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Ferio Pugliese
Executive Vice President
Customer Care and Corporate Affairs

May 4, 2017

Mr. Michael Allen
United Way Ottawa
363 Coventry Road
Ottawa, Ontario K1K 2C5

Dear Mr. Allen:

In March 2017, the Government of Ontario introduced the Fair Hydro Plan which will lower electricity bills by 25 per cent on average for all residential customers. As part of this announcement, a \$200M Affordability Fund was also introduced. This Fund is intended to assist struggling customers who do not qualify for low-income programs and who are unable to undertake energy efficiency improvements without financial assistance.

Hydro One has been working closely with the Ministry of Energy and other Local Distribution Companies (LDCs) to design the Fund. The Affordability Fund was established on March 23 via a Trust which will ensure independent oversight of funds and facilitate the efficient distribution of funds to LDCs for customers. The Fund will be overseen by a Board of Trustees who will develop the governance structure aligned with the Declaration of Trust. Hydro One has been named the interim Administrative Service Agent to provide back office support to the Board of Trustees.

The Ministry of Energy established an Advisory Committee to appoint the Board of Trustees. The Board of Trustees must consist of representatives from three LDCs, two social service agencies and one non-voting government representative. Each Trustee will demonstrate an understanding of the electricity sector, conservation and low income programs. In a meeting on April 18, the Advisory Committee recommended United Way Ottawa as a Trustee to represent one of the social service agencies.

Further to our conversation, I am writing today to formally request your participation on the Board of Trustees for the Affordability Fund Trust. As United Way Ottawa is committed to bring people and resources together to make measurable, lasting change, you would bring valuable insight to the Board of Trustees. I look forward to your response and our continued work together on behalf of customers.

Best regards,

Ferio Pugliese

A handwritten signature in black ink, appearing to read "Ferio Pugliese", written over a horizontal line.