

DRC-2017-1033

⊖ DRC (SNAP)

DeFreitas, Shelley (ENERGY)

From: Matt Dunn <mattdunner@gmail.com>
Sent: May 30, 2017 2:11 PM
To: Write2us (ENERGY)
Subject: Re: Your e-mail regarding Fair Hydro Plan and condo corp

PC: Previous writer asks
if condominium common
elements will
receive OFHP discounts
s: Electricity prices

Hi Sunita,

I already know my individual hydro for my unit is sub metered and will receive discounts. My question is regarding the common elements in the condo paid for by the condo corporation. *ref DRC-2017-967*

My question is, will the building common elements billed to the condo corporation receive the same discounts or are these discounts only being applied to individual customers, even though our maintenance fees are greatly impacted by the condo corporation's hydro costs?

I look forward to hearing from you

Thanks

Matt

On Tue, May 30, 2017 at 1:47 PM, Write2us (ENERGY) <Write2us@ontario.ca> wrote:

E-mail: mattdunner@gmail.com

Dear Mr. Dunn:

The Ontario Fair Hydro Plan if passed will be available to all customers. Depending on how your condo is metered, you will have the adjusted Time of Use Rates on your bill through the local distributor or through you sub-meter provider. You will have already seen the 8% rebate on your bill from January 1, 2017.

If you do not see the rebate and/or the adjusted Time of Use Rates you should contact your management firm to see how they are being billed by the local distributor. They would need to self-declare that they are a residential building and are eligible for the benefits from the Ontario Fair Hydro Plan. I have included the website for the Ontario Energy Board (OEB) for your use. [OEB Website](#)
You can contact them if you have a problem with your billing.

The Ontario Fair Hydro Plan is also implementing increased benefits for households that have difficulty paying their bills. I have included the link to the OEB website that will help you with the eligibility information as well as the process. [OEB - Ontario Electricity Support Program](#)

I hope that this information is helpful.

Sincerely,

Sunita Chander

Director

Distribution and Agency Policy Branch

Ministry of Energy

Confidentiality: If you have received this email in error, please advise us through the Ministry of Energy website at www.energy.gov.on.ca/en/contact-us/ and destroy all copies of this message. Thank you.

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