

Re: Bill Redesign Action Plan Working Group

From: mayo.schmidt@hydroone.com
To: "Imbrogno, Serge (ENERGY)" <serge.imbrogno@ontario.ca>
Cc: "Bungaro-Yemec, Francesca (ENERGY)" <francesca.bungaro-yemec@ontario.ca>, kendell.triolo@hydroone.com
Date: Fri, 21 Jul 2017 10:11:30 -0400

Hi Serge,

Wonderful, next week would be perfect.

My best,
Mayo

On 2017-07-21, 10:09 AM, "Imbrogno, Serge (ENERGY)" <Serge.Imbrogno@ontario.ca> wrote:

>Hi Mayo. That would be very helpful. I'll ask Francesca to work with your
>office to find a time for a meeting. Hopefully we can make it happen next
>week. Serge

>

>

>Sent with BlackBerry Work
>(www.blackberry.com)

>

>From: Mayo.Schmidt@HydroOne.com
><Mayo.Schmidt@HydroOne.com<mailto:Mayo.Schmidt@HydroOne.com>>
>Date: Friday, Jul 21, 2017, 10:01 AM
>To: Imbrogno, Serge (ENERGY)
><Serge.Imbrogno@ontario.ca<mailto:Serge.Imbrogno@ontario.ca>>
>Subject: Re: Bill Redesign Action Plan Working Group

>

>Hi Serge,

>

>Thank you for your note. Please let me know when you are free, I would
>like to take you through the strategy and planning behind the Avista
>transaction.

>

>Enjoy your weekend, my best.

>Mayo

>

>From: "Bungaro-Yemec, Francesca (ENERGY)"
><Francesca.Bungaro-Yemec@ontario.ca<mailto:Francesca.Bungaro-Yemec@ontario
>.ca>> on behalf of "Imbrogno, Serge (ENERGY)"
><Serge.Imbrogno@ontario.ca<mailto:Serge.Imbrogno@ontario.ca>>
>Date: Thursday, July 20, 2017 at 2:30 PM
>Cc: "Bungaro-Yemec, Francesca (ENERGY)"
><Francesca.Bungaro-Yemec@ontario.ca<mailto:Francesca.Bungaro-Yemec@ontario
>.ca>>
>Subject: Bill Redesign Action Plan Working Group

>

>Good afternoon,

>

>As you know, the Ministry of Energy recently introduced new invoicing
>requirements to support transparency and communication of the changes
>made under Ontario's Fair Hydro Plan (OFHP). While engaging with the LDC
>community through the OFHP working group and through the Long-Term Energy
>Plan (LTEP) consultation process, the Ministry has heard the sector's

>feedback regarding the importance of the electricity invoice in
>communicating with consumers. The Ministry agrees that there is an
>opportunity to further improve the value of electricity bills to all
>consumers, ensuring they get the most out of their bills including
>through empowering LDCs to design more of their bills to be more directly
>responsive to their customers' preferences.
>
>To initiate this process, the Ministry plans to launch a Redesign Action
>Plan (RAP) aimed at improving the appearance and clarity of electricity
>invoices.
>
>The Ministry of Energy would like to invite you to the first RAP Working
>Group meeting on August 1st, 2017 at 77 Grenville, Toronto, Ontario. This
>meeting will be used to set goals and objectives for this initiative,
>discuss approaches that have worked in other jurisdictions, and identify
>barriers and considerations to moving forward. Future meetings will be
>held at a staff level and will delve into the detailed mechanics of bill
>re-design.
>
>Please feel free to contact Francesca Bungaro-Yemec (416-327-6734) for
>any questions regarding the logistics for the meeting.
>
>Serge Imbrogno
>Deputy Minister
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