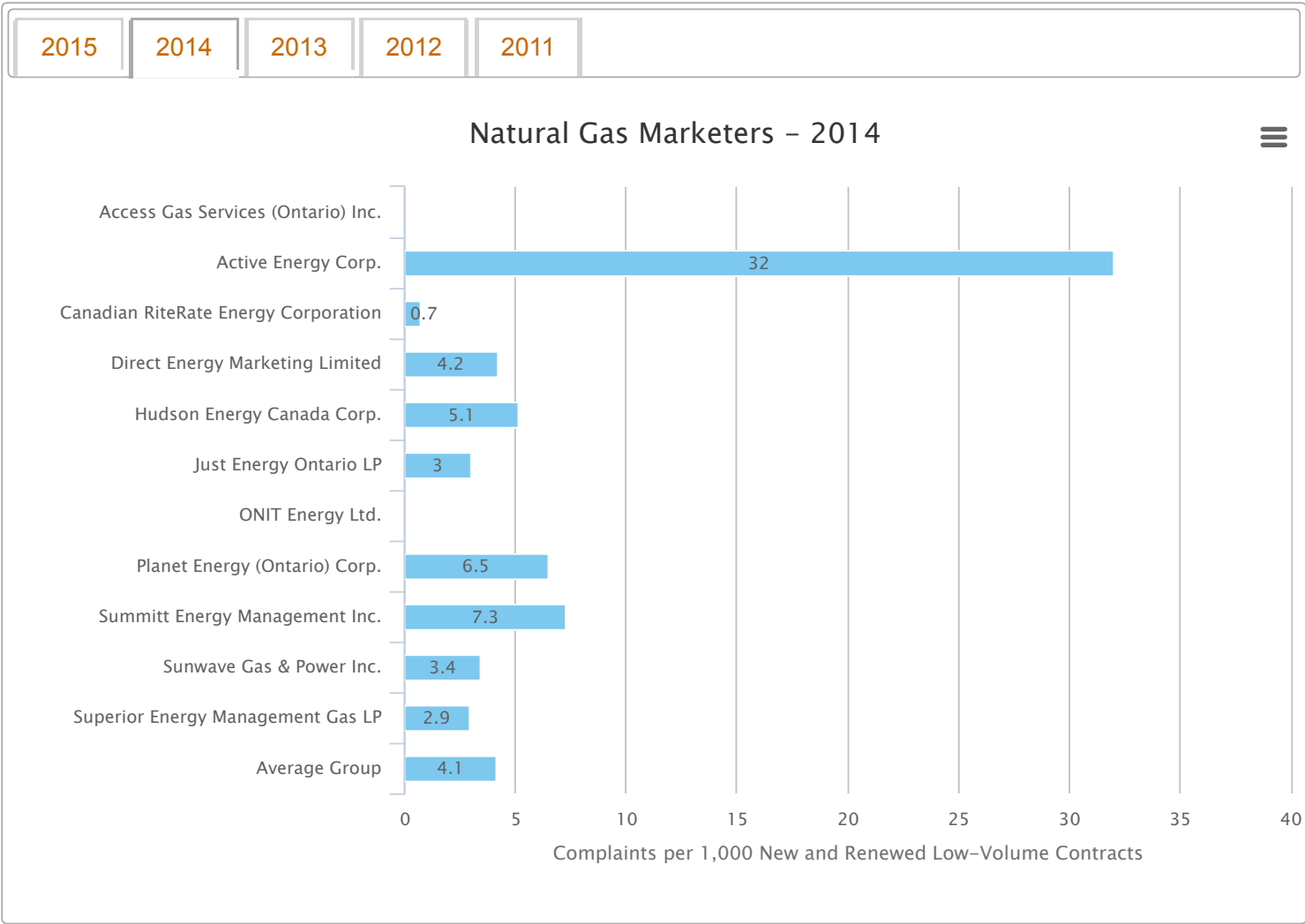
ELECTRICITY RETAILERS

Number of complaints per 1,000 new and renewed low volume contracts



NATURAL GAS MARKETERS

Number of complaints per 1,000 new and renewed low volume contracts



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