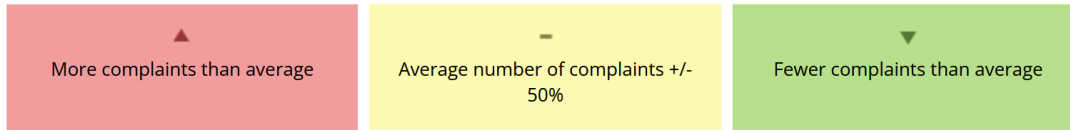


Complaints against energy retailers (by company)

The following scorecard shows how each retailer's rate of complaints compares with the average for the whole sector. These are complaints that consumers have filed with us about active* retailers. We measure this per 1,000 contracts so that large and small companies can be compared against each other.



Electricity

	Jan 1 - Mar 31, 2022	Apr 1 - Jun 30, 2022	Jul 1 - Sep 30, 2022	Oct 1 - Dec 31, 2022
Canadian Energy Protection Corp.	▲	▼	▼	▼
Hudson Energy Canada Corp.	▼	▼	▲	▼
Just Energy Ontario LP	▼	▼	▼	▼
Onit Energy Ltd.	▲	▲	▲	▲
Planet Energy (Ontario) Corp.	▼	▼	▼	▼
Summitt Energy Management Inc.	—	▲	▼	▼
XOOM Energy, LLC	▼	▼	▼	▼

Natural Gas

	Jan 1 - Mar 31, 2022	Apr 1 - Jun 30, 2022	Jul 1 - Sep 30, 2022	Oct 1 - Dec 31, 2022
Hudson Energy Canada Corp.	▼	▼	▼	▼
Just Energy Ontario LP	▼	—	▼	▼
Onit Energy Ltd.	▼	▼	▼	▼
Planet Energy (Ontario) Corp.	▼	▼	▼	▼
Summitt Energy Management Inc.	▲	▼	▼	▼
XOOM Energy, LLC	▼	▼	▼	▼

* Active means the company has signed at least one new contract, or renewed at least one, in the past nine months.