

DRC-2017-1767

⊖ DRC (SNAP)

PC: Small business

DeFreitas, Shelley (ENERGY)

From: gthibeault.mpp.co@liberal.ola.org
Sent: September 29, 2017 9:06 AM
To: Thompson, Rachel (ENERGY)
Cc: Write2us (ENERGY)
Subject: FW: Hydro
Attachments: Hydro costs.xls; hydro response.pdf

owner upset
about Ontario's
Fair Hydro Plan
(CFHP) eligibility
5- Electricity Bills

From: Dave Smith [mailto:dave.ari@xplornet.com]
Sent: Friday, September 29, 2017 8:56 AM
To: Thibeault, Glenn MPP CO
Subject: Hydro

Glen
Looking for small business reduction
See attached my hydro costs and hydro's response
I complained and I got a reduction on transmission rates which I think I should have got anyway. I thought the government extended the debt from 20 yrs. to 30 yrs. to lower Global Adjustment
Look at my bill NO lowering of GA
Where is my 25% reduction NO fair hydro plan for me
Judging by the response from hydro (I'm Screwed)
If no response from you, media next, I guess
How about helping businesses in Ontario

David T. Smith
President
Atwood Resources Inc.
t: (519) 356-2257
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Hydro One Networks Inc.
Customer Relations Centre
185 Clegg Road, Markham, Ontario L6G 1B7
Fax: 905-944-3342, Telephone: 1-800-419-5208
Email: CustomerRelationsCentre@hydroone.com



September 22, 2017

Atwood Resources Inc
c/o Mr. David T. Smith
PO Box 149
Atwood, ON N0G 1B0

Dear Mr. Smith:

Service Address: B-6724 RD-164
Account Number: 200197171665

Thank you for your inquiry to Randy Pettapiece, MPP, Perth-Wellington regarding your account. Your concerns were brought to the attention of the Customer Relations Centre for response.

The price of generation in Ontario is set by a competitive market. Certain generators receive payments through regulation or contracts that differ from the market price. The Global Adjustment (GA) is the difference between the total payments made to contracted or regulated generators and any offsetting market revenues. It is calculated by the Independent Electricity System Operator (IESO) and can be either a charge or credit depending on prevailing market prices for electricity.

Your GA is calculated on a per kilowatt (kWh) based on the 1st Estimate posted on the IESO website (<http://www.ieso.ca/power-data>). The GA has an inverse relationship with the Spot price (the Hourly Ontario Energy Price). When the Spot price is high, the GA is low.

As you are not eligible for the Fair Hydro Plan (GA Modifier or 8% Rebate), you will not see any change to your GA charge. However, your account was recently moved to a Sub Transmission Rate (changed in late August, back dated to May 2, 2017), as you are now averaging >500kW peak demand. As such, you are now paying approximately \$7.00 per kW as opposed to approximately \$19 per kW under the delivery component of your bill. If we take your typical load of approximately 550kW, this change will save you more than \$5,000.00 per month or \$65,000.00 per year.

In addition, the loss factor has decreased, prior to May 2 2017 it was 6.1% and it is now 4.4%.
Therefore, due to decrease in line loss factor, you will see a decrease in the components of the bill
that factor in line losses (commodity, spot, GA, regulatory and a few components of delivery).

If you have any questions regarding this information, I may be contacted at 1-800-419-5208 extension
6262.

Sincerely,



Elias Strezos
Customer Consultant
Customer Relations Centre