

Re: Small Business...

From: "Teliszewsky, Andrew (ENERGY)" </o=govon/ou=exchange administrative group (fydibohf23spdl)/cn=recipients/cn=teliszewsky, andrew (energy)4fe">
To: Amanda Klein <aklein@torontohydro.com>
Date: Fri, 10 Mar 2017 11:24:08 -0500

Good Afternoon:

Thanks for this.

Looking forward to your memo regarding business impacts - any insights that you could provide would be most helpful.

One of the things that we were considering was perhaps getting some help in determining specific eligibility for the expanded ICI program. Any chance your side could help out by identifying folks who are now eligible - based on the lower threshold (1MW) from late last year.

Any chance you could help identify anyone who might have already self-identified to the ICI program through your side? We just want to get a better sense of level of uptake and diversity of participation?

In terms of a call, wondering if you might have availability on Monday afternoon? 3.30pm possible for you perhaps?

Many thanks, in advance.

Andrew

Andrew Teliszewsky

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On Mar 9, 2017, at 9:14 AM, Amanda Klein <aklein@torontohydro.com> wrote:

Hi Andrew, sorry for the delay in responding. I was away - and in a rare moment, disconnected - for a few days.

Thanks for reaching out. Our customer care folks are pulling together a short briefing note re. small business customers. Will send that over to you asap.

Also, wanted to confirm that we sent out an e-blast to about 250K customers about the government's announcement. That means it reached a little less than double our actual e-billing customers.

In terms of how the announcement is landing, probably best a conversation to have live (happy to have a call, coffee or meal anytime), but in short, I'd say that the relative lack of a flurry of public/media attention is a good early sign that it's landed fairly well. Industry is generally less enthusiastic about some of the aspects of the plan from a deeper policy perspective, but that was to be expected and I think most people nevertheless appreciate the political realities of this file.

On that note, I'd appreciate the opportunity to talk with you more about some of the policy considerations and potential ripple effects of the combined plan (including disconnections). Nothing urgent here - whenever we next have a chance to connect.

Best,

AK

Amanda Klein

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On Mar 4, 2017, at 10:51 AM, Teliszewsky, Andrew (ENERGY) <Andrew.Teliszewsky@ontario.ca> wrote:

Hi

Hope that you are keeping well. Am keen to hear your views about how this is all landing.

However, wondering if your side does any tracking of small business RPP customers?

Do you have any established outreach organization or something? Or stakeholder advisory team?

Looking to help highlight the support for those small businesses that are RPP and will see the benefits of the Fair Hydro Plan.

Many thanks, in advance.

Andrew Teliszewsky
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