

Hydro One Pre-Paid Meters

- Protecting Ontario's energy consumers and ensuring greater fairness across the energy system are top priorities for our government.
- Hydro One is exploring this technology as an effort to ensure more customer choice.
- Hydro One has informed me that no customer would be put on any type of payment plan without their consent.
- No residential customer will be without power during the winter months, regardless of the type of meter they may choose to have in the future.
- This initiative is just one of the options Hydro One is examining to offer their customers more choice on how they manage their electricity accounts.
- Additionally it's important to note that this is a project within an application before the independent Ontario Energy Board.
- The Board ensures that consumers are treated fairly, and is responsible for rules and codes that energy companies must follow.
 - This includes a rule that customers cannot have their electricity supply disconnected without being given 10 days' notice.

What We've Done

- Our government's Fair Hydro Plan has lowered electricity bills by 25 per cent on average for residential customers, and up to half a million farms and small businesses.

- Part of our plan also included expanding protections for vulnerable customers through the Ontario Electricity Support Program.
- And this spring we took additional action when we introduced and passed legislation to ban utilities from disconnecting customers during the winter months.
- This action is part of our Government's commitment to ensuring affordable access to our clean, reliable electricity system.
- The Ontario Energy Board has now permanently banned winter disconnections, ensuring that no one in the province will go without power during the winter months.
- **Additionally** it was **this government** that introduced the **Energy Consumer Protection Act**, and updated it in 2015 by:
 - Banning door-to-door sales for energy contracts;
 - Increasing consumer representation in Ontario (OEB) proceedings, and;
 - Enhancing the authority of the OEB to further protect electricity ratepayers by boosting consumer protection.

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- We've done all this, and meanwhile the third party continues to have no credible plan.
 - They want to buy back shares of Hydro One at a cost of billions, using money that otherwise would go to hospitals and schools.
- While the third party is busy fear mongering about the electricity system, our government will continue to ensure the protection of energy consumers **across the province.**