

FW: Energy Correspondence Highlights - 2017 Year in Review

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Date: Mon, 08 Jan 2018 12:10:16 -0500

FYI below. I'll try to see if there are any year-over-year numbers to compare where applicable ie. wind power, renewables, electricity prices.

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From: Perkins, Michael (ENERGY)

Sent: January-04-18 3:48 PM

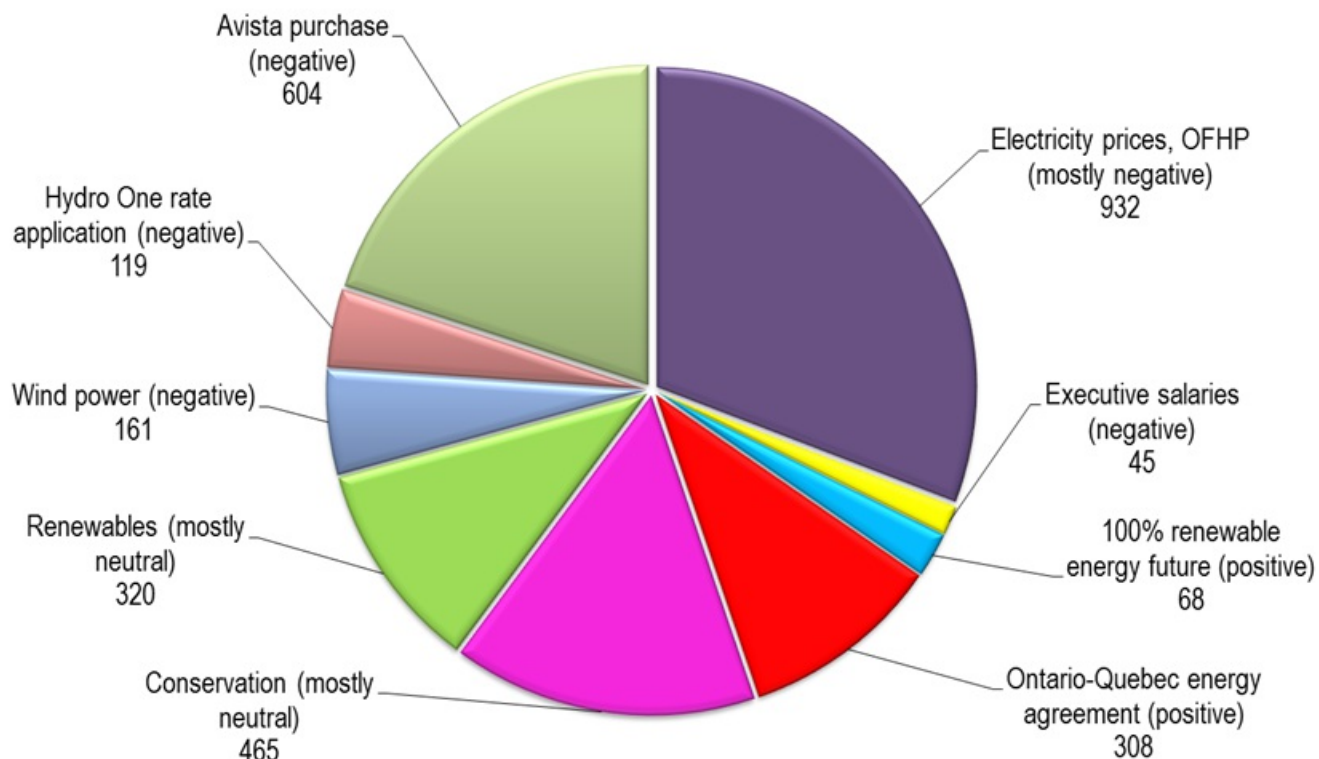
To: @ENERGY-COMM-ALL; Armstrong, Hillary (ENERGY); Berg, Denna (ENERGY); Berry, James (ENERGY); Calwell, Carolyn (ENERGY); Chatterjee, Jeet (ENERGY); Colalillo, Sam (ENERGY); Cox, Hilary (ENERGY); Den Heijer, Kevin (ENERGY); Edwards, Matthew (ENERGY); Ganguly, Ujwal (ENERGY); Hume, Steen (ENERGY); Kitchen, Matthew (ENERGY); Maguire, Lauren (ENERGY); Nekolaichuk, Colin (ENERGY); Nucciarone, Michael (ENERGY); Quirke, Christopher (ENERGY); Ridd, Carl (ENERGY); Riggs, Matt (ENERGY); Schlaepfer, Martin (ENERGY); Sermat-Harding, Kaili (ENERGY); Teixeira, Wanda (ENERGY); Wilson, Betty (ENERGY); Yordi, Samer (ENERGY)

Subject: Energy Correspondence Highlights - 2017 Year in Review

Energy Correspondence Highlights 2017 Year in Review

Total incoming correspondence: **4382 items** (including write-in campaigns)

What people wrote about in 2017:



VOLUME ISSUES/ WRITE-IN CAMPAIGNS

Volume correspondence total: **18 61** . Details:

- **Reaction to Hydro One's purchase of Avista: 604**
Citizens send form letters regarding Hydro One's purchase of Avista because of its coal-fired generating stations and related environmental impacts. Citizens also question the impact of this purchase on electricity rates.
- **Complaints about electricity prices, OFHP: 556**
Citizens send emails and negative reaction criticizing OFHP and electricity prices. Includes specific complaints about OFHP's advertising campaign and delivery charges being waived for First Nations.
- **Support for Ontario-Quebec energy import agreement: 308**
Citizens send positive emails and form letters thanking the Premier and the ministry for buying Quebec's low-cost, clean power.
- **Complaints about wind power: 1 61**
Emails and form letters against wind power in general, as well as objections to specific projects including Nation Rise, Otter Creek, White Pines and Strong Breeze. Citizens also send form letters concerning noise complaints from residents living near industrial wind turbines.
- **Complaints re: Hydro One increased distribution rates application: 119**
Citizens send emails strongly objecting to Hydro One's application to the Ontario Energy Board to increase distribution/delivery rates.
- **Write-in campaign calling for 100% renewable energy future: 68**
Citizens send pro-renewable energy form letter from Environmental Defence website with subject line "Ontario should commit to a 100% renewable energy future." Revival of similar 2013 write-in campaign with 463 received.
- **Complaints about salaries of energy executives: 45**
Reacting to news articles, citizens send emails objecting to salaries and potential raises for energy executives.

GENERAL CORRESPONDENCE

General correspondence total: 2521 . Top issues:

- Conservation and related: 465 (420 neutral; 45 negative)
Inquiries about energy efficiency and smart thermostat rebates, home energy audits, opposition to prepaid smart meters, questions about door-to-door and phone calls from people claiming to be government representatives, geothermal heating systems, net metering, Green Button and complaints about the Home Energy Report.
- GEA, Renewables and related: 320 (245 neutral; 73 negative; 2 positive)
Questions/concerns about renewable energy policy, FIT and microFIT programs; wind, hydro and solar projects.
- Electricity prices: 376 (218 neutral; 154 negative; 4 positive)
In addition to the volume issue, questions about rising electricity prices, delivery charges on electricity bills and OESP. Various questions about the 8 per cent HST rebate as well as OFHP eligibility and its impact on electricity bills (and why OFHP reductions are not yet showing on bills).

MINISTRY-GENERATED

LTEP

- Minister's letters (1,452) – including federal ministers and MPs, provincial MPPs, municipalities, LDCs, IESO and OPG boards, Environmental Commissioner of Ontario, First Nations, Metis, provincial/territorial counterparts and stakeholders – re: release of the 2017 LTEP.
- Ministry of Energy Invitations (430) to stakeholders re: technical briefing for 2017 LTEP launch.

OFHP

- Minister's letters (348) to concerned citizens who wrote to complain about electricity prices informing them about OFHP.
- Minister's letters (227) to Ontario MPs and MPPs re: OFHP.
- Minister's letters (208) to MPPs re: introduction of OFHP legislation and update.
- Minister's letters (172) to LDCs re: OFHP bill inserts and implementation, delivery rates and enhanced RRRP.
- Minister's letters (10) to energy stakeholders and agencies re: OFHP financing mechanisms and its impact on industrial and non-RPP customers.

OTHER HIGHLIGHTS

- Minister's letters (807) of congratulations, regret, acceptance or thanks for meetings, events or service.
- Minister's letters (261) to LDCs and USMPs re: OREC reporting information, winter disconnections and conservation programs.
- Minister's letters (60) to OPG, IESO and OEB re: year-end reviews, rate applications, business plans, executive compensation and conservation programs.
- Minister's letters (45) to provincial/territorial counterparts and federal ministers re: EMMC 2017, interprovincial and federal energy issues.

- Minister's letters (40) to energy stakeholders re: Green Button, East-West Tie, Feed-in Tariffs and municipal energy issues.
- Minister's letters (14) to First Nations and Metis re: Watay Power, transmission projects and framework agreements.

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