

Re: Metroland Q

From: "Imbrogno, Serge (ENERGY)" <"o=govon/ou=ontario public sector - iserv
ems/cn=recipients/cn=imbrogno">
To: "Berg, Denna (ENERGY)" <denna.berg@ontario.ca>
Cc: "Schlaepfer, Martin (ENERGY)" <martin.schlaepfer@ontario.ca>
Date: Thu, 08 Jun 2017 16:51:56 -0400

Ok.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Berg, Denna (ENERGY)
Sent: Thursday, June 8, 2017 4:49 PM
To: Imbrogno, Serge (ENERGY)
Cc: Schlaepfer, Martin (ENERGY)
Subject: Metroland Q

Hi Deputy,

Metroland Media wanted to know how seasonal class customers are affected by OFHP.

OK to share?

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Response:

Currently, support to offset the high cost of electricity distribution in rural and remote areas is provided to roughly 350,000 rural and remote customers through the Rural and Remote Rate Protection (RRRP) program. The cost to distribute electricity to low-density rural and remote areas of the province is higher than the cost in other areas of the province. The majority of customers that receive RRRP are full-time residential customers living in low-density rural areas of the province served by Hydro One Networks in the R2 rate class. Seasonal class customers, such as cottagers, who do not reside full-time at the service address who are served by Hydro One Networks, are not eligible to receive RRRP.

As part of Ontario's Fair Hydro Plan, the government has announced that it is broadening its distribution rate protection providing lower distribution rates for about 800,000 customers. This broadened rate protection will include residential customers of local distribution companies (LDCs) with some of the highest rates in the province, including medium density full-time residential customers served by Hydro One Networks in its R1 rate class. The broadened eligibility announced by the government does not include seasonal class customers who are not full-time residents at the service address.

However, seasonal customers, like other residential customers, are eligible to receive the 8 per cent rebate available since January 1, 2017.

Seasonal customers will also benefit from the reduction in the electricity usage portion of

the bill announced as part of Ontario's fair Hydro Plan, which is planned to take effect this summer.