

Re: Mock bills

From: "Campbell, David (ENERGY)" <david.campbell2@ontario.ca>
To: Shelley Parker <shelley.parker@alectrautilities.com>, Tamar Heisler <tamar.heisler@alectrautilities.com>
Cc: "Teliszewsky, Andrew (ENERGY)" <andrew.teliszewsky@ontario.ca>
Date: Wed, 01 Mar 2017 20:22:40 -0500

Huh, you weren't kidding about your thoroughness! That's awesome, thank you Shelley.

Sent from my BlackBerry 10 smartphone on the Rogers network.

Original Message

From: Shelley Parker

Sent: Wednesday, March 1, 2017 8:03 PM

To: Campbell, David (ENERGY); Tamar Heisler

Cc: Teliszewsky, Andrew (ENERGY)

Subject: RE: Mock bills

Hi David;

Sorry for the delay to respond.

#2 is also related to line losses. These are the line losses for the electricity which is bundled into Delivery. After the policy change, the line losses are calculated at the lower TOU rate.

Shelley

Shelley Parker

Director, Customer Operations

t 905.521.4909 | m 905.961.2943

-----Original Message-----

From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]

Sent: Wednesday, March 1, 2017 7:24 PM

To: Shelley Parker <shelley.parker@alectrautilities.com>; Tamar Heisler <tamar.heisler@alectrautilities.com>

Cc: Teliszewsky, Andrew (ENERGY) <Andrew.Teliszewsky@ontario.ca>

Subject: Re: Mock bills

Sorry to bug you, but just checking in on this?

Sent from my BlackBerry 10 smartphone on the Rogers network.

Original Message

From: Campbell, David (ENERGY)

Sent: Wednesday, March 1, 2017 6:58 PM

To: Shelley Parker; Tamar Heisler

Cc: Teliszewsky, Andrew (ENERGY)

Subject: Re: Mock bills

Thanks on the first Shelley - ministry flagged that, so il clarify with them.

On the second, I meant the before/after bills for this particular customer - their delivery line has

decreased by about a dollar?

Sent from my BlackBerry 10 smartphone on the Rogers network.

Original Message

From: Shelley Parker

Sent: Wednesday, March 1, 2017 6:56 PM

To: Campbell, David (ENERGY); Tamar Heisler

Cc: Teliszewsky, Andrew (ENERGY)

Subject: RE: Mock bills

Hi David;

Good stuff re: concentrating on 750 kWh.

1. \$5.54 is correct, as per my spreadsheet calculations and what we have shown on both residential bills for December. Not sure what you are referring to?
2. Delivery has changed in our earlier versions as we are now providing a full bill with all line items including losses; earlier in our calculations you had asked that we simplify the bill print and this wasn't to be bundled in.

Shelley

Shelley Parker

Director, Customer Operations

t 905.521.4909 | m 905.961.2943

-----Original Message-----

From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]

Sent: Wednesday, March 1, 2017 6:37 PM

To: Shelley Parker <shelley.parker@alecrautilities.com>; Tamar Heisler <tamar.heisler@alecrautilities.com>

Cc: Teliszewsky, Andrew (ENERGY) <Andrew.Teliszewsky@ontario.ca>

Subject: Re: Mock bills

Hi Shelley,

I don't think we will need another bill - we are going to focus on the 750kWh.

Two questions on that bill:

1. For the December 2016 bill, did you mean regulation charge to be \$5.45, not \$5.54?
2. Why did the delivery line change between the before and after?

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Campbell, David (ENERGY)

Sent: Wednesday, March 1, 2017 5:51 PM

To: Shelley Parker; Tamar Heisler

Cc: Teliszewsky, Andrew (ENERGY)

Subject: RE: Mock bills

Oh of course. Just trying to get a sense of if we want to run an Alectra bill below 25% for the contrast. I'll get back to you asap

From: Shelley Parker [mailto:shelley.parker@alecrautilities.com]

Sent: March-01-17 5:49 PM

To: Campbell, David (ENERGY); Tamar Heisler

Cc: Teliszewsky, Andrew (ENERGY)

Subject: RE: Mock bills

Approximately 275 kWh – but this is using Horizon Utilities’ distribution rates, loss factor, etc. This will be a different threshold for every LDC.

Shelley

Shelley Parker
Director, Customer Operations

t 905.521.4909 | m 905.961.2943

From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]
Sent: Wednesday, March 1, 2017 5:43 PM
To: Shelley Parker <shelley.parker@alecrautilities.com<mailto:shelley.parker@alecrautilities.com>>; Tamar Heisler <tamar.heisler@alecrautilities.com<mailto:tamar.heisler@alecrautilities.com>>
Cc: Teliszewsky, Andrew (ENERGY) <Andrew.Teliszewsky@ontario.ca<mailto:Andrew.Teliszewsky@ontario.ca>>
Subject: RE: Mock bills

Hey Shelley, how low does usage have to get before we see a savings of, say, 23%?

From: Shelley Parker [mailto:shelley.parker@alecrautilities.com]
Sent: March-01-17 5:42 PM
To: Campbell, David (ENERGY); Tamar Heisler
Cc: Teliszewsky, Andrew (ENERGY)
Subject: RE: Mock bills

Hi all;

Here is the breakdown for a residential customer, not on OESP

750 kWh

December 2016 \$146.56

July 2017 \$105.77

Savings = \$40.78 or 27.8%

500 kWh

December 2016 \$106.43

July 2017 \$78.63

Savings = \$27.81 or 26.1%

As all of the proposed changes are consumption based, more kWh = more “savings”

Shelley Parker

Director, Customer Operations

t 905.521.4909 | m 905.961.2943

-----Original Message-----

From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]

Sent: Wednesday, March 1, 2017 5:24 PM

To: Tamar Heisler <tamar.heisler@alectratilities.com<mailto:tamar.heisler@alectratilities.com>>

Cc: Teliszewsky, Andrew (ENERGY)

<Andrew.Teliszewsky@ontario.ca<mailto:Andrew.Teliszewsky@ontario.ca>>; Shelley Parker

<shelley.parker@alectratilities.com<mailto:shelley.parker@alectratilities.com>>

Subject: RE: Mock bills

Ok thanks Tamar, and Shelley. If you can let us know what the % reduction on the bill turns out to be for 500kWh, that will help us know whether this will be a top priority or not.

-----Original Message-----

From: Tamar Heisler [mailto:tamar.heisler@alectratilities.com]

Sent: March-01-17 5:22 PM

To: Campbell, David (ENERGY)

Cc: Teliszewsky, Andrew (ENERGY); Shelley Parker

Subject: RE: Mock bills

Hi David,

I just spoke to Shelley. She will go ahead and get the calculations ready for the 500 kwh and will try to get an IT person in tomorrow am as early as possible to do the bill mockup (the IT staff have all left for the night).

Shelley knows about the 8am technical briefing deadline. We'll do our absolute best.

Thanks,

T

Tamar Heisler

Director, Government and Industry Relations Alectra Utilities Corporation

Mobile: 416-258-4538

-----Original Message-----

From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]

Sent: Wednesday, March 01, 2017 5:06 PM

To: Tamar Heisler

Cc: Teliszewsky, Andrew (ENERGY); Shelley Parker

Subject: Re: Mock bills

Adding Shelley

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Campbell, David (ENERGY)

Sent: Wednesday, March 1, 2017 5:05 PM

To: Tamar Heisler

Cc: Teliszewsky, Andrew (ENERGY)

Subject: Re: Mock bills

Hi Tamar, tried calling but phone was busy.

Don't hate me, but we have another request. Would it be possible to quickly put together another bill? We're thinking an average customer again, but this time at only 500kWh. Same distribution across TOU is fine.

We want to make sure journalists understand why some bills will see a greater reduction than 25%, while some will see less.

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Tamar Heisler

Sent: Wednesday, March 1, 2017 4:02 PM

To: Campbell, David (ENERGY)

Cc: Teliszewsky, Andrew (ENERGY)

Subject: Mock bills

Sample bills.

Let me know what you think if there's anything else we can do.

T

Tamar Heisler

Director, Government and Industry Relations Alectra Utilities Corporation

Mobile: 416-258-4538

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