

Ministry of Energy

Office of the Minister

4th Floor, Hearst Block
900 Bay Street
Toronto ON M7A 2E1
Tel.: 416-327-6758
Fax: 416-327-6754

Ministère de l'Énergie

Bureau du ministre

4^e étage, édifice Hearst
900, rue Bay
Toronto ON M7A 2E1
Tél. : 416 327-6758
Téléc. : 416 327-6754



Ms Rosemarie Leclair
Chair & Chief Executive Officer
Ontario Energy Board
PO Box 2319
2300 Yonge Street, 27th Floor
Toronto ON M4P 1E4

Dear Ms Leclair:

Thank you for submitting the Ontario Energy Board's (OEB) 2017-2020 Business Plan and Budget (the Plan).

My Ministry has reviewed the Plan with regard to upcoming government priorities such as the 2017 Long Term Energy Plan and in cognisance of the findings of the recent review of OEB compliance with the Agencies and Appointments Directive (AAD) by Ontario Internal Audit Division (OIAD).

I am satisfied with the overall strategic direction of the Plan and approve the version of the Plan submitted to my office on March 1, 2017.

Notwithstanding this approval, I would like to request that the OEB provide additional scope and detail on your identified Programs and Activities in future business plans.

The OIAD compliance review recommends that OEB business plans consistently include "SMART" (specific, measureable, attainable, relevant and time-bound) performance measures and targets. Including more detailed actions, milestones, and measurable outcomes in future business plans would provide greater clarity with regards to planned OEB programs and activities, and would better inform the Ministry's review of the performance assessment included in the OEB's Annual Report.

I would like to thank you and the OEB staff for the work the OEB has carried out over the last year, in particular, I wish to commend you on your prompt response to implement a ban on winter disconnection for electricity distributors following the passage of Bill 95, *Protecting Vulnerable Energy Consumers Act, 2017*. Additionally,

the OEB's report on providing rate assistance for on-reserve First Nations electricity consumers was instrumental in facilitating the government's recently announced policy to remove the delivery charge for on-reserve residential customers, as part of the broader Ontario Fair Hydro Plan.

As you know, the government is working hard to put in place the necessary legislation and regulation to deliver the Fair Hydro Plan by the summer. Thank you for your ongoing work to facilitate a smooth implementation of the proposed changes.

I look forward to your continued support as we advance the priorities of the 2017, which include the Long Term Energy Plan(LTEP), the Climate Change Action Plan, Demand Side Management Review and the OEB Mandate Review. The government continues to rely on the OEB and its role in delivering a clean, reliable and affordable electricity system for all Ontarians.

This letter constitutes my approval of the OEB's 2017-2020 Business Plan and Budget.

Sincerely,

Glenn Thibeault
Minister

c: Mary Anne Aldred, General Counsel and Vice President, OEB
Julie Mitchell, Vice President, OEB
Andrew Teliszewsky, Chief of Staff, Minister's Office, Ministry of Energy
Serge Imbrogno, Deputy Minister, Ministry of Energy
Michael Reid, Assistant Deputy Minister, Strategic Network and Agency
Policy Division, Ministry of Energy