

Hydro Bill

From: Frank Hallam <frank.hallam@pennantcanada.ca>
To: Wynne_Kathleen-MPP-CO <kwynne.mpp.co@liberal.ola.org>, Jim McDonell <jim.mcdonellco@pc.ola.org>
Cc: customercommunications@hydroone.com
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Along with the hydro bill that I just received, the envelope also contained various sheets of paper that collectively informed me that my hydro bill was in 'good hands'. I was saving 8% on taxes, I was saving up to \$2.21 on delivery rates. What a surprise when I looked at my bill; it is actually \$12.00 more than it was last month. What could be the problem? Am I consuming too much? Well actually I consumed 3 KWHs less per day than I did over the same period last year. What could it be?

It turns out that while 'Deliver' is down the 'Global Adjustment' is up, way up, in the order of 20%. Perhaps one of those sheets of paper should have told me why the 'Global Adjustment' had gone up. Although I understand that the 'Global Adjustment' calculation is too complex for the average person to understand.....

What 'good hands' we have running the electrical system. Thank you for caring about us; without your constant tinkering I don't know how I would survive.

Jim,

I demand a complete detailed description of what the Global Adjustment is and why it has gone up by 20%!

Regards

Frank

G.F. Hallam P.Eng, M.Eng, B. Eng
Solution Manager – OmegaPS Suite
613 818 0403
www.pennantlsarsoftware.com