



CUSTOMER NAME

Your account number is:

1234 5612 3456

This statement is issued on:

December 28, 2017

Your Electricity Statement

For the period of: **November 23, 2017 - December 21, 2017**

What do I owe?

\$149.77

See reverse for a summary of your charges

How much did I use?

You powered your home with



1,000 kWh
of electricity this period

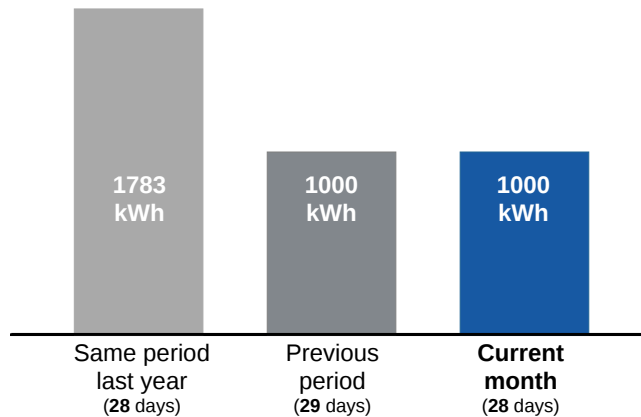
When is it due?

**Jan 16,
2018**

What does my electricity usage look like?

Your usage has **decreased by 44%** compared to the same period last year.

Find out more by logging into **myAccount** at www.HydroOne.com



What do I need to know?

Ontario's Fair Hydro Plan saved you \$67.77 on your bill. This amount includes the 8% Provincial Rebate.



For billing, quick answers and much more, visit www.HydroOne.com



For emergencies or reporting outages **1-800-434-1235** (24 hrs)



For service inquiries and payment **1-888-664-9376**
Mon to Fri 7:30 a.m. - 8 p.m.



Hydro One Networks Inc.
PO Box 5700
Markham, ON L3R 1C8

Please return this slip with your payment.

Your account number: **1234 5612 3456**

Total amount you owe

\$149.77

Amount enclosed

\$

CUSTOMER NAME
CUSTOMER NAME 2
ADDRESS FIELD, ADDRESS NOTES

HYDRO ONE NETWORKS INC.
PO BOX 4102 STN A
TORONTO ON M5W 3L3

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What am I paying for?

Balance carried forward from previous statement **\$0.00**

Amount from your previous period \$149.77

Amount we received on Dec 17/17 -\$149.77

Your electricity charges **\$149.77**



Total amount you owe **\$149.77**



Powering 32 NORTH STREET

Point of Delivery: 50150150

Residential - Medium Density

Electricity **\$82.16**

This is the cost of generating the electricity you used this period. Usage is measured in kilowatt-hours (kWh) and depends on the wattage of devices you use and how long you use them. The Ontario Energy Board (OEB) sets the cost per kWh and the **money collected goes directly to the electricity generators.**

Delivery **\$56.04**

This is the cost of ensuring you have reliable power when you need it. **Hydro One collects this money** to build, maintain and operate the electricity infrastructure, which includes power lines, steel towers and wood poles covering 960,000 sq. km. A portion of this cost is fixed and a portion varies depending on the amount of electricity used.

Regulatory Charges **\$4.44**

The Independent Electricity System Operator (IESO) uses this **money** to manage electricity supply and demand in the province, which is necessary to ensure that there is enough electricity to meet Ontario's needs at all times.

HST (87086-5821-RT0001) **\$18.54**

8% Provincial Rebate **-\$11.41**

Total of your electricity charges **\$149.77**

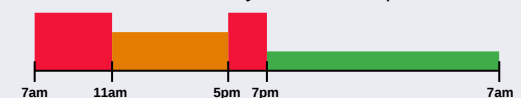
If payment is not received by Jan 16, 2018, a late payment charge of 1.5% compounded monthly (19.56% per year) will be calculated from the statement date and applied to your account.

What is my Time-of-Use breakdown?

Nov 23/17 to Dec 21/17	Usage (kWh)	Rate (\$)	Amount
On-Peak	180.0	13.2	\$23.76
Mid-Peak	170.0	9.5	\$16.15
Off-Peak	650.0	6.5	\$42.25

My current Time-of-Use schedule

Winter: Weekdays - Nov 1 to Apr 30



Weekends & holidays are always Off-Peak



Go paperless!

Save time and trees with paperless billing

Convenient, secure online access to your account 24/7 – and it's better for the environment.

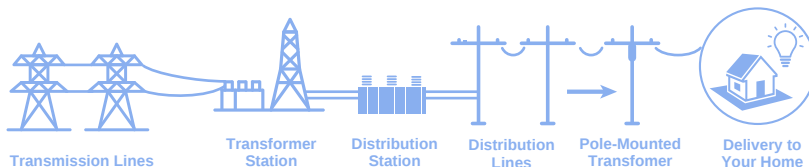
HydroOne.com/myAccount



Meter Number	Current Reading	Previous Reading	Difference	Usage in kWh
J1234567	Dec 21/17 44827.875	Nov 23/17 43827.875	1000.0	(x1) = 1000.0

Hydro One - How the System Works

Hydro One's role is to make sure that Ontario's electricity can flow directly to you, our customers, through our system safely and reliably.



Energy Saving Tip

Phantom Power

Electronics use energy even when off. Plug them into power bars with timers or auto-shutoff to lower energy use.

