

Subject Line: Ontario's Fair Hydro Plan

Dear Customer,

On Thursday, March 2, 2017, the provincial government announced its new *Ontario's Fair Hydro Plan*.

Starting this summer, this new plan is expected to lower electricity bills by an **average of 25 per cent** for all residential customers across the province. This reduction includes the [eight per cent provincial rebate](#) introduced in January.

Many small businesses and farms will also benefit from this new initiative, and people with low incomes and those living in eligible rural communities will receive even greater reductions to their electricity bills.

As part of this plan, the province will be:

- Refinancing the Global Adjustment charge so as to provide immediate rate relief by spreading the cost of electricity investments over a longer period of time;
- Enhancing the existing Ontario Electricity Support (OESP) and Rural or Remote Rate Protection (RRRP) program to provide further support to vulnerable electricity consumers;
- To create a First Nations On-Reserve delivery credit to offset their delivery charges; and,
- To launch a new Affordability Fund, to provide assistance to electricity customers who cannot qualify for existing low-income conservation programs and need financial assistance to undertake energy efficiency improvements.

For more information about *Ontario's Fair Hydro Plan*, please visit [the provincial government's website](#). Hydro Ottawa will work closely with the Government in implementing these measures and looks forward to sharing details with our customers in the near future.