

Proposed Agenda
Ministry of Energy & Hydro One Inc.

- A. Business Issues
 - I. May 2017 AGM (Recap)
 - II. May 2017 Secondary Offering (marketplace discussion)
 - III. Business Strategy / Development Path (innovation and growth)
 - IV. Ombudsperson Search Process
 - V. CFO Search Process

- B. Customer Care Items
 - I. Consumer Satisfaction (tracking update for Minister)
 - II. Customer Engagement (workplan update for Minister; in the community / coffee shop strategy)
 - III. Advertising Plan (public relations; brand enhancement)

- C. Ontario Fair Hydro Plan Implementation
 - I. Bill Redesign Update
 - II. First Nations On-Reserve Delivery Credit
 - III. Affordability Fund / Trust Co.

- D. Regulatory Affairs
 - I. Timeline for MADDs applications to Ontario Energy Board (Peterborough / Orillia)
 - II. East-West Tie
 - III. North-West Bulk

- E. Other Business