

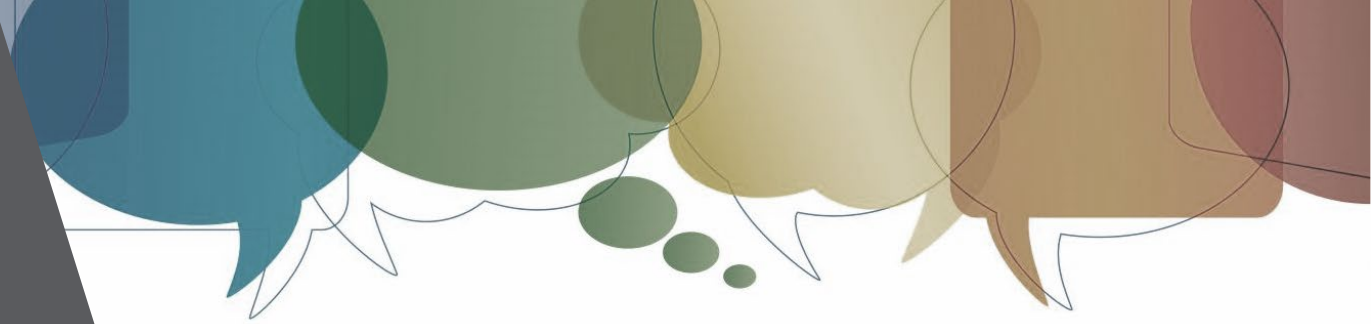


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JUNE 2020 RESEARCH

PULSE REPORT ON COVID-19 – REPORT #33

CABINET OFFICE

June 19th 2020



KEY FINDINGS

Key Findings

1 Over the past three weeks, there has been a gradual decline (about 10 points) in the government's 'right track' scores – the Wednesday scores reached its lowest point (75%) since the pandemic declaration.

The eroding 'right track' scores are most evident among these groups: suburban Toronto, suburban Ontario residents, and those aged 35-64. Men and women are trending downward in parallel.

4 Three weeks ago, only 11% of Ontarians wanted to take 'a great deal of risk' to return to regular life. This has doubled to 20% in the latest wave as the province opens up the economy.

Overall, about 66% say they are willing to take some risk, while 33% want to take 'no risk'.

2 The expanded regional re-opening news appears to be giving hope to those who are willing to take 'a great deal of risk' to return to regular life given that their 'right track' scores have increased over the past 4 days.

5 Most Ontarians say they continue to accept that COVID-19 is a significant public health risk.

However, an increasing number of Ontarians believe there is now less risk in contracting the virus. Plus, about 69% say they are trying to get back to a normal pre-COVID-19 life. They also admit to seeing people everyday who are not following social distancing rules.

Overall, Ontarians think a serious health risk continues to exist, but they are willing to take some risks in order to get their life back to normal.

3 The government has been receiving stronger scores for 'managing the re-opening' since the announcement of regional openings. Plus, 'creating/protecting jobs' has increased by 20-points after the announcement of expanded regional openings.

As news of the problems in long-term care recede, perceptions toward the performance on this issue have improved significantly from -36 to -14. 'Delivering quality healthcare to Ontarians' has also ticked upward this week.

6 Most Ontarians believe that mask wearing reduces COVID-19 risks. A declining number of Ontarians say they are not comfortable wearing a mask when they leave their home. However, about 40% thinks it is uncomfortable to wear a mask for more than a few minutes.

Many Ontarians believe that masks should be worn in doctor's offices and on public transit. They are least likely to think they need to be worn when walking down the street.

Key Findings

7 Most Ontarians like the concept of a COVID-19 notification app. The app concept engenders a strong positive response: 47% say it is a 'very' good idea.

Over 6-in-10 would be interested in downloading the app. Most Ontarians believe this app would be helpful in reducing the spread of COVID-19.

8 There is strong support for the regional re-opening approach.

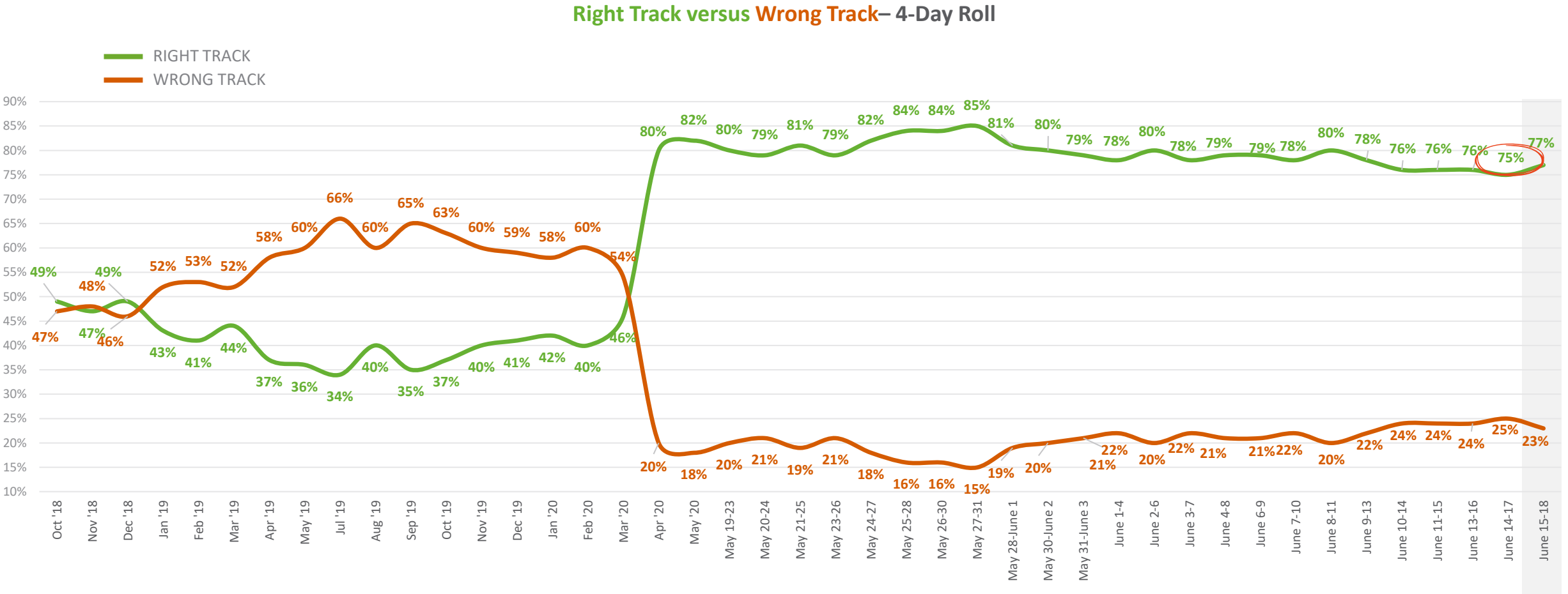
Among GTHA residents, about 51% said they would not be willing to drive out of their region to access similar businesses or services, while 41% would be willing to drive up to one hour.

9 Among public transit users, the top two considerations for increasing comfort in using public transit are – requiring masks and maintaining social distancing.

RIGHT TRACK
WRONG TRACK



The government’s ‘right track’ scores have clearly been softening over the past two weeks. The wave two days ago marks the lowest score (75%) since the pandemic was declared in mid-March.



These graphs are based on 4 day roll in order to boost the sample sizes.

Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

AGE

- 18-34
- 35-44
- 45-54
- 55-64
- 65+

Age Group	May '20	May 17-23	May 24-30	May 31-June 6	June 7-13	June 14-20	June 21-27	June 28-July 4	July 5-11	July 12-18	July 19-25	July 26-Aug 1	Aug 2-8	Aug 9-15	Aug 16-22	Aug 23-29	Aug 30-Sept 5	Sept 6-12	Sept 13-19	Sept 20-26	Sept 27-Oct 3	Oct 4-10	Oct 11-17	Oct 18-24	Oct 25-Nov 1	Nov 2-8	Nov 9-15	Nov 16-22	Nov 23-29	Dec 1-7	Dec 8-14	Dec 15-21	Dec 22-28	Dec 29-Jan 4	Jan 5-11	Jan 12-18	Jan 19-25	Jan 26-Feb 1	Feb 2-8	Feb 9-15	Feb 16-22	Feb 23-29	Mar 1-7	Mar 8-14	Mar 15-21	Mar 22-28	Mar 29-Apr 4	Apr 5-11	Apr 12-18	Apr 19-25	Apr 26-May 2	May 3-9	May 10-16	May 17-23	May 24-30	May 31-June 6	June 7-13	June 14-20	June 21-27	June 28-July 4	July 5-11	July 12-18	July 19-25	July 26-Aug 1	Aug 2-8	Aug 9-15	Aug 16-22	Aug 23-29	Aug 30-Sept 5	Sept 6-12	Sept 13-19	Sept 20-26	Sept 27-Oct 3	Oct 4-10	Oct 11-17	Oct 18-24	Oct 25-Nov 1	Nov 2-8	Nov 9-15	Nov 16-22	Nov 23-29	Dec 1-7	Dec 8-14	Dec 15-21	Dec 22-28	Dec 29-Jan 4	Jan 5-11	Jan 12-18	Jan 19-25	Jan 26-Feb 1	Feb 2-8	Feb 9-15	Feb 16-22	Feb 23-29	Mar 1-7	Mar 8-14	Mar 15-21	Mar 22-28	Mar 29-Apr 4	Apr 5-11	Apr 12-18	Apr 19-25	Apr 26-May 2	May 3-9	May 10-16	May 17-23	May 24-30	May 31-June 6	June 7-13	June 14-20	June 21-27	June 28-July 4	July 5-11	July 12-18	July 19-25	July 26-Aug 1	Aug 2-8	Aug 9-15	Aug 16-22	Aug 23-29	Aug 30-Sept 5	Sept 6-12	Sept 13-19	Sept 20-26	Sept 27-Oct 3	Oct 4-10	Oct 11-17	Oct 18-24	Oct 25-Nov 1	Nov 2-8	Nov 9-15	Nov 16-22	Nov 23-29	Dec 1-7	Dec 8-14	Dec 15-21	Dec 22-28	Dec 29-Jan 4	Jan 5-11	Jan 12-18	Jan 19-25	Jan 26-Feb 1	Feb 2-8	Feb 9-15	Feb 16-22	Feb 23-29	Mar 1-7	Mar 8-14	Mar 15-21	Mar 22-28	Mar 29-Apr 4	Apr 5-11	Apr 12-18	Apr 19-25	Apr 26-May 2	May 3-9	May 10-16	May 17-23	May 24-30	May 31-June 6	June 7-13	June 14-20	June 21-27	June 28-July 4	July 5-11	July 12-18	July 19-25	July 26-Aug 1	Aug 2-8	Aug 9-15	Aug 16-22	Aug 23-29	Aug 30-Sept 5	Sept 6-12	Sept 13-19	Sept 20-26	Sept 27-Oct 3	Oct 4-10	Oct 11-17	Oct 18-24	Oct 25-Nov 1	Nov 2-8	Nov 9-15	Nov 16-22	Nov 23-29	Dec 1-7	Dec 8-14	Dec 15-21	Dec 22-28	Dec 29-Jan 4	Jan 5-11	Jan 12-18	Jan 19-25	Jan 26-Feb 1	Feb 2-8	Feb 9-15	Feb 16-22	Feb 23-29	Mar 1-7	Mar 8-14	Mar 15-21	Mar 22-28	Mar 29-Apr 4	Apr 5-11	Apr 12-18	Apr 19-25	Apr 26-May 2	May 3-9	May 10-16	May 17-23	May 24-30	May 31-June 6	June 7-13	June 14-20	June 21-27	June 28-July 4	July 5-11	July 12-18	July 19-25	July 26-Aug 1	Aug 2-8	Aug 9-15	Aug 16-22	Aug 23-29	Aug 30-Sept 5	Sept 6-12	Sept 13-19	Sept 20-26	Sept 27-Oct 3	Oct 4-10	Oct 11-17	Oct 18-24	Oct 25-Nov 1	Nov 2-8	Nov 9-15	Nov 16-22	Nov 23-29	Dec 1-7	Dec 8-14	Dec 15-21	Dec 22-28	Dec 29-Jan 4	Jan 5-11	Jan 12-18	Jan 19-25	Jan 26-Feb 1	Feb 2-8	Feb 9-15	Feb 16-22	Feb 23-29	Mar 1-7	Mar 8-14	Mar 15-21	Mar 22-28	Mar 29-Apr 4	Apr 5-11	Apr 12-18	Apr 19-25	Apr 26-May 2	May 3-9	May 10-16	May 17-23	May 24-30	May 31-June 6	June 7-13	June 14-20	June 21-27	June 28-July 4	July 5-11	July 12-18	July 19-25	July 26-Aug 1	Aug 2-8	Aug 9-15	Aug 16-22	Aug 23-29	Aug 30-Sept 5	Sept 6-12	Sept 13-19	Sept 20-26	Sept 27-Oct 3	Oct 4-10	Oct 11-17	Oct 18-24	Oct 25-Nov 1	Nov 2-8	Nov 9-15	Nov 16-22	Nov 23-29	Dec 1-7	Dec 8-14	Dec 15-21	Dec 22-28	Dec 29-Jan 4	Jan 5-11	Jan 12-18	Jan 19-25	Jan 26-Feb 1	Feb 2-8	Feb 9-15	Feb 16-22	Feb 23-29	Mar 1-7	Mar 8-14	Mar 15-21	Mar 22-28	Mar 29-Apr 4
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GENDER

Male Female

100%
95%
90%
85%
80%
75%
70%
65%
60%
55%
50%

May '20 May 17-23 May 23-19 May 19-24 May 24-20 May 20-25 May 25-21 May 21-26 May 26-23 May 23-27 May 27-24 May 24-28 May 28-25 May 25-30 May 30-26 May 26-31 May 31-27 June 27-28 June 28-30 June 30-31 June 31-1 June 1-6 June 6-2 June 2-7 June 7-3 June 3-8 June 8-4 June 4-9 June 9-6 June 6-10 June 10-7 June 7-11 June 11-8 June 8-13 June 13-9 June 9-14 June 14-10 June 10-15 June 15-11 June 11-16 June 16-13 June 13-17 June 17-14 June 14-18

82% 81% 77% 76% 76%

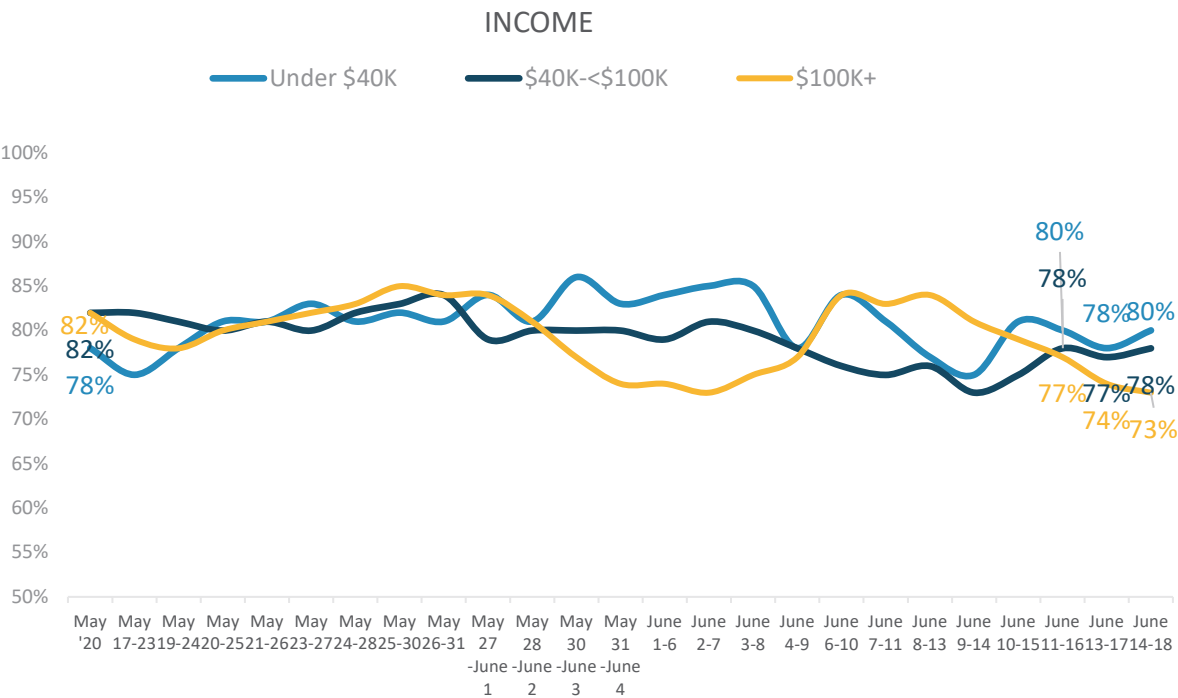
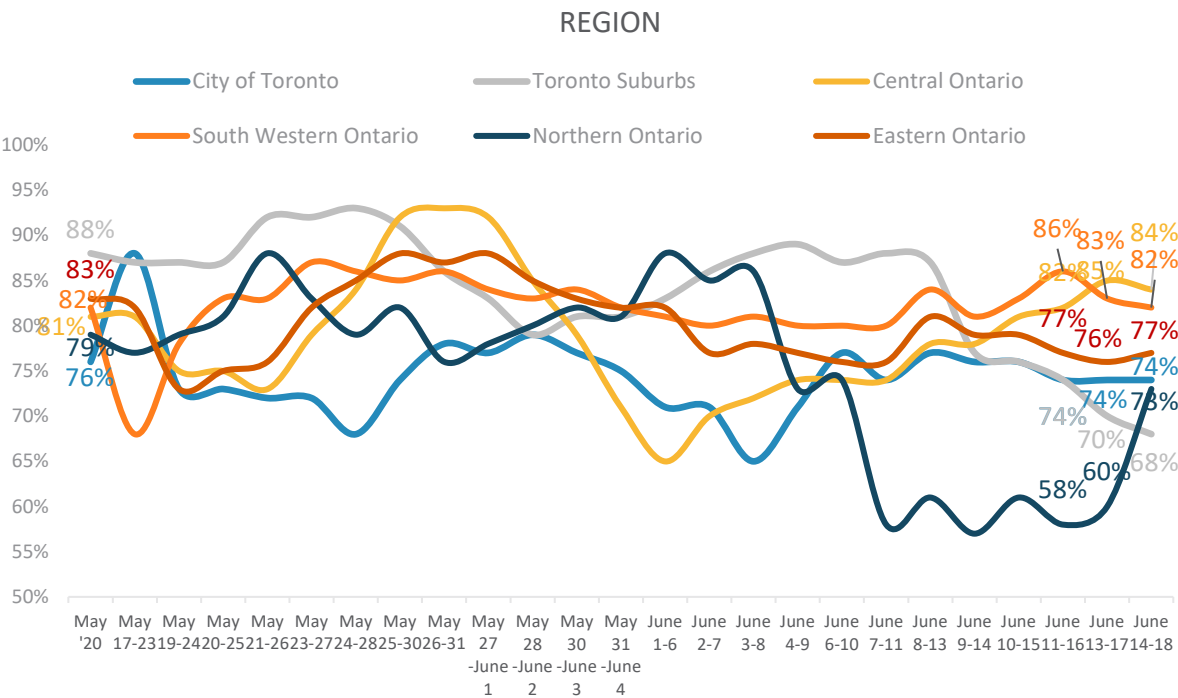
76% 75% 75%

1 2 3 4

Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

‘Right track’ scores have declined in suburban Toronto over the past week.

Right Track Scores – 5-Day Roll

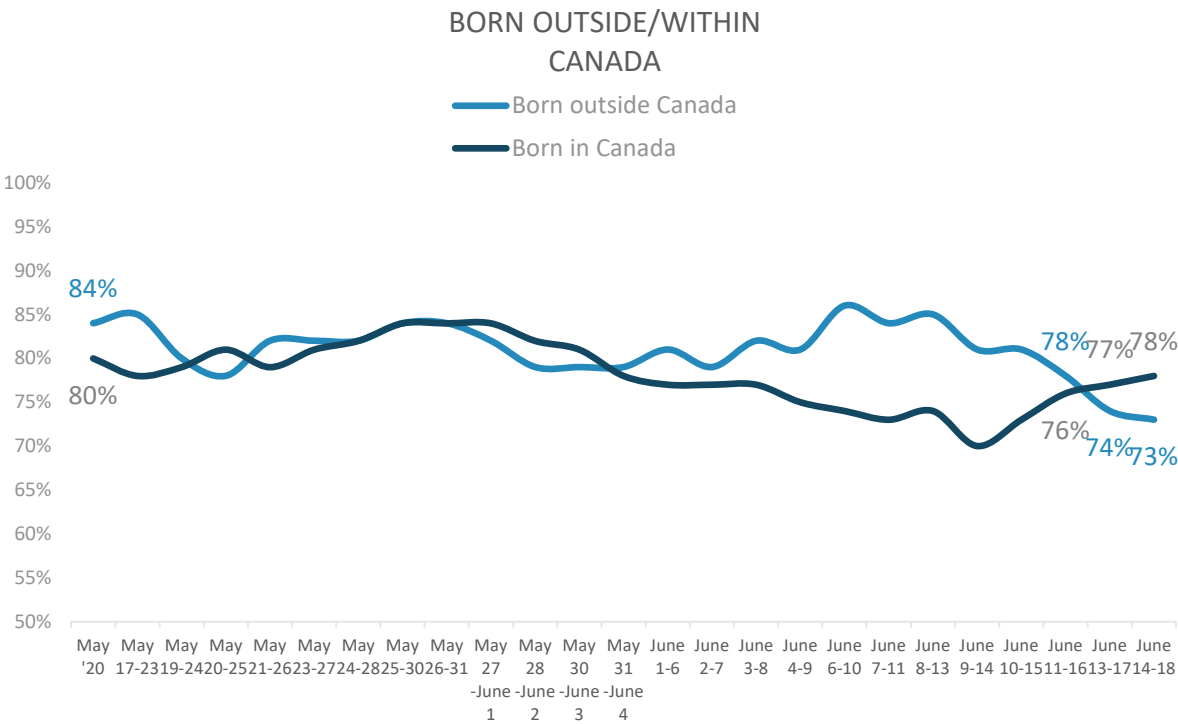
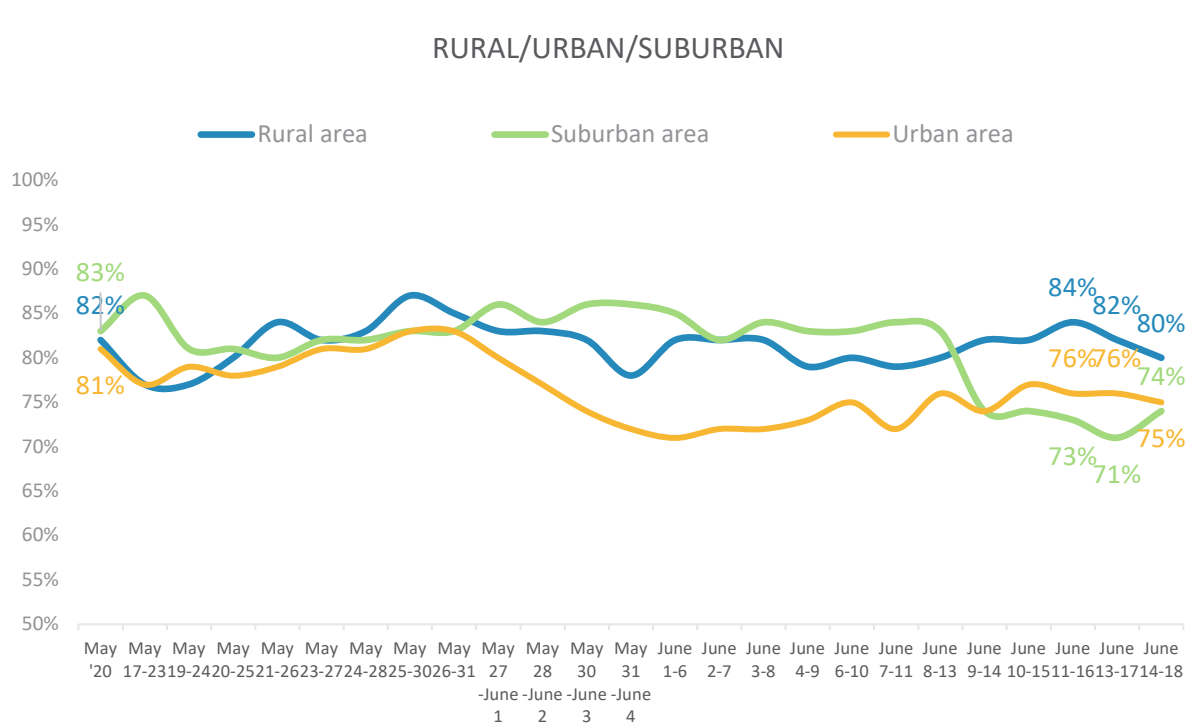


These graphs are based on 5 day roll in order to boost the sample sizes.

Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

Over the past five days, the strongest ‘right track’ scores are among rural residents, while these scores have generally been softer among those living in suburban Ontario.

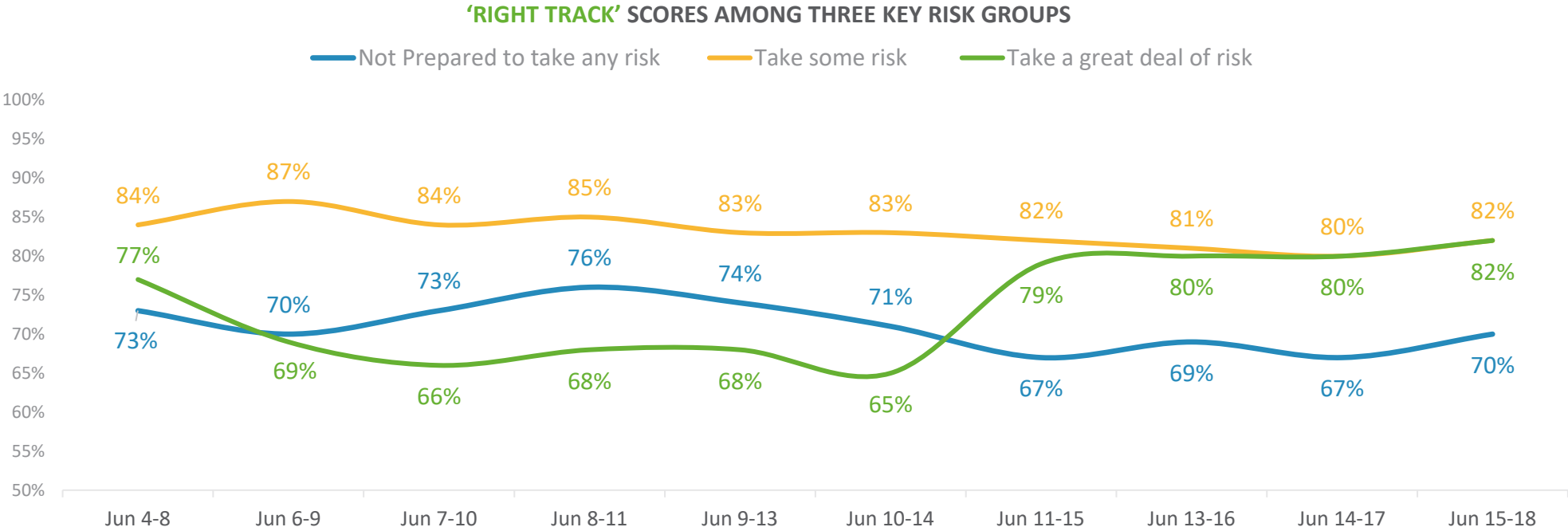
Right Track Scores – 5-Day Roll



These graphs are based on 5 day roll in order to boost the sample sizes.

Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

The expanded regional re-opening news appears to be giving hope to those who are willing to take ‘a great deal of risk’ to return to regular life given that their ‘right track’ scores have increased.



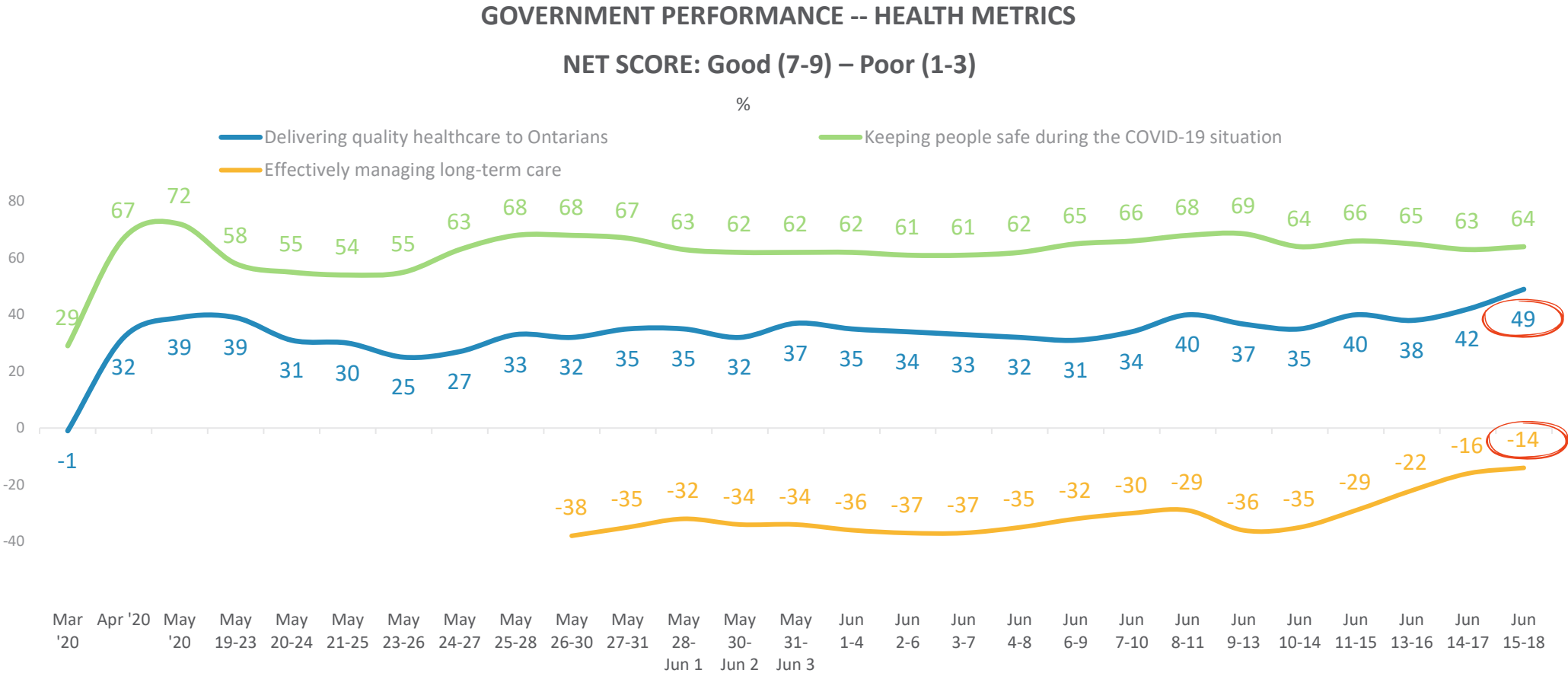
Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

QCV-73. Where would you place yourself on the following scale about the risk of contracting COVID – 19 and opening up the economy more quickly?: I am not prepared to take any risk of me or a family member contracting COVID-19 in order to get back to work sooner and engage in our regular activities (1/2); I am prepared to take some risk of me or a family member contracting COVID-19 if it means we can all go back to work sooner and engage in our regular activities (3/4/5); I am prepared to take a great deal of risk of me or a family member contracting COVID-19 if it means we can all go back to work sooner and engage in our regular activities (6/7)

PERCEPTIONS OF GOVERNMENT PERFORMANCE DURING COVID-19 PANDEMIC

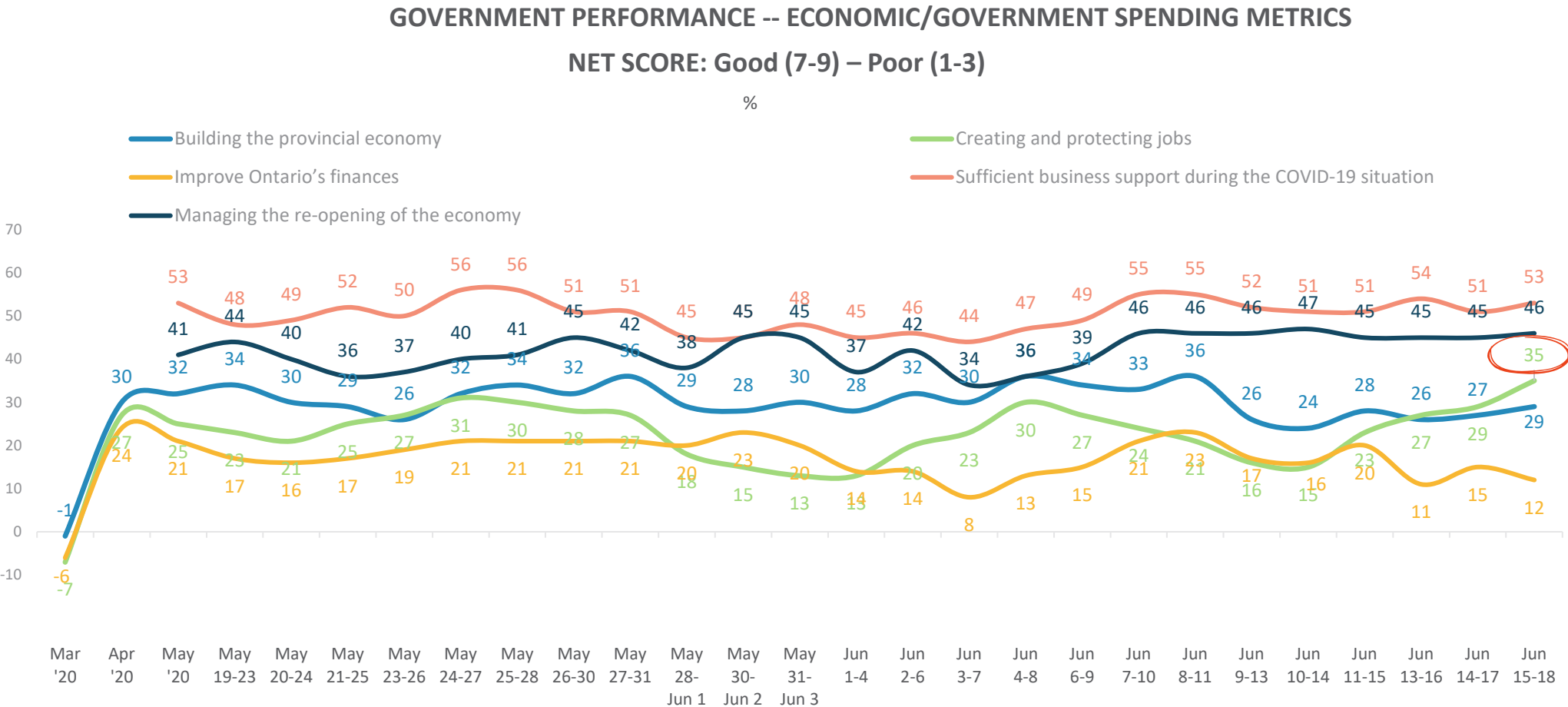


As news of the problems in long-term care recede, perceptions toward the performance on this issue have improved significantly: from **-36** to **-14**. ‘Delivering quality healthcare to Ontarians’ has also ticked upward.



Q5. Using a scale where, where 1 means “poor” and nine is “excellent”, how would you rate the performance of Ontario government at managing each of the following? Bases vary

The government has been receiving stronger stores for ‘managing the re-opening’ since the announcement of regional openings. Plus, ‘creating/protecting jobs’ has increased by 20-points after the government announced expanded regional re-openings.



Q5. Using a scale where, where 1 means “poor” and nine is “excellent”, how would you rate the performance of Ontario government at managing each of the following? Bases vary

REGIONAL RE-OPENINGS IN ONTARIO



There is strong support for regional re-openings.

- There are very few demographic differences: those aged 55-64, and City of Toronto residents, are slightly more likely to be supportive, while those aged 45-54 are the most likely to supportive.

	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18
n=	303	410	410	410	410
	%	%	%	%	%
TOTAL SUPPORTIVE	82	83	84	84	85
Very supportive	47	47	45	45	46
Somewhat supportive	36	36	39	40	39
Somewhat opposed	8	9	9	9	10
Very opposed	9	8	7	6	4
TOTAL OPPOSED	17	17	16	15	14
Don't know/Not sure	<1	1	<1	1	1

QCV-87. At present, the restrictions on public and business activity, apply everywhere in the province, regardless of the number of active cases in a region. How supportive or opposed are you to the province relaxing restrictions by region based on the advice of medical experts?

Base: Total sample

Among GTHA residents, about 51% say they would not be willing to drive out of their region to access similar businesses or services, while 41% would be willing to drive up to one hour.

- Men, households with children under the age of 18, and those born outside Canada are the most likely to drive to a different region in order to access services.

	June 8-18
n=	339
	%
I would not drive out of my region	51
Up to half an hour	24
Up to one hour	17
Up to two hours	3
More than 2 hours	2
Don't have access to a car/Don't know how to drive	2
Don't know/Not sure	1

QCV-89. If you live in a region where COVID-19 restrictions have not been relaxed and the majority of businesses and services remain closed, how far, if at all, would you be prepared to drive outside your region to access similar businesses or services?

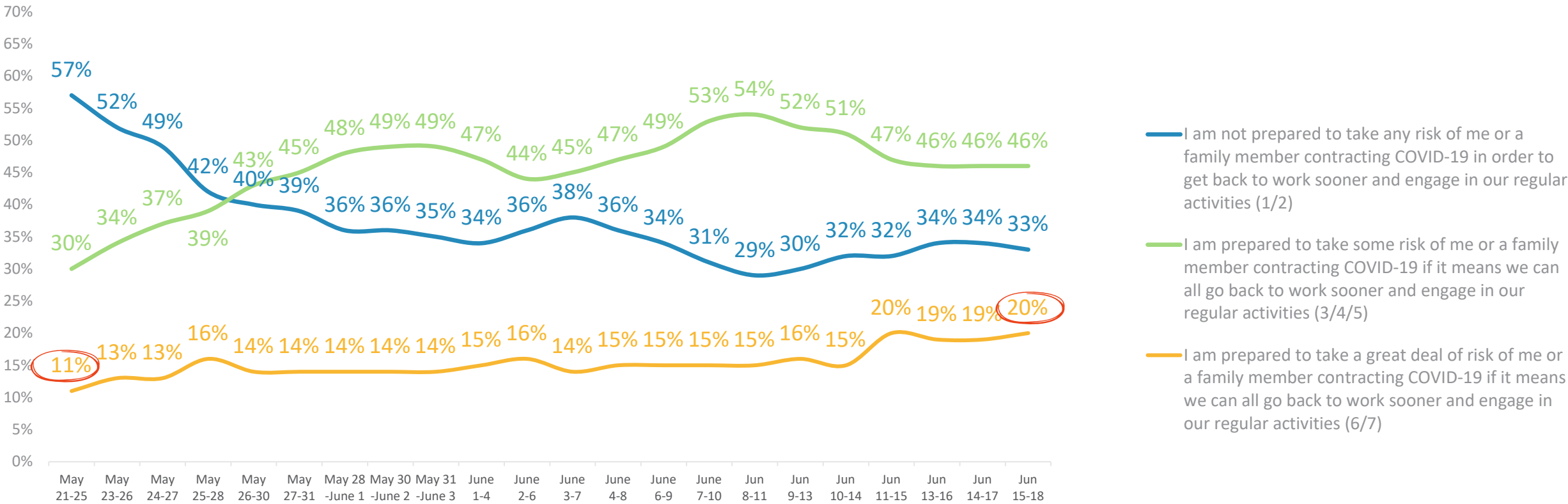
Base: Total sample

COVID-19 RISK TOLERANCE



Over the past three weeks, the proportion of Ontarians wishing to take ‘a great deal of risk’ to get back to regular life has doubled from 11% to 20%.

- Overall, there has been no change in the willingness to take at least ‘some risk’ in order to get back to regular life: about 66% say they are willing to take some risk, while 33% want to take ‘no risk’.
- Women, those over the age of 55, and those who think the government is on the ‘wrong track’ are more likely not to want to take ‘any risk’ in order to go back to regular life. Those willing to take ‘a great deal of risk’ are: men, Toronto suburban residents, and those earning >\$100k.

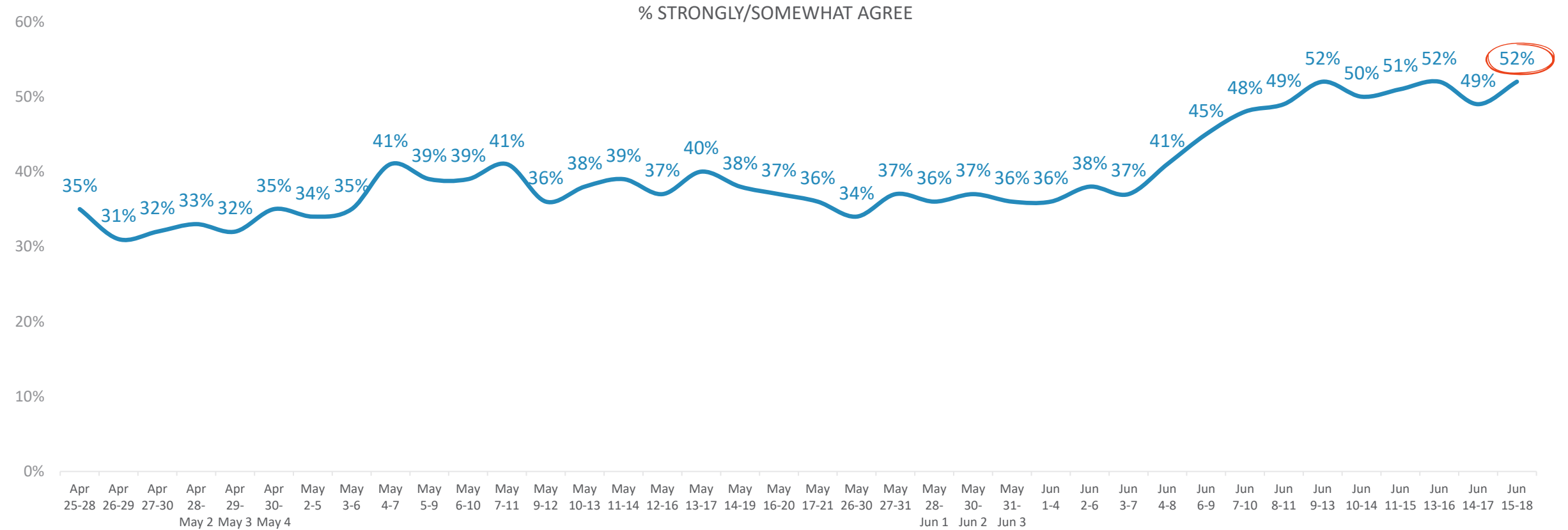


QCV-73. Where would you place yourself on the following scale about the risk of contracting COVID – 19 and opening up the economy more quickly?
Base: Total sample (“Engage in our regular activities” added to statements June 11)

PERCEPTIONS ABOUT WHETHER COVID-19 IS UNDER CONTROL

After increasing sharply over the previous ten day period, about 1-in-2 Ontarians now think that COVID-19 is under control in the province (and this has remained steady over the past 7 days).

I feel that COVID-19 is under control now in Ontario.



QCV-8B. Do you agree or disagree with each of the following statements about the effects of COVID-19. The first is ...
Base: Total sample, bases vary

Most Ontarians continue to accept that COVID-19 is a significant public health risk. However, there is an increasing number of Ontarians who believe there is now less risk of contracting the virus. About 69% say they are trying to get back to a normal pre-COVID-19 life.

- Over three-quarters (78%) also admit to seeing people who are not following social distancing rules.
- Key groups who are more likely not to see COVID-19 as public health threat are: men, those aged 55-64, those with incomes >\$100k, and those with children under the age of 18.
- Key groups who are trying to get back to regular life pre-COVID-19 are: men, those aged 55-64, earning <\$40k, rural residents, and those with children over the age of 18 in their homes.

% STRONGLY/SOMEWHAT AGREE	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18
n=	varies				
	%	%	%	%	%
I think the threat of contracting COVID-19 is much less now than it was a month ago	54	54	57	60	61
I am doing my best to get <u>back</u> to living a normal pre-COVID-19 life	70	71	72	70	69
COVID-19 is no longer a significant public health risk	12	13	13	14	14
I see people everyday not following the social distancing guidelines	72	75	75	76	78

QCV-14. To what extent do you agree or disagree with the following statements about
Base: Total sample

MASK WEARING PERCEPTIONS



Most Ontarians believe that mask wearing reduces COVID-19 risks. A declining number of Ontarians say they are not comfortable wearing mask when they leave their home. However, about 40% think it is uncomfortable to wear a mask for more than a few minutes.

- Those aged 55-64, and those earning <\$40k, are the least likely to believe that mask wearing reduces the risk of the virus.
- Those aged 55-65, earning <\$40k, those who have children under the age of 18 in their homes, and those born outside Canada are more likely to say they are not comfortable wearing a mask outside their home.

% STRONGLY/SOMEWHAT AGREE	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18
n=	varies				
	%	%	%	%	%
I am not comfortable wearing a mask when I leave my home	34	32	31	27	28
Wearing a mask reduces the risk of COVID-19 for everyone	79	78	83	83	84
I find masks too uncomfortable to wear for more than a few minutes	36	38	39	38	40

Most Ontarians believe that masks should be worn in doctor’s offices and on public transit. They are least likely to think they need to be worn while walking down the street.

% VERY IMPORTANT	June 11-15	June 13-16	June 14-17	June 15-18	Tiers of Activities needing Masks
n=	410	410	410	410	
	%	%	%	%	
Visiting a doctor's office	84	86	86	85	High
Using public transit	81	82	84	82	
Riding in a taxi or Uber	69	72	73	74	Middle
Visiting a pharmacy	63	67	71	69	
Grocery shopping	56	60	62	60	
Browsing in a retail store	53	58	62	61	
Walking down the street	12	11	11	12	Low

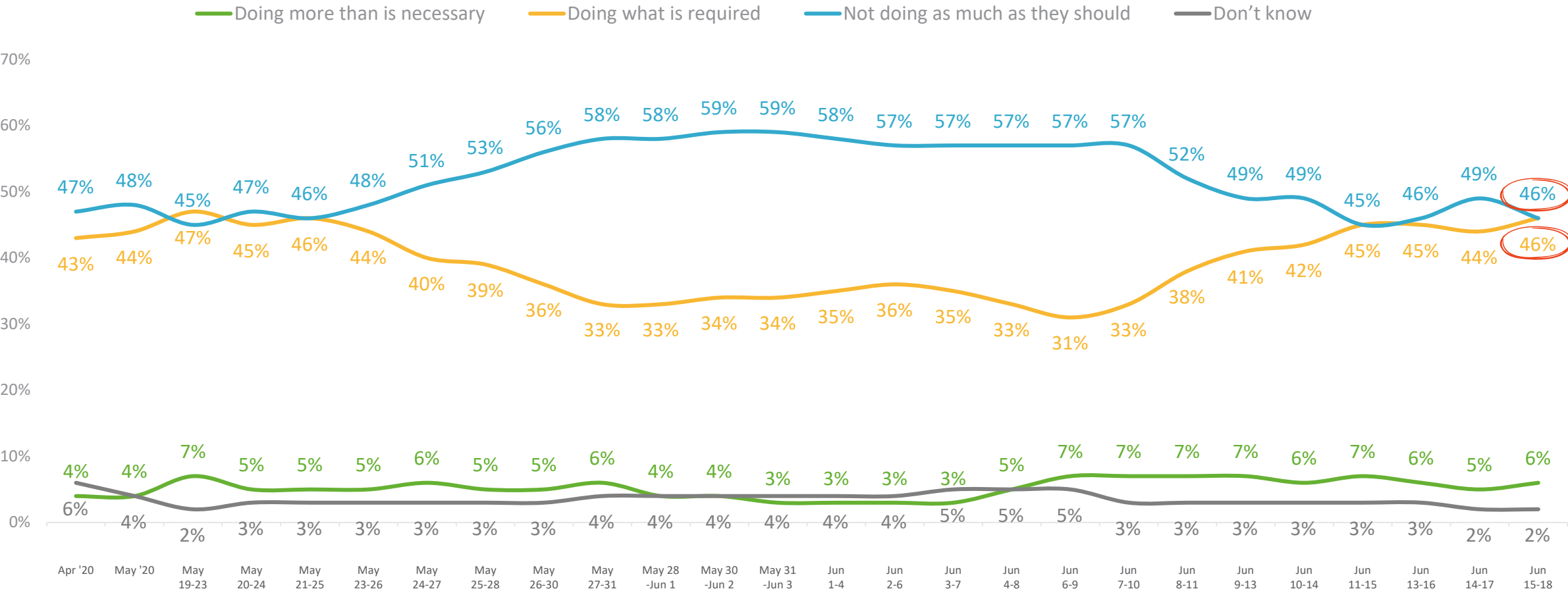
QCV-99. Thinking about masks, please indicate if you think its very important, somewhat important, not very important or not important at all for people to wear a mask when
Base: Total sample

PERCEPTIONS
TOWARD
LONG-TERM CARE



As news about the long-term care issues has receded, fewer Ontarians believe that the government has not done enough to protect the residents.

Protecting residents of long-term care homes and retirement homes



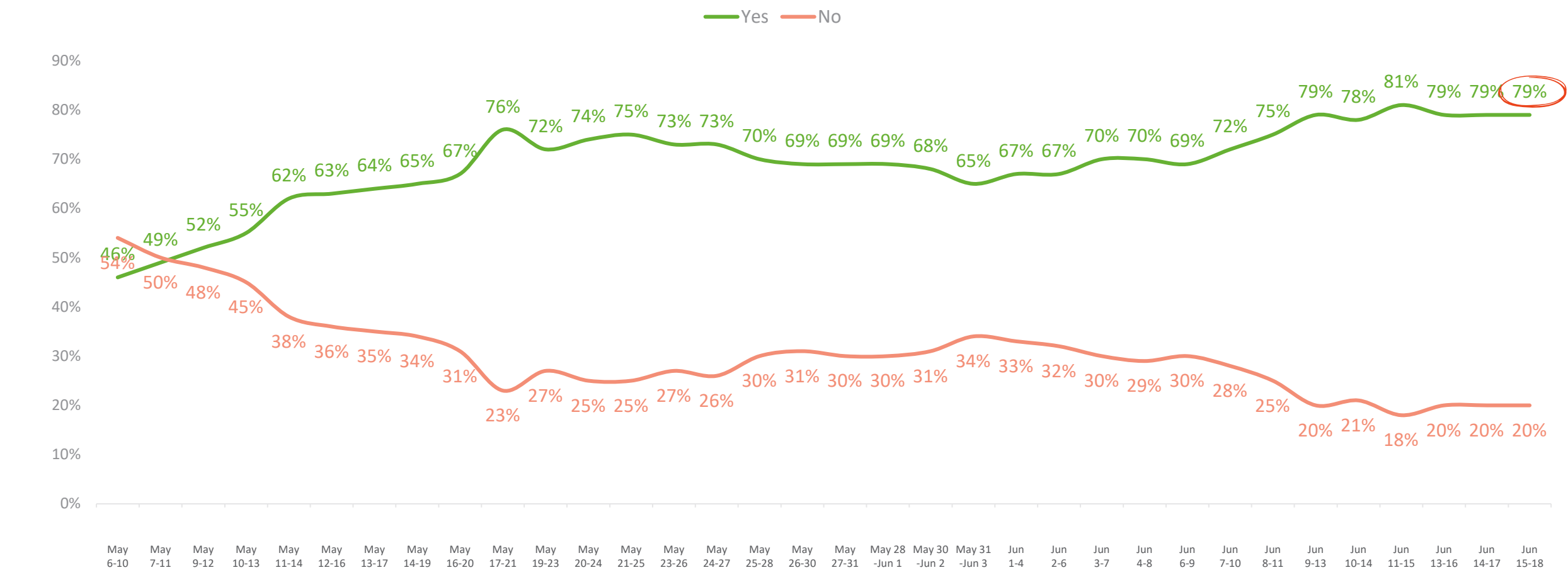
QCV-20. Thinking about the actions that the Government of Ontario has taken since the onset of COVID-19, at this time would you say they are doing more than is necessary, doing what is required or not doing as much as they should with respect to:
Base: Bases vary

GUIDELINES FOR OPENING BUSINESSES



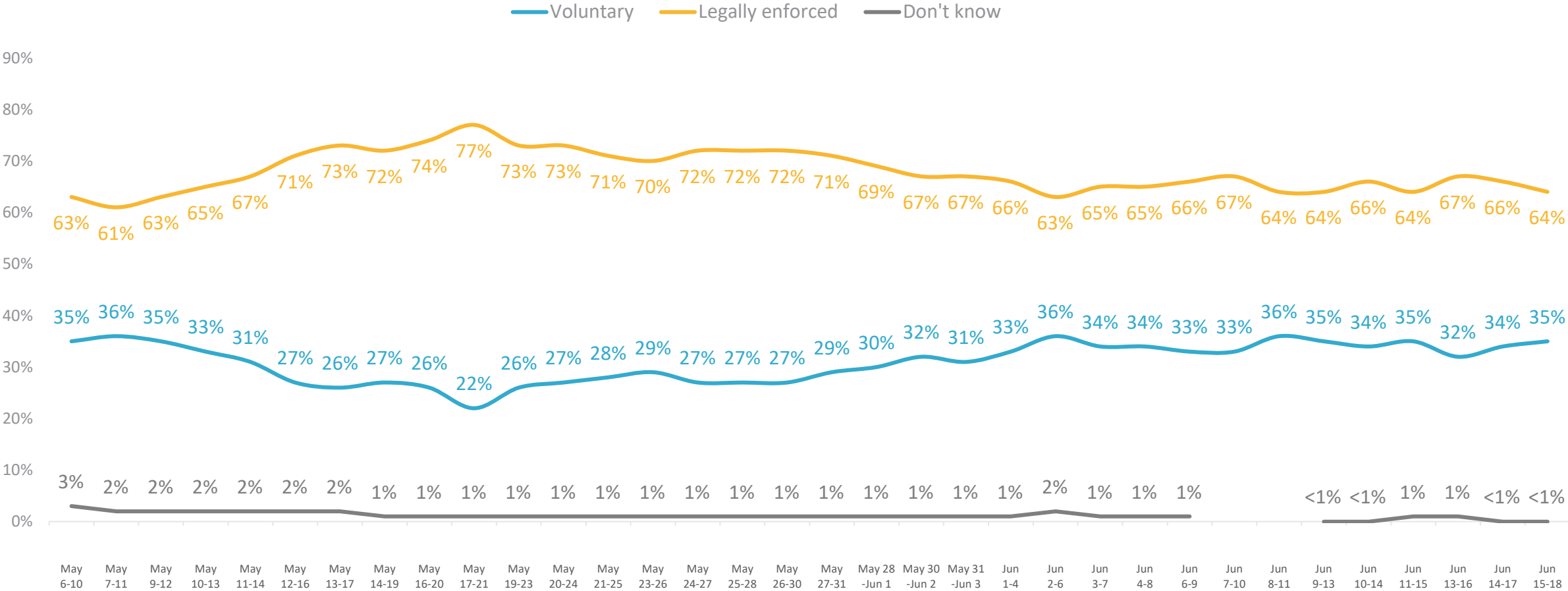
AWARENESS OF PROVINCIAL GUIDELINESS FOR RE-OPENING BUSINESSES

Since the regional re-opening announcement a week ago, awareness of the guidelines for the re-opening of Ontario businesses has stabilized at around 79%.



PROVINCIAL GUIDELINESS FOR RE-OPENING BUSINESSES – VOLUNTARY OR LEGALLY ENFORCED

There also continues to be strong support for provincial guidelines to be legally enforced.



QCV-54. The guidelines for re-opening include requirements for physical distancing, frequent handwashing and sanitizing of surfaces, staggered shifts, installing physical barriers, and contactless payment options Do you believe that these guidelines should remain voluntary or should they be legally enforced? (previous phrasing) Do you believe that these guidelines should remain voluntary or should they be legally enforced?

Base: Total sample (May 6-10 n=184, May 7-11 n=242, May 9-12 n=300, May 10-13 n=258, May 11-14 n=209, May 12-16 n=208, May 13-17 n=206, May 14-19 n=208, May 16-20 n=214, May 17-21 n=215, May 19-23 n=276, May 20-24 n=321, May 21-25 n=367, May 23-26 n=410, May 24-27 n=410, May 25-28 n=410, May 26-30 n=410, May 27-31 n=410, May 28-June 1 n=410, May 30-June 2 n=410, May 31-June 3 n=410, June 1-4 n=410, June 2-6 n=410, June 3-7 n=410, June 4-8 n=410, June 6-9 n=410, June 7-10 n=410, June 8-11 n=410, June 9-13 n=410, June 10-14 n=410, June 11-15 n=410, June 13-16 n=410, June 14-17 n=410, June 15-18 n=410)

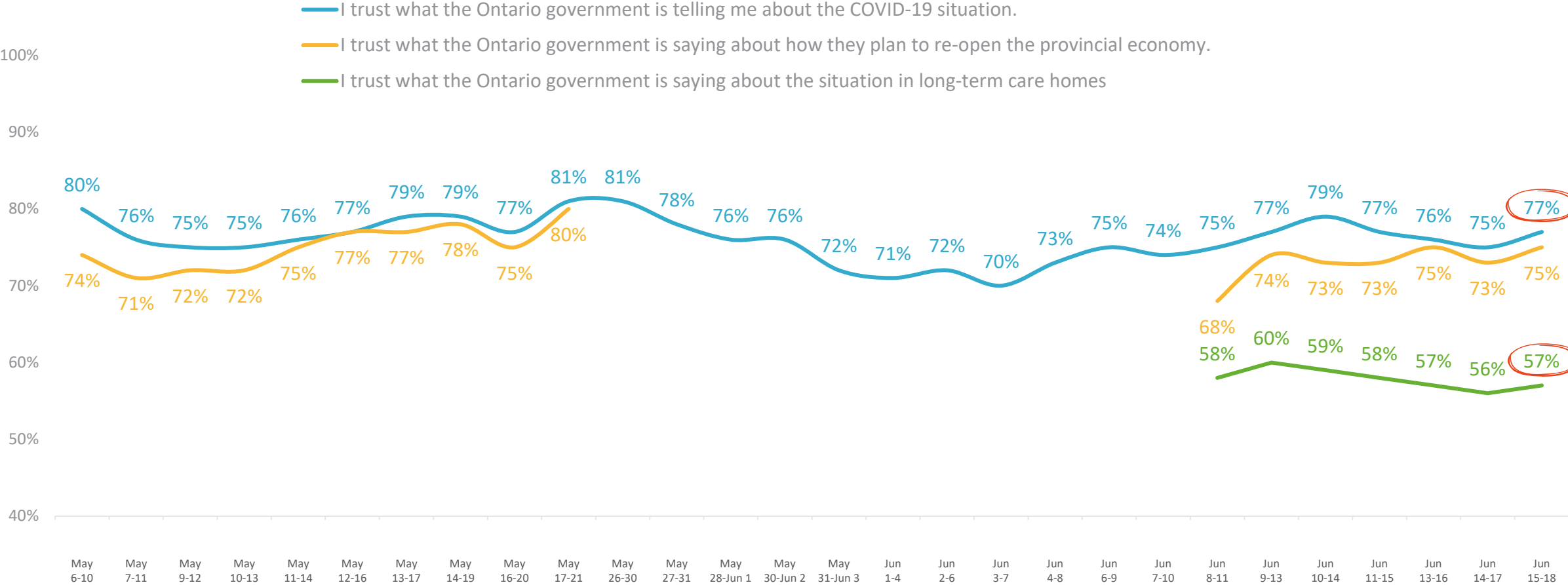
CONFIDENCE IN GOVERNMENT MESSAGING



TRUST IN THE GOVERNMENT’S COMMUNICATIONS ABOUT COVID-19

There continues to be widespread trust in government messaging on the effects of COVID-19. Trust in the government messaging for long-term care continues to be about 20-points lower.

% Strongly/Somewhat agree



QCV-8B. Do you agree or disagree with each of the following statements about the effects of COVID-19. The first is ...
Base: Total sample, base varies

Ontarians seem to be less hungry for information about COVID-19. About 69% say they have enough information about the virus. About 1-in-2 say they are paying less attention to COVID-19 news or information.

- This implies that complex messaging may be harder to convey given that Ontarians are less likely to be digesting information as this point in the pandemic.

% STRONGLY/SOMEWHAT AGREE	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18
n=	varies				
	%	%	%	%	%
I'm paying less attention to news or information about COVID-19	50	53	51	51	50
I feel that I have enough information about COVID-19	70	70	69	69	69
I feel that I don't <u>need</u> to hear any more news about COVID-19	24	26	24	22	23

COVID-19 NOTIFICATION APP



Most Ontarians like the concept of a COVID-19 notification app. The app concept engenders a strong positive response: 82% say it is a ‘very/somewhat’ good idea, while 47% say it is a ‘very’ good idea.

- Those aged 18-34 and 65+, City of Toronto residents, those living in urban areas, those with children over the age of 18 in their homes, or those with no children in their homes are the most inclined to believe this app is a ‘good’ idea.

	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18
n=	303	410	410	410	410
	%	%	%	%	%
TOTAL GOOD IDEA	73	75	78	79	82
Very good idea	44	45	45	46	47
Somewhat good idea	29	30	32	33	34
Somewhat poor idea	12	11	10	10	9
Very poor idea	13	12	11	10	9
TOTAL POOR	25	23	21	19	18
Don't know/Not sure	2	2	1	1	1

QCV-90. There is a COVID-19 notification app which will alert you if you have been exposed to someone who has tested positive for COVID-19 and provide appropriate recommendations such as monitoring for symptoms, self-isolation and/or appropriate next steps on getting tested. Personal information will be protected, and location information won't be shared. Overall do you think this type of app is a good or poor idea?

Base: Total sample

Two different methods of measuring intentions to download suggest about two-thirds of Ontarians are interested, while 39% say they would be ‘very’ likely to download the app.

- Early results suggest that those aged 18-34, those earning >\$100k, City of Toronto residents, urban residents, and those who think the government on the ‘right track’ are the most inclined to say they will download the app.

	June 10-14	June 11-15	June 13-15
n=	303	410	308
	%	%	%
Yes	62	63	63
No	36	35	35
Don't have a Smartphone where I can download this app	1	1	1
Don't know/Not sure	1	1	1

	June 16-17	June 15-18
n=	198	291
	%	%
TOTAL LIKELY	68	63
Very likely	43	39
Somewhat likely	25	24
Not very likely	16	16
Not at all likely	11	15
TOTAL NOT LIKELY	27	31
Don't have a Smartphone where I can download this app	3	6
Don't know/not sure	1	1

QCV-91. If this app were available in Ontario, would you be very likely, somewhat likely, not very likely, not at all likely to download it onto your phone? (previous phrasing) If this app were available in Ontario would you download it onto your phone?
Base: Total sample

Concerns about privacy are the primary reasons for not wanting to download the app.

	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18
n=	110	144	132	129	126
	%	%	%	%	%
Privacy	35	37	40	42	41
Concern that information might be shared with a third party	19	19	16	14	15
Don't have a smartphone where I can download this app	6	5	5	7	10
Don't like/know how to download apps	6	6	6	4	1
Don't see the value of knowing if I have potentially been in contact with someone with COVID-19	2	2	1	2	3
Don't believe enough people will download the app for it to be of much value	9	8	9	11	11
Don't want to know if I have potentially been in contact with someone with COVID-19	2	2	2	1	1
Concern I might be required to get a test	1	1	1	1	1
Other	18	18	18	16	16
Don't know/Not sure	3	2	1	2	1

QCV-92. What is the primary reason for not wanting to download this app onto your phone?

Base: Total sample

Most Ontarians think this app would be helpful in reducing the spread of COVID-19.

	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18
n=	303	410	410	410	410
	%	%	%	%	%
TOTAL HELP	69	68	70	71	69
A great deal	22	22	22	24	26
Somewhat	47	46	48	47	43
Not too much	16	17	18	17	17
Not at all	13	13	10	10	12
TOTAL NOT HELP	29	30	28	27	29
Don't know/Not sure	2	2	2	2	2

Similarly, Ontarians believe that it would facilitate the re-opening of the economy in a safe manner.

	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18
n=	303	410	410	410	410
	%	%	%	%	%
TOTAL HELPFUL	68	70	73	73	75
Very helpful	25	24	23	24	23
Somewhat helpful	43	45	50	49	52
Not too helpful	16	15	13	14	12
Not at all helpful	14	14	12	12	12
TOTAL NOT HELPFUL	31	29	26	26	24
Don't know/Not sure	1	1	1	1	1

PUBLIC TRANSIT –
KEY DRIVERS FOR
INCREASING
USAGE COMFORT



Among public transit users, the top two considerations for increasing comfort in using public transit are: requiring masks and maintaining social distancing.

	June 11-15	June 13-16	June 14-17	June 15-18	
n=	135	130	132	127	Tiers of Initiatives
	%	%	%	%	
All users entering the public transit premises should be required to wear face masks	53	60	58	56	High
Adequate physical distancing measures should be in place both outside and inside public transit vehicles	49	46	52	49	
All staff should be required to wear personal protective equipment (PPE),including gloves, masks and face shields	28	28	27	30	Medium
Staff should be required to wear face masks at all times	15	17	18	18	
No cash transactions should be permitted	14	15	14	13	
Limited number of employees and transit would be permitted on public transit vehicles/subway cars	11	13	15	16	
I would be comfortable with no conditions and just do business as usual	10	6	6	5	Low
None of these	-	-	-	1	
Don't know	1	2	2	2	

QCV-96. In your view, which **two** conditions, among the following, would increase your level of comfort to use public transit
Base: Public transit users