

Re: Mock bills

From: Shelley Parker <shelley.parker@alectrautilities.com>
To: "Campbell, David (ENERGY)" <david.campbell2@ontario.ca>
Cc: Tamar Heisler <tamar.heisler@alectrautilities.com>, "Teliszewsky, Andrew (ENERGY)" <andrew.teliszewsky@ontario.ca>
Date: Wed, 01 Mar 2017 20:28:35 -0500

Happy to help. Don't hesitate to reach out if we can assist further.

Good luck tomorrow -
Shelley

Sent from my iPhone

> On Mar 1, 2017, at 8:25 PM, Campbell, David (ENERGY) <David.Campbell2@ontario.ca> wrote:
>
> Huh, you weren't kidding about your thoroughness! That's awesome, thank you Shelley.
>
> Sent from my BlackBerry 10 smartphone on the Rogers network.
> Original Message
> From: Shelley Parker
> Sent: Wednesday, March 1, 2017 8:03 PM
> To: Campbell, David (ENERGY); Tamar Heisler
> Cc: Teliszewsky, Andrew (ENERGY)
> Subject: RE: Mock bills
>
>
> Hi David;
>
> Sorry for the delay to respond.
>
> #2 is also related to line losses. These are the line losses for the electricity which is bundled into Delivery. After the policy change, the line losses are calculated at the lower TOU rate.
>
> Shelley
>
> Shelley Parker
> Director, Customer Operations
>
> t 905.521.4909 | m 905.961.2943
>
>
>
>
> -----Original Message-----
> From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]
> Sent: Wednesday, March 1, 2017 7:24 PM
> To: Shelley Parker <shelley.parker@alectrautilities.com>; Tamar Heisler <tamar.heisler@alectrautilities.com>
> Cc: Teliszewsky, Andrew (ENERGY) <Andrew.Teliszewsky@ontario.ca>
> Subject: Re: Mock bills
>
> Sorry to bug you, but just checking in on this?
>
> Sent from my BlackBerry 10 smartphone on the Rogers network.
> Original Message
> From: Campbell, David (ENERGY)

> Sent: Wednesday, March 1, 2017 6:58 PM
> To: Shelley Parker; Tamar Heisler
> Cc: Teliszewsky, Andrew (ENERGY)
> Subject: Re: Mock bills
>
>
> Thanks on the first Shelley - ministry flagged that, so il clarify with them.
>
> On the second, I meant the before/after bills for this particular customer - their delivery line has decreased by about a dollar?
>
> Sent from my BlackBerry 10 smartphone on the Rogers network.
> Original Message
> From: Shelley Parker
> Sent: Wednesday, March 1, 2017 6:56 PM
> To: Campbell, David (ENERGY); Tamar Heisler
> Cc: Teliszewsky, Andrew (ENERGY)
> Subject: RE: Mock bills
>
>
> Hi David;
>
> Good stuff re: concentrating on 750 kWh.
>
> 1. \$5.54 is correct, as per my spreadsheet calculations and what we have shown on both residential bills for December. Not sure what you are referring to?
>
> 2. Delivery has changed in our earlier versions as we are now providing a full bill with all line items including losses; earlier in our calculations you had asked that we simplify the bill print and this wasn't to be bundled in.
>
> Shelley
>
> Shelley Parker
> Director, Customer Operations
>
> t 905.521.4909 | m 905.961.2943
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> -----Original Message-----
> From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]
> Sent: Wednesday, March 1, 2017 6:37 PM
> To: Shelley Parker <shelley.parker@alecrautilities.com>; Tamar Heisler <tamar.heisler@alecrautilities.com>
> Cc: Teliszewsky, Andrew (ENERGY) <Andrew.Teliszewsky@ontario.ca>
> Subject: Re: Mock bills
>
> Hi Shelley,
>
> I don't think we will need another bill - we are going to focus on the 750kWh.
>
> Two questions on that bill:
> 1. For the December 2016 bill, did you mean regulation charge to be \$5.45, not \$5.54?
> 2. Why did the delivery line change between the before and after?
>
> Sent from my BlackBerry 10 smartphone on the Rogers network.
> From: Campbell, David (ENERGY)
> Sent: Wednesday, March 1, 2017 5:51 PM
> To: Shelley Parker; Tamar Heisler
> Cc: Teliszewsky, Andrew (ENERGY)
> Subject: RE: Mock bills
>

>
> Oh of course. Just trying to get a sense of if we want to run an Alectra bill below 25% for the contrast. I'll get back to you asap
>
> From: Shelley Parker [mailto:shelley.parker@alecrautilities.com]
> Sent: March-01-17 5:49 PM
> To: Campbell, David (ENERGY); Tamar Heisler
> Cc: Teliszewsky, Andrew (ENERGY)
> Subject: RE: Mock bills
>
> Approximately 275 kWh – but this is using Horizon Utilities' distribution rates, loss factor, etc. This will be a different threshold for every LDC.
>
> Shelley
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> Shelley Parker
> Director, Customer Operations
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>
> t 905.521.4909 | m 905.961.2943
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> From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]
> Sent: Wednesday, March 1, 2017 5:43 PM
> To: Shelley Parker
> <shelley.parker@alecrautilities.com<mailto:shelley.parker@alecrautilities.com>>; Tamar Heisler
> <tamar.heisler@alecrautilities.com<mailto:tamar.heisler@alecrautilities.com>>
> Cc: Teliszewsky, Andrew (ENERGY)
> <Andrew.Teliszewsky@ontario.ca<mailto:Andrew.Teliszewsky@ontario.ca>>
> Subject: RE: Mock bills
>
> Hey Shelley, how low does usage have to get before we see a savings of, say, 23%?
>
> From: Shelley Parker [mailto:shelley.parker@alecrautilities.com]
> Sent: March-01-17 5:42 PM
> To: Campbell, David (ENERGY); Tamar Heisler
> Cc: Teliszewsky, Andrew (ENERGY)
> Subject: RE: Mock bills
>
>
> Hi all;
>
>
>
> Here is the breakdown for a residential customer, not on OESP
>
>
>
> 750 kWh
>
> December 2016 \$146.56
>
> July 2017 \$105.77
>
> Savings = \$40.78 or 27.8%
>
>
>
> 500 kWh

>
> December 2016 \$106.43
>
> July 2017 \$78.63
>
> Savings = \$27.81 or 26.1%
>
>
>
>
> As all of the proposed changes are consumption based, more kWh = more “savings”
>
>
>
> Shelley Parker
>
> Director, Customer Operations
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> t 905.521.4909 | m 905.961.2943
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-----Original Message-----
> From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]
> Sent: Wednesday, March 1, 2017 5:24 PM
> To: Tamar Heisler <tamar.heisler@alectrautilities.com<<mailto:tamar.heisler@alectrautilities.com>>>
> Cc: Teliszewsky, Andrew (ENERGY)
> <Andrew.Teliszewsky@ontario.ca<<mailto:Andrew.Teliszewsky@ontario.ca>>>; Shelley Parker
> <shelley.parker@alectrautilities.com<<mailto:shelley.parker@alectrautilities.com>>>
> Subject: RE: Mock bills
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>
>
>
> Ok thanks Tamar, and Shelley. If you can let us know what the % reduction on the bill turns out to
> be for 500kWh, that will help us know whether this will be a top priority or not.
>
>
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-----Original Message-----
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> From: Tamar Heisler [mailto:tamar.heisler@alectrautilities.com]
>
> Sent: March-01-17 5:22 PM
>
> To: Campbell, David (ENERGY)
>
> Cc: Teliszewsky, Andrew (ENERGY); Shelley Parker
>
> Subject: RE: Mock bills
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>
>
Hi David,

> I just spoke to Shelley. She will go ahead and get the calculations ready for the 500 kwh and will try to get an IT person in tomorrow am as early as possible to do the bill mockup (the IT staff have all left for the night).

>

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> Shelley knows about the 8am technical briefing deadline. We'll do our absolute best.

>

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> Thanks,

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> T

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>

>

> Tamar Heisler

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> Director, Government and Industry Relations Alectra Utilities Corporation

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> Mobile: 416-258-4538

>

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>

>

> -----Original Message-----

>

> From: Campbell, David (ENERGY) [mailto:David.Campbell2@ontario.ca]

>

> Sent: Wednesday, March 01, 2017 5:06 PM

>

> To: Tamar Heisler

>

> Cc: Teliszewsky, Andrew (ENERGY); Shelley Parker

>

> Subject: Re: Mock bills

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>

>

> Adding Shelley

>

>

>

> Sent from my BlackBerry 10 smartphone on the Rogers network.

>

> From: Campbell, David (ENERGY)

>

> Sent: Wednesday, March 1, 2017 5:05 PM

>

> To: Tamar Heisler

>

> Cc: Teliszewsky, Andrew (ENERGY)

>

> Subject: Re: Mock bills

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>

> Hi Tamar, tried calling but phone was busy.

>

>

>

> Don't hate me, but we have another request. Would it be possible to quickly put together another

bill? We're thinking an average customer again, but this time at only 500kWh. Same distribution across TOU is fine.

>
>
>
> We want to make sure journalists understand why some bills will see a greater reduction than 25%, while some will see less.

>
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>
> Sent from my BlackBerry 10 smartphone on the Rogers network.

> From: Tamar Heisler
>
> Sent: Wednesday, March 1, 2017 4:02 PM

>
> To: Campbell, David (ENERGY)
>
> Cc: Teliszewsky, Andrew (ENERGY)
>
> Subject: Mock bills

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>
> Sample bills.

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>
> Let me know what you think if there's anything else we can do.

> T
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>
>
> Tamar Heisler
>
> Director, Government and Industry Relations Alectra Utilities Corporation
>
> Mobile: 416-258-4538

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