

**Q&A – Affordability Fund Launch website
October 26, 2017**

Issue: Following the launch of the Affordability Fund, CBC Radio-Canada published an article criticizing the Ministry of Energy for not making its new Affordability Fund website available in French.

Questions/Responses:

Q1. Why is there no French version of the ‘Affordability Fund’ website?

The French website is now live: <https://www.affordabilityfund.org/fr/index.html>.

Q2. What is the government/ministry doing to correct this issue? When can the public expect to be able to have access to a French version of the website?

The Affordability Fund and web site is overseen and administered by a Trust independent to the Ontario government.

The Affordability Fund and its web site were made public on October 24, 2017. The French version was activated on October 25, 2017.

Q3. What was the reason as to why a French version of the website was not created (or not accessible)? Did the government/ministry neglect to create a French version of the website or is this a technical issue?

The French website took an additional day to launch and as of October 25, 2017 was up and running.

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