

Fw: Letter from the Electricity Distributors Association re: Disconnections

From: "Katona, Keley (ENERGY)" <keley.katona@ontario.ca>
To: "Teliszewsky, Andrew (ENERGY)" <andrew.teliszewsky@ontario.ca>
Cc: "Imbrogno, Serge (ENERGY)" <serge.imbrogno@ontario.ca>, "Whittington, Matt (ENERGY)" <matt.whittington@ontario.ca>, "Campbell, David (ENERGY)" <david.campbell2@ontario.ca>, "Chatterjee, Jeet (ENERGY)" <jeet.chatterjee@ontario.ca>, "Baker, Carys (ENERGY)" <carys.baker@ontario.ca>
Date: Tue, 21 Feb 2017 16:32:16 -0500
Attachments: 2017 02 21 EDA Letter Disconnections v1.docx (31.13 kB)

Andrew

Attached is a draft response to the EDA on winter disconnections for review.

Keley

From: Teliszewsky, Andrew (ENERGY)
Sent: February 21, 2017 9:56 AM
To: Imbrogno, Serge (ENERGY); Chander, Sunita (ENERGY)
Cc: Chatterjee, Jeet (ENERGY); Katona, Keley (ENERGY)
Subject: FW: Letter from the Electricity Distributors Association re: Disconnections

Hi.

See below. Need a reply drafted today, please.

Something that throws the book at them. We will not "make them whole". IF they are the face of the customer then they should want to build a relationship with their clients rather than disconnecting willy-nilly.

Examples from H1 about cost of disconnect and then reconnection, etc.

Many thanks, in advance.

Andrew Teliszewsky

Chief of Staff | Office of Hon. Glenn Thibeault
Ministry of Energy
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From: Teresa Sarkesian [<mailto:tsarkesian@eda-on.ca>]

Sent: February-21-17 9:33 AM
To: Teliszewsky, Andrew (ENERGY)
Cc: Derek Nardone; Justin Rangooni
Subject: FW: Letter from the Electricity Distributors Association re: Disconnections

Andrew, please find attached our response to the Minister's letter on disconnection. Look forward to working with the Minister and Ministry staff on the residual issues as identified.

Teresa

Teresa Sarkesian
President and CEO

Electricity Distributors Association
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From: Derek Nardone
Sent: Tuesday, February 21, 2017 9:31 AM
To: 'glenn.thibeault@ontario.ca' <glenn.thibeault@ontario.ca>; 'gthibeault.mpp.co@liberal.ola.org' <gthibeault.mpp.co@liberal.ola.org>
Cc: Teresa Sarkesian <tsarkesian@eda-on.ca>; EDA Chair <edachair@eda-on.ca>
Subject: Letter from the Electricity Distributors Association re: Disconnections

Good Morning Minister:

Please see attached letter from Electricity Distributors Association (EDA) in regard to your recent letter on LDC customer disconnections.

Original to arrive by post.

Regards,

Derek Nardone
Government & Stakeholder Affairs Analyst
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