

RE: Bill Redesign Update Deck

From: "Chatterjee, Jeet (ENERGY)" <jeet.chatterjee@ontario.ca>
To: "Imbrogno, Serge (ENERGY)" <serge.imbrogno@ontario.ca>
Cc: "Schlaepfer, Martin (ENERGY)" <martin.schlaepfer@ontario.ca>
Date: Wed, 16 Aug 2017 17:13:10 -0400
Attachments: 2017-08-15 MO Briefing on RAP WG v05.pptx (607.21 kB)

Deputy,

Apologies – following a meeting staff had with Ontario Digital Services, they've made the following change to this Bill redesign deck. OK to share with MO?

...previously read:

- The Ministry is working with ODS to understand methodology and what can be done under compressed timelines. Expediting work raises risks the results will not be reflective of consumer preferences.

Following the meeting with ODS this afternoon the end of Slide 8 should should read as follows:

- The Ministry had been engaging the Ontario Digital Service (ODS) laboratory to assist with this user-generating testing. However ODS has advised that their methodology cannot be sufficiently amended to meet our timelines.
- Alternative approaches include testing designs based off current perspectives for user feedback to ensure changes represent a positive improvement.
- The Ministry would engage consumers either through working with the OEB's consumer panel, a user testing firm, or directly with LDCs. Options and timelines are under assessment.

Jeet Chatterjee
Senior Policy Advisor, Deputy Minister's Office
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From: Imbrogno, Serge (ENERGY)
Sent: August-16-17 11:30 AM
To: Chatterjee, Jeet (ENERGY)
Cc: Schlaepfer, Martin (ENERGY)
Subject: RE: Bill Redesign Update Deck

Ok

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From: Chatterjee, Jeet (ENERGY) <Jeet.Chatterjee@ontario.ca>
Date: Wednesday, Aug 16, 2017, 12:27 PM
To: Imbrogno, Serge (ENERGY) <Serge.Imbrogno@ontario.ca>
Cc: Schlaepfer, Martin (ENERGY) <Martin.Schlaepfer@ontario.ca>
Subject: FW: Bill Redesign Update Deck

Deputy,

Attached is the bill redesign deck for the briefing this week.

OK to share with MO?

Thanks,

Jeet

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