

ENERGY media update

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Media Call Summary

Minister's Tour

- CBC Sudbury (call-in)
- Oakville Beaver
- Cogeco
- Metroland (photog)
- Global (visuals only)
- City TV (visuals only)
- Ming Pao
- Sing Tao

Questions:

- Can you explain how the FHP moves costs from the rate bas to the tax base when they're the same people?
- Can you explain the expansion of the ICI to 500KW and what that means for small businesses?
- Given the NDP critiques on hospital hydro bills lately, will there be any expansion of the FHP to hospitals?
- How has business been reacting to the FHP?
- Will this plan keep the Liberals in power?
- Have international businesses shared concern about doing business in Ontario due to electricity costs?

Agencies

Agency: OEB

Topic: Disconnections and Preparing for May 1

Reporter & Outlet: Brian Hill/ Global TV

Response Type: Email answer

Reporter's Question:

Five things customers can do to prevent disconnection on May 1 (and going forward) while highlighting the fact that the additional 17% reduction in bills will soon kick-in in June.

What customers can/should do in the coming weeks and efforts the OEB has taken to prevent disconnections.

Updated figures on the number of customers that have been reconnected and the number of load-limiters that have been removed.

Response:

Appreciate your efforts to help us spread the word about the support in place to help consumers avoid disconnections. Attached is a consumer tip sheet that will be posted to our website in the days ahead.

According to reports from distributors 724 of 845 disconnections have been addressed.

Of the 724, 419 were reconnected very quickly, 243 properties are unoccupied or require safety inspections, and 62 customers remain disconnected at their request. In addition, despite repeated attempts including site visits, written, telephone and email communications, utilities have been unable to contact 121 customers. Utilities will continue to try to contact these 121 customers to reconnect.

As well, 711 of 831 load limiters have been removed.

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