

EDA Weekly - Volume 17, Issue 26 - June 28, 2017

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[Giving electricity customers a voice through the Ontario Electricity Customer Panel](#)

More electricity customers continue to join the Ontario Electricity Customer Panel, thanks to the efforts of participating LDCs as well as our social media outreach and digital ad buys. The panel, the first of its kind in the province, is an online community where customers can express their opinions on such public policies as pricing, conservation and local power generation to help inform relevant decision-makers.

To ensure customers from across the province are well represented, the EDA is reminding its LDC members of the campaign materials available to them to help recruit customers from their communities. Materials include:

- An Ontario-wide media release;
- LDC call centre questions and answers;
- Horizontal, vertical and square web banners for websites, which need to link to www.YourVoiceHasPower.com; and
- Sample tweets.

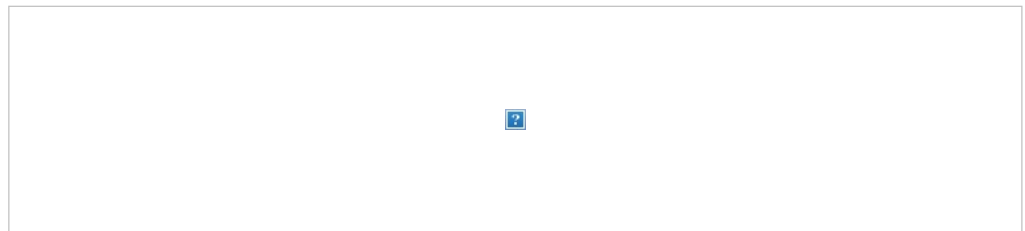
Other members are also encouraged to share the customer panel website – www.YourVoiceHasPower.com – with their customers and stakeholders.

Details on the campaign materials are available to LDC members [here](#).

For more information on the Ontario Electricity Customer Panel, please contact the EDA's [Andrea Coelho](#), Coordinator, Corporate Affairs and Communications at (905) 265-5323.

EDA offers context on latest OEB RPP rate announcement

The Ontario Energy Board (OEB) has reduced the Regulated Price Plan (RPP) rates and, for the first time ever, set the Global Adjustment Modifier, both pursuant to the *Fair Hydro Plan Act, 2017*.



The Global Adjustment Modifier was set at -\$32.90/MWh, or -3.29 cents/kWh, and applies to eligible customers who do not pay RPP prices.

As is required by [O Reg 195/17](#), the OEB has based all calculations on the "proxy customer", a Toronto Hydro residential customer who consumes 750 kWh of electricity on a monthly basis and has a consumption profile of:

- 18 per cent on-peak;
- 17 per cent mid-peak; and
- 65 per cent off-peak.

The OEB calculated a "Total Invoice Amount A" of \$161.16 for the proxy customer using the above described consumption profile and:

- RPP prices effective May 1, 2017;
- Delivery charges per Toronto Hydro's authorized rates;
- Regulatory charges per Toronto Hydro's authorized rates except for:
 - Ontario Electricity Support Program (OESP), set at the applicable April 30th rates;
 - Rural or Remote Rate Protection (RRRP), set at the applicable April 30th rate; and
- HST (note: the eight per cent discount was not applied).

As required by the legislation, the OEB calculated 75 per cent of invoice A to be \$121.21, a reduction of \$40.40. The OEB then estimated the changes required to achieve a "Target Invoice Amount B" of \$121.21 for the proxy customer:



All changes combined achieve \$15.08 of the target \$40.40 bill reduction. The difference, being \$25.32, was achieved by adjusting the Global Adjustment component of the RPP rates. Specifically, the load-weighted average wholesale costs of electricity of 2.5 cents/kWh of Invoice A was held constant and the Global Adjustment of 8.8 cents/kWh was reduced to 5.5 cents /kWh. The OEB then reflected this lower Global Adjustment in the RPP rates and maintained the pre-existing ratios of the prices between overall on-peak, mid-peak and off-peak periods. The resulting RPP TOU rates are displayed in table 1 above.

The OEB then calculated the Tiered RPP prices, which maintain the pre-existing 15 to 17 per cent difference between the tiers and, on a weighted average basis, are as close as possible to the weighted average RPP TOU prices. The resulting Tiered RPP rates are displayed in table 2 above.

For more information, please contact the EDA's [Kathi Farmer](#), Senior Regulatory Affairs Advisor, at (905) 265-5333.

IESO releases 18-Month Outlook

The IESO's latest 18-Month Outlook indicates that the reliability of Ontario's electricity system remains positive, with adequate domestic generation and transmission to supply Ontario's demand under normal weather conditions.

Highlights from the report, which covers the period of July 2017 to December 2018, include the following:

- Approximately 1,550 megawatts (MW) of new supply, including 1,000 MW of gas, 500 MW of wind and 50 MW of hydroelectric generation, is expected to be connected to the province's transmission grid.
- Peak demand is expected to decline over the forecast period as conservation savings, increased embedded generation output and the Industrial Conservation Initiative more than offset underlying growth.
- Annual energy demand is expected to show a slight decline in 2017 as conservation savings and increased embedded generation output more than offset any growth.
- Annual energy demand is expected to increase slightly in 2018 relative to 2017 due to higher levels of economic activity and population growth.
- If extreme weather materializes, planned generator outages may need to be rescheduled.

The 18-Month Outlook and supporting documents can be found [here](#).

For more information, please contact the EDA's [Joyce Mankarios](#), Policy Advisor at (905) 265-5334.

EDA's HR Council to host conference call on EDA Fair Workplaces submission on July 5

The EDA's Human Resources (HR) Council will address the association's submission to the legislative committee examining Bill 148, *Fair Workplaces, Better Jobs Act, 2017* (Changing Workplaces) in a conference call on **July 5 from 10 to 11:30 a.m.** The Standing Committee on Finance and Economic Affairs has expedited meetings over the summer to consider the bill and will accept submissions until **July 21**.

The conference call will be facilitated by the Chair and Vice Chair of the HR Council and will include the EDA's consultant on the project, Marjorie Richards of Marjorie Richards and Associates. The purpose of the call is to discuss specific LDC-sector issues related to the proposed legislation to inform the submission. The draft submission will then be shared with the HR Council and participating members for input before final approval by the EDA.

The EDA's initial analysis of the original Changing Workplaces Review Report and Recommendations are available at: [EDA RapidSource](#).

A briefing memo is available to LDC members in advance of the call and can be requested, along with call-in details, from the EDA's [Derek Nardone](#), Government and Stakeholder Affairs Analyst at (905) 265-5348.

Share your innovation success story on our website

To complement the association's *The Power to Connect* vision paper, we launched a new [webpage](#) dedicated to members' innovation success stories, which demonstrate how LDCs and their partners are preparing the electricity system for tomorrow's consumer. Members are encouraged to submit their stories for the website by emailing [Andrea Coelho](#), Coordinator, Corporate Affairs and Communications.

Recent contributions include:

- **Alectra's Oracle Customer Care and Billing** system. Originally implemented by legacy utility, PowerStream, the new system will serve as the common platform across the new utility's broader service territory (a recipient of the 2017 CS Week Expanding Excellence Award).
- **Festival Hydro's** announcement that Stratford will be home to Canada's largest battery storage facility. The facility will have the capacity to supply more than 10,000 homes with electricity for an hour.
- **Hydro Ottawa's social media and video content strategy**, which leverages drone photography, video press conferences and live-streaming services to boost customer engagement and brand awareness (a recipient of the 2017 CS Week Expanding Excellence Award).
- **London Hydro's Interval Data Centre**, which is a self-service energy management app for commercial and industrial electricity customers, designed in-house by London Hydro with six of its key account customers (a recipient of the 2017 CS Week Expanding Excellence Award).

You can also read past issues of the EDA's *The Distributor* Magazine and access Smart Grid Fund and LDC Tomorrow Fund case studies on the webpage.

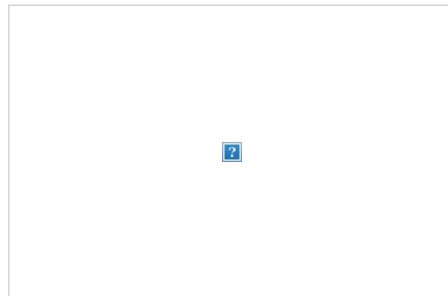
Celebrate utility innovation and submit your story today. For more information, please contact the EDA's [Andrea Coelho](#), Coordinator, Corporate Affairs and Communications at (905) 265-5323.

EDA EVENTS

EDA announces Ted Graham of GM Canada as keynote speaker for the inaugural EBIC Conference

The EDA's new Energy Business Innovation Conference (EBIC) is kicking into high-gear! All sessions have been finalized and we will share highlights of the program and featured speakers over the coming weeks.

Taking place on **October 25 and 26 at the Hilton Meadowvale Hotel in Mississauga**, EBIC will address innovation across all areas of the utility business and offer you opportunities to network with thought leaders and gain insights on the latest and greatest in the sector to help you stay ahead and gain a competitive advantage.



This week, we are pleased to announce that **Ted Graham**, head of Open Innovation at General Motors, will join us to share his insights on how to emerge successfully in an industry on the cusp of disruption.

He is also the former Innovation leader at PwC and a McKinsey Strategy consultant with a focus on understanding and leveraging people networks to influence the spread of ideas.

Registration and the full agenda for EBIC will be available on the [EDA CON::NECT website](#) this Friday.

We look forward to seeing everyone there in October!

For more information on the CON::NECT Event Series, please contact [Marica Macura](#), Director, Member Relations and Events at (905) 265-5346.

EDIST 2018 – *The Power to Adapt Through Innovation*

As we plan to launch EDIST 2018 in just a few months, we're looking to you for presentations on the latest in utility engineering, operations and IT.



The EDA's Electricity,
Distribution,
Information Systems
and Technology (EDIST)
Conference and

Exhibition will boost the electricity sector to new heights, January 17 to 19, 2018.

Dedicated to showcasing advances in engineering, operations and IT in the sector, EDIST brings together innovators and decision makers for thought-provoking sessions and interactive expositions.

This year's theme, **"The Power to Adapt through Innovation,"** will explore the customer experience, technology to connect communities, smart meter implementation, balancing the old with the new and much more!

The call for papers will be going out later this week. Below you will find some tips to help you prepare your submissions.

1. Write three concise learning objectives for your presentation, focusing on what the participant will gain from your presentation. Please keep each objective to 10 words or less. Based on the descriptions provided in this Call for Papers, please indicate the track and topic(s) that would be most appropriate for your presentation (e.g. Clean Energy/Distribution)
2. Write a clear, concise, 75-word description of your presentation for inclusion in the conference program. Please assist us in providing quality education by adhering to our philosophy that all presentations must be non-commercial.

This is an opportunity to share your knowledge with a respected audience of engineering, operations and IT professionals from the electricity sector!

For more information on the CON::NECT Event Series, please contact [Marica Macura](#), Director, Member Relations and Events at (905) 265-5346.

Gearing up for the 2018 EDA CON::NECT Event Series

We're gearing up for another year of exciting, informative and engaging EDA CON::NECT events, which are just a few months away! Make sure to mark your calendar with these important dates and stay tuned for more information on the events and 2018 sponsorship opportunities, to be released in July!



MEMBER HIGHLIGHTS

New Brampton health facility's energy-efficient design pays off

Alectra Utilities' Conservation team is proud to have collaborated with William Osler Health System in the design of its new facility resulting in energy savings of 3,233,587 kilowatt hours (kWh) per year and electrical demand savings of 856 kilowatts, an amount equal to removing 367 homes from the grid compared to a conventionally designed facility. For more information, read the [news release](#).

INDUSTRY NEWS

The OMERS Board of Directors approved three key plan changes at its meeting on June 21.

These include:

For more information on the CON::NECT Event Series, please contact [Marica Macura](#), Director, Member Relations and Client Services at (905) 265-8846.

- Restricting access to pensions for certain dual members; and
- Permitting employers with members working in foreign countries to suspend participation in OMERS.

More information is available at: [OMERS website](#).

Updates from the IESO include:

- [Peter Gregg joins the IESO as President and CEO](#)
- [Registration available for July 6 Conservation Framework: Mid-Term Review webinar](#)

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