

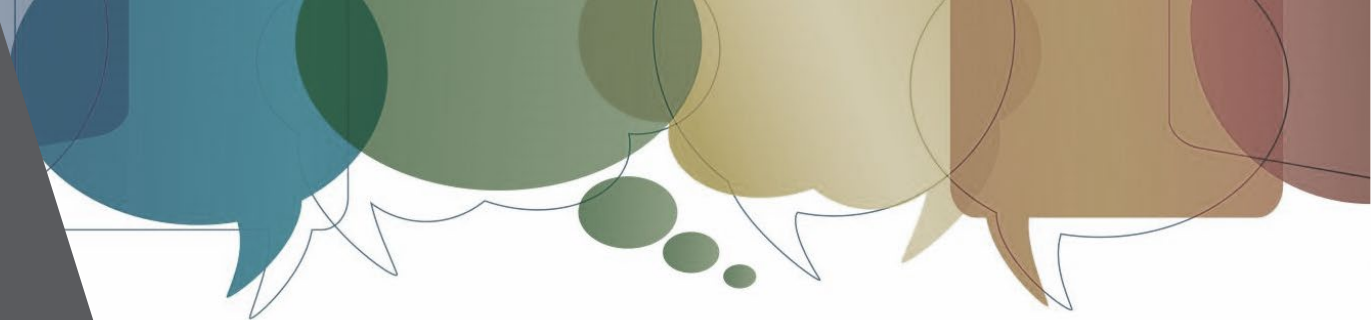


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JULY 2020 RESEARCH

PULSE REPORT ON COVID-19 – REPORT #41

CABINET OFFICE

July 31st 2020



KEY FINDINGS

Key Findings

1 Over the two past weeks, the government's 'right track' scores have softened slightly to 75%.

After the announcement about the GTA moving to Phase 3, there was a significant jump in 'right track' scores in the City of Toronto, while these scores in Southwest Ontario dropped modestly.

Over the past week, 'right track' scores have weakened among suburban residents and those born in Canada.

2 Ontarians continue to believe 'going inside to an indoor bar' or 'to a casino' are 'very' risky behavior, while 'eating on a restaurant patio' or 'returning to work at an office' are perceived to be less risky.

3 Perceptions of the government's performance on 'managing the re-opening of the economy', 'building the provincial economy' and 'improving Ontario's finances' have softened over the past week but remain strong.

A slight majority of Ontarians continue to believe that the pace of moving to Phase 3 has been appropriate, although there is a sizeable minority who thinks it is too fast.

4 However, an increased proportion (now at 29%, up from 8% in April) of Ontarians feel the government is 'not doing as much as they should'. Similarly, only 54% (down from 69% last week) say the government is 'doing what is required'.

On the eve of the government's announcement regarding its plan for school reopening, 'Planning for the return to school in the fall' is the one area where many Ontarians feel the government is not doing as much as they should.

5 Similarly, the government's performance on key health metrics have ticked downward over the past week. 'Keeping people safe during the COVID-19 situation' and 'delivering quality healthcare' still remain highly positive.

6 Ontarians are becoming much more accepting of face masks or coverings. Specifically, Ontarians continue to become less uncomfortable wearing a mask. And, there has been a steady increase in the number of Ontarians who believe that mask wearing reduces COVID-19 risks.

As a result, an increasing number of Ontarians would like some level of legal codification of face mask wearing: now 83% (up from 55% in April) want some legal enforcement for this way of stopping the virus spread.

Key Findings

7 There has been a decline in trust of the government's messaging about the economic re-opening and general COVID-19 situation, after with both reaching their highest points last week. This bears monitoring over the next several weeks.

8 Compared to early June, there appears to be a decline in consumers' intended spending intentions as Ontario moves fully into Phase 3. As we have seen before, Ontarians are cautious and conservative.

9 Just 55% say they would be 'very' likely to be vaccinated when a vaccine is available, while another 26% say they would be 'somewhat likely'. About 1-in-5 say they are not likely to be vaccinated.

Health care workers, migrant workers, travelers entering Canada, and residents of long-term care facilities/retirement homes should be required to be vaccinated once a vaccine is readily available.

9 A slight majority prefer a variable rate approach for electricity pricing compared to the fixed option. Among those who review their electricity bill closely, about 6-in-10 prefer the variable scenario.

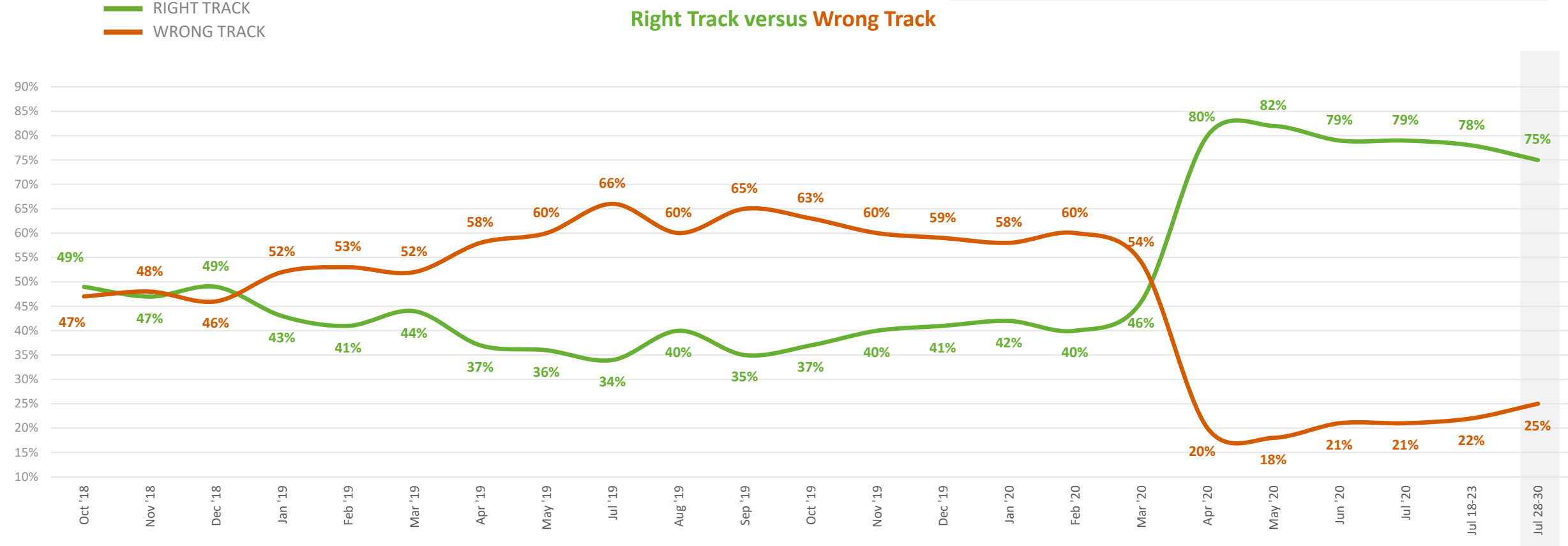
Overall, Ontarians are positive on the performance of the government on managing electricity prices for consumers. Those who look at their bills more closely are more likely to be critical of the government's management of electricity pricing.

RIGHT TRACK
WRONG TRACK



Over the two past weeks, the government’s ‘right track’ scores have softened slightly to 75%. Those who believe the government is ‘strongly’ on the ‘right track’ has declined as well.

	Mar'20	Apr'20	May'20	Jun'20	Jul'20	July 28-30
'Strongly' Right Track	12%	31%	32%	27%	28%	24%

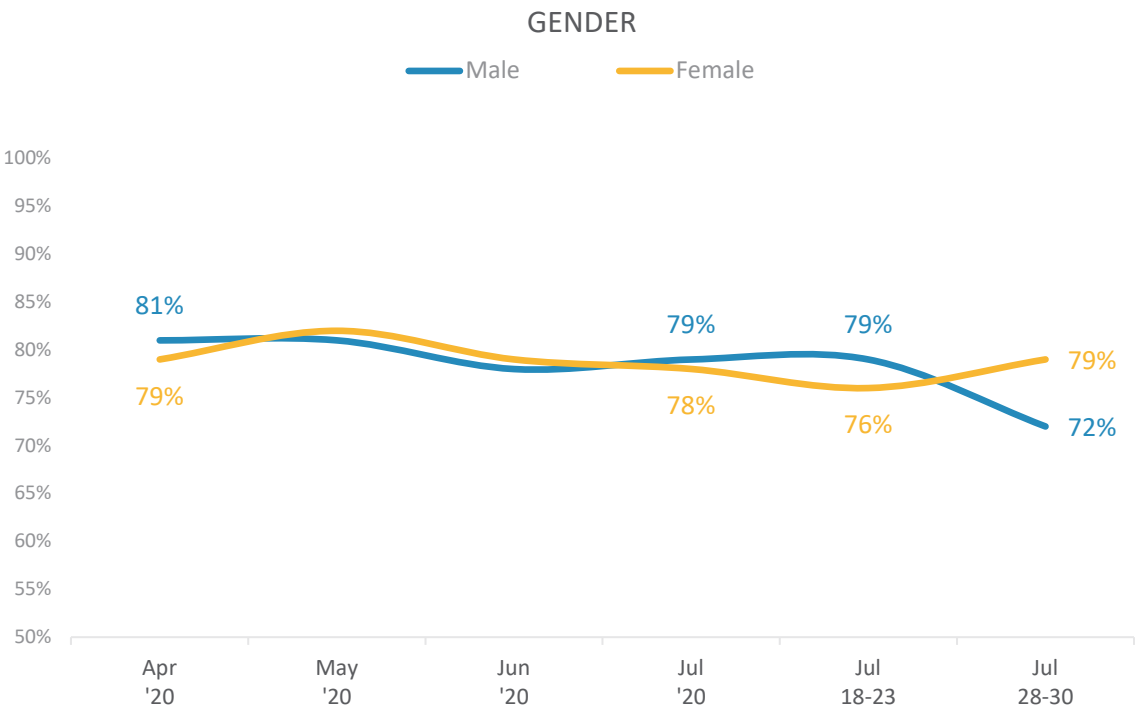
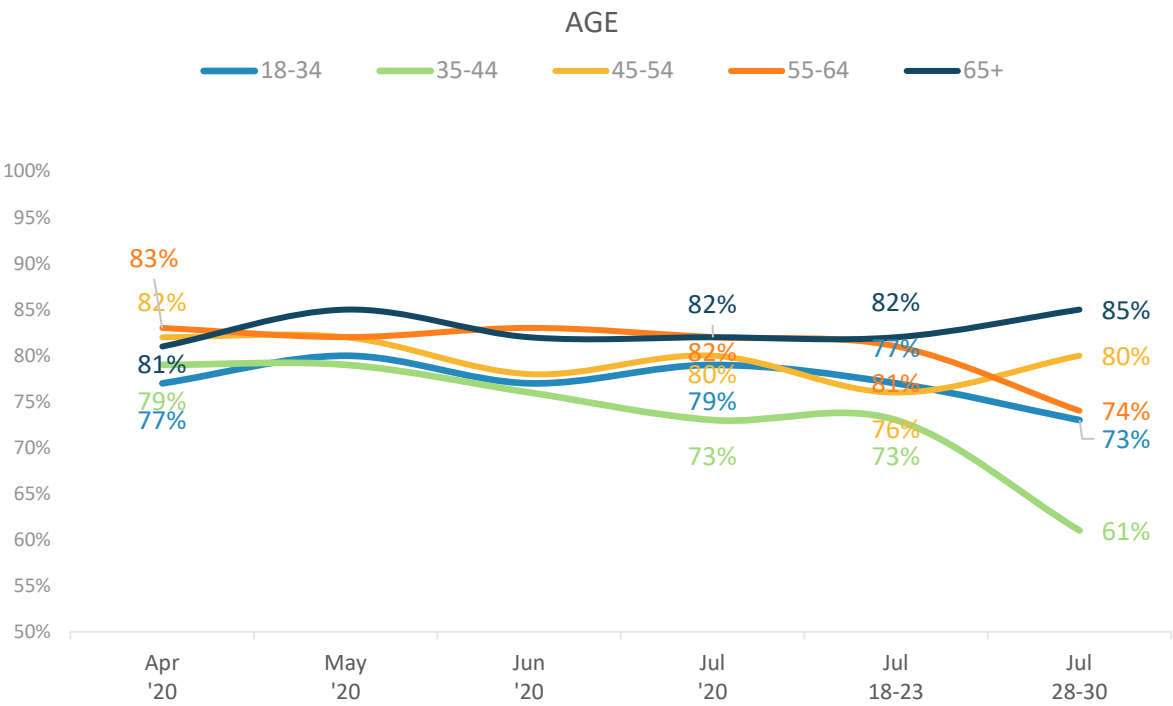


These graphs are based on 4 day roll in order to boost the sample sizes.

Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

A significant variance has developed on 'right track' scores based on age. Those aged 65+ and 45-54 have the highest 'right track' scores, while being weakest among the 35-44 age group.

Right Track Scores – 6-Day Roll

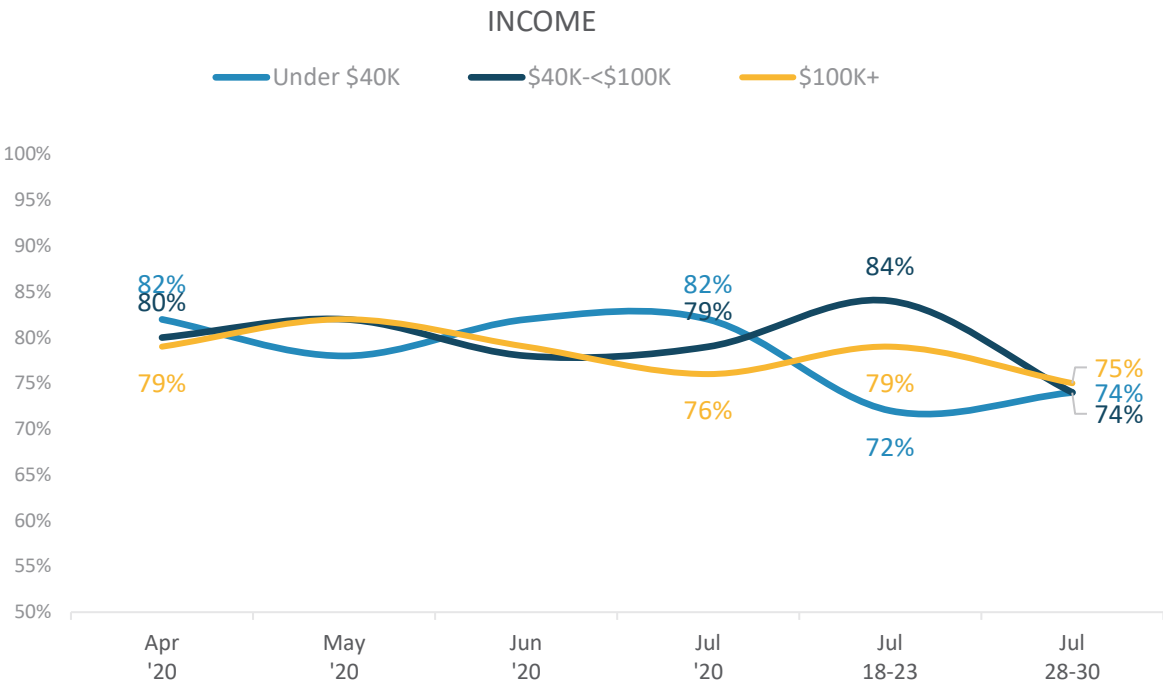
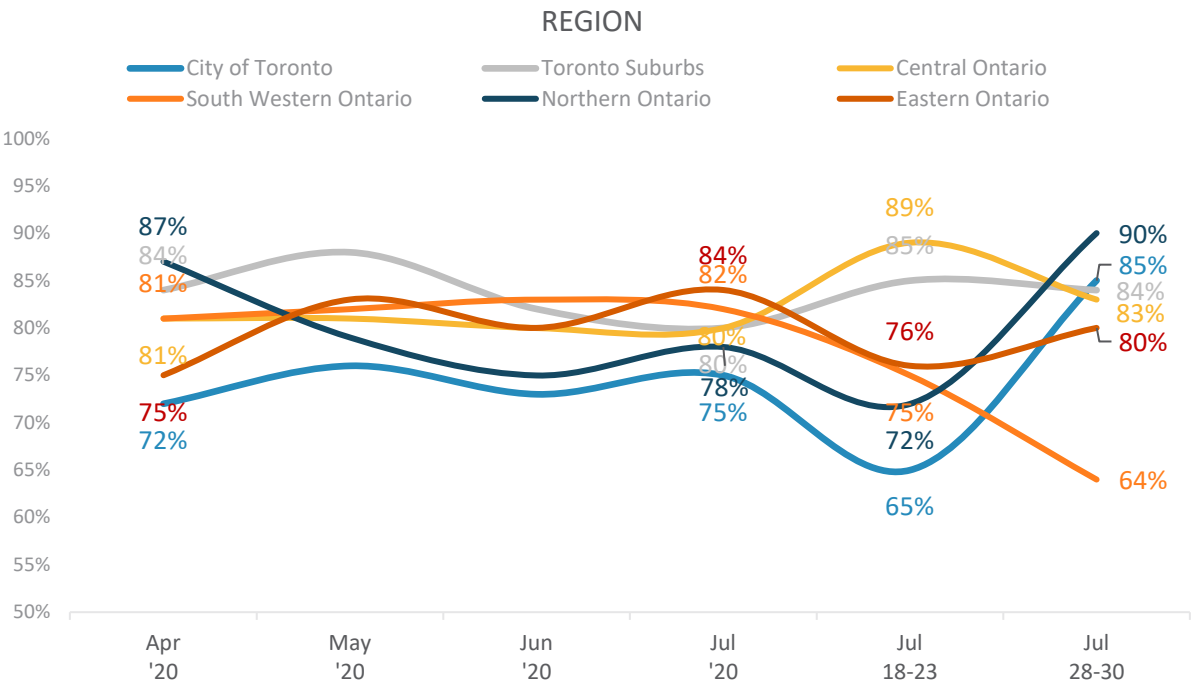


These graphs are based on 5 day roll in order to boost the sample sizes.

Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

After the announcement about the GTA moving to Phase 3, there was a significant jump in ‘right track’ scores in the City of Toronto, while these scores in Southwest Ontario dropped modestly.

Right Track Scores – 6-Day Roll

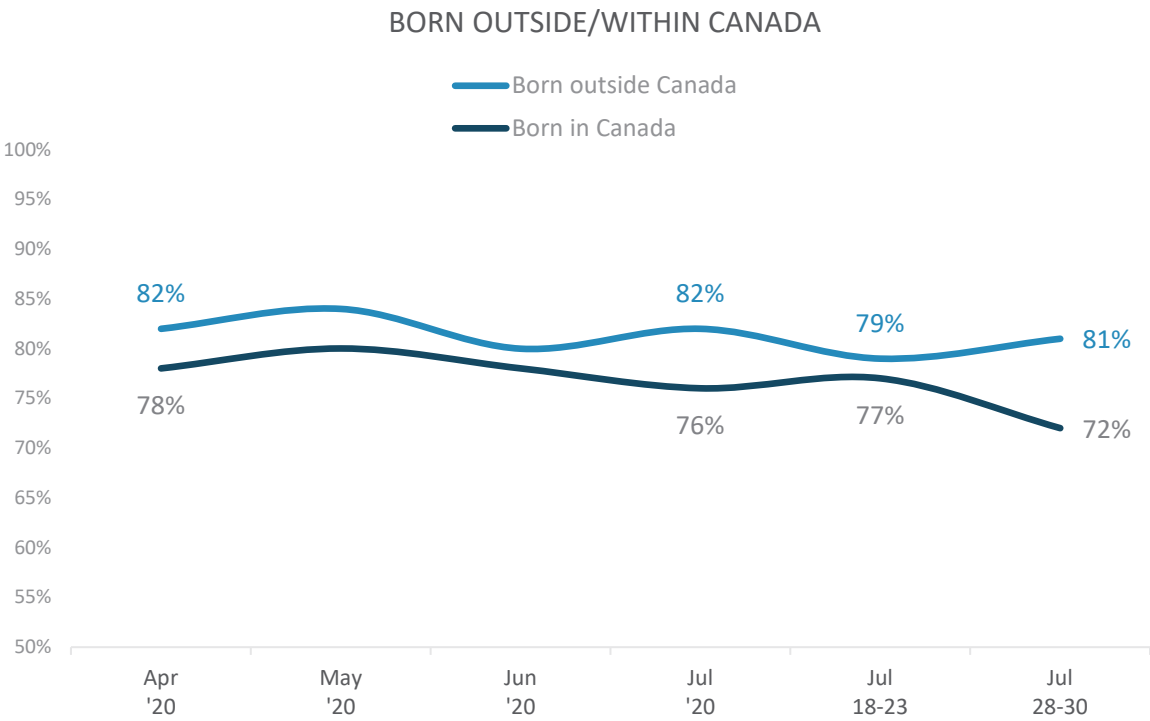
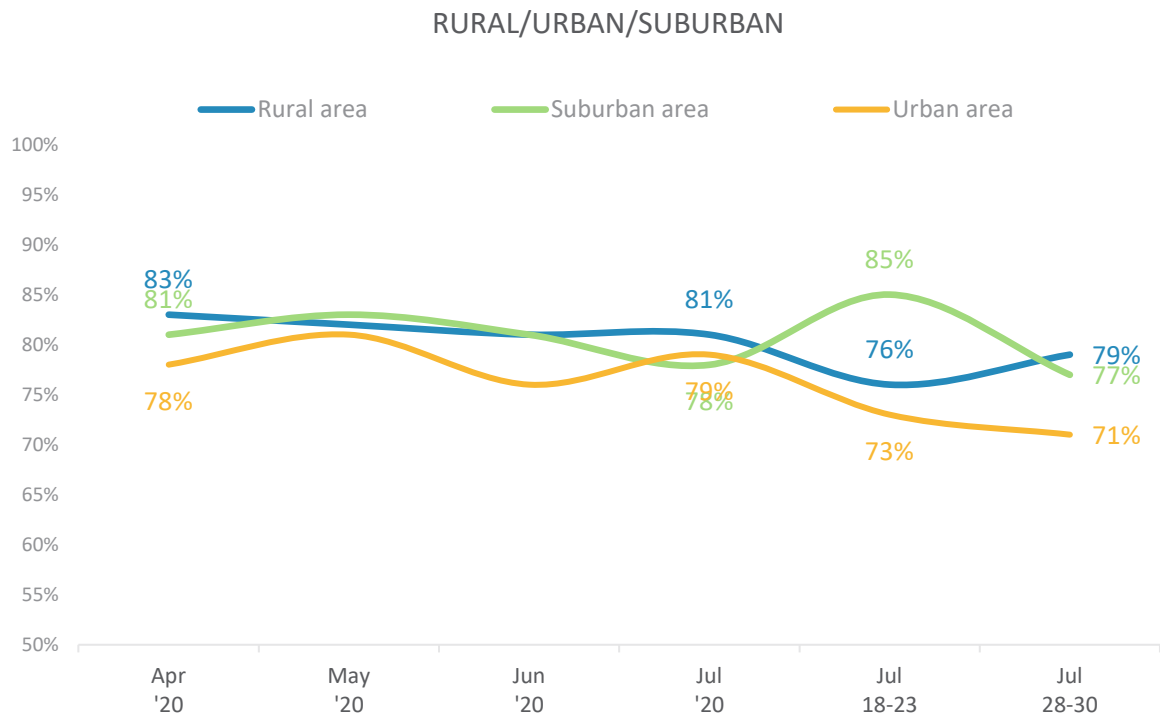


These graphs are based on 5 day roll in order to boost the sample sizes.

Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

Over the past week, ‘right track’ scores have weakened among suburban residents and those born in Canada.

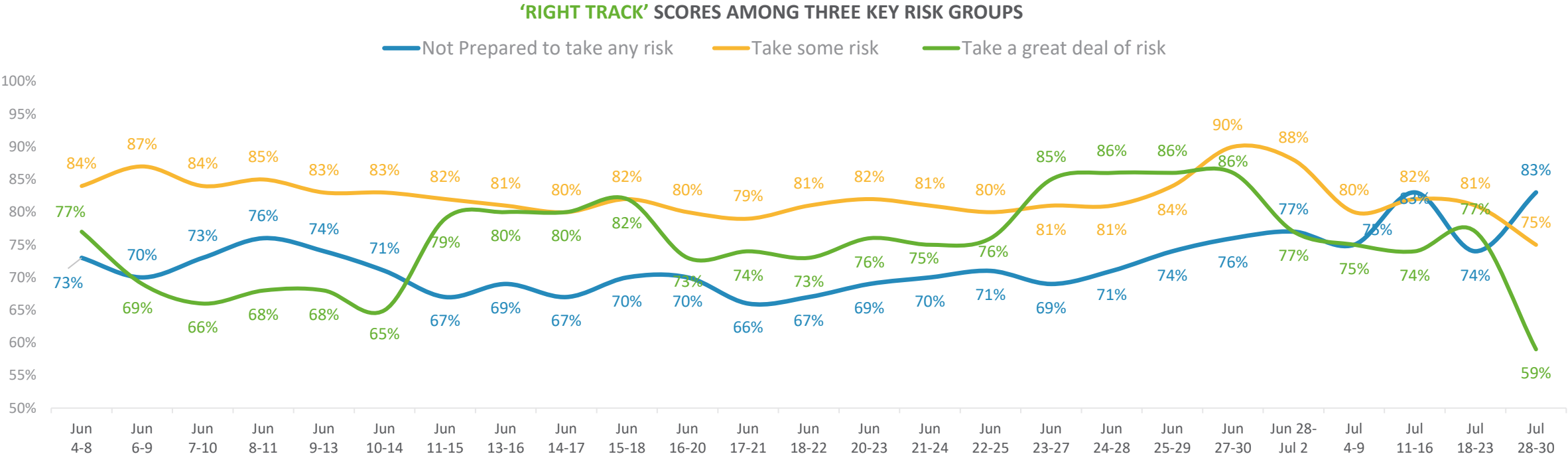
Right Track Scores – 6-Day Roll



These graphs are based on 5 day roll in order to boost the sample sizes.

Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

Over the past week, ‘right track’ scores for those wanting to ‘take a great deal of risk’ have softened, while the scores for ‘not prepared to take any risk’ have increased.



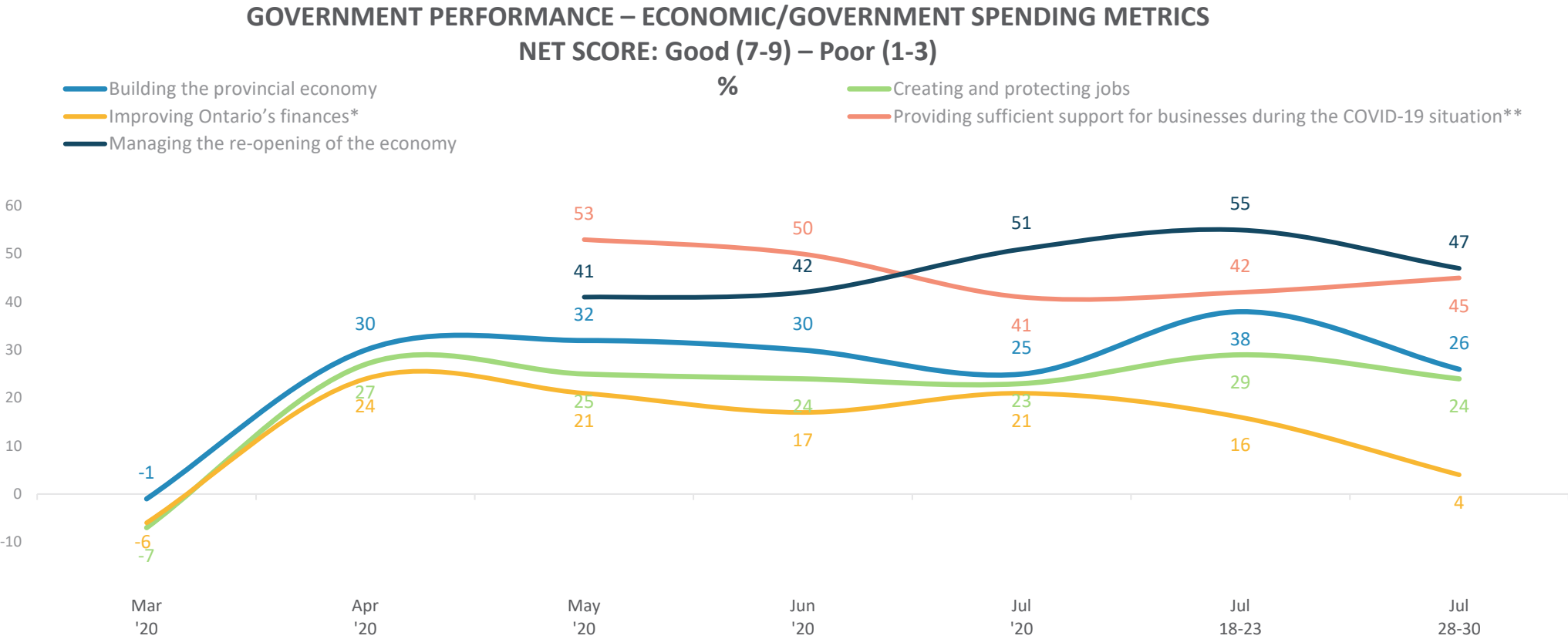
Q2. Overall, do you feel that the Ontario provincial government is on the right track or the wrong track, in terms of how it is governing the province? Base: Total sample

QCV-73. Where would you place yourself on the following scale about the risk of contracting COVID – 19 and opening up the economy more quickly?: I am not prepared to take any risk of me or a family member contracting COVID-19 in order to get back to work sooner and engage in our regular activities (1/2); I am prepared to take some risk of me or a family member contracting COVID-19 if it means we can all go back to work sooner and engage in our regular activities (3/4/5); I am prepared to take a great deal of risk of me or a family member contracting COVID-19 if it means we can all go back to work sooner and engage in our regular activities (6/7)

PERCEPTIONS OF GOVERNMENT PERFORMANCE DURING COVID-19 PANDEMIC



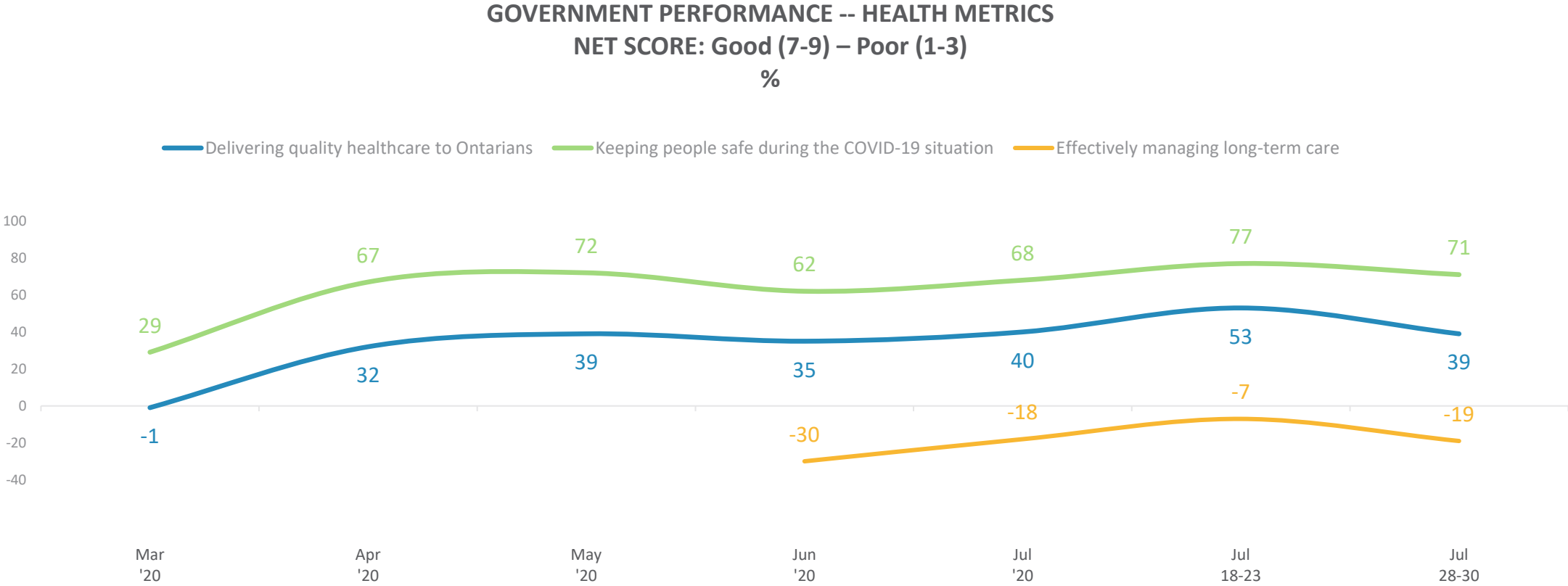
Over the past week, perceptions of the government’s performance on ‘managing the re-opening of the economy’, ‘building the provincial economy’ and ‘improving Ontario’s finances’ have softened slightly.



Q5. Using a scale where, where 1 means “poor” and nine is “excellent”, how would you rate the performance of Ontario government at managing each of the following?
*Former phrasing: “Improve Ontario’s finances”
**Former phrasing: “Sufficient business support during the COVID-19 situation”

Bases vary

Similarly, the government’s performance on key health metrics have ticked downward over the past week. ‘Keeping people safe during the COVID-19 situation’ and ‘delivering quality healthcare’ still remain highly positive.



Q5. Using a scale where, where 1 means “poor” and nine is “excellent”, how would you rate the performance of Ontario government at managing each of the following? Bases vary

Virtually all Ontarians continue to think the government’s gradual and careful reopening has been the right approach compared to the process in the United States.

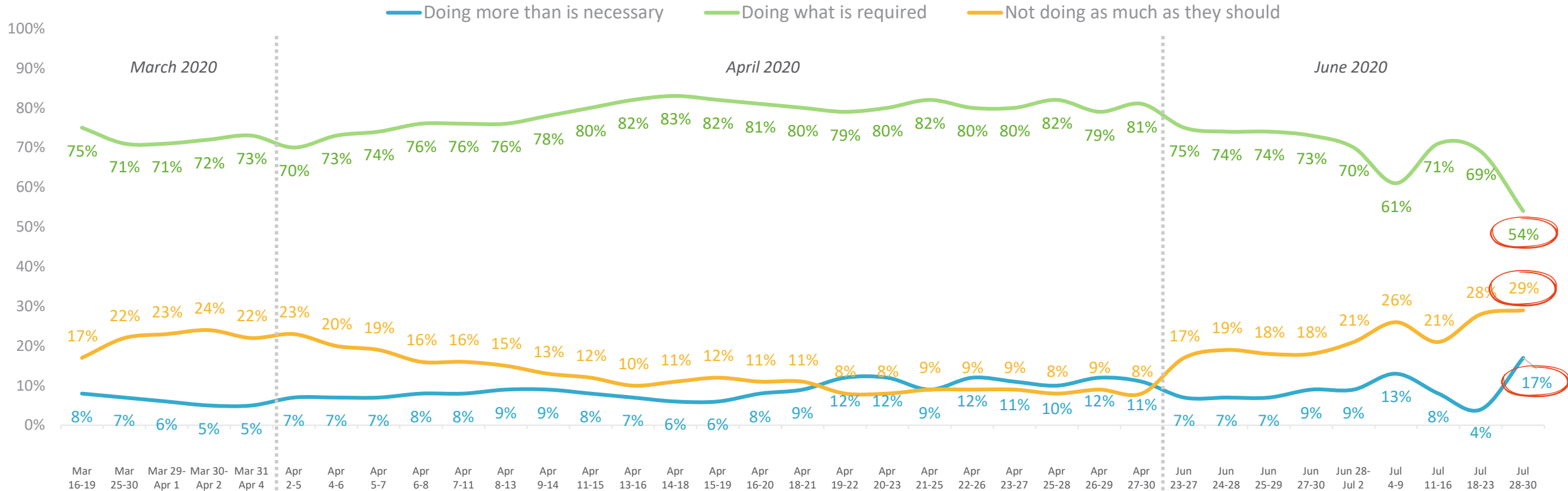
Ontario’s gradual and careful re-opening has been the right approach compared to the more rapid opening process in the United States.

	Jul 4-9	Jul 11-16	Jul 18-23	Jul 28-30
n=	varies			
	%	%	%	%
TOTAL AGREE	91	94	93	91
Strongly agree	72	77	75	71
Somewhat agree	19	17	19	20
Neither agree nor disagree	2	1	3	2
Somewhat disagree	3	2	1	3
Strongly disagree	3	2	2	5
TOTAL DISAGREE	6	4	3	7
Don't know	2	1	1	<1

QCV-8B. Do you agree or disagree with each of the following statements about the effects of COVID-19. The first is ...
Base: Total sample, bases vary

ONTARIO GOVERNMENT COVID-19 MEASURES

An increased proportion (now at 29%, up from 8% in April) of Ontarians feel the government is ‘not doing as much as they should’. Similarly, only 54% (down from 69% last week) say the government is ‘doing what is required’.



QCV-6. Thinking about the measures that the Government of Ontario has already taken to limit the spread of the virus, including advising the public and businesses about prevention measures, gradually reopening the province, and planning for the return to school in the fall, at this time would you say they are ...
(previous phrasing) Thinking about the measures that the Government of Ontario has already taken to limit the spread of the virus, including issuing a Declaration of Emergency, ordering non-essential businesses to close, advising the public and businesses about prevention measures and closing publicly funded schools, at this time would you say they are ... (READ LIST. RANDOMIZE ACCEPT ONE RESPONSE ONLY.) (previous phrasing) Thinking about the measures that the Government of Ontario has already taken to limit the spread of the virus, including advising the public and businesses about prevention measures and closing publicly funded schools, at this time would you say they are ...

Base: Total sample, base varies

‘Planning for the return to school in the fall’ is the one area where many Ontarians feel the government is not doing as much as they should. This view increased over the past week.*

	% DOING MORE THAN IS NECESARY		% DOING WHAT IS REQUIRED		% NOT DOING AS MUCH AS THEY SHOULD	
	Jul 18-23	Jul 28-30	Jul 18-23	Jul 28-30	Jul 18-23	Jul 28-30
	%	%	%	%	%	%
Advising the public and businesses about the measures they should take to prevent the spread of the virus	10	21	72	67	14	10
Managing the process of gradually re-opening the province	11	11	71	68	18	21
Taking the necessary actions to prevent the spread of the virus	13	10	68	72	18	17
Planning for the return to school in the fall	7	9	48	37	35	43

*It is important to note that much of the interviewing for this COVID-19 Pulse Report was conducted prior to the announcement of the government’s plan on school re-opening in September.

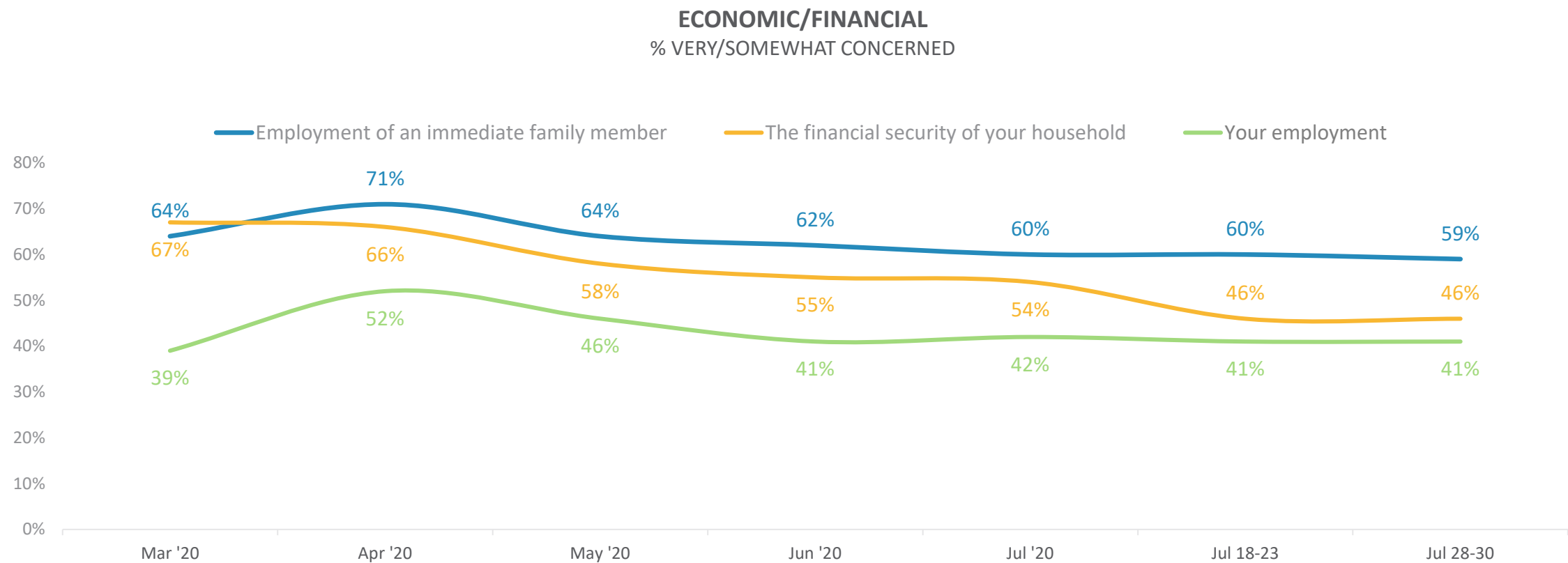
QCV-6a. For each of the following areas dealing with its response to COVID-19, is the Government of Ontario doing more than is necessary, doing what is required, or not doing as much as they should. The first is ...

Base: Total sample

CONCERNS ABOUT IMPACT OF COVID-19



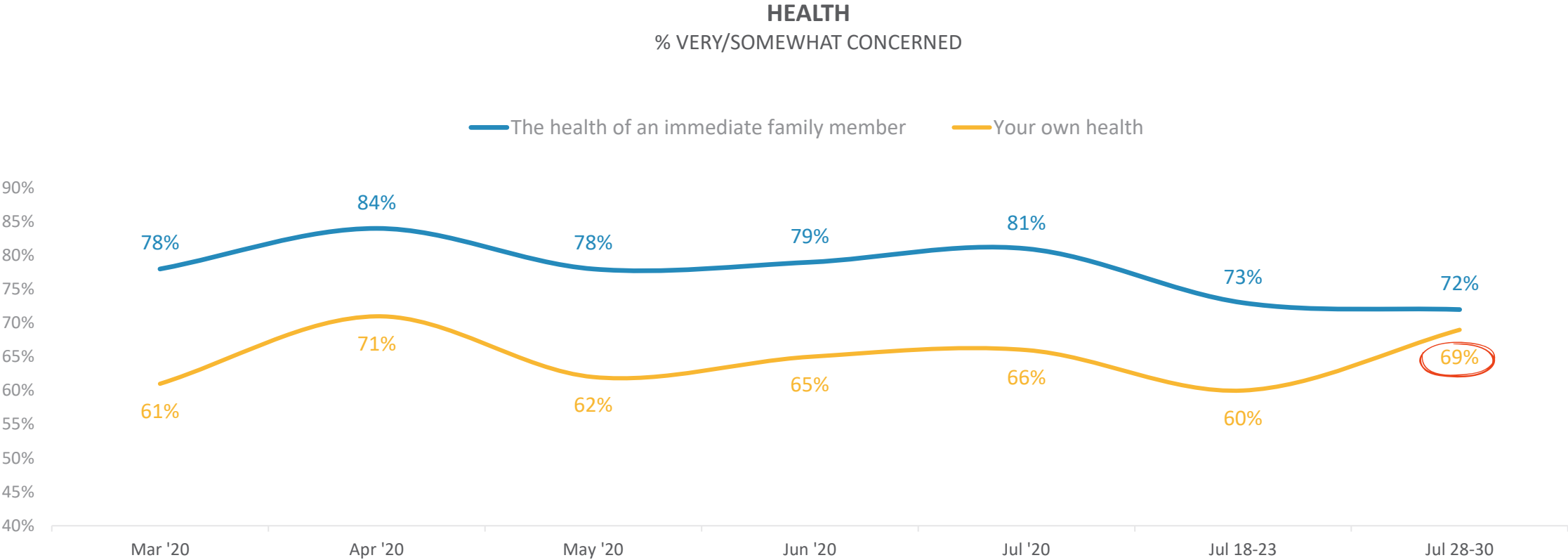
Ontarians’ concern about financial security and employment remains deep.



QCV-1. As the province continues to open-up and more of what was locked-down becomes available, how concerned are you that COVID-19 will impact you personally in each of the following ways? (previous phrasing) How concerned are you that the coronavirus or COVID-19 will impact you personally in each of the following ways? (Wave 1 phrasing) How concerned are you that the coronavirus or COVID-19 will affect you personally in each of the following ways?

Base: Total sample

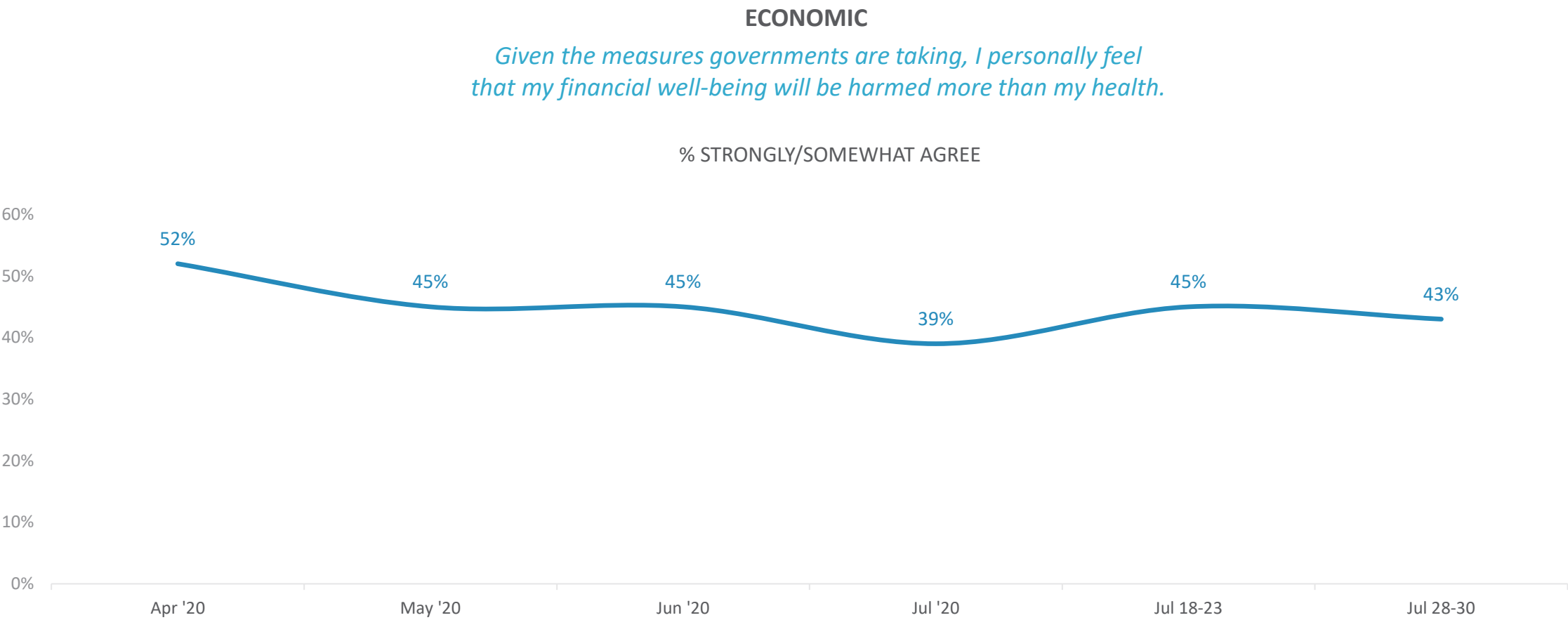
Moreover, concern of Ontarians about their personal health increased over the past week.



QCV-1. As the province continues to open-up and more of what was locked-down becomes available, how concerned are you that COVID-19 will impact you personally in each of the following ways? (previous phrasing) How concerned are you that the coronavirus or COVID-19 will impact you personally in each of the following ways? (Wave 1 phrasing) How concerned are you that the coronavirus or COVID-19 will affect you personally in each of the following ways?

Base: Total sample

Ontarians continue to be generally less concerned about their financial well-being compared to the health risks.



QCV-8B. Do you agree or disagree with each of the following statements about the effects of COVID-19. The first is ...
Base: Total sample, bases vary

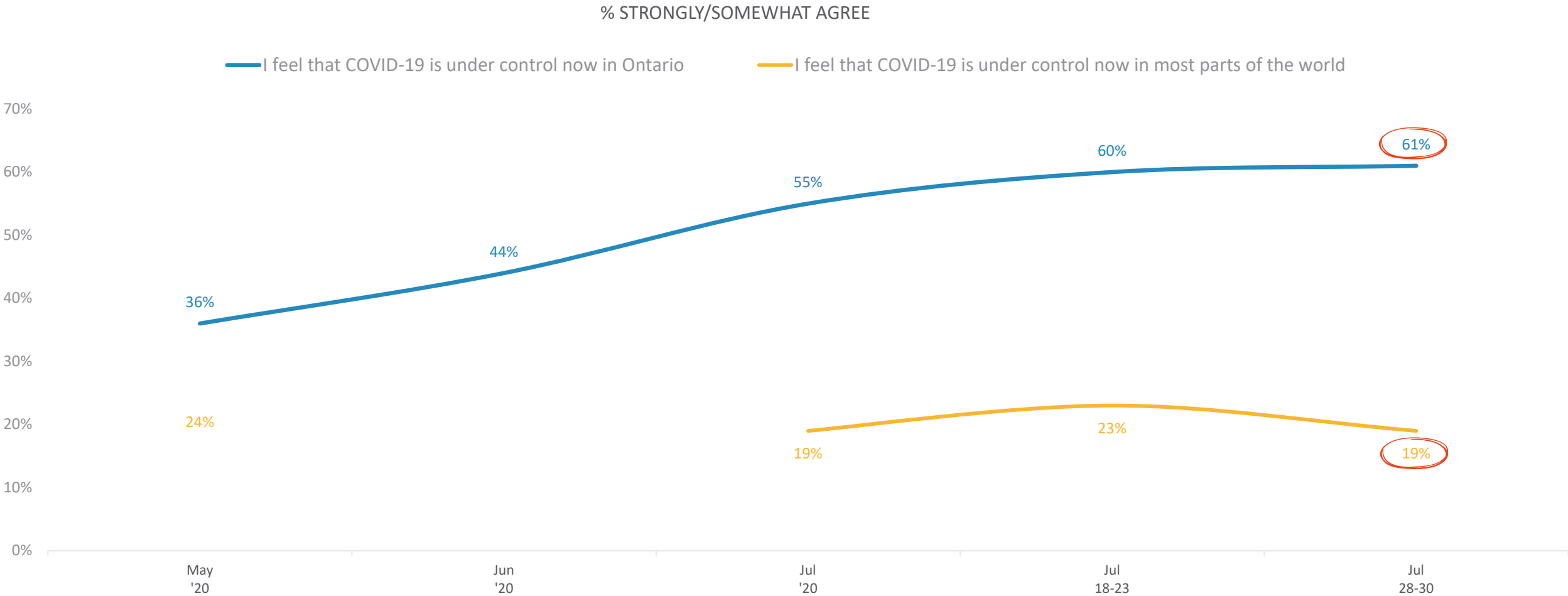
COVID-19

RISK TOLERANCE



PERCEPTIONS ABOUT WHETHER COVID-19 IS UNDER CONTROL

A majority of Ontarians continue to believe that COVID-19 is under control in the province. And, the gap between Ontario and the rest of world remains wide.

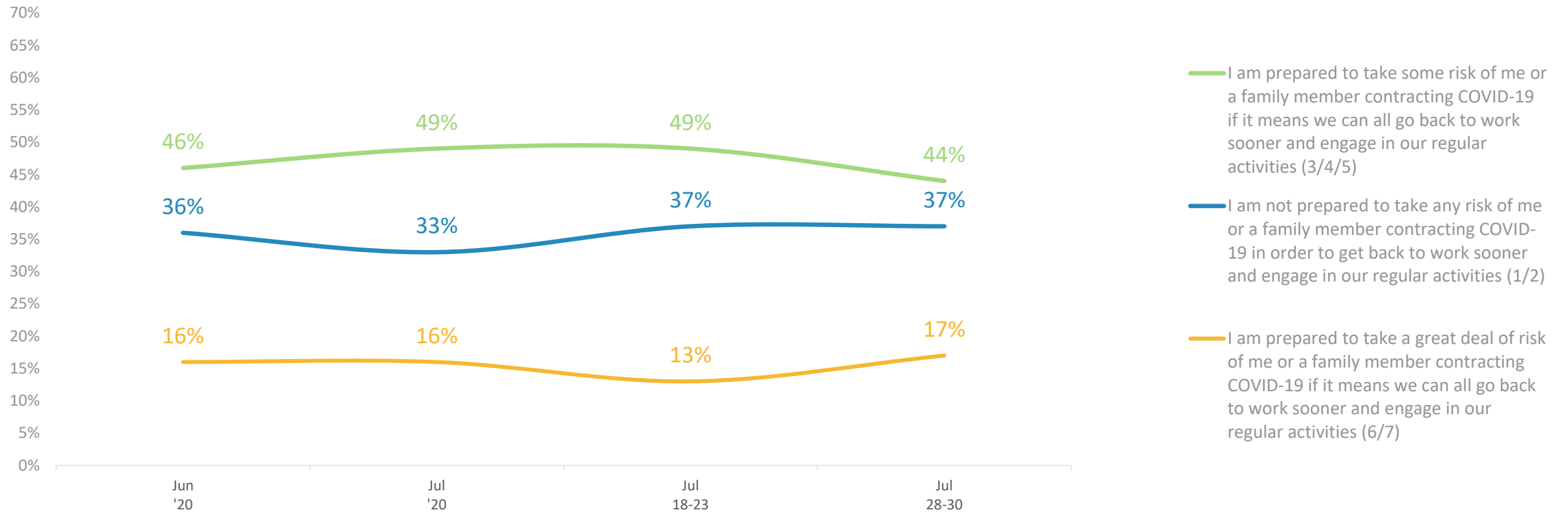


QCV-8B. Do you agree or disagree with each of the following statements about the effects of COVID-19. The first is ...

Base: Total sample, bases vary

ONTARIANS' LEVEL OF RISK TOLERANCE FOR COVID-19 VERSUS GOING BACK TO WORK SOONER

Over the past week, views about the amount of risk people wish to take has shifted. As the province moves to Phase 3, there has been an increase (to 37% from 33% in early July) in the proportion who are 'not prepared to take any risk', while those who wish to take at least 'some risk' is at 61%.



QCV-73. Where would you place yourself on the following scale about the risk of contracting COVID – 19 and opening up the economy more quickly?

Base: Total sample ("Engage in our regular activities" added to statements June 11)

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MOVING TO PHASE 3 – PACE OF THE SHIFT

As the province moves more fully into Phase 3, a slight majority of Ontarians feel the shift to Phase 3 is at the right pace. However, there is a large minority (39%) who think the move to Phase 3 has been too quick. Only 8% feel the shift has been moving too slowly.

	Jul 18-23	Jul 28-30
n=	300	300
	%	%
Moving too quickly	37	39
At the right pace	56	52
Moving too slowly	6	8
Prefer not to answer/Don't know	1	1

	Moving too Quickly		At the Right Pace		Moving too Slowly	
	Jul 18-23	Jul 28-30	Jul 18-23	Jul 28-30	Jul 18-23	Jul 28-30
	%	%	%	%	%	%
Right Track	33	35	62	59	4	5
Wrong Track	52	52	33	30	15	17

QCV-112. Many parts of Ontario are now into Phase 3 of the reopening of the economy and this means that bars, gyms, indoor dining facilities and casinos, among other facilities, are open or soon will be open with restrictions, such as social distancing and wearing a face covering. Do you believe the government is moving too quickly, at the right pace, or moving too slowly in the moving Ontario into Phase 3.

Base: Total sample

PERCEIVED RISK OF PHASE 3 ACTIVITIES

‘Going inside to an indoor bar’ or ‘to a casino’ are perceived to be ‘very’ risky behavior, while ‘eating on a restaurant patio’ or ‘returning to work at an office’ are perceived to be less risky.

	% VERY RISKY		% VERY/SOMEWHAT RISKY		Phase 3 Activities – Tiers of Perceived Risk
	Jul 18-23	Jul 28-30	Jul 18-23	Jul 28-30	
n=	300	300	300	300	
	%	%	%	%	
Going inside to an indoor bar	70	69	92	90	Higher
Going to a casino	68	77	91	92	
Working out in a gym	51	50	90	86	Medium
Eating at an indoor restaurant	42	37	85	87	
Going to a wedding	42	51	86	89	
Sending children to school	42	42	86	84	
Sending children to a daycare	39	41	85	87	
Returning to work at an office	17	17	74	73	Lower
Eating on a restaurant patio	7	7	53	61	

QCV-111. To what extent do you feel that the following activities present a risk for transmission of the COVID-19 virus?

Base: Total sample

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Over 7-in-10 consistently say they are trying their best to get back to living a normal life, and 56% say the threat of contracting COVID-19 is much less now than it was a month ago.

- About 71% say that they see people not following the social distance guidelines.
- While, about 16% Ontarians believe that COVID-19 is no longer a significant public health risk.

% STRONGLY/SOMEWHAT AGREE	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18	June 16-20	June 17-21	June 18-22	June 20-23	June 21-24	June 22-25	June 23-27	June 24-28	June 25-29	June 27-30	June 28-July 2	Jul 4-9	Jul 11-16	Jul 18-23	Jul 28-30
n=	varies																			
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
I think the threat of contracting COVID-19 is much less now than it was a month ago	54	54	57	60	61	65	63	62	59	60	60	61	63	59	60	58	64	64	67	56
I am doing my best to get <u>back</u> to living a normal pre-COVID-19 life	70	71	72	70	69	67	69	72	74	71	70	70	69	71	73	72	76	70	78	72
COVID-19 is no longer a significant public health risk	12	13	13	14	14	13	15	15	14	11	10	9	8	9	8	8	14	9	11	16
I see people everyday not following the social distancing guidelines	72	75	75	76	78	79	81	81	83	82	79	78	77	78	77	77	84	76	77	71

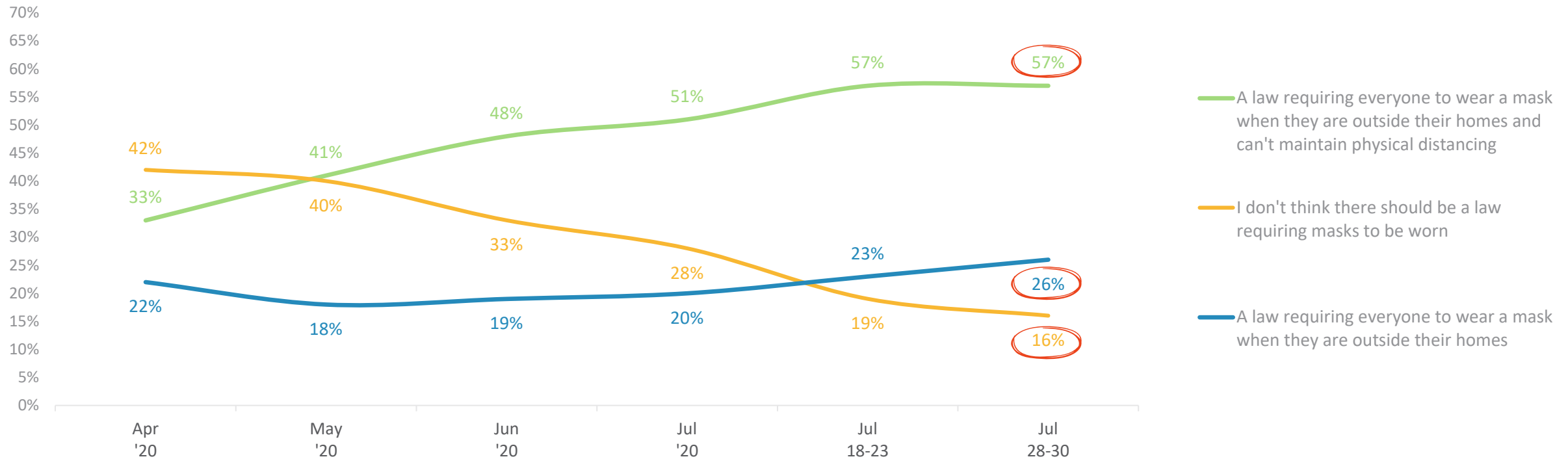
MASK WEARING PERCEPTIONS



MAKING THE WEARING OF A MASK A LEGAL REQUIREMENT

An increasing number of Ontarians would like some level of legal codification of face mask wearing: now 83% (up from 55% in April) want some legal enforcement for this way of stopping the virus spread.

- Over one-quarter (26%), the highest level, want an across the board law on face mask wearing.
- In contrast, now only 16% (down from 42% in April) do not want an across the board law on mask wearing.



QCV-30. Which of these two approaches do you prefer:

Base: Total sample

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MASK WEARING PERCEPTIONS

Ontarians are becoming much more accepting of face masks or coverings. Specifically, Ontarians continue to become less uncomfortable wearing a mask. And, there has been a steady increase in the number of Ontarians who believe that mask wearing reduces COVID-19 risks.

% STRONGLY/SOMEWHAT AGREE	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18	June 16-20	June 17-21	June 18-22	June 20-23	June 21-24	June 22-25	June 23-27	June 24-28	June 25-29	June 27-30	June 28-July 2	Jul 4-9	Jul 11-16	Jul 18-23	Jul 28-30
n=	varies																			
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
I am not comfortable wearing a mask when I leave my home	34	32	31	27	28	29	30	31	32	30	27	25	25	25	27	24	30	26	23	20
Wearing a mask reduces the risk of COVID-19 for everyone	79	78	83	83	84	84	85	83	83	81	82	84	86	89	87	86	81	86	88	91
I find masks too uncomfortable to wear for more than a few minutes	36	38	39	38	40	37	37	38	38	40	38	38	38	38	38	35	32	36	34	29

QCV-14. To what extent do you agree or disagree with the following statements about
Base: Total sample

FREQUENCY OF FACE MASK WEARING

The significant shift in Ontarians' behaviour in wearing a mask continued over the past week. Now 77% (up from 60% three weeks ago) claim they are wearing a face mask 'all of the time' or 'most of the time' when away from home.

- Almost half of Ontarians say they wear a face mask 'all of the time'.
- Only 8% now say they 'rarely' or 'never' wear a mask.

	June 18-22	June 20-23	June 21-24	June 22-25	June 23-27	June 24-28	June 25-29	June 27-30	June 28-July 2	Jul 4-9	Jul 11-16	Jul 18-23	Jul 28-30
n=	313	400	400	410	410	410	410	410	410	300	300	300	300
	%	%	%	%	%	%	%	%	%	%	%	%	%
TOTAL ALL/MOST OF THE TIME	52	52	52	52	54	55	58	58	60	60	72	76	77
All of the time	26	27	27	23	25	25	25	29	29	22	45	42	47
Most of the time	26	25	26	29	29	31	33	29	32	38	27	34	29
Some of the time	26	26	28	28	26	25	24	26	24	20	20	17	15
Rarely	19	18	15	17	17	16	15	12	13	18	5	7	7
Never	4	3	4	3	3	4	3	3	3	3	2	1	1
RARELY/NEVER	23	21	20	20	20	20	18	15	16	21	7	8	8

QD1B. As a result of COVID-19 and thinking about your daily activities when you are away from home, how often do you wear a face mask or covering?

Base: Total sample

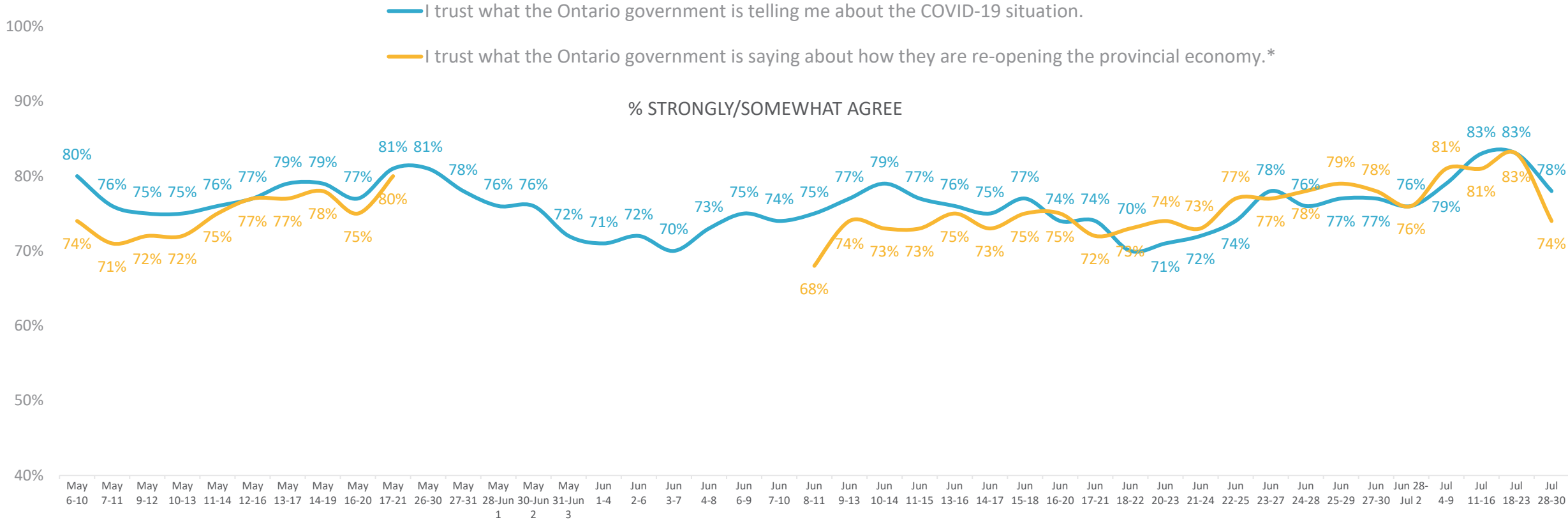
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CONFIDENCE IN GOVERNMENT COVID-19 MESSAGING



TRUST IN THE GOVERNMENT’S COMMUNICATIONS ABOUT COVID-19

There has been a decline in trust of the government’s messaging about the economic re-opening and general COVID-19 situation, after with both reaching their highest points last week. This bears monitoring over the next several weeks.



QCV-8B. Do you agree or disagree with each of the following statements about the effects of COVID-19. The first is ...
Base: Total sample, base varies * Previous phrasing: I trust what the Ontario government is saying about how they plan to re-open the provincial economy

About 70% say they have enough information about the virus. However, only 1-in-5 reject the view that they don’t need to hear any more news about the virus.

% STRONGLY/SOMEWHAT AGREE	June 10-14	June 11-15	June 13-16	June 14-17	June 15-18	June 16-20	June 17-21	June 18-22	June 20-23	June 21-24	June 22-25	June 23-27	June 24-28	June 25-29	June 27-30	June 28-July 2	Jul 4-9	Jul 11-16	Jul 18-23	Jul 28-30
n=	varies																			
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
I’m paying less attention to news or information about COVID-19	50	53	51	51	50	47	47	52	53	51	53	51	50	52	48	49	52	39	60	38
I feel that I have enough information about COVID-19	70	70	69	69	69	68	68	67	67	69	70	71	72	72	73	71	78	74	70	70
I feel that I don’t <u>need</u> to hear any more news about COVID-19	24	26	24	22	23	20	22	23	21	23	20	20	21	19	22	20	22	20	24	21

QCV-14. To what extent do you agree or disagree with the following statements about
Base: Total sample

CONSUMER
CONFIDENCE
DURING PHASE 3



Compared to early June, there appears to be a decline in consumers' intended spending intentions as Ontario moves fully into Phase 3.

EXPECTED SPENDING BEHAVIOUR AS THE ECONOMY SHIFTS INTO PHASE 3

	Jul 28-30
n=	300
	%
Spending more than you would normally	14
Spending about as much as you would normally	40
Spending less than you would normally	45
Don't know	2

EXPECTED SPENDING BEHAVIOUR AS THE ECONOMY OPENS UP

	May 20-24	May 21-25	May 23-26	May 24-27	May 25-28	May 26-30	May 27-31	May 28-June 1	May 30-June 2	May 31-June 3	June 1-4	June 2-6	June 3-7	June 4-8	June 6-9	June 7-10
n=	227	317	410	410	410	410	410	410	410	410	410	410	410	410	410	410
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%
Spending more than you would normally	17	18	18	20	19	18	16	14	13	13	13	13	12	12	11	12
Spending about as much as you would normally	46	48	49	48	47	46	44	45	46	47	48	50	50	49	51	51
Spending less than you would normally	37	34	33	32	33	36	38	40	39	39	38	37	37	38	38	37
Don't know	-	-	-	<1	<1	1	2	1	1	1	<1	<1	<1	<1	<1	<1

QCV111. And Ontario shifts into Phase 3 of the re-opening of the economy, do you anticipate that, for this time of year, you will be ...

Base: Total sample

QCV-81. And as the economy starts to reopen again do you anticipate that, for this time of year, you will be ...

Base: Total sample

VACCINATIONS



LIKELIHOOD OF OBTAINING A COVID-19 VACCINATION

Just 55% say they would be ‘very’ likely be vaccinated when a vaccine is available, while another 26% say they would be ‘somewhat’ likely. About 1-in-5 say they are not likely to be vaccinated.

	Jul 28-30
n=	300
	%
TOTAL LIKELY	81
Very likely	55
Somewhat likely	26
Not very likely	8
Not likely at all	10
TOTAL NOT LIKELY	19
Not sure/Don't know	1

QCV112. If and when a vaccine for COVID-19 is developed, how likely are you to get vaccinated ... (or should we ask in context of yourself and other family members ... wondering if some people might not have children under the age of 16-18 vaccinated).
Base: Total sample

Similarly, a slight majority (56%) of parents with children under the age of 18 are ‘very’ likely to have them vaccinated. Still, 1-in-5 indicate they are not likely to have their children vaccinated.

	Jul 28-30	Jul 28-30*
n=	300	207
	%	%
TOTAL LIKELY	55	79
Very likely	39	56
Somewhat likely	16	23
Not very likely	6	9
Not likely at all	7	10
TOTAL NOT LIKELY	13	19
Don't have children under 18	31	-
Not sure/Don't know	1	-

*Respondents who indicate that they have children under the age of 18 in their households.
QCV113. And if you are a parent of children under the age of 18, how likely are you to have them vaccinated?
Base: Total sample

GROUPS WHO SHOULD BE REQUIRED TO BE VACCINATED

Health care workers, migrant workers, travelers entering Canada, and residents of long-term care facilities/retirement homes should be required to be vaccinated once a vaccine is readily available.

% Yes	Jul 28-30	
n=	300	
	%	Tiers
All health care workers	76	Higher
All migrant workers coming into Ontario	76	
Anyone crossing the border from the U.S. into Canada	74	
People living in long-term care facilities and retirement homes	72	
Seniors	66	Middle
Anyone working in a customer-facing job (e.g., restaurant workers, cashiers, etc.)	63	
School-age children, aged 4 to 17	61	
Children in day care facilities	61	
Children of all ages, from infants to youth	53	Lower
Anyone over the age of 18	52	

QCV114. Once a vaccine becomes widely available, do you think it should be mandatory for each of the following groups:

Base: Total sample

ELECTRICITY PRICING



A slight majority prefer a variable rate approach for electricity pricing compared to the fixed option. Among those who review their electricity bill closely, about 6-in-10 prefer the variable scenario.

- Both of the groups who think the government is on the ‘right’ and ‘wrong’ track tend to prefer the variable approach, although those on the ‘wrong track’ have a stronger preference for the variable option.

	Don't even look at it	Glance at the electricity bill	Review electricity bill in detail
	%	%	%
Variable Rate	57	50	60
Fixed Rate	43	50	40

	Jul 28-30
n=	300
	%
A variable rate, meaning that you would pay a higher price on weekdays and lower on evenings, weekends and holidays, which allows consumers a way to manage their electricity costs if they choose to	57
Pay a fixed rate, meaning that you would pay the same price at all hours of the day, which provides consumers with a predictable way to pay for electricity	43

QEP-2. Thinking about how you pay for electricity, would you rather ... (ROTATE OPTIONS, SELECT ONE ONLY)

Base: Total sample

Overall, Ontarians are positive on the performance of the government on managing electricity prices for Ontario consumers.

- Not surprisingly, those who think the government is overall on the ‘right track’ (Net +45) are much more likely to believe the government is on the right track with regard to management of electricity prices compared to those see the government is overall on the ‘wrong track’ (Net -5).
- Those who look at their bills more closely are more likely to think the government’s management of electricity pricing is on the ‘wrong track.’

	Jul 28-30
n=	300
	%
TOTAL RIGHT TRACK	63
Strongly right track	15
Somewhat right track	47
Somewhat wrong track	13
Strongly wrong track	18
TOTAL WRONG TRACK	30
NET SCORE (RIGHT MINUS WRONG TRACK)	+43
Don't know/Not sure	7

	Don't even look at it	Glance at the electricity bill	Review electricity bill in detail
	%	%	%
Net Score	+49	+50	+7

QEP-3. In your view, when it comes to managing electricity prices for Ontario’s consumers, would you say the Government of Ontario is generally on the right track or the wrong track? (PROBE: Would you say the government is strongly or somewhat on the [right/wrong] track?)

Base: Total sample