

FW: Fair Hydro Act

From: "Thibeault, Glenn (ENERGY)" <"o=govon/ou=exchange administrative group (fydibohf23spdlt)/cn=recipients/cn=thibeault, glenn (energy)8a6">
To: "Teliszewsky, Andrew (ENERGY)" <andrew.teliszewsky@ontario.ca>
Date: Sun, 11 Jun 2017 09:09:13 -0400

From: Morley Shulman [morley.shulman@owenergy.com]
Sent: Friday, June 09, 2017 2:36 PM
To: Thibeault, Glenn (ENERGY)
Subject: Re: Fair Hydro Act

The Honourable Glenn Thibeault, Minister of Energy
Hearst Block, 4th Floor
900 Bay St.
Toronto, ON
M7A 2E1

June 9, 2017

Delivered by Email: glenn.thibeault@ontario.ca

Dear Minister;

Re: Fair Hydro Act (Bill 132) and the Impact on Non RPP Consumers

ONIT Energy, Ltd. is fully supportive of the new legislation to provide financial relief for Ontario consumers. While recognizing the Act was created with residential consumers in mind, we wanted to submit our views regarding those consumers who are not considered “regulated rate customers”.

Onit Energy's Commitment to Excellence

Since our inception in 2014, Onit Energy Ltd has retailed both natural gas and electricity to small and large sized businesses. We do not now and have never engaged in residential solicitation. We offer both a fixed-rate and indexed product that allows the consumer to **cancel at anytime without penalty**.

We are truly dedicated to “customer excellence”. Our complaint to new sales ratio of less than 3% would attest to our low complaint ratio. As an organization that believes in “putting the customer first”, we want to share our desire that retail customers will derive the same benefit under this Act as Regulated Price Plan consumers.

Our Concern Regarding the Fair Hydro Act

Section 1 of the Act defines a “specified consumer” as one who does not annually use more than 250,000 kilowatt hours of electricity. While one could surmise that Bill 132 will also include small to mid-sized businesses, it does not **formally** mention if the impending cost reduction would also apply to consumers who are currently on with retailers such as ourselves.

In your letter to the Ontario Energy Board dated April 10th, 2017, you wrote the following:

“The resulting savings are expected to benefit all Ontario customers that are eligible for the RPP, including those that have opted out of the RPP in favour of market-based pricing or a retail contract, as well as non-

RPP eligible customers that are eligible for the 8 per cent rebate (under the Ontario Rebate for Electricity Consumers Act, 2016)."

ONIT Energy would like ensure that the above statement still applies to non-RPP customers as we believe they have every right to be treated as equally as RPP consumers under the Act.

We appreciate the opportunity to submit our concern with the Ministry and should you have any questions or would like to discuss this matter further, we would welcome that opportunity.

Sincerely,

Morley Shulman
Director, Compliance & Customer Service
ONIT Energy, Ltd.

Morley Shulman

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