

Draft LTEP Discussion Guide

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1. Minister's Message

[Placeholder]

2. LTEP 2017

Welcome

This discussion guide is to help Ontarians participate in the development of the province's Long-Term Energy Plan (LTEP). The LTEP is a road map that will set out the direction for Ontario's energy future for the next 20 years. Your involvement is important, as it will help maintain the principles that residents and businesses say are important to them: cost-effectiveness, reliability, clean energy, community and Indigenous engagement, and putting conservation and energy efficiency first before building new energy infrastructure.

There are many ways people can play a part in the development of the next LTEP. Ontarians can attend any of the Open Houses that are being held across the province or dial into telephone town halls. The government also encourages Ontarians to submit written proposals through the Environmental Registry for comments and consideration. The schedule for the Open Houses and Town Halls is available at XXXXXXXXXX. The link to the Registry posting is here.

The questions in this guide are a starting point that should in no way limit the scope of the discussion.

The Ministry is also undertaking a robust engagement with Indigenous communities across the province. Indigenous communities can bring unique perspectives and energy experiences to the long-term energy planning process, and it is important to reflect this in our updated plan and related policy priorities.

The LTEP Process

The Ministry of Energy is consulting and engaging with Ontarians, First Nation and Métis communities, energy stakeholders and across government to get views on the choices that need to be made for Ontario's energy future. The development of the next LTEP follows the steps set out in recent changes to the *Electricity Act, 1998*. These legislative changes include the requirement for public consultation and the publication of a technical report that the government must consider when it develops the plan. The next LTEP will also expand the discussion of Ontario's energy future by including a comprehensive review of the province's fossil fuels sector and the supply of oil, gasoline and natural gas.

In response to the legislative requirement for a technical report, the Independent Electricity System Operator (IESO) issued the [Ontario Planning Outlook](#) (OPO), which examines the province's future electricity supply. The Ministry of Energy also released the *Fuels Technical Report* [link] (FTR), a technical report that examines Ontario's oil, gasoline and natural gas supply.

The facts and analyses in these two technical reports mark the starting points for development of the next LTEP and will help guide the consultation process. These reports took into account other government commitments made in the *Climate Change Action Plan*, *The Climate Change Mitigation and Low-Carbon Economy Act, 2016*, and the Vancouver Declaration¹.

There is no one path to ensuring an affordable, reliable and clean supply of energy for our residents and businesses. The province's LTEP needs to be flexible, so it can change to meet the needs of future technology, policies or programs. The Ministry intends to publish the next LTEP in 2017, and, together with its agencies, begin leading the implementation of the specific programs and policies to deliver on the objectives of the LTEP.

Energy Use and Climate Change

In order to combat climate change, Ontario released a 5-year [Climate Change Action Plan](#) (CCAP) in June 2016. The CCAP outlines the approaches the government will take to reduce carbon emissions in the province. This plan could have a significant effect on how energy is used in our province. It proposes to use conservation, energy efficiency and fuel switching to reduce the use of fossil fuels such as oil, gasoline and natural gas and increase the use of clean electricity and clean fuels.

The fight against climate change will play a key role in the development of the new LTEP as the Long-Term Energy Plan is linked to the CCAP. For instance, the proceeds from the cap and trade auctions will be used between 2017-2020 to fund programs, such as those supporting low-carbon technology, that will help reduce energy use and greenhouse (GHG) emissions. The IESO's OPO incorporated the commitments and targets to 2020 set out in the CCAP.

Ontario has already set high standards for building and sustaining a clean, affordable and modern electricity system. In 2014, we completed the single-largest climate change initiative in North America by completely eliminating coal-fired electricity generation. GHG emissions from Ontario's electricity sector have fallen by 80 per cent since 2005.

Towards a Broader Energy Focus

Three-quarters of the energy used by Ontarians comes from hydro-carbon based fuels such as oil and natural gas. These fossil fuels, as they are commonly known, need to be included in any

¹ The Vancouver declaration committed the federal and provincial governments to meet or exceed Canada's international targets for reducing GHG emissions.

Long-Term Energy Plan. However, there is a significant difference when we compare them to electricity. Ontario produces very little of the oil, gasoline and natural gas it uses. Almost all of our fossil fuels come from outside of the province, delivered by interprovincial pipelines that are under federal jurisdiction and regulated by the National Energy Board (NEB). Recently, past provincial governments have not focussed on oil, gasoline and natural gas the way they have on the electricity produced by the province itself.

That began to change in 2013. That was when Ontario, through the 2013 LTEP, established a set of principles the government would use to evaluate oil and natural gas pipeline projects. It also committed to put energy conservation first in both electricity and natural gas planning processes before building new energy infrastructure.

The increased attention received new urgency with the government's CCAP and its enabling legislation, the *Climate Change Mitigation and Low-Carbon Economy 2016 Act*. In light of the province's emission reduction goals, the new LTEP takes a broader view of the province's energy needs and consider how the uses of electricity and fossil fuels influence each other. For example, because Ontario's electricity supply is largely emissions free, commitments in the CCAP foresee a switch from conventional fossil fuels to electricity for use in buildings and transportation. As well, electric vehicles are becoming a more prominent focus of discussion.

Work is also being done on using a certain amount of renewable natural gas from landfills, sewage treatment plants and agricultural operations in the province's natural gas supply. This would ensure a cleaner and more efficient use of our existing natural gas pipelines. In the future, it may become economical to produce hydrogen or synthetic natural gas from clean electricity. These changes require the Ministry of Energy to take an integrated approach and plan for how the transition to a low-carbon economy will affect all aspects of energy demand.

3. Ontario's Energy Mix at the end of 2015

Electricity Supply

In 2015, Ontario produced 160 Terawatt-hours (TWh) of electricity in order to meet the needs of the province's residents and businesses. That electricity did not come from any one type of generation. The province relies on a diverse number of sources to give it the secure and reliable supply of electricity it enjoys, including nuclear, natural gas and renewable generation such as hydroelectric, wind, solar and bioenergy.

The province's supply mix also must be flexible to respond to the changing priorities of Ontarians. The big change over the past decade was the elimination of coal-fired generation. In order to reduce the GHG emissions that cause climate change and improve Ontario's air quality, Ontario closed five coal-powered generating stations, and invested in new and refurbished generating facilities to replace the closed facilities.

In 2015, nuclear generation provided the biggest share of Ontario's electricity supply, producing 92.3 TWh of electricity. That was followed by hydroelectric generation which provided 37.3 TWh, natural gas which supplied 15.9 TWh, and non-hydro renewables such as wind, solar and bioenergy that provided 14.2 TWh.

While Ontario generated 160 TWh of electricity in 2015, it also has the ability to produce more. The installed capacity of the province's generating fleet totalled 39,393 MW.

Since the 2013 LTEP, the share of wind, solar and bioenergy in our supply mix has grown from 9% to over 18%. As of March 31, 2016, wind represents the largest source of our non-hydro renewables generation with an installed capacity of approximately 4,400 MW.

Use of Fossil Fuels

Ontario consumed approximately 2,400 petajoules (PJ) of fossil fuels in 2015. The fuels include gasoline, diesel, natural gas, propane and natural gas liquids. Other fuels consumed include renewable and low-carbon fuels like biomass and biofuels. Ontarians use them for a number of reasons, ranging from cooking and heating to transportation, electricity generation and industrial processes (such as process heat in energy-intensive industries like petroleum refining, pulp and paper, steel and cement). Industry also uses fossil fuels in non-energy applications; especially as a feedstock in the manufacture of plastics, fertilizers and chemicals.

Ontario's fossil fuel sector underwent considerable change recently, driven by new sources of supply, new technologies and the use of new, low-carbon biofuels such as ethanol and bio-based diesels. For example, the significance of biofuels in the transportation fuel sector has tripled over the past decade, growing from less than one per cent in 2005 to nearly three per cent in 2015. There is every expectation the use of biofuels will continue to expand within Ontario.

Ontario's climate change initiatives will have an effect on the supply and demand for these fuels in the future. Because of the strength and diversity of the existing supply chain, Ontario's fossil fuel sector is well positioned to adapt to any changes in the supply and demand for its fuels, and contribute positively to Ontario's GHG emission reduction targets. Each fossil fuel has its own particular supply chain to deliver fuel to end-users. In general, fossil fuels must be extracted from the ground, processed to meet transportation requirements, refined to meet end-use specifications and delivered to final consumers. Since Ontario produces minimal quantities of crude oil and natural gas within its borders, the extraction phase of the supply chain often occurs outside the province. Ontario therefore relies on pipelines to deliver crude oil and natural gas into the province. To illustrate further, the elements of the gasoline supply chain in Ontario are: crude oil pipelines to supply petroleum refineries, the petroleum refineries to produce gasoline, supply of gasoline to distribution terminals (by pipeline, rail, marine or truck) and final delivery from distribution terminals to retail gasoline stations by truck.

Emissions

Ontario is a North American leader in the reduction of GHG emissions. The closure of the province's five coal plants was the single largest reduction effort, and reduced emissions from the electricity sector by 80%. The success in fighting climate change continues. Since the release of the 2013 LTEP, emissions from electricity production have declined by another 7.1 Mt, a reduction of 35%.

Ontario adopted ambitious targets for further reductions in the province's GHG emissions. The *Climate Change Mitigation and Low-Carbon Economy Act, 2016* commits the government to reducing emissions:

- 15% below 1990 levels by 2020
- 37% below 1990 levels by 2030
- 80% below 1990 levels by 2050

Ontario has also established a cap and trade program that sets caps for the emission of GHGs, and allows businesses to buy or sell allowances (credits) if they are over or under those limits.

The cap and trade program covers:

- Facilities that emit more than 25,000 tonnes of CO₂ a year
- Distributors and importers of liquid petroleum fuels
- Distributors of natural gas

Ontario expects to generate between \$1.8 and \$1.9 billion in revenues as a result of the sale of allowances during the first compliance period of the cap and trade program. As part of the Western Climate Initiative, Ontario plans to link up in the future with a cap and trade program run jointly by Quebec and California.

4. Demand Forecasts

Demand Forecasts for Electricity

Ontario's investments over the past decade established a firm foundation for Ontario's energy future. We are in a strong position to meet the range of electricity demands that could occur. But we have to prepare for a range of possibilities, and not just one single future, because we cannot precisely predict how we will use electricity 10 or 20 years from now. That future will depend on a number of things, such as:

- How will our population grow?
- Where will the new residents live?
- How much conservation and distributed generation will occur?
- Will the current transformation of the provincial economy continue?
- What will be the pace of our efforts to mitigate Climate Change?
- Will Ontarians travel differently to work and around the province?

In the *Ontario Power Outlook* (OPO), the IESO examined four possible futures, or Outlooks:

- Outlook A examines a future of low demand, with the province using less electricity than it does now. In Outlook A, Ontario would use 133 TWh of electricity annually by 2035.
- Outlook B is a continuation of the current pattern of flat growth in energy demand and would see annual electricity use of 148 TWh over the same period. This is close to the current level of 143 TWh used in 2015. With currently planned and existing resources, including conservation efforts, Ontario will have enough capacity to meet the needs of a flat demand future.
- Outlooks C and D examine a future with a significantly higher use of electricity due to the increased electrification of transportation and changes in the heating of homes and businesses. In these outlooks, the annual consumption of electricity could increase to between 177 and 197 TWh by 2035. Ontario would need more electricity to be generated than it does today to serve these higher levels of growth in demand. The needs are not expected to occur until the mid-2020's, with significant increases in supply required after 2030².

Demand Forecasts for Fossil Fuels

The discussion of the future demand for fossil fuels is outlined in the *Fuels Sector Technical Report* (FTR). The scenarios are based on the same primary assumptions contained in the IESO's OPO report. As such, the projections for fuel demand in the FTR are inversely related to the electricity projections contained within the OPO. For example, an OPO forecast of an increase in the number of electric vehicles would trigger a corresponding decrease in the fossil fuels consumed within the transportation sector.

The FTR produced five Outlooks for the demand of fossil fuels, ranging from a continuation of the status quo to alternatives that would see a reduced demand for fossil fuels due to an increased consumption of electricity:

- The FTR's Outlook B reflects the assumptions of flat electricity demand contained in the OPO's Outlook B, and assumes the demand side management (DSM) for natural gas would continue at present levels. Proposed transportation fuel standards would also proceed as planned.
- The FTR's Outlooks C and D respond to the assumptions of the significantly higher use of electricity contained in the OPO's Outlooks C and D respectively. There is again an assumption that DSM initiatives and proposed transportation fuel standards would continue as currently planned.
- The FTR's Outlooks E and F are based on the same primary assumptions as FTR Outlooks C and D respectively. They then include greater levels of DSM and the displacement of some conventional fuels with less carbon-intensive alternatives.

² All figures from the Aug. 12 draft of the OPO

- **Note:** Outlook A was developed by IESO to explore the implications of lower electricity demand. The same assumptions applied to fuels would also result in lower fuels demand. Lower fuels demand is already explored in the FTR by Outlooks C, D, E and F. Outlook A has therefore not been modeled as part of the FTR.

5. Changes on the Horizon

Distribution

Innovation and changes in customer behaviour are driving the spread of new energy technologies. Energy storage, microgrids, distributed energy resources, electric vehicles, and the increasing electrification of transit and transportation will change the way utilities interact with their customers and stakeholders.

For most electricity customers, local distribution companies (LDCs) are the face of Ontario's electricity system, the enterprises that bring power to their door. But many of the distributors' assets are aging and LDCs will have to make significant investments to maintain reliable service to Ontarians. LDCs must balance the need to provide the expected level of service to customers with the ever present need to limit cost increases. They will also need to incorporate innovative approaches to managing the core demands of their businesses: meeting their customers' needs, managing their costs, maintaining, renewing and modernizing their assets, and seizing the opportunity presented by new technologies and new business models.

LDCs are using new smart grid technologies to combine their old and new assets to build a modern, intelligent distribution system for Ontario. The modernization of the grid gives energy consumers access to new technologies that will improve their understanding and control of their energy consumption and even allow them to generate their own electricity. Greater adoption of electric vehicles and technologies such as storage will also have a significant impact on how Ontarians use electricity. These changes all require a modern distribution system.

Ontario used the Smart Grid Fund, as well as the IESO's Conservation and LDC Innovation Funds, to help LDCs explore new technologies that can contribute to a modern and efficient grid. But some LDCs may face challenges by the nature and pace of the expected changes. The Smart Grid Assessment and Roadmap report [\[link\]](#) identified a number of barriers preventing LDCs from achieving a fully modernized grid.

Ontario needs to create conditions in the distribution sector that are conducive to grid modernization, while at the same time providing incentives for efficiencies, productivity gains, and optimal reliability levels for customers. Ontario's policy and regulatory frameworks should promote cost-effective improvements in the quality, reliability and efficiency of distribution service, including opportunities for conservation and reducing peak demand. As well, Ontario's regulatory processes need to allow for enough flexibility in the LDCs' business model, so they can respond more effectively to the increased efficiencies presented by emerging technologies.

Natural Gas Expansion

Access to natural gas especially helps smaller communities in Ontario. It can help stimulate their economies by attracting new industry, making commercial transportation more affordable, benefiting agricultural producers who would save money by using less-costly natural gas to dry their crops or heat buildings in the winter and providing consumers with less-costly energy to heat their homes.

Ontario committed in the 2013 LTEP to working with natural gas distributors and municipalities to pursue options for expanding natural gas pipelines to more communities in rural and northern Ontario. These commitments were reinforced in the most recent Budget when the government announced it would offer loans and grants to help communities work with their utilities to acquire natural gas service.

With the support of the Ministries of Energy and Agriculture, Food and Rural Affairs, the Ministry of Infrastructure is establishing two programs:

- A \$200 million Natural Gas Access Loan program to help communities work with utilities to get access to natural gas.
- A \$30 million Natural Gas Economic Development Grant to accelerate projects that have a clear potential for economic development.

At the request of the Minister of Energy, the OEB reviewed how it can facilitate the expansion of natural gas pipelines in the province. The Board held hearings over the spring and summer of 2016 and numerous submissions were made by interested parties. The Board's decision is expected in the early fall of 2016.

For Consideration

- **What are the significant challenges facing LDCs and what can government do to help meet them?**
- **Are there impediments that will inhibit grid modernization?**
- **How important is it to you that Ontario continues to invest in smart technologies to build a modern grid?**
- **What are the most important benefits of a modern grid to you? Increased reliability? Greater information on your energy usage?**
- **What additional policies might the government consider to expand access to natural gas?**
- **Could better access to natural gas complement other government policies and initiatives?**

Microgrids

There is an interesting opportunity for new microgrid technologies, brought on by the convergence between innovation, renewable generation, and new economic opportunities. Ontario is a big place with many rural and remote communities. These have traditionally been connected to single power lines, sometimes over long distances, and that can hurt the reliability of their supply. Other communities aren't connected at all and rely on diesel generation. In both these circumstances, an advanced microgrid may be a solution. Ontario is establishing itself as a top innovator with this technology.

A microgrid is, as the name suggests, a mini analogue of the main grid. It is a network that takes electricity generated from sources such as solar panels or a combined heat and power plant and distributes it to users such as a house, a school, or an electric vehicle. It does this by using computerized controls that optimize power flow and enable features like demand response and smart EV charging. It can be thought of as an "island" within the larger grid, but an "island" that responds to the larger system. In the event of a widespread outage, the microgrid has the potential to isolate itself and continue to produce power, something that is critical for users such as a hospital campus, where resiliency and reliability are vital.

Innovation and the technical expertise gained from commercial scale demonstrations is expected to drive a decline in the cost of microgrids, both in Ontario and around the world. The Ministry of Energy's Smart Grid Fund supported several of these successful pilot projects, and we are learning a great deal from them. There are places where microgrids may already make sense, namely remote communities that rely on expensive and dirty diesel fuel for their power needs. In these communities, microgrids could use renewable energy to offset diesel consumption. They could also improve the reliability of supply in these isolated areas. While the government's priority is to connect many of these communities to the transmission system, there may be complementary opportunities to use microgrids, particularly in the ones that can't be connected.

For Consideration

- **What are the best uses of microgrids in the near future in Ontario?**
- **Are there any barriers preventing these uses?**

Transmission

Electricity Transmission

Ontario's electricity transmission system is a network of high voltage electricity wires that forms the backbone of Ontario's electricity grid. Most of it is owned and operated by Hydro One. Since 2003, approximately \$15 billion has been invested to enhance and renew Hydro One's systems, including upgrades to over 15,000 kilometres of transmission and lower-voltage distribution

lines. This has ensured that Ontario's residents and businesses have reliable access to clean electricity .

The 2010 and 2013 Long-Term Energy Plans identified a number of priority projects for electricity transmission improvements in Northwestern Ontario:

- The Northwest Bulk Transmission Line increases the supply and reliability of electricity to the area west of Thunder Bay
- The East-West Tie line reinforces the network between Wawa and Thunder Bay.
- The connection of remote northwestern First Nation communities to the electricity grid including a new line to Pickle Lake that is required to support these connections.

Proponents are moving ahead on planning and implementing these projects, including seeking the necessary regulatory approvals.

The existing electricity transmission system, including the projects already underway, is expected to be sufficient to meet the current levels of electricity demand. Even so, transmitters will need to replace aging transmission equipment. This presents them with an opportunity to continually improve the efficiency of the system.

In outlooks with high demand though, (Outlooks C&D in the IESO's OPO), electrification would cause significant growth in Ontario's electricity requirements and new sources of generation would be needed. This may require additional investments in transmission to connect generation to users. For instance, the development of large scale hydroelectric projects in northern Ontario would require a major investment in the transmission system to connect the new hydro projects and to reinforce the existing system so power could flow to southern Ontario where it is needed.

In a different scenario from the one above, if a specific customer requires a transmission upgrade to meet its own need, such as providing supply for new industrial plant, the cost of this upgrade must be paid for by that customer. Ontario currently applies a 'user pay' principle, to ensure the direct beneficiary is responsible for the costs, and not the other ratepayers. By the same principle, transmitters do not expand the transmission system to attract new customers.

Pipelines

The 2013 Long-Term Energy Plan (2013 LTEP) set out six principles for Ontario's evaluation of oil and natural gas energy pipeline projects such as TransCanada's proposed Energy East Pipeline: The principles state that:

- Pipelines must meet the highest available technical standards for public safety and environmental protection;
- Pipelines must have world-leading contingency planning and emergency response programs;
- Proponents and governments must fulfill their duty to consult obligations with Indigenous communities;
- Local municipalities must be consulted;

- Projects should provide demonstrable economic benefits and opportunities to the people of Ontario, over both the short and long term; and
- Economic and environmental risks and responsibilities, including remediation, should be borne exclusively by the pipeline companies, who must also provide financial assurance demonstrating their capability to respond to leaks and spills.

Ontario and Quebec jointly adopted these six principles in November 2014, and added the need to take into account greenhouse gas emissions and the interests of natural gas consumers.

In August 2015, the Ontario Energy Board (OEB) undertook province-wide public consultations on how to ensure there is an appropriate balance for Ontarians between the benefits and risks for of Energy East. Its report, *Giving a Voice to Ontarians On Energy East*, will help shape Ontario's participation in hearings before the National Energy Board (NEB) on whether to approve the project.

Ontario is committed to ensuring that Energy East is in the best interest of Ontarians. This includes ensuring the safety of the people of Ontario, protecting the environment, maintaining the reliability of Ontario's natural gas supply and guaranteeing future economic benefits for the province.

For Consideration

- **How can Ontario continue to strengthen reliability of the transmission system in all regions of the province?**
- **Is the current “user pay” model an effective way to meet Ontario's needs? Does it act as a barrier to economic development?**
- **Will Ontario's pipeline principles protect the best interests of Ontarians and allow for informed participation in the NEB review of the Energy East project? If not, what new considerations should be taken into account?**

STORAGE

Like smart grid, energy storage is a term that captures a range of technologies, each with unique functions and abilities. The potential of energy storage has captured worldwide interest, particularly with the global push towards cleaner power sources like solar and wind. However, the simplicity of the energy storage concept veils the true complexity of integrating energy storage into the grid.

This is where Ontario stands out as an innovation leader. The last Long-Term Energy Plan committed to procuring 50 megawatts of energy storage so we could learn how energy storage works in real-world applications. Over the next two years these projects – covering a full range of technologies and services – will come online and demonstrate the true potential of energy storage as a game-changing energy resource.

Our interest in storage doesn't end there. Several of our Smart Grid Fund projects focus on testing energy storage in different scenarios and in combination with other complementary technologies. This will help balance our learnings on storage at the bulk system level with experiences at the distribution level.

Building our knowledge and sharing it with industry and the public was a critical element of the 2013 Long-Term Energy Plan. Earlier this year the IESO released a report on energy storage that outlines what we have learned to date, and also identifies where storage has potential to solve bulk system issues. The Ministry of Energy is following that report with an independent study of the value of storage at the distribution level, expected this fall.

For fuels used to heat homes and businesses, demand is seasonal. To help manage seasonal demand fluctuations for these fuels, storage is used. For natural gas, Ontario uses underground storage infrastructure in southwestern Ontario (near Sarnia) called the Dawn Hub to help manage seasonal demand, by storing gas during the summer and providing it during the winter. The Dawn Hub is one the largest storage facilities in North America and is used to manage natural gas demand by end-users in Ontario, Quebec and the eastern U.S. The Sarnia-area also has storage infrastructure for propane and other natural gas liquids.

Since natural gas is also used to generate electricity, natural gas storage infrastructure in Ontario can also be used to help manage periods of high electricity demand.

For Consideration

- **What role do you foresee for natural gas to supplement and complement the province's existing electricity storage options?**
- **How can Ontario further support innovative energy storage technologies that leverage our existing natural gas infrastructure assets and take advantage of our clean electricity system?**
- **Would you be willing to participate in a program where your utility could use your home storage device from time to time to operate a more reliable electricity distribution system?**
- **What are the main value propositions for energy storage in your community?**

Innovation and Economic Growth

Ontario has made innovation in energy technology a priority. By encouraging innovation in our energy sector, Ontario has created opportunities for jobs and growth and kept pace with a changing energy environment. We have done this by supporting organizations such as the

Advanced Energy Centre, whose mission is to encourage the adoption of new energy skills and technologies in Ontario and Canada, and export them internationally.

Ontario's resolve to pursue energy innovation has led to the development and implementation of new technologies across the province. The Smart Grid Fund invested nearly \$50 million in 26 projects, creating nearly 900 jobs and helping innovative Ontario companies to grow. This has encouraged a culture of innovation within the distribution sector, and furthered the adoption of many new technologies such as energy storage and electric vehicles.

The government is committed to cultivating a dynamic and innovative business climate in Ontario. Accordingly, it is actively exploring opportunities to push beyond our borders and share Ontario's energy expertise abroad. The growing energy efficiency, renewable and energy innovation sectors are expected to be important export industries for Ontario. The Ministry is working with sector partners to develop and support trade initiatives that will strengthen international relationships and produce new business opportunities. That way, our energy sector can leverage its growing energy innovation expertise for the benefit of Ontarians.

Another key priority for Ontario is to decarbonise the province's economy. The focus on reducing GHG emissions will have an impact on the selection and consumption of fuels within the province. It is anticipated that there will be a transition from conventional fossil-fuels to lower carbon based alternatives. Initiatives under the current and future Climate Change Action Plans could accelerate this transition by spurring innovation and rewarding efficiency.

Renewable natural gas (RNG) is one example of a low carbon alternative that has potential. RNG (also known as bio-methane) is methane that comes from organic sources, such as landfill gas, agricultural residues, wastes from food and beverage manufacturing and other sources. Since RNG is produced from renewable resources, it is a "carbon neutral" fuel. Once RNG is processed to remove impurities, it is fully interchangeable with conventional natural gas and can use the same pipelines and equipment. Ontario's Climate Change Action Plan proposes to require an addition of renewable content in natural gas. This can be expected to expand the supply and use of RNG.

Existing regulations in Ontario already require the use of ethanol and bio-based diesel in the transportation sector. Most ethanol currently used in Ontario is produced from corn. The use of alternative feedstock such as crop and wood residues, dedicated energy crops, and industrial and wastes would reduce the GHG emissions that come from corn-based ethanol. Despite decades of research and development, the commercial availability of these alternative sources of ethanol is currently limited.

The challenge will be in how this fuels transition is managed. The Ontario fuel sector is owned and operated by commercial interests responding to the differing energy needs of the province's residential, commercial, industrial and transportation sectors. Ontario will need to balance the goal of reducing GHG emissions with its effect on economic activity.

There are feasible fuel technologies today that are less GHG intensive. Regulations and policies would need to be changed in order to eliminate barriers to the adoption of these alternative

technologies. These barriers may include the economies of scale, the availability of infrastructure, existing regulatory standards and the deployment and availability of new technologies.

For Consideration

- **How should the public and private sectors cooperate to support innovation and remove any barriers in the energy sector? Who should do what?**
- **Which innovations offer the greatest benefit to your community and the energy system as a whole?**
- **What additional steps can Ontario take to encourage innovation in the energy sector?**
- **What are the key areas and technologies that will deliver the required reduction of carbon emissions within the fossil fuels sector?**
- **What actions could the government take to support the adoption of alternative fuels?**

Conservation and Energy Efficiency

In the 2013 LTEP, the government adopted a policy of putting conservation first before building new energy infrastructure, wherever cost-effective. Conservation is the cleanest and most cost-effective energy resource, offers households and businesses a way to manage their energy bills and reduces the need to build new energy infrastructure.

Significant progress has been made by continuing to set new and enhanced efficiency standards for products and appliances, establishing conservation frameworks for electricity and natural gas distributors and consulting on additional government-led initiatives. Between 2005 and 2014, Ontarians conserved:

- 9.9 TWh of electricity—enough to power the cities of Ottawa and Windsor in 2014.
- 3,628 MW—equivalent to more than the peak demand of Mississauga, Brampton and Ottawa combined in 2014.
- 1,880 million cubic meters of natural gas from conservation programs alone – equivalent to natural gas used by 817,000 homes in a year.

Conservation and energy efficiency require a sustained commitment to achieve persistent savings over the long-term. Ontario has been setting energy efficiency standards for products and appliances for over 25 years, the first jurisdiction in Canada to do so. Since 2012, the province has set new or improved efficiency standards for over three-quarters of more than 80 products and appliances it regulates. New and enhanced efficiency standards help reduce

consumers' energy bills, increase the choice of energy efficient products available for sale, and play a significant role in reducing energy consumption and GHG emissions.

In 2014, the *Demand Side Management Framework* for natural gas was launched, followed by the *Conservation First Framework* for electricity in 2015. The new frameworks provide the rules, guidelines and funding that govern the delivery of electricity and natural gas conservation and energy efficiency programs in the province. Both frameworks give distributors the flexibility to meet local needs and require programs to be cost-effective to ensure value for money. Both electricity and natural gas distributors are offering a number of programs that offer rebates, training and support to help households and businesses improve their energy efficiency, for example:

- Home audit and retrofit programs, offered by both Enbridge Gas Distribution and Union Gas, offer homeowners rebates for energy audits and energy efficient retrofits such as insulation, furnaces and water heaters, windows and doors.
- The Small Business Lighting program offered by electricity distributors offers small businesses free onsite facility lighting assessments and incentives towards energy efficient lighting upgrades with turn-key installation.

Ontario has successfully evolved demand response (DR) programs to a new IESO market-based approach. In the first auction, held in December 2015, about 400 MW were procured for 2016-2017. The next DR auction will take place in December 2016. DR can reduce the need to build costly generating facilities that use natural gas by reducing electricity usage during the hours of highest demand on a hot summer day. This is the time-of-day when electricity generation has higher GHG emissions because it comes from natural gas generation.

Earlier this year, the Ministry held consultations on a proposal, informed by a cost-benefit analysis, to require the province's electricity, natural gas and water distributors to implement Green Button. The Ministry is currently considering stakeholder feedback as it develops its policy proposal for implementing Green Button province-wide. Green Button enables households and businesses to electronically access and share their electricity, natural gas and water utility data in a standardized and secure way so they can transfer their data to software and innovative applications to view and manage their usage, bills and greenhouse gas emissions. The 2013 LTEP promoted Green Button as a way to give consumers access to their electricity consumption data and the Climate Change Action Plan committed to expanding the Green Button program province-wide to help conserve energy and water use.

Government-owned facilities and broader public sector organizations in Ontario are already showing leadership by annually reporting their energy consumption and GHG emissions. Organizations in the broader public sector are also required to publish conservation and demand management plans every five years.

The Ministry is proposing to implement a large building energy and water reporting and benchmarking initiative for buildings that are 50,000 square feet or larger. The initiative would apply to commercial, multi-residential and some industrial buildings. Reporting and

benchmarking can help building owners identify and better manage energy and water use and its costs and allow the market to value energy efficiency in building purchasing, leasing and lending decisions.

Using Energy Efficiency and Low-Carbon Technologies to Fight Climate Change

While acknowledging the success of the province's conservation and energy efficiency programs, the Climate Change Action Plan committed to taking bolder action to assist the province in achieving its GHG reduction targets.

Recent studies completed by the IESO and the OEB on achievable, cost-effective electricity and natural gas savings opportunities in Ontario show that:

- Ontario's electricity conservation target of 30 TWh in 2032 is aggressive and with limited potential to achieve cost-effective conservation beyond this target.
- There is significant potential for cost-effective natural gas conservation and energy efficiency of natural gas that goes beyond current levels of activity.³

The province is investing \$100 million as part of its *Climate Change Strategy* to enhance the existing home energy audits and retrofit programs delivered by Enbridge Gas Distribution and Union Gas Limited. Homeowners across Ontario who use natural gas, oil, propane or wood to heat their homes can apply for rebates towards home energy audits and efficiency retrofits. This investment is expected to fund audits and retrofits for approximately 37,000 homes across the province and save approximately 1.6 megatonnes of GHG emissions.

The Climate Change Action Plan also committed the government to developing a program that would provide free energy audits before homes can be sold. Energy audits would be required before a new or existing single-family home could be listed for sale, and the home's energy rating would be included in the real estate listing. The evaluation of a home's energy performance is useful information for comparing the energy efficiency of properties and encouraging improvements to energy efficiency and reductions in GHG emissions. Sellers can use the audit to focus in on where to make cost-effective energy improvements and buyers can use the audit when considering retrofits to increase energy efficiency. The Province proposes to introduce the program by 2019.

There are low-carbon technologies that are feasible today, or are expected to become more feasible over time. These alternative technologies will require policy changes and the removal of regulatory barriers before their adoption can be widespread. Additional barriers could include economies of scale and a lack of infrastructure. The associated costs and benefits will also have to be carefully considered.

Ontario's current Climate Change Action Plan points to a need to increase the use of low-carbon technology in Ontario homes and businesses, such as solar, battery storage, advanced insulation, and heat pumps. A number of programs funded by the proceeds from the cap and

³ Page 12, Updated FTR deck, August 2017

trade program will be introduced to increase the choices that Ontarians have to use energy wisely.

For Consideration

- **Should Ontario set provincial conservation targets for other fuel types such as natural gas, oil and propane?**
- **To meet climate change objectives, how can existing or new conservation and energy efficiency programs be enhanced in the near and longer term?**
- **How can we continue to inform and engage energy consumers?**

Clean Energy Supply

Renewables

Ontario has more than 15,900 MW of wind, solar, bioenergy, and hydroelectricity online and approximately 2,000 MW of additional capacity under contract and in development. This is helping to offset our reliance on fossil fuels and reduce Ontario's greenhouse gas emissions.

The success of the Feed-In Tariff (FIT) and microFIT programs, and the competitive Large Renewable Procurement (LRP) have made the province one of the North American leaders in the development and use of renewable energy, and manufacturing of renewable energy technology. The 30 solar and wind manufacturers operating in the province have made Ontario home to the fastest growing clean tech sector in Canada.

Ontario firms are now poised to beat out foreign competition, exporting their products and expertise just as other jurisdictions accelerate their efforts to procure clean energy technologies following the 2015 United Nations Climate Change Conference in Paris (COP21).

That is not the only change in the renewable energy landscape. The Ministry of Energy is implementing an updated and streamlined net metering program. Net metering is a billing arrangement that allows customers to generate renewable energy on-site for their own use, and then receive credits on their bill for any surplus electricity sent to the grid. Anticipating a more distributed energy future, the updated net metering regulation would support renewable energy developments that are better integrated into the electricity system, enable innovative technologies and provide customers new ways to reduce their energy use and save on their bills.

In August 2016, the Ministry of Energy proposed updates to the Net Metering Regulation and posted them on the Environmental and Regulatory Registries for public comment.

As the electricity system accommodates more distributed energy, renewable energy projects will find new opportunities to respond to the changing system needs. The Net Metering program will

also support the construction of near-net zero and net-zero buildings, a key element of Ontario's *2016-2020 Climate Change Action Plan*.

Nuclear

The three nuclear stations in Ontario, Darlington, Pickering and Bruce, currently provide about 60% of Ontario's electricity. Nuclear generation is important because it is reliable, cost-effective and GHG-free. Nuclear power plants are able to operate safely, reliably and continuously, making them ideally suited for meeting around-the-clock "baseload" energy needs, the basic demand that is always present in the system. There are currently 18 units operating at the three sites in Ontario, with a combined capacity of about 13,000 MW. Two units at Pickering have been shut down and are being decommissioned. Ontario has been operating nuclear power plants safely for over 40 years.

The government supports nuclear power and is committed to its continued operation in Ontario. As laid out in the 2013 LTEP, Ontario is moving forward with plans to refurbish four units at Darlington and six units at Bruce between 2016 and 2033. Together with the two units at Bruce that have already been refurbished, these investments will ensure Ontario has over 9,800 MW of affordable, reliable and GHG-free baseload generation capacity, and will help the province meet the GHG-reduction targets set by Ontario's Climate Change Action Plan.

OPG will begin refurbishing the first of the units at Darlington in October 2016. The first Bruce unit will start being refurbished in 2020. Ontario is proceeding cautiously and has built flexibility into the planning of both of these projects:

- Both Ontario Power Generation (OPG) and Bruce Power will be subject to strict oversight.
- The government has off-ramps to ensure the work is only carried out if it continues to provide value to ratepayers.
- Ontario also has the option of stopping the work if it expects that disruptive changes in technology or the province's energy system will result in a low demand for electricity for a sustained period of time.

Ontario Power Generation is also seeking regulatory approvals to allow it to operate the Pickering station until 2024. After that, it will be shut down and decommissioned. Keeping Pickering running until 2024 will ensure the province has a reliable source of GHG-free baseload electricity to carry it through the refurbishment of the Darlington and the initial Bruce units.

The nuclear industry is an important driver of Ontario's economy, supporting tens of thousands of jobs and billions of dollars in economic activity every year. Ontario's nuclear supply chain is made up of over 180 companies across the province and employs about 60,000 people. This supply chain includes nuclear manufacturing, engineering, construction and consulting, fuel fabrication, research and development and medical isotopes used for medical equipment sterilization and cancer treatment. Nuclear companies and research laboratories in

communities across Ontario have an expertise in the design and construction of sophisticated systems and components for current and future reactors. In addition to being used in all Ontario nuclear plants, the Ontario-developed CANDU nuclear technology has been exported to Argentina, Romania, South Korea, China, Pakistan and India. The Darlington and Bruce refurbishments will support Ontario's globally-recognized nuclear industry for decades to come, creating tens of thousands of jobs and billions of dollars in economic activity along the way.

Clean Electricity Trade

The 2013 LTEP committed the government to seeking out clean import agreements with other jurisdictions, where such imports would benefit the province's electricity system and be cost effective for Ontario ratepayers. This commitment led to discussions with Quebec, Manitoba and Newfoundland and Labrador.

Discussions with our neighbours on potential energy trades were guided by the goals of reducing emissions, reducing costs for Ontario ratepayers and supporting existing initiatives such as the development of a capacity auction.

So far these discussions have led to a number of positive outcomes, including:

- A 10-year agreement which allows Ontario and Quebec to trade up to 500 MW of capacity on a seasonal basis,
- Continuing discussions with Quebec on further trading opportunities, and
- A working group with Newfoundland to discuss the potential for clean electricity trade.

As Ontario investigates opportunities for electricity trade agreements, the potential impact on the reliability of supply will need to be considered, as will the impact on emissions and the IESO's capacity auction initiative, which would use a competitive process to procure capacity to ensure long-term reliability.

For Consideration

- **What role should distributed renewable energy generation play in the ongoing modernization and transformation of Ontario's electricity system?**
- **What types of new renewable energy technologies are customers most interested in?**
- **Nuclear refurbishments will assure the province of 9,800MW of GHG-free electricity over the long-term. What should be the role of nuclear power in meeting Ontario's climate change targets?**

- **What strategies should Ontario pursue to harness the potential of its nuclear sector in meeting the Province's future energy needs?**
- **What factors should Ontario focus on as it pursues opportunities for electricity trade with nearby provinces and states?**

Regional Planning

Ontario is a big province that is not the same everywhere you go. That is especially true with the use of electricity. Some regions may be experiencing heavy growth in demand, while others may see a flat or declining demand. Urban centres can have needs and priorities that are different from rural regions, and areas with heavy industry can have different energy priorities than residential communities.

The regional planning process addresses these issues. It links provincial planning with local needs so that the planning of the province-wide and local distribution systems can be integrated with the energy plans of municipal or Indigenous community. This will ensure the electricity needs of all 21 Ontario electricity regions [link] are reliably met in ways that consider local preferences and priorities.

In the 2013 LTEP, Ontario committed to promoting the policy of *Conservation First* in regional electricity planning and incorporating it into the planning processes used by both electricity and natural gas distributors. The Ministry is continuing to monitor the IESO's and OEB's progress in integrating conservation into the regional planning process.

Regional planning is a collaborative process that is led by the IESO. It collaborates with the transmitter and the local distribution companies to evaluate the electrical needs of a region over the near (1-5 years), the medium (5-10 years), and the long terms (10-20+ years).

Regional plans come in two varieties: A *Regional Infrastructure Plan* (RIP) that is a 'wires only' solution, using upgrades to transmission and distribution systems to meet the electricity needs of a region. This type of plan is led by the transmitter. The other type of plan, called an *Integrated Regional Resource Plan* (IRRP) considers a larger number of options, including conservation, generation or other innovative solutions. The IRPP could be implemented in combination with, or instead of a "wires" solution.

IRRP's are led by the IESO, together with a working group involving the region's LDCs and the local transmitter. Since community engagement is an important part of regional planning, a Local Advisory Committee (LAC) also provides recommendations on how to develop the regional plans and on aspects of broader community engagement. LACs are made up of municipal, Indigenous, environmental, business, sustainability and community representatives.

All 21 regions have begun or completed the first cycle of the regional planning process. Twelve sub-regions have released *Integrated Regional Resource Plans* that make recommendations for meeting the reliability and supply needs of the region.

With the release of the *Climate Change Action Plan*, there is an opportunity to consider changes to the regional planning process that would support the possible growing use of electricity.

For Consideration

- **Now that some planning regions have completed their first plans, and others have begun the process, is the regional planning process working as intended?**
- **What can be done to strengthen the link between regional electricity planning and land use planning for infrastructure corridors , in order to ensure that land for transmission corridors is available when needed?**
- **In order to increase system capacity and flexibility, should LDC's plan more actively for a future that includes a lot more distributed energy?**

Indigenous Energy Policy

As the Ontario government transforms and strengthens our electricity and fuel systems, Indigenous communities have emerged as critical partners. Because of their special relationship with the land and their long history in this province, Indigenous communities can bring unique perspectives, knowledge and leadership to energy projects and energy planning. In addition, over 150 First Nation and Métis communities across Ontario have recognized or credibly asserted Aboriginal and treaty rights which are affirmed and protected under section 35 of the Canadian constitution. These rights, as well as the social and economic well-being of the communities, can be affected by energy developments.

Indigenous communities across Ontario often face unique challenges when it comes to energy. These challenges have complex historical, jurisdictional, geographic and regulatory contexts. Ontario recognizes that participation in the energy sector can play a key role in the economic well-being and development of Indigenous communities. Ontario encourages First Nation and Métis communities to play an active role in the energy sector, including through involvement in generation, conservation and major transmission projects. The government needs the input and guidance of Indigenous communities to support their ongoing participation in the energy sector, and have established forums with leadership to ensure this important dialogue happens regularly.

Consistent with the spirit of reconciliation, Ontario brought in a range of policies and programs to support Indigenous participation and engagement in the energy sector, and to enhance the government's relationship with Indigenous peoples across the province:

- 89 First Nation communities accessed provincial funding to develop community energy plans.
- First Nation and Métis communities and groups are leading or partnering in more than 500 different wind, solar and hydroelectric projects across the province thanks to incentives offered through renewable energy procurement initiatives such as the Feed-in Tariff program and the recent Large Renewable Procurement process. These projects have a contracted capacity of over 1,800 MW of clean energy.
- The Aboriginal Renewable Energy Fund committed over \$8.5 million to help 45 different communities and groups assess and develop renewable energy projects. It has now been replaced by the new Energy Partnerships Program that will help Indigenous communities to consider participation opportunities in renewable generation and major transmission projects.
- The Aboriginal Loan Guarantee Program delivered more than \$200 million in guarantees for Indigenous partnerships in renewable energy and transmission projects.
- The Aboriginal Conservation Program provided in-home energy assessments and energy-saving upgrades for homes in 46 Indigenous communities.
- The Education and Capacity Building Program is enhancing the education, capacity, and skills of Indigenous communities, to improve their understanding of and ability to engage in the electricity sector.

Many of these initiatives have resulted in rewarding and innovative partnerships between First Nation and Métis communities and energy developers. Others are giving Indigenous communities the ability to take control of their own energy needs and interests.

In August 2015, the Chiefs of Ontario signed a historic Political Accord with the Government of Ontario. This Accord will guide the relationship between First Nations and the province. The government has committed to working on a range of issues with First Nations, including jurisdictional matters and the sharing of resource benefits. These goals are in line with the spirit and intent of the Calls to Action issued by the Truth and Reconciliation Commission and the United Nations' Declaration on the Rights of Indigenous Peoples.

In line with the principles of the Political Accord, the Province and First Nations in Ontario announced an agreement-in-principle in July of 2016 that would see the province sell shares of Hydro One Limited to First Nations for their collective benefit. This would be a 25-year deal to advance the economic development of First Nations, reduce the barriers to accessing capital, and provide meaningful opportunities for collective creation of wealth by Indigenous communities.

The government also took steps recently to facilitate the expansion of the transmission system to remote First Nation communities in northwestern Ontario that currently rely on diesel generation. Wataynikaneyap Power, a First-Nation led company, is developing a project that will connect remote communities.

In addition to meeting its constitutional obligation to consult First Nation and Métis communities where there is potential for energy developments to impact Aboriginal and treaty rights, Ontario is committed to working with Indigenous partners on energy planning and policy in a way that supports reconciliation and community economic development. As we update the Long-Term Energy Plan, it is important that we continue supporting Indigenous communities and individuals to engage in energy issues and take advantage of opportunities that are available to participate in projects and manage energy use. Programs and policies will need to evolve to reflect technological innovation, ever-changing electricity and fuel systems, and the broader policy implications of climate change. We look to First Nation and Métis communities and organizations, developers and other key partners to provide the ideas and guidance that will strengthen how we implement this important priority.

For Consideration

- **What are the most important tools to support Indigenous community engagement and leadership in Ontario's energy sector going forward?**

Supply Mix

The 2013 LTEP took a pragmatic and flexible approach to planning to address Ontario's future energy needs. The plan was designed to balance the principles of cost-effectiveness, reliability, clean energy, community engagement, and an emphasis on *Conservation First*.

The government will continue to apply these principles in developing the next LTEP, while acknowledging the effect the Climate Change Action Plan will have on both the electricity and fossil fuels sector. Given the range of outlooks for the future demand for electricity and fossil fuels, the need for flexibility in long-term planning is particularly important. In addition, the government's commitment to reducing GHG emissions in Ontario will require an even greater emphasis on conservation and clean energy sources.

In the electricity sector, the *Ontario Planning Outlook* (OPO) projects the province's installed capacity to increase from 39,527 MW to 42,635 MW by 2035. There is a potential though that increased electrification will produce an even higher demand. Outlooks C and D in the OPO present a number of ways to get the electricity needed to meet this demand. No single option can meet all consumer needs at all times. The OPO illustrates these choices with options that include mixes of wind, waterpower/hydroelectricity, bioenergy, natural gas, demand response, nuclear and long-term contracts for imports. The potential groupings also include new technologies that are not currently in Ontario's supply mix. Each combination will have a different effect on costs, reliability, emissions or supporting infrastructure, such as transmission systems.

When it comes to fossil fuels, the government's climate change policies are expected to put downward pressure on the demand for traditional fuels, while at the same time increasing the opportunity to use new cleaner fuels such as renewable natural gas or biofuels. How this transformation is accomplished over the next twenty years will have implications for customers' costs and the use of Ontario's existing fuels delivery infrastructure.

For Consideration

- In order to meet a higher demand, what mix of new electricity resources would best balance the principles of cost-effectiveness, reliability, clean energy, community engagement, and an emphasis on *Conservation First*?
- What policies will Ontario need to adapt to a transformation in the fuels sector?

Pricing

Ontario continues to make the investments we need to ensure a clean, reliable, and modern electricity system. The government has worked hard to fix a system that was in need of repair. It eliminated coal as a source of electricity generation and moved to cleaner forms of energy that will benefit our environment and the health of Ontarians. It has also brought stability and transparency back to rates. The *Ontario Planning Outlook* indicates the average unit cost of electricity service in the flat demand Outlook will decrease by an average of 0.3 percent per year in real terms over the next 20 years.

The government has taken a number of actions to reduce ratepayer costs, including:

- Renegotiating the Green Energy Investment Agreement, to reduce contract costs by \$3.7 billion;
- Reducing FIT and microFIT prices for new solar projects since 2009 by 50-75%, and moving procurement of electricity from large renewable projects to a competitive Large Renewable Procurement (LRP) process.
- **[TO BE UPDATED FOLLOWING TUESDAY'S ANNOUNCEMENT]**

Ontario is committed to helping households and businesses make their everyday life easier by managing their electricity costs. The government introduced legislation to rebate, effective January 1, 2017, the equivalent of the provincial portion of the HST on residential, farm and small business bills. If the legislation is passed, the average household would save about \$130 annually. Eligible rural ratepayers would receive additional relief, saving about \$540 per year.

Larger businesses would see relief through an expansion of the Industrial Conservation Initiative (ICI). The ICI encourages large energy users to reduce their electricity use during peak periods. This improves the reliability of the system and lowers total costs. If the bill passes, the ICI would be expanded to include all sectors (i.e., commercial, institutional and agricultural as well as manufacturing) while lowering the threshold for their participation. More than 300 businesses are already using the ICI to save electricity, and these changes would make another 1,000 businesses eligible for the reductions. On average the ICI reduced participants' bills by a third. It also cut peak electricity demand in 2015 by an estimated 1,000 MW.

Conservation and energy efficiency are the most effective ways to manage electricity bills for all consumers. Shifting electricity usage to off-peak periods can also reduce the strain on the electricity system and avoid or defer future system upgrades. Ontario has several programs that help consumers manage rising energy prices, including:

6. The **Ontario Electricity Support Program**, launched on January 1, 2016, directly reduces the bills of low-income electricity consumers who have applied and meet the eligibility requirements. These consumers may be able to decrease their monthly electricity costs on an ongoing basis by between \$30 and \$50. Customers with unique electricity needs may be eligible for a higher level of assistance.
7. The government also eliminated the **Debt Retirement Charge** for residential customers on January 1, 2016. This will save a typical residential electricity customer (who consumes 750 kWh per month) about \$65 per year.
8. The **Ontario Energy and Property Tax Credit** provides relief to low to moderate-income individuals and families to assist them with their property taxes and the sales tax they pay on energy.
9. The **Northern Ontario Energy Credit** helps low to moderate-income individuals and families facing higher energy costs in northern Ontario. Qualifying individuals received up to \$143 during the most recent benefit year and families, including single parents, received up to \$221.
10. The Ontario Energy Board has brought in the **Low-Income Energy Assistance Program** to provide financial assistance for qualifying low-income consumers in critical financial need. The program also includes special rules and conservation programs.
11. The **saveONenergy** program for homes provides rebates to help with the cost of buying and installing new heating and cooling equipment in the home. The partial rebates also cover electricity-saving devices such as LEDs, ENERGYSTAR certified ceiling fans, programmable thermostats for baseboards and advanced power bars. A Home Assistance Program for low income customers is also included.

For industry, Ontario has developed a number of programs that reduce electricity costs and keep them competitive with other jurisdictions. They include:

- The **Industrial Conservation Initiative** encourages eligible industrial consumers to save money by shifting electricity consumption to off-peak hours. Current participants reduce their electricity bills by an average of one third.
- The **Northern Industrial Electricity Rate Program** provides electricity price rebates of 2 cents per kilowatt hour for large northern industrial consumers that are eligible. This represents a reduction of about 25 percent in their electricity prices.
- The **saveONenergy** program for business offers financial incentives to reduce the costs of upgrading energy-efficiency equipment.
- The **Industrial Accelerator Program** provides financial incentives to make transmission-connected companies more competitive by helping them invest in important energy conservation projects.
- The **Demand Response Auction** offers incentives to businesses that agree to reduce their electricity consumption when called upon to do so. This lowers the costs of the electricity system and enhances its reliability.

For residential users of natural gas, Enbridge Gas Distribution and Union Gas offer a wide range of programs that help with their costs.

- The **Enbridge Gas Distribution Home Energy Conservation Program** and the **Union Gas Home Reno Rebate Program** offer rebates for energy audits and energy efficient

improvements such as new furnaces, new water heaters and insulation upgrades. Enbridge Gas Distribution also provides rebates for programmable thermostats.

- The **Enbridge Gas Home Winterproofing Program** is free to its eligible low-income customers. Enbridge will pay the cost of energy efficiency improvements such as insulation and draft proofing measures. The program can lower energy bills by cutting energy use by 30%.
- The **Union Gas Home Weatherization Program** is free to the utility's eligible low-income customers. They will receive a free energy audit to find out what improvements can be done to their home. Then, if needed, Union Gas will install insulation to the homes' basement, walls and attic. The utility may also install a programmable thermostat, an energy efficient shower head and other equipment that lowers heating and hot water costs.

The province itself is investing \$100 million from the **Green Investment Fund** to expand home energy audit and retrofit programs. This part of the Climate Change Strategy is being delivered by Enbridge Gas Distribution and Union Gas Limited.

- Homeowners who heat their homes with natural gas, oil, propane or wood will be able to qualify for rebates towards energy audits and home energy efficiency retrofits. The rebates can be applied to new furnaces and new water heaters and upgrades to insulation. This will conserve energy, save consumers money on their energy bills, and reduce greenhouse gases.
- This investment is expected to enable audits and retrofits for approximately 37,000 homes and save approximately 1.6 megatonnes of greenhouse gases, contributing to the province's targets for reducing GHG emissions.

With respect to the costs of transportation fuels, the Ministry of Energy monitors the pricing and supply of gasoline and diesel oil on an ongoing basis, and posts this information in the Ontario Energy Report on the Ministry website.

All available evidence suggests Ontario's gasoline market is competitive, with multiple retailers active in the province. Cities in Ontario often have the lowest before-tax prices in Canada and the wholesale prices in Ontario track North American equivalents.

The supply and price of North American crude oil and fuel prices are influenced by world oil markets. In particular, gasoline prices at the pump are affected by crude oil prices, wholesale gasoline prices, and competition in the local retail gasoline market.

The federal Competition Bureau has responsibility for ensuring competition in Canada's gasoline markets. Ontario has opted not to regulate the industry and instead allows a competitive gasoline market to operate.

For Consideration

- **How do you think Ontario should prioritize and balance ratepayer costs, system reliability and GHG emissions when it develops policies for the energy sector?**

- **What tools could help residents and businesses better monitor energy use and costs? What approaches can government adopt to raise awareness in the business community about available rate mitigation programs?**
- **What changes have you made, or would you make, to your energy use to mitigate costs? Are there any barriers that impede your ability to reduce your bill?**
- **How can Ontario enhance its price mitigation strategies to make them more effective?**

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