

Ministry of Energy

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Ms Rosemarie Leclair
Chair and Chief Executive Officer
Ontario Energy Board
PO Box 2319
2300 Yonge Street
Toronto ON M4P 1E4

Dear Ms Leclair:

I would like to take this opportunity to express my sincere appreciation for all that you, the board members and the staff of the Ontario Energy Board (OEB) have accomplished this year. The dedication and leadership demonstrated by your agency has resulted in a year of significant achievement and you should be commended for it.

The implementation of the Fair Hydro Plan, the Ontario Electricity Support Program, and the decision to ban disconnection during the winter months were significant contributions to increase fairness for residential electricity customers across the province.

OEB's continued consumer outreach efforts through community meetings, public meetings and events and engagement of the Consumer Panel will provide a better understanding of consumer issues and better inform decision-making in the energy sector. Your continued efforts with industry to develop a framework to assess risk levels and preparedness of our electricity system will help mitigate the risk and respond to cyber-security threats.

The OEB's role in helping manage electricity distribution rates through performance-based regulation has not only protected ratepayers but also encouraged utilities to become more efficient and innovative. In recognition of these efforts, it was fitting that the OEB received Canada's Energy and Utility Regulators award for Innovation and Leadership.

Once again, let me thank you for your dedication and hard work, and I look forward to continuing to work together to serve Ontario and its ratepayers.

Sincerely,

Glenn Thibeault
Minister