

DRC-2017-1222
DeFreitas, Shelley (ENERGY)

From: do.not.reply@ontario.ca
Sent: June 29, 2017 4:15 PM
To: Write2us (ENERGY)
Subject: Reply: No, Page: <https://www.ontario.ca/page/ontarios-fair-hydro-plan>

Referring page: [page/ontarios-fair-hydro-plan](https://www.ontario.ca/page/ontarios-fair-hydro-plan)

Message:

I have tried to get connected to someone to answer my questions on Ontario's Fair Hydro Plan (using the numbers provided here) without success and with a great deal of frustration in the process. I am a residential customer in Eastern Ontario (Dunrobin - K0A 1T0) under Hydro One. I would like to know when we are going to see the reductions promised, i.e. 25% on average or greater for those living in eligible rural communities. It is particularly upsetting that although we live in Ottawa, we rural customers are paying substantially more through Hydro One than other Ottawa residents pay through Ottawa Hydro. In spite of very careful usage on our part, our hydro costs have gone up drastically. Just some straight answers please! Donna & Gary DuBreuil 613-726-8178

Reply Request: No

Name: anonymous

E-mail:

Phone number:

Address:

User agent: Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/59.0.3071.115 Safari/537.36

⇒ DRC (SNAP)
Re: Eastern Ontario Hydro
One customer has
questions about
Fair Hydro Plan,
e: Electricity prices