

Fw: PO Request for messaging on Bill 27

From: "Coker, Meaghan (ENERGY)" <meaghan.coker@ontario.ca>
To: "Donelson, Philip (OPO)" <philip.donelson@ontario.ca>
Cc: "Whittington, Matt (ENERGY)" <matt.whittington@ontario.ca>
Date: Fri, 20 Jan 2017 12:57:51 -0500
Attachments: Disconnections_Jan20.docx (16.45 kB)

Hey Phil!

As you requested, here is some language on the changes for Bill 27.

The bill gives the OEB power to insist when LDC's are/are not allowed to disconnect customers.

Matt can speak to how the OEB plans to roll this out.

Thanks,
Meaghan

From: Campbell, David (ENERGY) <David.Campbell2@ontario.ca>
Sent: Friday, January 20, 2017 12:45 PM
To: Coker, Meaghan (ENERGY)
Cc: Moulton, Dan (ENERGY)
Subject: PO Request for messaging on Bill 27

Hey Meaghan,

I'm cc'ing Dan in case he has anything to add. See below for language we have used previously on Bill 27, and the enhanced ability of the OEB to govern disconnects. When talking about this bill, we have been fairly liberal in expressing how far we expect the OEB to take these powers (often saying we hope it leads to a ban on winter disconnections). To my understanding, we don't have absolute certainty whether the OEB will actually take that step.

I'm including some further notes on disconnects, in case that helps.

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The Government is further empowering the Ontario Energy Board through new legislation that will allow the Board to set policies that prevent consumers from being disconnected during the winter months.

As of November 25th, Hydro One instituted a policy to prohibit winter disconnection for its customers; passing Bill 27 would allow the OEB to implement similar policies across the board.

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David Campbell
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