

February 15, 2018

The Honourable Glenn Thibeault
Minister of Energy
900 Bay Street
4th Floor, Hearst Block
Toronto, Ontario M7A 2E1

⊖ MC (AA)
PC: IESO has further
concerns about billing
requirements of
O.Reg. 196/17.
S: IESO
xref MC-2017-1333



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Dear Minister Thibeault,

Re: Billing requirements under Ontario Regulation 196/17

Thank-you for your letter dated August 3, 2017, approving our request for to use an alternative bill presentment for IESO invoices from the requirements of Ontario Regulation 196/17 (the "Regulation").

Section 1 of the Regulation was since amended to change the wording required on invoices. As a result, further to section 3 of Ontario Regulation 196/17 (the "Regulation"), the IESO advises the Ministry that, for the same technical and operational reasons set out in the IESO's March 14, 2017 and July 14, 2017 letters, it would be impractical or unreasonably difficult for the IESO to meet certain invoice wording and invoicing process requirements set out in the Regulation..

The IESO hereby requests to use a different approach that will still promote the purposes of the requirement. Pursuant to section 3 of the Regulation, the IESO offers, for the Minister's consideration, the following alternative invoicing wording which the IESO believes would also promote the purposes of the Regulation requirements without the IESO incurring additional unnecessary costs:

- *"You have received your monthly IESO invoice inclusive of Ontario's Fair Hydro Plan. Ontario's Fair Hydro Plan saved you "insert specified amount" on your bill. This saving includes the 8% Provincial Rebate."*

The IESO would continue to apply the alternative invoicing process (i.e. email rather than on bill message) approved in the August 3, 2017 letter.

If the Minister is satisfied that using this proposed wording also promotes the purposes of the cited Regulation requirements, we ask that the Minister consider issuing a written notice to the IESO so stating in order that the IESO may follow the invoicing wording specified above instead of the corresponding invoicing wording otherwise required under the Regulation.

Yours truly,

Kim Marshall
Vice-President, Corporate Services and CFO, IESO